



# **Riverside Area Annual Report 2017-2018**

## Area and Neighbourhood Management in the Riverside Area

The Riverside Neighbourhood Team works on behalf of the Area Committee to provide excellent and accountable services which help address local priorities and contribute to achieving the City's aspirations by:

- Improving residents' quality of life across a range of issues
- Supporting members in carrying out their area and community leadership roles
- Listening to our communities and involving them in designing the services they want
- Supporting the delivery of effective front-line services, that meet the needs of local residents
- Helping communities to develop a healthy, safe, green and sustainable environment for current and future generations

A key element of the Neighbourhood Team's work is to identify all opportunities for residents, businesses and visitors to the Riverside Area to contribute to and benefit from the City Plan, in particular:

- Making Hull a World-Class Visitor Destination – developing projects and promoting links with the Area's heritage, culture and sporting activities
- Prevention and Early Intervention – supporting residents to play a fuller and more rewarding role in their local community and the life of the City
- Tackling Health Inequalities – maximising opportunities for residents to participate in healthy living projects in their neighbourhoods. Projects supporting residents in maintaining independent living and promoting active lifestyles

### **Area Priorities**

During the past year we have engaged with residents of the Area in many different ways to identify priorities and help deliver improvements. We used information from statistical data such as demographic information, Area engagement events, customer feedback surveys, ward forums, service requests and intelligence from our partners to identify the things that you wanted addressing across the Area. We have sought to reflect the different character of each ward in balancing activity across the priorities, to ensure that each ward's needs are met. We have kept you informed about what we are doing through, providing bi-monthly update reports to the Area Committee and regular communication through our ward newsletters, community notice boards, web page and Facebook.

During **2017-18** your Area priorities were:

- Roads, Highways and Pavements
- Community Safety – reducing levels of crime and anti-social behaviour
- Parks and Open Spaces – increasing community activities and facilities
- Street Care and Cleaning – improving the environment, making it cleaner and more appealing
- Recycling, rubbish and waste collection/disposal
- Improving community involvement and cohesion

Working with your local Councillors we identified specific priorities for each ward:

### **Drypool Ward**

- Helping anybody sleeping rough into supported accommodation wherever possible
- Improving residents' quality of life through various community safety projects
- Improving parking and road safety issues for residents wherever possible
- Improving the quality of the local environment for residents
- Improving the quality of local green spaces and play areas

### **Myton Ward**

- Tackling vagrancy and begging in the city centre and surrounding areas
- Helping anybody sleeping rough into supported accommodation wherever possible
- Tackling fly tipping especially in hot spot areas. Working in partnership with landlords to tackle fly tipping issues. Encouraging recycling wherever possible
- Providing opportunities for Community Payback to assist with street cleansing
- Identifying and promoting projects which support residents into employment and training
- Tackling street drinking and associated anti-social behaviour
- Improving open green space across the ward

## **Newington Ward**

- Improving residents' quality of life through various community safety projects
- Improving parking and road safety issues for residents wherever possible
- Improving the quality of the local environment for residents
- Improving the quality of local green spaces and play areas

## **St Andrew's Ward**

- Improving residents' quality of life through various community safety projects
- Improving play provision and use of green open spaces within the ward
- Improving the quality of the local environment for residents
- Supporting community groups/centres to help with sustainability
- Working in partnership to agree and take action to tackle identified hotspots of crime and anti-social behaviour

In addressing these priorities we have worked co-operatively with other Council services and a wide range of external partners, including statutory agencies such as Humberside Police, Humberside Fire and Rescue Service, National Health Service, voluntary groups such as Traders' Associations, Churches and Mosques, Landlords Association, and community groups.

This Annual Report summarises what we have achieved so far.

