

## Information available from Hull City Council under the model publication scheme

Information to be published	How the information can be obtained	Cost
<p><b>Class 1. Who we are and what we do</b>  <b>Organisational information, structures, locations and contacts</b>            Current information only as detailed below</p>		
<p><b>Council constitution</b>            The constitution consists of a number of documents that, under the Local Government Act 2000, are required to be brought together and made available for public inspection and describes the role of the council and how it will go about its business. It includes information on which parts of the council make decisions about which functions and how.</p>	<p><b>For information about the council constitution, please follow this link -</b>  <a href="https://cmis.hullcc.gov.uk/cmisis/Library/PublicLibrary/tabid/65/FolderID/23/The-Council-s-Constitution.aspx">https://cmis.hullcc.gov.uk/cmisis/Library/PublicLibrary/tabid/65/FolderID/23/The-Council-s-Constitution.aspx</a></p>	Free
<p><b>Council democratic structure</b>            Any further information not included in the constitution about the decision-making bodies of the council and their role.</p>	<p><b>Please follow this link –</b>  <a href="https://cmis.hullcc.gov.uk/cmisis/Home.aspx">https://cmis.hullcc.gov.uk/cmisis/Home.aspx</a></p>	Free
<p><b>Council directorate structure</b>            Information about the directorate level structures of the council, including an outline of their responsibilities and the names of the directors and a high level staffing structure of the directorates and departments is available on request.</p>	<p><b>Please contact -</b>            Information Governance Manager            Hull City Council            Guildhall            Alfred Gelder Street            Hull            HU1 2AA</p> <p>Tel: 01482 300 300            Text phone: 01482 300 349            Email: <a href="mailto:information@hullcc.gov.uk">information@hullcc.gov.uk</a></p>	Free

<p><b>Contact details of currently elected councillors' information and contact details</b> Included are names, positions on the council and how they can be contacted.</p>	<p><b>For information about our councillors, please follow this link –</b> <a href="https://cmis.hullcc.gov.uk/cmis/YourCouncillors.aspx">https://cmis.hullcc.gov.uk/cmis/YourCouncillors.aspx</a></p>	<p>Free</p>
<p><b>Most recent election results</b> The results of the most recent council elections.</p>	<p><b>For information about elections, please follow this link -</b> <a href="http://www.hullcc.gov.uk/portal/page?_pageid=21,52539&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=21,52539&amp;_dad=portal&amp;_schema=PORTAL</a></p>	<p>Free</p>
<p><b>Location and opening times of council offices</b></p> <p><b>Customer-facing departments</b> All customer-facing departments can be contacted via our call centre.</p> <p><b>Online services</b> Our 'Do It Online' service that allows you access to our services online and includes contact details.</p>	<p>Telephone: 01482 300 300 Text phone: 01482 300 349.</p> <p><b>Please follow this link to access our online services -</b> <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,262057&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,262057&amp;_dad=portal&amp;_schema=PORTAL</a></p>	<p>Free</p>
<p><b>Relationships with other authorities, partnership arrangements, the relationship with central government departments, the registrar of births, deaths and marriages and the role of the council's monitoring officer.</b></p>	<p><a href="http://www.hullcc.gov.uk/portal/page?_pageid=21,1,221_685646&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=21,1,221_685646&amp;_dad=portal&amp;_schema=PORTAL</a></p>	<p>Free</p>

The registrar's service is responsible for the official registration of births, marriages and deaths. It also offers advice, guidance and services to help make life easier at those times.

### **The Monitoring Officer**

Every local authority must appoint a Monitoring Officer. As well as other duties the Monitoring Officer has a key role in promoting and maintaining high standards of conduct amongst Members of the authority. This includes providing guidance to Members of the Council to help them to follow the Code of Conduct as well as the Council's other rules and procedures. At Hull City Council the Monitoring Officer is the Town Clerk

If you are unhappy with the conduct of a Hull City Council member, you may complain to the council's standards committee by contacting the monitoring officer.

