

## Spring 2017

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## Spring Has Sprung

The cold, grey of winter is receding and Easter is just around the corner. City of Culture is in full swing.

Did you go to the City of Culture in with a bang launch event? Did you see **"We are Hull"** - the magnificent sound and light installation. And what about those fireworks? And Blade?

The Ferens Art Gallery has re-opened, with its fabulous centrepiece Lorenzetti's Christ between Saints Peter and Paul – art of international significance.

Don't miss SKIN at the Ferens – Spencer Tunick's Sea of Hull photographs will be on display as well as some stunning art from Lucien Freud and Ron Mueck  
22 April - 13 August.

Running alongside this is the annual Open Exhibition, which features original artworks, by local artists as well as Francis Bacon's Screaming Popes.

Lots more exciting exhibitions to come, including the Turner Prize event, here in Hull.

The internationally renowned Halle Orchestra are visiting the city so snap up your tickets. Don't forget the Made in Hull series, including performances from Debra Stevenson, Lucy Beaumont and Maureen Lipman.

Keep an eye out for the opening of the New Theatre – refurbished and extended, to accommodate the big shows.

**And much, much more this summer Don't forget to keep checking what's on:**

- [www.hull2017.co.uk](http://www.hull2017.co.uk)
- [What's on in Hull](#)
- [www.hulltruck.co.uk/](http://www.hulltruck.co.uk/)

**The People's Panel Team**



## WAVE 18: September 2016

### Perceptions of Hull:

#### Selling Points:

 **People Warm, Welcoming, Friendly**  
Resident Score: 3.9  
Outsider Score: 3.2

#### Myth Busting:

 **Presence Reputation & Contribution**  
Resident Score: 3.2  
Outsider Score: 2.4

 **Pulse Interesting & Exciting**  
Resident Score: 3.5  
Outsider Score: 2.7

 **Potential Earn, Learn & Do Business**  
Resident Score: 3.4  
Outsider Score: 2.7

#### Hidden Gems:

 **Pre Requisites Live & Raise a Family**  
Resident Score: 3.5  
Outsider Score: 2.5

#### Must Do Better:

 **Place Clean & Attractive**  
Resident Score: 2.9  
Outsider Score: 2.4

#### Note:

Scores are out of 5

A score above 3 suggests more people agree with the statement than disagree.

A score below 3 suggests more people disagree with the statement than agree.

### Participation and Engagement in Arts and Culture:

#### Done / Taken Part:

 Reading for Pleasure  
62.1%

 Photography  
12.8%

 Textile Crafts  
11.7%

 Playing an Instrument  
10.9%

 None of These  
28.5%

#### Attended:

 Historic / Heritage Visit  
54.3%

 Museum Exhibition  
47.7%

 Film  
44.9%

 Exhibition at Art Gallery  
39.3%

 None of These  
14.7%

#### Note:

Since 2015, there have been statistically significant decreases in the proportion of residents who have attended an art gallery, a play or musical in a theatre and a dance performance e.g. the ballet. This is likely linked to the temporary closure of both the Ferens Art Gallery and Hull New Theatre during the last year.

For more information please contact Business Intelligence Team on [panel@hullcc.gov.uk](mailto:panel@hullcc.gov.uk)

## Promoting Hull and Attracting Visitors:

### Most Proud:



Wilberforce / Abolition of Slavery  
40.7%



Maritime Heritage  
23.2%

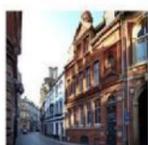
### What Hull Should Promote:

1. Wilberforce / Abolition of Slavery (64.4%)
2. Leaders in Renewable Energy (57.8%)
3. Hull's Famous People (51.2%)
4. The Hull Blitz (42.2%)
5. Hull's Role in the English Civil War (38.0%)

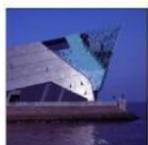
### Take a Visitor:



Museums  
38.0%



Old Town  
36.6%



The Deep  
34.3%



Marina  
30.5%

### Attract More Visitors:



Big Name Music Concerts  
58.9%



Historic Buildings /  
Heritage 52.6%



Hotels  
47.3%



National Events  
46.6%



Outdoor Events  
41.8%

### Open Responses:



## Reputation and Events:



60.7%  
56.6%

Since winning City of Culture 2017:  
Amount of national / international media has increased  
National / international media has been more positive