## Your Priority: Roads, Highways and Pavements

### What we achieved in Drypool Ward

- Following residents' concerns of vehicle noise, a number of police operations have taken place to combat nuisance and safety issues of vehicles using the Kingston Shopping Centre on an evening
- Ward Budgets have funded disabled parking bay markings within the car park at Victoria Dock Car Park. Defining spaces for disabled users has allowed the car park to run more efficiently and helped control traffic flow
- Zig zag extensions have been funded from ward budgets for the pedestrian crossing on James Reckitt Avenue. This follows resident concerns and consultation with the highway department
- A new sign on Stoneferry Road directing traffic to the Chamberlain Business centre has been installed. This follows nearby residents complaints of oversized traffic using small residential streets to access the business centre and becoming 'stuck'
- On Durham Street two planters on the highway are in a very poor state of repair and a scheme has been approved and funded for them to be removed in full, the carriageway and footpaths will be reinstated along with the relocation of a lighting column
- Several traditional lighting columns within the ward have been re-paired and re-painted bringing the columns back into use and lighting pathways
- Bollards have been replaced on Elm Street and Buckingham Street – protecting pedestrians from vehicles near crossings and access points
- Ward budgets have contributed to the repair of Potholes within the ward
- A street sign for 'St Georges Place' has been funded for this small road which was missing
- Grit bin provision was assessed prior to the winter maintenance period, with some new bins installed
- Worked with Parking Enforcement and Highway colleagues to target areas of specific concern regarding illegal and inconsiderate parking
- A lighting scheme has been funded to install 2 street lights to a well-used ten foot and school route behind Derwent Street, following resident safety concerns
- Highway colleagues installed a no motorbikes sign at the bottom of South bridge road near the deep, following resident safety concerns over motorbikes using a pedestrian walkway
- A street sign was purchased for a small road near Corinthian way to combat people parking in a way causing obstruction

### **What we achieved in Myton Ward**

- Ward budgets funded the erection of a fence around HiQ Spring Bank and the removal of a bench from the same location to combat street drinking
- Shrubbery/hedges and low level bars were removed and replaced with Black Manchester bollards on Strand Close to provide a clear view of the cycle path and surrounding area for pedestrians and residents
- Traffic Regulation Orders (TRO's) were reviewed on St Paul's road. Works are due to start at St Pauls flats to improve the roads allowing for large residential bins to be installed at each block which should alleviate the fly tipping in the flats
- Ward budgets have funded the improvements to the path to the side of C4Di which is due to take place shortly
- Public Right of Way improvements starting at Wellington Street West going through to the Humber Estuary, paths to the north and south of the water side are to be improved and have been funded by ward budgets
- A Patch walk with partners has taken place to check all P Barriers within the Spring Bank Area, and repairs raised for those at the top of Middleton Street
- Cavil Place, has had an extensive clean with the removal of weeds and moss from all paths within the area

### **What we achieved in Newington Ward**

- A feasibility study was undertaken to look into the possibility of parking zones for Stirling Street and surrounding streets
- A public consultation was undertaken following the parking study for Stirling and Glencoe Street
- Ward budget funded waiting restriction signs and line markings at Bentley Court
- Dropped kerbs were put in place in Pulman Street, at the entrance to Kingsport Close, to aid pavement access for residents with mobility problems
- Funds have been agreed to undertake road safety improvements to the southern access road into West Park, the road entering the park from underneath the Anlaby Road flyover
- Four guard rails were erected on Walton Street at the pedestrian access to West Park near to the skate plaza
- Five street lights were repainted in The Groves area of Stirling Street to coincide with frontage improvements
- A 'no through road sign' was erected at the entrance of Cherry Garth at the request of local residents
- Three speed surveys were undertaken in Plane Street, Lowther Street and The Greenway after concerns were raised by local residents

