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Autumn 2016

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Transforming Hull

We are well on the way to delivering a new vision of Hull, establishing its reputation for its unique heritage and culture throughout the UK and beyond and making sure that Hull is well and truly on the national, and the international map.

Using its national status as UK City of Culture as a spring board, there are plans to transform the way the city is seen, and create a vibrant visitor economy that will deliver a better future for local people.

Big transformation projects will help us to make the most of this opportunity, capitalising on the city's location, its architectural and cultural assets, and its unique history and heritage - helping Hull to become a truly world-class visitor destination.

Starting by the waterside, plans for a cruise terminal are taking shape, as is the Fruit Market regeneration - a creative space where artists can thrive. Moving into the city centre, amazing public realm projects in the city centre will transform our public spaces.

With new buildings planned, like the city's new concert and music site, the Venue, as well as renovations to Hull's existing cultural sites, including the Ferens facelift and the Queen Victoria Square transformation; the New Theatre extension and the re-energising of the Old Town, where work will re-establish the area as the historical centre it is.

Destination Hull is a key part of the Hull City Plan, and it is a once in a generation chance to transform the city and its reputation, once and for all.

Be a part of it.

The People's Panel Team





You said about...Energy City

Harnessing Hull's assets to become the leading UK Energy City; making Hull a sustainable city.

Climate Change and Its Effects -

Climate change is clearly seen as a threat. Nearly two thirds of you rate it either 4 out of 5 or 5 out of 5 (5 being very high). We then gave you a list of the effects of climate change, including health problems, such as skin cancer, increased flooding risk, and food shortages. You said you were concerned about all of these except your home overheating / not cooling in hot weather; even at night.

Your biggest worries, perhaps not surprisingly, are with flooding; with over three quarters of you expressing a high level of concern about the effects of increased flooding on your home or family. Severe weather is also an issue: again, nearly three quarters of you expressing a high level of concern about the potential effects on your home or family.

Finally, nearly half of you feel Hull's overall resilience to climate change is low. Similarly, you are much more likely to rate the resilience of your home and business / work / school as low rather than high.

Environmental Priorities - 92.5% said keeping your home and local businesses from flooding is a priority. Other priorities include: ensuring utility infrastructure (e.g. water, roads etc.) meets the needs of the city (92.1%) and sustainable living to reduce pollution / carbon emissions (51.6%).

Renewables and Green Energy -

You said you support solar energy (82.6%), wave and tidal energy (82.5%) and off shore wind energy (81.7%) much more than either nuclear energy or fossil fuels.

You said renewable energy developments should benefit the local community (86.4%) and that renewable energy industries do provide economic benefits to the UK (78.9%).

You told us that you know a lot about climate change, carbon dioxide emissions, carbon footprint and the Siemens investment and 40.2% of you said that you would like to work in renewable energy.

At home - You are most likely to have double glazing, central heating, loft insulation, thermostatic controls on radiators, domestic appliances with energy rating A, an energy efficient boiler and cavity wall / solid wall insulation. You are least likely to have under floor insulation, solar panels and a biomass boiler. Although most of you have not heard of heat networks or district heating, once explained, you said you would be interested in connecting to the network.

Transport (including Park and Ride) -

About three quarters of you have access to a motor vehicle, but only a small percentage of those (11.2%) have a park and ride on their usual route into the city centre. Of those who do, the majority (69.3%) do not use it, but those who do not have access to one on their usual route would use it (50%).



Location, price, and the journey times are the main focus of your decision to use a park and ride. Many of you said you use the bus, which is currently sufficient for your needs.

However, many of you with a health issue or disability, particularly wheelchair or mobility scooter users, do not see park and ride as practical. Travelling on a park and ride with either children or large amounts of shopping were also seen by some as barriers. That said, the majority of you (68.2%) agree that there should be more park and ride facilities.

You said accessing key services via public transport is pretty easy: post office (65.8%), primary school (62%), supermarket (63.0%) and GP surgery (58.9%). About half of you drive a car to work, to the shops or for leisure activities, the rest of you either walk or take a bus. The main barriers to using public transport are the cost, journey times and the general inconvenience.