**For information about our registrar's service, please follow this link -**

[http://www.hullcc.gov.uk/portal/page?\\_pageid=21,52200&\\_dad=portal&\\_schema=PORTAL](http://www.hullcc.gov.uk/portal/page?_pageid=21,52200&_dad=portal&_schema=PORTAL)

**or contact -**

Hull Registration Service  
The Wilson Centre CSC  
Hull City Council  
Alfred Gelder Street  
Hull  
HU1 2AG

Telephone: 01482 300 300

Text phone: 01482 300 349

Email: [register.office@hullcc.gov.uk](mailto:register.office@hullcc.gov.uk)

**For information on standard's matters and how to complain, please follow this link -**

<https://cmis.hullcc.gov.uk/cmis/YourCouncillors/StandardsandComplaints.aspx>

**Class 2. What we spend and how we spend it**  
**Financial information relating to projected and actual income and expenditure, procurement, contracts and financial audit**  
**Current and previous two financial years**

**Financial statements, budgets and variance reports**

**Spending reviews**

**Statement of Accounts**

**Capital programme**

**Funding for partnership arrangements**

**Summary of Audited Statement of Accounts**

**Internal financial regulations**

Financial information detailing where the council spends public money and/or has been planning to spend it, including revenue budgets and budgets for capital expenditure. Information on major plans for capital expenditure including any private finance initiative and public-private partnership contracts.

**For accounts information, please follow this link -**

[http://www.hullcc.gov.uk/portal/page?\\_pageid=221,139503&dad=portal&schema=PORTAL](http://www.hullcc.gov.uk/portal/page?_pageid=221,139503&dad=portal&schema=PORTAL)

Free

<p><b>Procurement procedures</b> Details of procedures for acquiring goods and services and details of contracts available for public tender are available on our website.</p> <p><b>Details of contracts currently being tendered</b> This is in development and will be available on our website.</p> <p><b>List of contracts awarded and their value</b> This is in development and will be available on our website.</p>	<p><b>For information about procurement, please follow this link -</b> <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,97534&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,97534&amp;_dad=portal&amp;_schema=PORTAL</a></p> <p><b>or contact -</b> Corporate Procurement Hull City Council 2nd Floor Guildhall Hull HU1 2AA</p> <p>Tel: 01482 300 300 Text phone: 01482 300 349 Email: <a href="mailto:procurement@hullcc.gov.uk">procurement@hullcc.gov.uk</a></p>	<p>Free</p>
<p><b>Members financial information</b></p> <p><b>The members' allowances scheme and the allowances paid under it to councillors each year</b> The total of the allowances and expenses incurred by or paid to councillors by reference to categories. The categories are produced in line with council guidelines and are under the headings travel, subsistence and accommodation. The most recent published expenses are available on our website.</p>	<p><b>For information about members' allowances, please follow this link –</b> <a href="https://cmis.hullcc.gov.uk/cmis/YourCouncillors/Allowances.aspx">https://cmis.hullcc.gov.uk/cmis/YourCouncillors/Allowances.aspx</a></p>	<p>Free</p>

<p><b>Election expenses, returns or declarations and accompanying documents relating to election expenses sent to the council</b>  These documents are only available for inspection by contacting the elections officer.</p>	<p><b>Please contact -</b>  Electoral Services  The Guildhall  Alfred Gelder Street  Hull HU1 2AA</p> <p>Tel: 01482 300 300  Text phone: 01482 300 349  Email: <a href="mailto:electoral.services@hullcc.gov.uk">electoral.services@hullcc.gov.uk</a></p>	
<p><b>Staffing financial information</b></p> <p><b>Allowances and expenses</b>  Details of the allowances and expenses that can be incurred or claimed. The categories are produced in line with the council’s policies, practices and procedures and are under headings like travel, subsistence and accommodation. Access to the travel and subsistence policy, and other staff benefits is on our website.</p> <p>Information on the highest, lowest and average allowances and expenses paid to senior officers will soon be available on our website.</p> <p><b>Pay and grading structure</b></p> <p>The most recent salary scales identifying levels of pay are available on our website.</p> <p>Information on senior officer salaries is available on our website.</p>	<p><b>For our travel and subsistence policy, please follow this link -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=21,695846&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=21,695846&amp;_dad=portal&amp;_schema=PORTAL</a></p> <p><b>For information about salary scales, please follow this link –</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52821&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52821&amp;_dad=portal&amp;_schema=PORTAL</a></p>	<p>Free</p>