### **What we achieved in St Andrew's Ward**

- A large part of the pathway in Hawthorne Avenue was repaired following concerns from disabled residents having difficulty using the footpath
- Ward funds were used to clean the Boulevard Fountain, following concerns from residents
- Traffic surveys were carried out in and around the Selby Street area, to assess issues around parking and speeding vehicles
- Liaised with the management company of the St Andrew's Retail Park, with a view to the opening up of a separate exit to their car park. This will hopefully ease congestion on Hesse Road
- Worked with Parking Enforcement colleagues to target areas of specific concern regarding illegal and inconsiderate parking
- Grit bin provision was assessed prior to the winter maintenance period, with some new bins installed, and some moved to areas of higher need
- Fencing was installed in the Redbourne Street Housing Estate to deter illegal use of motorbikes. Chicanes were designed to make it difficult for motorbikes to enter the footpaths



*Boulevard Fountain*

## **Your Priority: Community Safety– reducing levels of crime and anti-social behaviour**

### **What we achieved in Drypool Ward**

- Funded PROBE to continue with the Target Hardening Scheme for properties around various locations in the ward
- Ward Budgets have funded several speed surveys to be completed across the ward. These speed surveys were in direct response to resident safety concerns
- Co-ordinated a scheme to install security gates to alleys on Durham and Mersey Streets. This followed several reports of Anti-Social Behaviour (ASB) and fly-tipping in the area

- A security gate and fencing was installed at the entrance to garages on Nornabell Street, this was the last remaining insecure location on the street
- A anti-vandal scheme has been co-ordinated for properties on Victor Street, following reports of Anti-Social Behaviour from youths in the area. This scheme will be completed in the coming months
- Worked with Parking Enforcement colleagues to target areas of specific concern regarding illegal and inconsiderate parking
- Worked with Partners to produce a crime safety initiative highlighting the need for monitoring equipment for vulnerable residents in hot spot crime areas within the ward. The ward budget has funded 6 mobile CCTV units for this scheme. The scheme is now jointly monitored by the Hull CC Neighbourhood Team and the Neighbourhood Police Team
- Following reports of crime, fly tip, ASB and resident safety a lighting scheme has been funded to install 2 street lights to a well used ten foot and school route behind Derwent Street
- 2x victorian lighting columns have been brought back into service and repainted to tackle Anti-Social Behaviour along the cycle track to the rear of James Reckitt Avenue
- Worked with partners to produce a community safety initiative to tackle Vehicular nuisance on Holderness Road originating from Kingston Shopping centre carparks. This became police operation 'clearway'
- Worked with partners to tackle, homelessness, begging and illegal encampments within the ward, ensuring support was offered to all involved and working with the legal team to ensure timely actions taken on illegal land possession. Attended 'Hard to House' meetings to support and continue to devise long term strategies for tackling these issues
- Facilitated regular tasking meetings with internal and external partners including, the Fire Service, Police, Housing and Anti-Social Behaviour Officers, to discuss concerns and create joined up working for the ward
- Worked with colleagues in the Environmental Crime Unit and Waste Teams to tackle fly tipping across the ward, gathering evidence and promoting prosecution in cases as appropriate
- Worked with local businesses and police to secure buildings and land that were a risk to public safety and used for anti-social activities
- Undertaken several patch walks with partners and residents to identify ASB locations and taken steps to remedy these sites

### **What we achieved in Myton Ward**

- Ward budgets funded the erection of a fence around HiQ Spring Bank and the removal of a bench from the same location to combat street drinking
- A 'Partnership Community Action Day' was held on Stanley Street to address issues raised from a recent survey, several issues have been resolved reassuring residents action is being taken
- Shrubbery/hedges and low level bars were removed and replaced with Black Manchester bollards on Strand Close to provide a clear view of the cycle path and surrounding area for pedestrians and residents

- CCTV has been installed on Middleton Street to assist with the monitoring of activities in the area
- Continue to work with partners to remove groups of rough sleepers from various locations in the Ward. These areas were then cleared of rubbish. Continue to work with partner agency group set up to look at our long term strategy and policy for dealing with rough sleeping and begging in the city
- 'Hard To House' group meetings were attended giving feedback and updates on people rough sleeping. Consideration has been given to a police initiative (Diversion from the Streets) to deal with street drinkers and beggars
- A number of criminal behaviour orders were obtained and served on persistent beggars in the city centre
- Completed patch walks with partners and the Communities Policing Team around various areas of the ward in order to deal with any issues
- A patch walk with the Policing Team to identify areas motorbikes are accessing the area, P barriers were repaired where needed