As with the park and ride, a number of things prevent you from using public transport. Health and/or disability stands out - walking to and on buses being a major concern, and wheelchair/mobility scooter access and space onboard. Travelling with children was also a theme – with a number of buggy and pram users making similar comments to wheelchair/mobility users about access and space.

Finally, you believe that we should be prioritising buses, bicycles and pedestrians in the city.

Cycling - 40.7% of you said currently own a bike and about the same proportion of you used to own a bike but don't anymore.

8.6% of you have never owned a bike.

The majority of you have either never cycled or haven't cycled for many years. Those who do cycle do so occasionally (19.6%).

The most important reasons you cited for cycling were health/fitness, the benefits to the environment and fun/pleasure. You were least likely to place importance on reasons relating to the cost of other methods of travel.

Most of you are likely to agree that more walking/cycling should be encouraged (82.3%). Nearly a quarter of you (74.6%) agree that more cycle paths are needed in Hull, specifically off road cycle paths (78.7%). Off road cycle paths seem the preferred choice - 61.6% of you agree that safety on Hull roads prevents you from cycling. You are most likely to disagree that slower traffic would encourage you to cycle more, or that you would use affordable bike hire.

Parking - Slightly more of you (39.9%) are dissatisfied overall with parking in Hull than are satisfied with it (30.5%). However the range of responses to this and other statements (e.g. parking is a problem where I live) suggests that the less satisfied you are with parking in your local area, the less satisfied you are with parking overall.

You are most likely to agree that more short term parking is needed (76.5%) and current parking is expensive (71.9%). This leads you to believe that expensive city centre car parking is deterring visitors (75.9%) and lack of parking is harming local business (75.0%).

You are least likely to agree that it is easy to park near main shops/attractions (26.5%) or in Hull city centre (29.5%). Only 16.7% of you agree that city centre parking is value for money.



Help us to stamp out hate crime. Being you is not a crime, targeting you is

Hate crimes and hate incidents are acts of violence or hostility directed at people because of their (real or perceived) disability, religion, race, sexual orientation or gender identity. Even if the victim is not, for example, gay or disabled, when the motive is based on one of these characteristics, then it is it a hate crime or a hate incident.

That's the message from Humberside Police who have teamed up with Hull City Council and other key partners to draw a line in the sand and say enough is enough. Hate crime is known to be an under reported issue in all areas of the UK.

● We will not tolerate it

Chief Superintendent Scott Young said: "The physical and verbal abuse suffered by victims of hate crime is deplorable and it will not be tolerated in Humberside. I would urge anyone who has experienced it to report it. I want to reassure victims that they will be taken seriously and they will be believed. This is not something you just have to put up with."

"I would also urge anyone who witnesses such abuse taking place not just to ignore it, but to get in touch. If we are to tackle this effectively, we need to know as much as possible about what has happened and we can only do this with your help."

● Local authority backing

Councillor Helena Spencer from Hull City Council whose portfolio includes Equalities and Diversity, said: "Any kind of abuse, verbal or physical, is deplorable and we fully support this much-needed campaign. By highlighting and publicising this conversation about hate crimes, I hope that we can help to give people who are being subjected to this kind of abuse the courage to report it and get the support they need. Hate crime is not acceptable and we need to see those who are targeting people in this way brought to justice."

● Report it

You can report a hate incident or hate crime, either if you suffer it personally, if you witness it, or if someone tells you about it.

Call 101 or 999 if you are in immediate danger or online:

www.humberside.police.uk/issues/hate-crime

Tackling Transphobia: - 9th September

Held at Hull University this event brings together local criminal justice experts and local people to try to identify ways to increase the reporting of transphobic hate crime and increase successful prosecutions against perpetrators of hate crime.

A delicious lunch is provided and ample networking opportunities. And it's free!

Space is limited so priority will be given to those living/working in Hull affected by transphobia.

To register:

marie.morgan@humberside.pnn.police.uk or
call/text Marie on: 07768 547 045



Urgent Care in Hull: we want your views

From minor sprains to broken bones, urgent care services are a necessary service. NHS England has outlined the need to redesign urgent and emergency care services. Providing urgent care in a more integrated way; within a specialist centre open 24hrs a day, 7 days a week, supports this.