76.9%  
6.9%  
53.6%  
77.9%

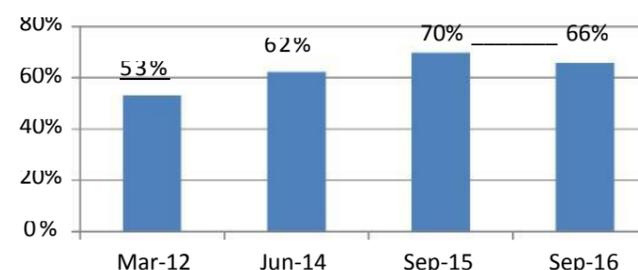
Heard of Spencer Tunick and Sea of Hull  
Took Part in Sea of Hull  
Know Someone Else Who Took Part  
Will Go See the Final Photos at Ferens in 2017



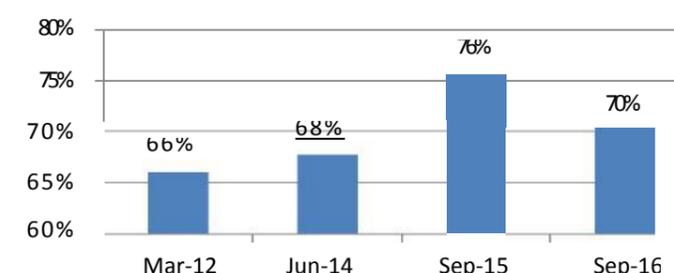
68.6%  
20.9%

Heard of Places des Anges  
Attended Places des Anges

### Speak Highly of Hull



### Proud to Live in Hull



## GP Services:



99.1% Registered with a GP  
Of these:  
64.2% Know Who Their Named GP Is  
20.5% Were Given the Choice of Which GP  
Became Named GP  
14.3% Visit GP Once A Month or More Often  
51.5% Prefer to Make an Appointment with a Particular Doctor  
59.9% Changed GP Practice At Least Once



Moved Area

77.1%



19.5% Dissatisfaction with Practice/GP  
Booking Methods 58.5%



Location  
80.4%

Opening Hours

80.8%

Would Prefer:

### Currently Use:

Telephone (92.5%)  
In Person (45.8%)

### Important in Choosing a GP Practice

Online (26.0%)

For more information please contact Business Intelligence Team on [panel@hullcc.gov.uk](mailto:panel@hullcc.gov.uk)

**Would Consider:**

Text (60.1%)

Online (43.7%)

## Hull Facts

For facts and figures about Hull and the area where you live check out the Hull Data Observatory: [www.hullcc.gov.uk/data](http://www.hullcc.gov.uk/data)

## Benefits

Each week, the DWP pays out around £13.2m to residents of Hull in key benefits. Almost half (47%) of this is paid to State Pension and Pension Credit claimants. This does **not** include Council Tax Discount or Working Tax Credit.

	% of weekly bill	Average weekly claim
Pension-related Benefit	47%	£119
Disability-related Benefit	29%	£92
Housing Benefit	17%	£73
Job Seekers Allowance	3%	£74
Income Support	3%	£72
Widows / Bereavement	0%	£98

(Source: DWP, May 2016)

## International Migration

There are approximately 26,000 people living in Hull who were born outside the UK.

This equates to 10.2% of the total population; below the national average of 14.6%.

Without international migration into Hull, the city's population would be in decline. This is because of the large number of Hull born residents who move from Hull to the rest of the UK (mainly the East Riding) each year.

Without international migration into Hull, Hull's age profile would be considerably older. A larger proportion of Hull's population would be retired, claiming state pension and have health problems or disabilities. International migrants are more likely to be of working age and in employment.

(Source: ONS, 2015 Population Estimates)

## Dependency Ratio

The dependency ratio is the percentage of the population of non-working age versus the percentage of working age. The working age population, through taxes, pay for the welfare state, including health, social care and so on. As populations age or shrink there is an increased load on the working age population to provide enough to maintain services - pensions, schools and so on.