### **What we achieved in Newington Ward**

- Completed patch walks with the Neighbourhood Policing Team and other partners in all areas of the ward in order to deal with any issues identified
- Conducted ward 'Forums on the Move' in order to consult with local residents over any issues they may have in their local neighbourhoods
- Regular Tasking meetings held with the Neighbourhood Policing Team, Anti-Social Behaviour Team, Fire Brigade and other partners to look at ways to work together to reduce crime and ASB in the Ward, issues included, but not unique to, car crime, fly-tipping, fire starting and youths causing problems in West Park, Arthur Street park and the Quora retail centre
- Funded PROBE to enable victims of crime in the Ward to receive appropriate support
- Several fly-tipping hotspots have been identified in the Ward. We have worked with our Environmental Crime Unit (ECU) to frequently monitor these areas and to prosecute offenders when evidence has been found
- Ten 'No Fly Tipping' signs were erected at various identified locations within the Ward
- Ward budget was used to enable the Pickering and Newington Development Association (PANDA) to purchase, deliver and install home safety equipment for identified children within the Newington Ward. The safety equipment included gates, burn prevention items and table cushions
- Eight Public Space Prevention Order (PSPO) signs, advising drinking not permitted, were erected within the Newington Ward at various locations including at entrances to all of the Ward's parks
- Security improvement works were undertaken in the Sandringham Street tenfoot, new gates were fitted and locks changed in order to strengthen security in the area
- Following residents' concerns and in conjunction with the Housing department, sharks teeth were erected in the Woburn Park area to prevent vehicles driving over the grass adjacent to the play park itself

## **What we achieved in St Andrew's Ward**

- Funded PROBE to continue the Target Hardening scheme for properties around various locations in the ward
- Several security gates to shared alleyways were installed within the ward following residents' concerns about ASB
- Multi agency action was carried out in the Bean Street area in regard to drug related ASB. Shrubs and trees were severely pruned. This project continues as a ward priority
- A Section 222 Notice renewal was sought and granted for the Hessle Road area. This was following multi agency action over the past three years in response to resident concerns about prostitution and related ASB in the Hessle Road corridor
- Worked closely with agencies, who engage with young residents of the ward, providing them with welfare, support and mentoring services
- A new CCTV system was installed in the Maurice Rawling Community Centre, this has provided improved security for the Centre, and Police and Area Team officers have had training on accessing images and collecting evidence from the wider street environment and nearby Bean Street Park
- A multi-agency exercise continues in the Wellsted Street area, to assess residents' concerns regarding their environment and community safety. Actions have been identified and taken which has helped reassure residents
- An alleyway leading between Coltman Street and Bean Street has been fenced off. This has helped tackle ASB and environmental problems in the area. Trees and shrubs have also been removed, these were been used as dens for drug taking and by rough sleepers
- Supported a residents association in reducing environmental crime and ASB issues
- Invited Police to ward forums to help answer concerns residents have in their communities
- Fencing was provided to several properties in the Riston Street area. Preventing trespass and damage to well-maintained gardens
- Shrubs were removed from a piece of Housing land in Riston Street, the exercise was completed to ease residents' fears of burglary and car crime
- Ward funds were used to provide security grills to high level windows at the Hessle Road Network building, which were been constantly damaged by vandals

## **What we achieved Riverside Wide**

- Worked in partnership with the 'Hard to House and Rough Sleepers' network in order to connect to various partners and help to move anybody sleeping rough in the Riverside Area into supported accommodation
- Allocated match funding for resident led gating/fencing schemes across the Area

