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- Like us on Facebook
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## Spring Has Sprung

The cold grey of winter is receding and Easter is just around the corner.

### The stage is set

Hull New theatre has now closed to allow building work to take place, and is due to reopen in April 2017.

The refurbishment began in January 2016 and plans include backstage improvements to enable the theatre to host much larger and more impressive touring shows, many of which cannot play the theatre because of large sets.

The auditorium's capacity will also be extended and the theatre will be more accessible to all patrons, with more seating and a new café. The refurbishment is part of a wider programme of investments in the city's cultural infrastructure, and is critical to ensuring that Hull secures a lasting legacy from its year as UK City of Culture 2017.

### Don't forget you need to be registered to vote!

The Police and Crime Commissioner and Local Government Elections take place on Thursday 5 May 2016.

Make sure you are on the Electoral Register to have your say.

To vote in these elections you must register by **Monday 18 April 2016**; to apply to vote by post we must receive your application by **Tuesday 19 April 2016**. If you would like somebody else to vote on your behalf (Proxy) we must receive your application by **Tuesday 26 April 2016**.

To register or apply for a postal or proxy vote:

Web - [www.gov.uk/register tovot e](http://www.gov.uk/register tovot e)

Email - [electoral.services@hullcc.gov.uk](mailto:electoral.services@hullcc.gov.uk)

Telephone - the contact centre on 01482 300 302

In person - at your local customer service centre

or by post - forms available from CSCs and libraries and [www.hullcc.gov.uk](http://www.hullcc.gov.uk)

### The People's Panel Team





## You said about...

### Making Hull a World Class Visitor Destination

**History and Heritage** - In terms of Hull's maritime history and heritage: you feel most informed about the docks and their history, deep sea fishing and the whaling industry. You would like to know more about Hull's role in the Industrial Revolution and Meaux Abbey / Founding of Hull. However, you told us are that fishing should not be a main focus of Hull's story.

You said that, in order to attract visitors to Hull, we should focus on:  
the docks and their history (71%),  
Hull as Yorkshire's only maritime city (60%),  
Hull as a major world trading route (53%),  
deep sea fishing / trawlers (47%)  
and Hull's role in the Industrial Revolution (45%).

When it comes to Hull's non maritime history and heritage: You feel most informed about Wilberforce and the abolition of slavery and want to know more about Hull's contribution to science both past and present.

To attract visitors to Hull we should focus on:  
Wilberforce and the abolition of slavery (69%),  
our leading role in renewable energy (58%),  
Hull's famous people (46%),  
the blitz in Hull (45%)  
and Hull's role in the English Civil War (40%).

We asked if there was anything else we should promote. You said Hull's sporting heritage, including Ebenezer Cob Morley and the invention of the Football Association, Hull's sports teams and venues such as the KC Stadium and KC Lightstream Arena.

Other popular themes were  
Hull people (7%) particularly their warmth and friendliness, the local music scene and great music venues (6%),

Hull's numerous free museums (5%)  
and the need for improved publicity and marketing for Hull (5%).

You felt that the most important physical assets in Hull to attract visitors are:  
the Museums Quarter (75%),  
the Deep (72%),  
the Marina and Pier (54%),  
Ferens Art Gallery (36%)  
and the Maritime Museum (34%).

Those assets that you think which should be prioritised for investment / refurbishment are:  
the Marina and Pier (50%),  
Fruit Market (44%)  
River Hull Front (41%),  
Queens Gardens (35%)  
and the Museums Quarter (35%).

If we combine these two rankings we get:

1. Marina and Pier
2. Museums Quarter
3. Fruit Market
4. Ferens Art Gallery
5. Maritime Museum
6. Holy Trinity Church
7. Riverfront (Humber)
8. Queens Gardens
9. The Deep
10. Riverfront (Hull)

You felt that big name music concerts (61%), national events (50%), hotels (44%), outdoor events (43%) and new visitor attractions (41%) were the most important things to attract more visitors to the city.

Almost all of you (91%) would take a visitor to the East Riding, with the largest majority taking them to either a nearby market town (79%) and / or a nearby seaside town (61%). Top destinations included Burton Agnes, Beverley, Bridlington and Burton Constable.