Hull's dependency ratio is 51.6 compared to the national average of 58. This means there are 51.6 dependent people in Hull for every 100 working age people. The East Riding, which has an older population than Hull has a ratio of 69. Increased international migration has improved Hull's dependency ratio, because the majority of international migrants are of working age.

## Unemployment

- There are about 10,500 unemployed people in Hull. This equates to an unemployment rate of 8.2%; above the national rate of 5.0%. Hull's Unemployment has fallen significantly and is currently at the lowest rate experienced in over 8 years. In the last 4 years the number has almost halved.
- Since January 2013, the number of unemployment benefit claimants in Hull has fallen significantly from 15,405 (9.0%) to 5,990 (3.5%). There are currently estimated to be 118,000 jobs (both filled and vacant) in Hull; the largest number on recent record.

(Source: NOMIS, Jan 2017)



**Run a company? Work for yourself?  
Know anyone who does?**  
[Join the Enterprise Panel](#) and tell Hull City Council what you think

**The Enterprise Panel is for:**

- Large enterprise or sole trader
- SME or social enterprise
- Private sector
- Public sector organisations
- Charity or community sector

**Why join? The panel will:**

- get the views of local organisations for local decision making
- help formulate a cohesive local view - such as a response to government policy
- develop robust local information as a compliment to nationally gathered statistics
- inform and influence decisions that affect you and your organisation

**Members can access:**

- National statistics
- Local statistics
- Mapping
- Customer segmentation models

Email: [panel@hullcc.gov.uk](mailto:panel@hullcc.gov.uk)  
Text: "panel" to 07795 563 000  
Visit: [www.hullcc.gov.uk/enterprisepanel](http://www.hullcc.gov.uk/enterprisepanel)

**Plan for local healthcare transformation published**

The Humber Coast and Vale Sustainability and Transformation Plan (STP) was published on 21 November 2016. It is the first stage in a programme of work undertaken by a partnership of 21 local authorities, NHS commissioners and providers and other community organisations that started in April 2016.

Emma Latimer, Humber Coast and Vale STP Lead and Chief Officer NHS Hull Clinical Commissioning Group said:

“Our vision is for people in Humber Coast and Vale to start well, live well and age well. To do that, we must support everyone to manage their own care better, reduce dependence on hospitals and use our resources more efficiently so that we can all rely upon access to good, safe services into the future.

STPs are about making practical changes to the way health and social care services are delivered in the face of growing demand for services, a long-term shortage of the skilled people needed to provide them and, in spite of increased funding into the NHS, a projected financial gap for the Humber Coast and Vale system of £420m by 2021.

The plan represents a new way of working across the region that breaks down the barriers between organisations in health and social care, enabling a greater focus on delivering practical improvements that will make a difference to people.”



## **Future of GP Services Newsletter**

Get your copy of **My City, My Health, My Care**: [www.hullccg.nhs.uk/pages/my-city-my-health-my-care](http://www.hullccg.nhs.uk/pages/my-city-my-health-my-care) or pick up a copy from your GP surgery, pharmacy or library.

The newsletter contains information on the CCG's Primary Care Blueprint; a plan which lays out possible developments in GP Services.

It also includes a profile of the practice teams who support your GP and explains how you can get involved in shaping the future of GP services in Hull.

## **£9m Integrated Care Centre (ICC)**

Work has started on the Centre which will unify services to provide tailored care for the elderly and prevent unnecessary hospital admissions. Located on the former David Lister school site in east Hull, it will take a new approach to healthcare, treating mainly elderly patients as being at risk of hospital admission.

A comprehensive care plan will be put in place for formed, with a care coordinator appointed on the same day. Physio/occupational therapists, voluntary services, diabetic and other specialist services will be based at the centre, helping people receive all their care and support in one place.

Following extensive public consultation developer, Citycare, has appointed Sewell Construction and Sewell Facilities Management to build and maintain the facility which is due to open in 2018.

## **Bransholme Minor Injuries Unit**

Located at Bransholme Health Centre the minor injuries unit (MIU) is now open from 9am–10pm, 7 days a week.

MIUs are for injuries which need immediate treatment, like cuts, stings, sprains, bites and burns but not serious enough to need a trip to A&E.