- Achieved a significant drop in calls for service linked to anti-social behaviour as a result of partnership working with the Central Hull Communities Policing Team and Neighbourhood Nuisance Team
- In partnership with the Wyke Area Committee, developed a 'Public Spaces Protection Order' (PSPO) to respond to alcohol related anti-social behaviour in public spaces

## Your Priority: Parks and Open Spaces- increasing community activities and facilities

### What we achieved in Drypool Ward

- Ward Budgets funded a series of mobile Skate park sessions held on the Abbey Street play area. These sessions were coached by expert coaches and encouraged children from the ward to learn new skills and become part of the city wide skateboarding festival
- Public open space on Field Street was cleared of overgrown and unsightly vegetation, this space has since been 'adopted' by the local residents whom have planted the area and continue to take care of it for the enjoyment of the community. This area remains the property of Hull City Council
- Working with partners in the Parks and Gardens Teams the Neighbourhood Team secured seeds and support from the royal Botanical Kew gardens to further establish community gardens across the ward
- Ward funds have paid for a new community wild flower garden to be created for the Drypool Green Community Centre this venture is being undertaken by residents and has inspired a mural to be painted by the community centre users
- A scheme has been designed to improve the play offer of Barnsley Street Park this project will be completed in phases. Phase 1 will begin this year. This will see an overhaul of the existing facilities including repainting and replacing swing seats etc. as required. The rotten fencing to the site will be also be replaced, this has been jointly funded by ward funds and partner funding
- The Neighbourhood Team is working hard with partners to promote all community activities we continue to promote using our social media forums twitter and face book pages and managing the community notice boards
- We continue to work with public health colleagues to promote and support community activities such as the 'playing out initiative' to encourage and maximise take up within the ward
- New litter bins were provided at Musgrave Street and Endymion Street in response to resident concerns over litter in the area
- The Neighbourhood Team supported the Victoria Dock community to clear shrubbery from their site and arranged for waste to be removed, this area can now be used for community activities attached to the centre
- Community Payback were used on several occasions to help de-litter open spaces within the ward

## **What we achieved in Myton Ward**

- Ward budgets paid for the re-painting of seats and bins on Victoria Pier
- Worked with residents to improve Vane Street Park, removing top surface of park area and replaced with top soil and re-seeded, removal of all low level bushes and raised the height of the trees to provide a clear open view of the park
- Ward budget funded the re-painting of Middleton Pocket Park gates and fencing, replacing the locks allowing residents to take responsibility to open and close the park each day
- New play equipment has replaced broken equipment within Middleton Pocket Park and area re surfaced
- Flood lights repaired on Tattershall Multi Use Games Area
- A design and concept has been agreed and is underway to enhance the Humber Estuary Walkway between Wellington Street West and St Andrews Quay, to include seating and planters along the river front, improvements to pathways to the north and southern end of the walk way, along with and a number information boards. Awaiting planning permissions and permits before work can commence
- Bespoke bus seat canopies across the ward are being installed, the first two being installed on Rawlings Way
- Talks with Hull Art Students and Norfolk Property Services have taken place to discuss improvements to the open space between the Albemarle Music Centre and St Stephens paid for by
- Discussions are taking place with Spring Bank Community Centre to look at opportunities for other activities to take place at the centre

## **What we achieved in Newington Ward**

- A skateboarding festival was held in West Park in August 2017
- Extra skate board coaching sessions at the West Park skate park were funded by the Ward budget in order to help improve the skills of the local users and to also encourage interest in the sport
- The former Newington Street children's play park with was moved to its new position on Woburn Street
- Additional play equipment was erected in each of the four pocket parks within the Newington Ward
- Traffic calming measures are soon to be undertaken to the West Park Southern access road, the road accessing the park from below the Anlaby Road flyover
- Community Payback were used to litter pick in identified problematic areas within the Ward
- Funding has been agreed to install a short 'Run Route' in West Park to encourage park users to improve their fitness
- Four way finder posts will shortly be erected in West Park to help promote the park amenities and direct park users to these