## Hull's Reputation

Over half (52%) of you felt that since winning City of Culture 2017 the amount of coverage that Hull has had in the national / international media has increased or remained the same (45%).

Over half (51%) of you felt that, since winning City of Culture 2017, the coverage that Hull has had in the national / international media has been more positive, with 43% saying you felt it had stayed the same.

70% of you would speak positively about Hull compared to just 14% who would be critical, which has increased since we asked you in June 2014 (62%) and March 2012 (53%).

Over three quarters of you (76%) strongly agree or agree that you are proud to live in Hull, which is an increase since June 2014 (68%) and March 2012 (66%).

## Taking Part in Art and Culture

63% of you said you hadn't taken part, and 33% attended, in an art or cultural activity or event in the last year. When given a list of specific art / cultural activities, nearly two thirds of you had done at least one of these, and 53% had visited an historic / heritage site or building or cultural event, including, including visiting an historic town building, park, museum, or art gallery.

However, when asked again how many times you had taken part in an art or cultural activity or event in the last year, the number of you saying had neither taken part, nor attended a remained high. This suggests that you do not regard some of these as cultural or arts activities or events.

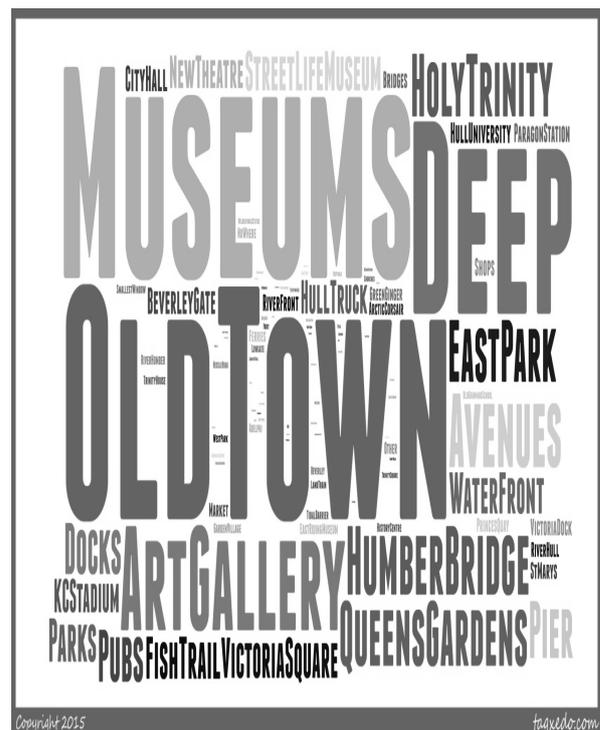
## Views of Art and Culture

You were most likely to agree that access to museums and galleries is important, and for local councils and other local organisations to support art and culture. You told us you felt that the three main benefits to Hull of arts and culture are increased visitors / tourists, enhancing the city's reputation and developing local talent. You really do feel that art and culture is for people like you.

## Volunteering

About a quarter (24%) of you are interested in volunteering at activities or events, as part of making Hull a world class visitor destination, for example at City of Culture, Freedom Festival etc. You would be more likely to volunteer if you could get free tickets for shows and events, training and the chance to see previews of shows and events.

And finally...where would you take a visitor?





## **Our vision for nursing in Hull & East Riding**

In February, Hull and East Riding nurses joined together to launch a vision for nursing across the region, setting out how local nurses, midwives and health leaders will work together to ensure patients always receive high quality, safe health care. The partnership is made up of NHS Hull CCG, East Riding of Yorkshire CCG, City Healthcare Partnership CIC, Hull and East Yorkshire Hospital NHS Trust, Humber Foundation Trust and Spire Hull and East Riding.

Sarah Smyth, NHS Hull CCG Director of Quality and Governance/Executive Nurse said:

“The nursing and midwifery strategy is pivotal in defining how we continue to provide safe, high quality care across the region. Working together to ensure patient safety is at the centre of everything we do; I’m confident the strategy will lead to further positive practice across all of our organisations.”

