PUBLIC CAR PARK PASSES

A Public Pass can be requested from the Parking Team, 1st Floor, Festival House, 93, Jameson Street. Kingston upon Hull, HU1 3JJ. The telephone number for requests or queries is 614862, email parking@hullcc.gov.uk.

Conditions of Issue and Use

- 1 A Public Pass allows one vehicle to park on designated Council owned long stay car parks during their hours of operation. The designated car parks where you can park your vehicle are:
 - a. Surface car parks: Blanket Row, Hull Arena, Francis Street and John Street.
 - b. Multi-Storey car parks: George Street, Osborne Street and Pryme Street.
- 2 Public Passes are not valid for parking your vehicle on the Short Stay car parks at Albion Street, Waterhouse Lane and Lowgate or for the car park on Tower Street.
- 3 Multi-Storey Car Parks offer secure overnight parking. You may leave your vehicle parked on any of these sites outside their hours of operation (before 07:00 hours or after 19:00 hours GMT), **BUT** you will not have access to your vehicle. For a fee of £30.00 you may be allowed to exit the car park if staff are available, this service is available by telephoning **01482 616720**.
- 4 If you wish to obtain unlimited access to the Multi-Storey Car Parks outside their hours of operation, you must apply for a Transponder. A Transponder operates the entry and exit barriers at any of the Multi-Storey car parks and will allow you to enter and leave when it is closed to the general public. A safety deposit of £25 will be payable for a Transponder, which will be refunded to you on return of the Transponder to the Parking Section.
- 5 You will need to display your Pass when parked on any car park. The Pass will only be valid when it is clearly and continuously displayed on the vehicle so that all particulars (permit number and expiry date) are visible to a person standing at the near side of the vehicle. Please note that under the Council's parking enforcement policy, drivers parking without displaying a valid parking ticket or pass will be in breach of the Council's Traffic Regulation Order and will be liable to incur a "penalty charge notice" issued by the Civil Enforcement Officers.
- 6 A Public Pass will not carry a vehicle registration number and may be used by any motor car, only one vehicle may use the car parking facility at any time; duplicate passes or Transponders are not available and copies/clones are not permitted. You must not alter any of the information on the pass or it will become invalid.
- 7 Public Passes (including Transponders) remain the property of Hull City Council and must be surrendered to the Parking Section on cancellation or at the request of the Council.
- 8 To cancel a Public Pass, a cancellation notice must be completed and returned with the pass (and Transponder where applicable) to the Parking Section at the above address. A charge of £15 will be made if you lose your pass. If you lose or fail to return your transponder upon cancellation of your Public Pass, you irreversibly lose your safety deposit (£25).
- 9 Requests for a replacement Pass or Transponder must be made in writing with full details as to the circumstances of loss. A free replacement will be made where the Pass or Transponder has become faulty or damaged, unless the damage was caused by your fault (whereby a replacement fee of £15 will become payable the damaged item must be returned). Any replacements will be issued at the City Council's discretion.
- 10 Vehicles are left on the premises of Council's Car Parks at the driver's risk. No responsibility is accepted for any loss or damage to vehicles or their contents or injury to any person involved in any incident on the premises of the Car Parks.
- 11 The Council reserves the right to refuse any application or withdraw a pass if it is misused.