**Class 3. What our priorities are and how we are doing**  
**Strategies and plans, performance indicators, audits, inspections and reviews**

Information on the current and previous three years of the following is available on our website.

<p><b>Strategies and business plans for services provided by the council.</b></p>	<p><b>Please follow this link -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52558&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52558&amp;dad=portal&amp;schema=PORTAL</a></p>	<p>Free</p>
<p><b>Internal and external organisation performance reviews</b></p>	<p><b>Please follow this link –</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52536&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52536&amp;dad=portal&amp;schema=PORTAL</a></p>	<p>Free</p>
<p><b>Strategies developed in partnership with other authorities</b>  Examples include community partnership strategies, safety and crime reduction strategies, road safety strategy; joint housing strategies, joint strategies for health issues and children’s services.</p>	<p><b>Please follow this link -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52558&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52558&amp;dad=portal&amp;schema=PORTAL</a></p>	<p>Free</p>
<p><b>Economic development action plan</b></p>	<p><b>Please follow this link to the City Plan -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=293,644480&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=293,644480&amp;dad=portal&amp;schema=PORTAL</a></p>	<p>Free</p>
<p><b>Forward plan</b></p>	<p><b>Please follow this link -</b>  <a href="https://cmis.hullcc.gov.uk/cmisis/Home.aspx">https://cmis.hullcc.gov.uk/cmisis/Home.aspx</a></p>	<p>Free</p>

<p><b>Statistical information produced in accordance with the council's and departmental requirements</b></p>	<p><b>Please follow this link -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,134386&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,134386&amp;dad=portal&amp;schema=PORTAL</a>  <b>or contact -</b>  Tel: 01482 300 300  Text phone: 01482 300 349  Email: <a href="mailto:customerinsight@hullcc.gov.uk">customerinsight@hullcc.gov.uk</a></p> <p><b>Please follow this link to obtain information on Housing Regeneration –</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52785&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52785&amp;dad=portal&amp;schema=PORTAL</a></p> <p><b>Contact details are provided within the link</b></p>	<p>Free</p>
<p><b>Service standards</b>  Housing</p> <p>Environmental health</p> <p>Schools</p>	<p><b>Please follow this link -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52210&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52210&amp;dad=portal&amp;schema=PORTAL</a></p> <p><b>Please follow this link -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52206&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52206&amp;dad=portal&amp;schema=PORTAL</a></p> <p><b>Please follow this link -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52204&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52204&amp;dad=portal&amp;schema=PORTAL</a></p>	<p>Free</p>



**Class 4. How we make decisions**  
**Our decision making processes and records of decisions**

**Agendas, officers' reports, background papers and minutes of council committee, sub committee and standing forum meetings**

**Timetable of meetings (Council and any committee/sub-committees)**

The information is required to be publicly available under local authority access to information rules. This excludes information that is properly regarded as private to the meeting