Urgent care centres treat injuries or illnesses that need immediate care, but not a visit to A&E. In Hull, urgent care is provided at two Minor Injuries Units (MIUs) and a GP out-of-hours service, plus NHS CCG has invested in the expansion of Hull Royal Infirmary A&E. Previous engagement locally about urgent care has shown that extended opening hours, out of hours care, response times and access to services, (including parking), are important. It also showed there is confusion about how and where to access urgent care, opening times and treatments available.

Hull CCG is now consulting on plans to move Minor Injuries services from the Freedom Centre and GP out of hours services from Diadem Health Centre to a single site at Bransholme Health Centre. This will be open 24 hours a day, 7 days a week with out-of-hours GP services and better facilities, including X-ray. Patients can be seen by the right person in the right setting, so A&E can deal with life-threatening illnesses and injuries.

To get involved pick up a copy of the Urgent Care in Hull consultation document from your local GP surgery, library or Post Office, visit our website www.hullccg.nhs.uk or call the NHS Hull CCG on 01482 344 700.

The consultation ends on November 6, 2016.

NHS Hull CCG Annual General Meeting

NHS Hull Clinical Commissioning Group (CCG) is inviting local people to help mark three years in healthcare on Tuesday 13 September at Hull Trinity Academy from 5pm. Come and hear how the CCG are creating a healthier Hull, and question members of the CCG board.

To register visit: www.hullccg.nhs.uk

Are you ready for Stoptober?

The 28 day challenge which supports the nation's eight million smokers to stop smoking - is back. Sign up and receive free, proven support including packs, apps and emails to help you quit. Get face-to-face advice and support from your local Stop Smoking Service: www.nhs.uk/smokefree or go online and search Stoptober

Flu vaccination

In 2014/15 there were 100 deaths due to flu. If you are eligible to receive the free flu jab, do so as early as possible from October, before flu starts circulating in the community.

Flu is a highly infectious illness which spreads rapidly. Even people with mild or no symptoms can infect others. Symptoms are fever, chills, headache, muscle and joint pain and fatigue.

The flu vaccination is particularly important for people aged 65 and over, young children, pregnant women and those with long term health conditions. Flu can be deadly and lead to serious complications such as pneumonia. Vaccination is one of the most effective ways to prevent flu, reducing the harm to yourself and others.

Don't put it off. It's free because you need it.



Humber, Coast and Vale Sustainability and Transformation Plan (STP)

Guidance published by NHS England in December 2015 asked every health and care system to come together to create their own ambitious local blueprint for accelerating the implementation of the Five Year Forward View. These blueprints, known as Sustainability and Transformation Plans (STPs), set a clear vision for how the challenges presented in the Five Year Forward View will be met locally.

The Humber, Coast and Vale footprint covers six areas; Hull, East Riding of Yorkshire, North Lincolnshire, North East Lincolnshire, Scarborough and Ryedale and York.

The STP therefore includes services from all of the aforementioned area, plus the following locally: NHS Hull Clinical Commissioning Group (CCG) and East Riding of Yorkshire CCG, plus Humber NHS Foundation Trust, Hull and East Yorkshire NHS Foundation Trust, Hull City Council and East Riding of Yorkshire Council.

The STP will set out how organisations over the six areas will work together to deliver transformation and sustainability, specifically relating to:

- Closing the health and wellbeing gap
- Closing the care quality gap
- Closing the funding gap

To find out more about the STP and the Five Year Forward View please visit: www.hullccg.nhs.uk

Want to be a Hull 2020 Champion?

Do you have an idea that could make a difference to your community and the health of people living in Hull? Do you work to help people to be in the very best of health? Are you interested in improving the health of residents, but don't know where to start? *If this sounds like you, then you could be our next Hull 2020 Champion.*

Delivered on behalf of NHS Hull CCG and Hull City Council, Hull 2020 Champions are health and wellbeing advocates who make a difference to people living and working in Hull.

The Hull 2020 Champions scheme aims to support people who want to make Hull a healthier and happier place by putting ideas into motion. The Hull 2020 Champion team can help you build networks, train your teams, and assist with getting funding to deliver health based projects.