For further information on the partnership, and the nursing and midwifery strategy please visit: [www.hullccg.nhs.uk](http://www.hullccg.nhs.uk)

## **Keep up to date with Better Care in Hull**

Better Care in Hull is NHS Hull CCG and Hull City Council’s shared vision to give people choice and control over the care they receive.

Our Better Care in Hull Conference saw health professionals share learning and ideas. You can watch a short film of the event, featuring a number of the schemes running in Hull, from the new Falls rapid response scheme to extra care housing. Find out more about the Better Care Fund; please visit the dedicated area on the Hull CCG website: [www.hullccg.nhs.uk/bettercare](http://www.hullccg.nhs.uk/bettercare)

## **Healthier Hull Community Fund Awards**

The 2015/16 round of the Healthier Hull Community Fund has now closed with a number of groups receiving funding.

Over 120 groups from across the city pitched to a panel of health leaders and their local community in bid to receive funding.

Over a hundred people attended each event, with members of the public acting as community representatives, having the final say on whether or not funding should be awarded.

Colin Hurst, NHS Hull CCG Engagement Manager involved in the fund, said:

“The Healthier Hull Community Fund ensures we are funding projects that people living in the city really need. People living and playing a part in the local community know best what is needed to create a healthier Hull, so it makes sense that those are the people bringing projects to us, and they have their say in the awarding of the fund.”

Details of all the successful bids can be found on Facebook (search Healthier Hull Community Fund) and our website [www.hullccg.nhs.uk](http://www.hullccg.nhs.uk) soon.

## **Hull and District Diabetes Support Group**

Meet the first Tuesday of the month, 7 to 9pm, February to November at the Mercure Royal Hotel, Ferensway. Everyone is welcome, people with diabetes, those at high risk, family and friends. Just turn up, it’s free, we are here to offer help and support, it’s free!

Call Lionel 01482 844 933,  
Pauline 01482 8058 54 or Ron 01482 708 062,  
or email:  
[hull\\_district\\_diabetes\\_support@hotmail.co.uk](mailto:hull_district_diabetes_support@hotmail.co.uk)



## **24/7 crisis response team for children and young people**

NHS Hull CCG, NHS East Riding of Yorkshire CCG, Humber NHS Foundation Trust, Hull City Council and East Riding of Yorkshire Council have developed plans to transform emotional health and wellbeing services for children and young people in Hull and the East Riding of Yorkshire.

Emma Latimer, Chief Officer, NHS Hull Clinical Commissioning Group said:

“The launch of the 24/7 crisis response is an important step and the new team will work closely with existing services, reaching out to more young people and their families to help them cope through a crisis.”

The plans were approved by NHS England and are being put into already across the region with the introduction of the of the dedicated Child and Adolescent Mental Health Services (CAMHS) Crisis Team to support children in the area suffering severe emotional distress.

The team is made up of twelve registered mental health nurses with significant experience in CAMHS and will support children and young people in appropriate settings including at home, in school or at their GP practice.

During the day referrals to the Crisis Team will be made through the existing CAMHS service and at night through a new single point of contact by calling 01482 335 600.

For further information please visit the Humber NHS Foundation Trust website here: [www.humber.nhs.uk](http://www.humber.nhs.uk)

## **Rapid response to falls is a FIRST for Hull**

Humberside Fire and Rescue Service, City Health Care Partnership CIC (CHCP CIC), Yorkshire Ambulance Service NHS Trust and Humber NHS Foundation Trust are working together to provide a rapid 24/7 response to help people who have fallen. NHS Hull CCG is supporting a six month pilot which is unique in its approach to responding to people in need.

Yorkshire Ambulance Service (YAS) will provide initial triage for calls received via 999 and NHS 111. Clinical advisors at the YAS Clinical Hub will provide a clinical assessment to ensure patients are provided with the most appropriate care. The multi-skilled Falls response service, including fire officers and emergency care practitioners (ECPs), will aim to support non-emergency patients within one hour and to resolve the cause of the fall. Assessment or medical treatment will be provided by ECPs or ambulance clinicians on scene to avoid needless transfers to hospital.