**Please follow this link -**

<https://cmis.hullcc.gov.uk/cmis/>

<https://cmis.hullcc.gov.uk/cmis/>

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<p><b>Major policy proposals and decisions</b></p> <p><b>Facts and analyses of facts considered when framing major policies</b></p> <p>Some reports are exempt from disclosure as they may contain information that could be damaging to internal policy development and relations with other public authorities.</p>	<p><b>Please follow these links -</b>  <a href="https://cmis.hullcc.gov.uk/cmis/">https://cmis.hullcc.gov.uk/cmis/</a></p> <p><a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52558&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52558&amp;_dad=portal&amp;_schema=PORTAL</a></p> <p><b>or contact -</b>  Committee Services  Hull City Council  Guildhall  Hull  HU1 2AA</p> <p>Tel: 01482 300 300  Text phone: 01482 300 349  Email: <a href="mailto:info@hullcc.gov.uk">info@hullcc.gov.uk</a></p>	<p>Free</p>
<p><b>Public consultation</b></p>	<p><b>Please follow this links -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,607201&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,607201&amp;_dad=portal&amp;_schema=PORTAL</a></p>	<p>Free</p>
<p><b>Internal communications guidance, criteria used for decision-making, internal instructions, manuals and guidelines.</b></p> <p>Internal instructions, manuals and guidelines for dealing with the business of the Council, which will help the public, understand how decisions are made. Information that might damage the Council's operations will not be published.</p>	<p><b>Please follow the links for the Council's constitution</b>  <a href="https://cmis.hullcc.gov.uk/cmis/Library/PublicLibrary/tabid/65/FolderID/23/The-Council-s-Constitution.aspx">https://cmis.hullcc.gov.uk/cmis/Library/PublicLibrary/tabid/65/FolderID/23/The-Council-s-Constitution.aspx</a></p> <p><b>and the Council's Governance Code</b>  <a href="https://cmis.hullcc.gov.uk/cmis/Library/TheGovernanceCode.aspx">https://cmis.hullcc.gov.uk/cmis/Library/TheGovernanceCode.aspx</a></p>	<p>Free</p>

**Class 5. Our policies and procedures**

**Current written protocols, policies and procedures for delivering our services and responsibilities.**

**Some of the information about policies and procedures will be covered by the council's constitution.**

Current information is available on our website.

**Charging regimes and policies**

Where a charge is made for providing information or services, this is identified in the relevant area on our website.

Details about charges for information requested under the Freedom of Information Act 2000 and the Data Protection Act 1998 are available on our website.

**CCTV**

Information on accessing CCTV images.

**For freedom of information costs, please follow this link -**

[http://www.hullcc.gov.uk/portal/page?\\_pageid=221,52569&dad=portal&schema=PORTAL](http://www.hullcc.gov.uk/portal/page?_pageid=221,52569&dad=portal&schema=PORTAL)

**For data protection costs, please follow this link -**

[http://www.hullcc.gov.uk/portal/page?\\_pageid=221,52570&dad=portal&schema=PORTAL](http://www.hullcc.gov.uk/portal/page?_pageid=221,52570&dad=portal&schema=PORTAL)

**or contact -**

Information Governance Manager  
Hull City Council  
Guildhall  
Alfred Gelder Street  
Hull  
HU1 2AA

Tel: 01482 300 300

Text phone: 01482 300 349

Email: [information@hullcc.gov.uk](mailto:information@hullcc.gov.uk)

**For more information on accessing CCTV images and charges please follow this link -**

[http://www.hullcc.gov.uk/portal/page?\\_pageid=221,771771&dad=portal&schema=PORTAL](http://www.hullcc.gov.uk/portal/page?_pageid=221,771771&dad=portal&schema=PORTAL)

Free

<p><b>Policies and procedures for conducting council business</b> Codes of practice, memoranda of understanding, procedural standing orders, internal guidance about the division of responsibilities between committees and delegated authority, policies on communications between councillors and members of staff and similar information.</p>	<p><b>Please follow this link -</b> <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52536&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52536&amp;_dad=portal&amp;_schema=PORTAL</a></p>	Free
<p><b>Policies and procedures for delivering our services</b></p>	<p><b>For our policies, strategies and plans, please follow this link -</b> <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52558&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52558&amp;_dad=portal&amp;_schema=PORTAL</a></p>	Free
<p><b>Policies and procedures about the recruitment and employment of staff</b> Vacancies advertised as part of recruitment policies and details of current vacancies.</p> <p>A number of policies, for example, equality and diversity, and health and safety, cover both the provision of services and the employment of staff.</p>	<p><b>For job vacancy information, please follow this link -</b> <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52821&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52821&amp;_dad=portal&amp;_schema=PORTAL</a></p>	Free
<p><b>Customer service</b> Standards for providing services to the council's customers, including the complaint procedure. Complaints procedures will include those covering requests for information and operating the publication scheme.</p>	<p><b>For our customer feedback scheme, please follow this link -</b> <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52556&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52556&amp;_dad=portal&amp;_schema=PORTAL</a></p> <p><b>For our freedom of information complaints procedure, please follow this link -</b> <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,607466&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,607466&amp;_dad=portal&amp;_schema=PORTAL</a></p>	Free