Approval has also recently been given to plans for a 24 hour, 7 day urgent care centre at Bransholme Health Centre from April 2017. This will provide medical treatment to those who need it immediately, but whose situation is not critical enough for A&E. This will include treatment for minor injuries and an x-ray facility.

Board members considered a report on the outcome of an extensive 12-week public consultation led by the CCG on 3 options for the future of urgent care services in Hull.

Members unanimously agreed to implement an option to relocate the minor injuries unit from the Freedom Centre and GP out-of-hours from Diadem Health Centre to Bransholme Health Centre, creating an Urgent Care Centre at the site. 63.72% of respondents to the consultation chose this option as their first choice.

Further to this, engagement with the communities surrounding the Freedom Centre will take place to determine what health services could be appropriately offered at the centre, based on the needs of children and families.

Find out more:

[www.hullccg.nhs.uk/pages/urgent-care-consultation](http://www.hullccg.nhs.uk/pages/urgent-care-consultation)



## The symptoms of Sepsis

A new sepsis awareness campaign, supported by UK Sepsis Trust, has been launched to raise awareness of the key symptoms of sepsis.

Sepsis is a rare but serious complication of an infection. Without quick treatment, sepsis can lead to multiple organ failure and death.

The UK Sepsis Trust estimates that there are more than 120,000 cases of sepsis and around 37,000 deaths each year in England.

Acting quickly could save a child's life.

The campaign encourages parents of children aged 0-4 to go to A&E immediately or call 999 if they have any of the following symptoms:

- Looks mottled, bluish or pale
- Is very lethargic or difficult to wake
- Feels abnormally cold to touch
- Is breathing very fast
- Has a rash that does not fade when you press it
- Has a fit or convulsion

For more information click here:

[www.nhs.uk/Conditions/Bloodpoisoning/Pages/Introduction.aspx](http://www.nhs.uk/Conditions/Bloodpoisoning/Pages/Introduction.aspx)

Or visit [www.sepsistrust.org](http://www.sepsistrust.org)

## Hull guide nominated for national award

Hull tour guide Paul Schofield is a finalist in the Tourism Superstar awards, run by VisitEngland and Daily Mirror Travel. It celebrates the unsung heroes of the tourism industry. So how did local lad Paul become Hull's foremost tour guide?

"I've always tried to promote the city I love in the best possible way, and I feel proud to represent Hull and East Yorkshire" said Paul. "In 1987/8 I studied for a Certificate in Heritage Interpretation at Hull University and having passed that, I set up [www.TourHull.com](http://www.TourHull.com)"

"Myself and my colleague Keith Daddy run regular walks in Hull and Beverley, including pub walks; and in Beverley, including a ghost walk. Tours run from March-October inclusive at just £4 per person. I hope locals will rediscover their city and learn about its fascinating history, buildings, personalities and anecdotes. Often when you're local you forget what's on your own doorstep." He said:

"Visitors learn how fascinating the city is with its proud port history, its wonderful attractions and museums, and why it deserves to be the UK City of Culture. We try to do this in an informative and entertaining way"

So how does Paul feel about being a finalist for the Tourism Superstar Awards? "Flattered and embarrassed to be nominated and shortlisted. I see myself as an ambassador for the city and try to do so to the best of my ability."

To vote for Paul click here:

[www.mirror.co.uk/lifestyle/travel/british-breaks/vote-now-decide-who-your-9736671](http://www.mirror.co.uk/lifestyle/travel/british-breaks/vote-now-decide-who-your-9736671)



## Credit Union family loan and savings plan

With the new **Child Benefit Loan and Savings Plan**, families can apply for a loan of up to £500. Once approved, they simply arrange for their Child Benefit to be paid regularly into their Credit Union membership account. Once this is done, the loan agreement is signed and the loan is paid. The loan repayments are taken from the Child Benefit, and the member decides what to do with their left-over funds, for example saving in a Credit Union Saver account to help with Christmas or other big spends, or transferring funds to a Classic VISA card for shopping.

With a legal cap on its interest charges, the Credit Union often offers the cheapest small loans available. A £500 Credit Union Loan over 50 weeks costs £12.00 per week, and has a total repayment of £591.95.