The Humber NHS Foundation Trust Falls Prevention Team works closely with the Hull FIRST team and will continue to support patients once they are safe and stable, providing holistic falls and fragility fracture risk assessments in the home which could include occupational therapy, physiotherapy and fracture liaison nurses.

Safety equipment in the home is provided through the joint Hull City Council and Hull CCG Better Care in Hull programme.

Find out more, and watch the NHS Alliance film showing the service in action, by visiting: [www.hullccg.nhs.uk](http://www.hullccg.nhs.uk)



## You said about the Hull Budget Challenge

Between November and mid-January, we asked you to take part in the Hull Budget Challenge in which you could tell us how you would prioritise investment and savings. Using sliders, you could indicate the areas where you would like the Council to spend more, or less money.

The exercise also helped participants to better understand the challenges faced by Hull City Council over the coming years.

7,800 people visited the site, with 777 submitting a budget – nearly twice as many as last year. We also received nearly 1,000 comments, covering a number of themes, including residents taking more responsibility, improving visitor attractions, entertainment, events, and parks, safeguarding and prioritising services to vulnerable people, and increasing council tax ahead of cutting services. There were also a lot of comments about how difficult the decisions required are.

The full budget will be discussed by cabinet in February, with decisions about how the council will make budget savings being taken in time for the new financial year.

## Halliwick Swimming Therapy Course

Halliwick is a method of teaching swimming to people with any kind of special needs.

It is increasingly being used therapeutically.

Anyone can attend and participants need not be strong swimmers. It is particularly useful to anyone teaching disabled people to swim.

Next course: East Hull Pools, 8.30am - 5pm, 2&3 and 9&10 July. It costs £400 for the 4 days or £300 for affiliates.

Call Gill Wilkinson, 01377 256229

[gill.will9x@btinternet.com](mailto:gill.will9x@btinternet.com)

[www.halliwick.org.uk](http://www.halliwick.org.uk)

## About Hull Lighthouse

Hull Lighthouse is a local charity, established in 1996 to provide support and friendship to vulnerable women, promoting the rights of women who are marginalised and isolated: we support around 60 women a year in Hull, many of whom have been sexually exploited.

**The Living Room** is a weekly session that provides a safe daytime space where women can meet without fear or judgement, enjoy a meal, and have fun. Creative activities - whether sewing, drawing, candle or card making, help develop pride and increases self-worth and esteem. Staff are also on hand to support with any needs (welfare/health etc.). A role and sense of purpose in the 'living room' may ostensibly seem small, but it is a step towards further volunteering or training. These sessions reduce social isolation by providing a safe and supportive atmosphere focused on building healthy friendships and discussing fears and concerns. We are launching a second session for women who need more individual support.

## Reducing Reoffending

When women are released from prison, they can quickly start reoffending again.

Working with the Police and Crime Commissioner, Hull Lighthouse will now be spending more time at HMP New Hall, in particular providing direct support to women on their day of release. We support them to find accommodation and continue to provide the support and friendship they need.

For more information on the work of Hull Lighthouse, please contact Claire Maxey, Project Manager. Tel: 01482 442 953.

Email: [claire.maxey@community-house.co.uk](mailto:claire.maxey@community-house.co.uk).



## Hull Helpline needs more listeners

Crossline is taking a record number of calls from vulnerable people. Crossline Director Pam Drinnan said 'We are experiencing our highest call rates ever, showing the real and growing need for a listening, compassionate ear.

Last year we averaged 200 calls a month but this year, it has been 340 - 370 in January alone. Although we have recruited new listeners, we urgently want to expand our listener base to help even more people. Training is free and is a real life."

If you can help by volunteering or offering financial assistance please call Crossline on 01482 610 054 or email at: [Info@crossline.karoo.co.uk](mailto:Info@crossline.karoo.co.uk).

## Battle of Jutland at the Maritime Museum

Exhibition organised by the Carnegie Heritage Centre and open from March to the end of May. A booklet about the Battle includes photos of Hull men who fought in it, and is for sale for £5.

Carnegie Heritage Centre.