If you would like to become a Champion, or find out more please:

- Visit the website: www.hull2020champions.org
- Tweet us @HullChampions
- Find us on Facebook by searching 'Hull 2020 Champions'

We look forward to hearing from you!



Take a virtual step back in time

You can now discover more about the history of Hull's historic High Street with the launch of a new app for smartphones. iGuideHull launched by Hull City Council, takes you on a journey through the ages of High Street. You need to download iGuideHull from the Apple store or Google Play before setting off to get the most out of the experience.

The interactive trail gets underway outside the gates of the Streetlife and Hull and East Riding Museums. Giving you information and clues, the app takes you along High Street with different virtual tour guides including the whaler's wife, a Victorian gentleman, a monk and a smuggler who help you along the way.

The tour takes around an hour and there are seventeen information boards to scan with your phone, each giving a piece of a jigsaw puzzle that gives the whole picture by the end of the tour. In addition to collecting jigsaw pieces, you can:

- virtually dress up in historical clothes
- watch clips of historical characters
- look at artefacts excavated from the area
- 'restore' historically important buildings
- hear street sounds through the ages

The tour ends back outside the gates of the Streetlife and Hull and East Riding Museums, with one final surprise.

Leaflets are available from the Hull and East Riding Museum, or visit the Apple Store or Google Play to download the app.

Credit Union - help to manage your money

Credit Unions provide a credible, responsible alternative for loans and savings.

Since 1964, British Credit Unions, which are not-for-profit, have been working in the best interests of their members, not external shareholders. Credit Unions provide affordable and appropriate financial services to over 1 million members in Great Britain.

Credit unions have a legal cap on interest charges and provide competitive rates on larger loans (loans up to £15,000 available).

John Smith, Hull and East Yorkshire Credit Union's Chief Executive, said:

"More city residents are coming to us when they need to borrow and they seem more aware that the credit union is here to help them make the most of their money, not make money out of them. Lots of our members say they like to support our business because it is locally owned by and for the people of Hull and helps to keep money in our local economy."

For more information, pop into the branch in Brook Street (opposite the Prospect Centre) or visit: www.hullandeycu.co.uk.

Renew

For anyone in Hull aged over 18 who is, or has a family member, using alcohol and drugs. They offer education, awareness, support and training around drugs and alcohol. They can support you within your community in a variety of locations across the city.

Call: 0800 161 5700

Email: earlyhelp@hullrenew.org.uk

Visit: www.hullrenew.org.uk



Getting involved

The People's Panel

- Tel - 01482 300 300
- Email: panel@hullcc.gov.uk
- Web - www.hullcc.gov.uk/peoplespanel
- Like us on Facebook – [hullpeoplespanel](https://www.facebook.com/hullpeoplespanel)
- Follow us on Twitter: [@hullpeople'spanel](https://twitter.com/hullpeople'spanel)
- Follow us on Twitter: [@lookhullstalkin](https://twitter.com/lookhullstalkin)

Hull City Council consultations

- Tel - 01482 300 300
- Email - consultations@hullcc.gov.uk
- www.hullcc.gov.uk/consultations

NHS Hull Clinical Commissioning Group

- Tel - 01482 344 700
- Email - HULLCCG.contactus@nhs.net
- Web - www.hullccg.nhs.uk
- Like us on Facebook - [NHSHullCCG/](https://www.facebook.com/NHSHullCCG/)
- Follow us on Twitter - [@NHSHullCCG](https://twitter.com/@NHSHullCCG)
- Watch us on YouTube - NHS Hull CCG'

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Hull Culture and Leisure

- Twitter [@Hull_Museums](https://twitter.com/Hull_Museums) or [@HullFerens](https://twitter.com/HullFerens)
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- Blog - museumshull.blogspot.co.uk
- YouTube - [Hull Museums](https://www.youtube.com/HullMuseums)
- Website - hcandl.co.uk/museums

Hull City of Culture

- www.hullcc.gov.uk/2017Hull
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people's panel
making your voice count

Your story here

Do you have a story to tell, an event to publicise or a cause close to your heart?

The People's Panel quarterly survey and newsletter is sent to over 3000 local people, and over 400 local organisations.

Email: panel@hullcc.gov.uk