So as an example, a family with one child receiving £20.70 per week in Child Benefit could save £8.70 on top, so by the end of the loan, they will have a lump sum of £435.00.

A family with two children, getting Child Benefit of £34.40 per week, could save £22.40 a week: a lump sum of £1,120, by the end of the loan.

John Smith, of HEYCU's Head Office team says, "Many of our members combine their saving and borrowing to cope with those big spending events like Christmas, holidays, school trips and family celebrations. The great things about this new Plan is it makes the process so simple.

The Credit Union only seeks to cover costs, not to make a profit so savings are looked after completely safely."

To find out more pop into the Credit Union in Brook Street (opposite the Prospect Centre), call 01482 778 753 or visit [www.hullandeycu.co.uk](http://www.hullandeycu.co.uk)

## New Halliwick Courses start

Halliwick is widely recognized as the ideal method of teaching swimming to people with any kind of special needs. The method includes mental and physical adjustment to the water, relaxation, breathing and balance control before working on propulsion.

The teaching practices used have been found to be so beneficial to people with disabilities that Halliwick is increasingly being used in a therapeutic situation, and after completing this course therapists can take a second level course devoted to Halliwick and Therapy.

This advanced course follows on from the Foundation course but differs in two ways:-

1. There is some leeway for adapting the course content to accommodate the needs of the participants.
2. Time is allowed for participants to share their knowledge and experience.

Please let me know if you have a topic you would like discussed. We will then circulate this to all course members and ask if anyone has relevant knowledge. We can also draw on the experience of other Halliwick AST members.

For more information contact:

[kelsey59@kelsey59.karoo.co.uk](mailto:kelsey59@kelsey59.karoo.co.uk)

[gill.will9x@btinternet.com](mailto:gill.will9x@btinternet.com)

Or visit: <http://halliwick.org.uk/>



## Getting involved

### The People's Panel

- Tel - 01482 300 300
- Email: [panel@hullcc.gov.uk](mailto:panel@hullcc.gov.uk)
- Web - [www.hullcc.gov.uk/peoplespanel](http://www.hullcc.gov.uk/peoplespanel)
- Like us on Facebook – hullpeoplespanel
- Follow us on Twitter: @hullpeople'spanel
- Follow us on Twitter: @lookhullstalkin

### Hull City Council consultations

- Tel - 01482 300 300
- Email - [consultations@hullcc.gov.uk](mailto:consultations@hullcc.gov.uk)
- Web - [www.hullcc.gov.uk/consultations](http://www.hullcc.gov.uk/consultations)

### NHS Hull Clinical Commissioning Group

- Tel - 01482 344 700
- Email - [HULLCCG.contactus@nhs.net](mailto:HULLCCG.contactus@nhs.net)
- Web - [www.hullccg.nhs.uk](http://www.hullccg.nhs.uk)
- Like us on Facebook - NHSHullCCG/
- Follow us on Twitter - @NHSHullCCG
- Watch us on YouTube - NHS Hull CCG'

### Hull City Council's News and Events

- Follow us on Twitter - hullccnews
- Tel - 01482 300 300
- Web - [www.hullcc.gov.uk/whatson](http://www.hullcc.gov.uk/whatson)
- Tel - 01482 300 300
- Follow us on Twitter - [www.twitter.com/hullccnews](http://www.twitter.com/hullccnews)

### Hull Culture and Leisure

- Twitter - @Hull\_Museums or @HullFerens
- Facebook - HullMuseums
- Instagram - Hull\_Museums
- Blog - [museumshull.blogspot.co.uk](http://museumshull.blogspot.co.uk)
- YouTube - Hull Museums
- Website - [hcandl.co.uk/museums](http://hcandl.co.uk/museums)

### Hull City of Culture

- [www.hullcc.gov.uk/2017Hull](http://www.hullcc.gov.uk/2017Hull)
- Facebook - HullCityofCulture
- Twitter - @2017Hull - #Hull2017



**people's pa**  
making your voice count

### Your story here

Do you have a story to tell, an event to publicise or a cause close to your heart?

The People's Panel quarterly survey and newsletter is sent to over 3000 local people, and over 400 local organisations.

**Email: [panel@hullcc.gov.uk](mailto:panel@hullcc.gov.uk)**