

## Privacy Notice – Neighbourhood Nuisance

Hull City Council Neighbourhood Nuisance Team will use the information we collect to investigate and prosecute anti-social behaviour and support victims.

We can be contacted -

### ***By Post***

Hull City Council Neighbourhood Nuisance Team  
33 Witham  
HU9 1DB

### ***By Telephone***

01482 300300

### ***By Email***

Hull.citysafe@hullcc.gov.uk

We process information about victims, perpetrators, witnesses and any other related individuals

The types of information we process includes sensitive personal data and includes:

- Names and contact information for victims, perpetrators and other witnesses;
- Allegations of anti-social behaviour;
- Family situation and details of associates;
- Details of vulnerabilities, including addiction issues and other risks to health and wellbeing;
- Information about previous cautions and convictions.

We process personal data to meet our statutory duty to reduce crime and disorder, protect the vital interests of victims and other persons who may be at risk of harm and in order to take legal action against offenders.

We receive information from -

- Members of the public making reports;
- Other Council departments;
- Professionals at other organisations including Police, Humberside Fire & Rescue, NHS;
- Voluntary sector organisations;
- Current/previous housing providers.

We will keep your personal information safe and confidential but we may be required to share it where:

- We are required by law to share it;
- Any person may be at risk of harm if the information is not shared;
- It is necessary to prevent, detect, investigate or punish a crime.

We will not use the information provided in reports to identify victims in legal proceedings without first obtaining their signed consent.

We retain investigation records for seven years from the date they are closed. .

More details about how Hull City Council uses personal information can be found on our website - <http://www.hull.gov.uk/help/privacy-notice>

If you would like to enquire about how your personal information is processed by us or wish to complain please contact –

Hull City Council  
Data Protection Officer  
Room 11  
The Guildhall  
HULL  
HU1 2AA

You also have the right to complain to the regulator –

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone - 0303 123 1113 (local rate) or 01625 545 745 if you prefer to use a national rate number

Online enquiries - <https://ico.org.uk/global/contact-us/email/>