<p><b>Records management and personal data policies</b> Policies on how we handle information such as the data protection, records management and freedom of information policies.</p> <p>The information security policy is not currently available on our website, but can be provided in paper format or emailed if requested.</p>	<p><b>Please follow this link -</b> <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52537&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52537&amp;dad=portal&amp;schema=PORTAL</a></p> <p><b>Please contact -</b> The information Governance Manager Hull City Council The Guildhall Alfred Gelder Street Hull HU1 2AA</p> <p>Tel: 01482 300 300 Text phone: 01482 300 349 Email: <a href="mailto:information@hullcc.gov.uk">information@hullcc.gov.uk</a></p>	<p>Free</p>
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<p><b>Class 6. Lists and registers</b> Information on currently maintained lists and registers is available on our website.</p>		
<p><b>Public registers and registers held as public records</b> Information held on these registers may be available via our website and or hard copy and some information may only be available by inspection.</p> <p><b>Local land charges</b></p>	<p><b>For information about land searches, please follow this link -</b> <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52706&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52706&amp;dad=portal&amp;schema=PORTAL</a></p> <p><b>or contact –</b> Local Land Charges The Wilson Centre Alfred Gelder Street Hull HU1 2AG</p>	<p>Applicable charges are detailed on the website.</p>

## Electoral Registration

The full version of the register can only be inspected at the elections office at the Guildhall, the Reference and Information Library in Central Library on Albion Street, or at the Hull History Centre.

## Registration Service

Tel: 01482 300 300  
Email: [Landcharges@hullcc.gov.uk](mailto:Landcharges@hullcc.gov.uk)

**For information about the electoral register, please follow this link -**  
[http://www.hullcc.gov.uk/portal/page?\\_pageid=221,585460&\\_dad=portal&\\_schema=PORTAL](http://www.hullcc.gov.uk/portal/page?_pageid=221,585460&_dad=portal&_schema=PORTAL)

Contact details -  
Electoral Services  
Guildhall  
Alfred Gelder Street  
Hull  
HU1 2AA

Tel: 01482 300 300  
Text phone: 01482 300 349  
Email: [electoral.services@hullcc.gov.uk](mailto:electoral.services@hullcc.gov.uk)

**For information about our registrar's service, please follow this link -**  
[http://www.hullcc.gov.uk/portal/page?\\_pageid=221,52200&\\_dad=portal&\\_schema=PORTAL](http://www.hullcc.gov.uk/portal/page?_pageid=221,52200&_dad=portal&_schema=PORTAL)

**or contact -**  
Hull Registration Service  
The Wilson Centre CSC  
Hull City Council  
Alfred Gelder Street  
Hull  
HU1 2AG

Telephone: 01482 300 300  
Text phone: 01482 300 349  
Email: [register.office@hullcc.gov.uk](mailto:register.office@hullcc.gov.uk)

<p><b>Listed buildings</b>  Information on listed buildings and grant aid, urban conservation and design and building regulations advice and approvals is available on our website.</p>	<p><b>For information about listed buildings, please follow this link –</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,130955&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,130955&amp;dad=portal&amp;schema=PORTAL</a></p> <p><b>or contact -</b>  Hull building control  Planning services  Hull City Council  Kingston House  Bond Street  Hull  HU1 3ER</p> <p>Tel: 01482 300 300  Text phone: 01482 300 349  Fax: 01482 612 350</p>	
<p><b>Asset registers and information asset register</b>  Some information is available via our website, and/or in hard copy. Other information is only available by inspection.</p>	<p><b>Please follow this link:</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,77144&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,77144&amp;dad=portal&amp;schema=PORTAL</a></p> <p><b>Contact:</b>  NPS Humber Limited  Earle House  Colonial Street  Hull  HU2 8JY</p>	<p>Applicable charges are detailed on the website.</p>