For more information call 01482 561 216 or visit: [www.carnegiehull.co.uk](http://www.carnegiehull.co.uk)

## Helping cope with Universal Credit

Many people face changes in the way they receive their benefits, pay their rent and other bills, if not used to managing a bank account, they may struggle with these changes and with monthly budgeting. Hull City Council, Hull & East Yorkshire Credit Union and the Hull Families Project are helping with the Rent Direct Account to help with rent payments, making sure they are always paid on time.

For more information, or help managing your money call Hull Families Project on 01482 809 333 or visit the Credit Union at 38 Brook Street, Hull.

## Helping with Education and Employment

CPO is a social enterprise which specialises in helping people to re-engage with learning and/or work. We work with young people not in education, employment or training, adults who don't engage with traditional learning, including lone parents, and excluded pupils aged 11-16 who find mainstream education difficult, supporting them to reach their potential. We help improve employability and job searching. We're also here to help make going online easy, teaching internet basics, like email, one-to-one.

VOXX is our lifestyle magazine enabling young people to speak out about anything that interests or bothers them. VOXX includes music reviews, interviews, real life stories and fiction pieces, and is distributed free of charge across North and North East Lincolnshire, including Grimsby, Cleethorpes, Barton, Brigg, Scunthorpe, as well as Hull.

We also run two Talent Match programmes:

The first focuses on helping lone parents aged 18-24 to get into employment or education as well as offering general advice and guidance. Group sessions offer a great chance to socialise.

Programme two focuses on the magazine VOXX, helping young people 18-24 get into employment or education, providing work experience opportunities.

For more information call 01472 240 440, email: [info@mycpomedia.com](mailto:info@mycpomedia.com), or pop into The Warehouse, 155-159 Freeman Street, Grimsby.

For VOXX Magazine or Talent Match call 07736 470 736.



## Getting involved

### The People's Panel

- Tel - 01482 300 300
- Email: [panel@hullcc.gov.uk](mailto:panel@hullcc.gov.uk)
- Web - [www.hullcc.gov.uk/peoplespanel](http://www.hullcc.gov.uk/peoplespanel)
- Like us on Facebook – [hullpeoplespanel](https://www.facebook.com/hullpeoplespanel)
- Follow us on Twitter: [@hullpeople'spanel](https://twitter.com/hullpeople'spanel)
- Follow us on Twitter: [@lookhullstalkin](https://twitter.com/lookhullstalkin)

### Hull City Council consultations

- Tel - 01482 300 300
- Email - [consultations@hullcc.gov.uk](mailto:consultations@hullcc.gov.uk)
- [www.hullcc.gov.uk/consultations](http://www.hullcc.gov.uk/consultations)

### NHS Hull Clinical Commissioning Group

- Tel - 01482 344 700
- Email - [HULLCCG.contactus@nhs.net](mailto:HULLCCG.contactus@nhs.net)
- Web - [www.hullccg.nhs.uk](http://www.hullccg.nhs.uk)
- Like us on Facebook - [NHSHullCCG/](https://www.facebook.com/NHSHullCCG/)
- Follow us on Twitter: [@NHSHullCCG](https://twitter.com/NHSHullCCG)

### Hull City Council's News and Events

- Follow us on Twitter: [hullccnews](https://twitter.com/hullccnews)
- Tel - 01482 300 300
- Web - [www.hullcc.gov.uk/whatson](http://www.hullcc.gov.uk/whatson)
- Tel: 01482 300 300
- Follow us on Twitter:  
[www.twitter.com/hullccnews](http://www.twitter.com/hullccnews)

### Hull Culture and Leisure

- Twitter [@Hull\\_Museums](https://twitter.com/Hull_Museums) or [@HullFerens](https://twitter.com/HullFerens)
- Facebook - [HullMuseums](https://www.facebook.com/HullMuseums)
- Instagram - [Hull\\_Museums](https://www.instagram.com/Hull_Museums)
- Blog - [museumshull.blogspot.co.uk](http://museumshull.blogspot.co.uk)
- YouTube - [Hull Museums](https://www.youtube.com/HullMuseums)
- Website - [hcandl.co.uk/museums](http://hcandl.co.uk/museums)

### Hull City of Culture

- [www.hullcc.gov.uk/2017Hull](http://www.hullcc.gov.uk/2017Hull)
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