	Map (link opens in a new window) Tel: 01482 334 477 Email: <a href="mailto:assetregisterhumber@nps.co.uk">assetregisterhumber@nps.co.uk</a>	
<b>Disclosure logs</b> A disclosure log to indicate the information that has been provided in response to freedom of information requests is currently being developed. This will be available on our website in due course.		Free





<p><b>Permits and Licences</b></p>	<p>Tel: 01482 300 300          Fax: 01482 612 424          Text phone: 01482 300 349          Email: <a href="mailto:hdc@hullcc.gov.uk">hdc@hullcc.gov.uk</a></p> <p><b>For information on permits and licences, please follow this link -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52368&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52368&amp;dad=portal&amp;schema=PORTAL</a></p>	
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<p><b>Class 7. The services we offer</b>  <b>Information about the services we offer, including leaflets, guidance and newsletters produced for the public and businesses</b>          Current information about the following is available on our website.</p>		
<p><b>Regulatory and licensing responsibilities</b></p>	<p><b>Please follow this link -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52198&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52198&amp;dad=portal&amp;schema=PORTAL</a></p>	<p>Applicable charges are detailed on the website.</p>
<p><b>Services for local businesses</b></p>	<p><b>Please follow this link -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52198&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52198&amp;dad=portal&amp;schema=PORTAL</a></p>	
<p><b>Services for other organisations</b></p>	<p><b>Please follow this link -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52200&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52200&amp;dad=portal&amp;schema=PORTAL</a></p>	
<p><b>Services for members of the public</b>          These are available at our customer service centres as follows -           Waste disposal, education and children's services, public transport,</p>	<p><b>For information about our customer service centres, please follow this link -</b>  <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,98834&amp;dad=portal&amp;schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,98834&amp;dad=portal&amp;schema=PORTAL</a></p>	

trading standards, environmental health, housing and council tax benefits, council tax collection, planning (development control), building control, waste collection and recycling, bus passes, direct debit card services		
<b>Information for visitors to the area, leisure information, events, museums, libraries and archive collections</b> Leaflets, booklets and newsletters Advice and guidance	<b>Please follow this link -</b> <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,622822&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,622822&amp;_dad=portal&amp;_schema=PORTAL</a>	Free
<b>Hull History Centre Enquiry Service</b>	<b>Please follow this link</b> <a href="http://www.hullhistorycentre.org.uk/discover/hull_history_centre/visit_us/planningyourvisit/enquiry_service.aspx">http://www.hullhistorycentre.org.uk/discover/hull_history_centre/visit_us/planningyourvisit/enquiry_service.aspx</a>	Applicable charges are detailed on the website.
<b>Media releases</b> Press releases are available on our website.	<b>For our press releases, please follow this link -</b> <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,674011&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,674011&amp;_dad=portal&amp;_schema=PORTAL</a>	Free
<b>Election information</b>	<b>For election information, please follow this link -</b> <a href="http://www.hullcc.gov.uk/portal/page?_pageid=221,52539&amp;_dad=portal&amp;_schema=PORTAL">http://www.hullcc.gov.uk/portal/page?_pageid=221,52539&amp;_dad=portal&amp;_schema=PORTAL</a> <b>or contact –</b> Electoral services Hull City Council Guildhall Alfred Gelder Street Hull HU1 2AA  Tel: 01482 300 300 Fax: 01482 613 097 Text phone: 01482 300 349 Email: <a href="mailto:electoral.services@hullcc.gov.uk">electoral.services@hullcc.gov.uk</a>	Free

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