- Plans are in place to redevelop the unused 5 aside football pitch within West Park. This project will see the pitch transformed into a track for children to follow. The project is inclusive of fencing, bike racks and picnic tables. The project also allows for path re-alignment in grass crete to steer the public to the project from the main body of the park
- Ward budget was awarded to the Carnegie Heritage Centre to replace a broken railing to the Centre

## What we achieved in St Andrew’s Ward

- Community Payback were used on several occasions to help de-litter open spaces within the ward
- Ward funds were used to part fund the City of Culture project “The Terrace Enders”. The installation of two murals depicting life in the fishing industry
- The Hessle Road festival was organised by the Team. The festival marked the unveiling of these two murals, and a third mural was funded by the ward budget. The festival celebrated the Hessle Road community and involved musicians, singers, performers and the showing of the play “She wears my ring” at the Edinburgh Street Community Centre”
- Ward funds were utilised to help the Hull Bullnose Heritage Group’s project, which saw four bethel boards installed at the Boulevard/Hessle Road junction. Another six boards will be installed nearby. When complete, the names of all known lost fishermen from the Port of Hull will be listed on these boards
- Ward funds were used to design, produce and install a banner at the Rawlings way junction of Hessle Road, commemorating the 50<sup>th</sup> anniversary of the Triple Trawler Tragedy of 1968. (pictured)
- Ward funds were used to repair the wall along the border of the former Division Road Cemetery. Local labour was used, and local apprentices used the project as a training exercise
- Following several unauthorised encampments on the Massey Street Playing Field, concrete blocks were placed at the main entrance to the field to help deter trespass. The security of the site is under constant review
- The Team continued to work with the ‘Friends of Constable Field’ group to develop the field into a community open space. Allotments, community poly-tunnel and an orchard continue to be developed



*Terrace Enders mural, Hessle Road  
Bethel Boards, Boulevard junction, Hessle Road*

- Ward funds were used to part fund the installation of a “round house” on the Constable Field Allotment site. This will be used as a community recreation and education space
- The Neighbourhood Team is working hard with partners to promote all community activities we continue to promote using our social media forums twitter and face book pages and managing the community notice boards
- A path was installed through the Constable Field site, forming an official path from Wellsted Street to Constable Street

### **What we achieved Riverside Wide**

- Continued promotion of community engagement, volunteering and initiatives to encourage participation within the local community e.g. litter picks by residents
- Led on the delivery of open space development projects using section 106 Planning receipts in partnership with the Council’s Streetscene Services Team and Planning Team
- Developed effective working arrangements with Hull Culture & Leisure (HCaL) Ltd in promoting open green space for community use

## **Your Priority: Street Care & Cleansing – improving the environment, making it cleaner and more appealing**

### **What we achieved in Drypool Ward**

- 3 BOYRD’s have been funded and co-ordinated across the ward these will take place from June 2018
- At St Peters Park regular clearances of fly–tipping and littering were completed especially around the seating area and statue
- On Holderness Road at the junction with Craven Street North, a small green space has had broken fencing removed to make the site more aesthetically pleasing
- The Community Payback work gangs were utilised around the ward at various locations to clear litter
- On Victoria Dock, a resident’s litter picking group was supported with the provision of litter pickers and bags
- Work continues to be undertaken with the Environmental Crime Unit (ECU) to ensure that any reported fly tipping is checked for evidence before being removed in order to improve the quality of life for residents of the Ward and to prosecute offenders as required

- CCTV has been agreed for hot spot Fly tipping locations within the ward, this scheme continue to progress
- New litter bins were provided at Musgrave Street and Endymion Street in response to resident concerns over litter in the area
- Dog Fouling stickers have been applied in problem areas and intel encouraged to tackle irresponsible dog owners
- The cycle track has been cleared of fly tipped rubbish and graffiti
- 2 unsightly areas on Victor Street have been regenerated and improved, removing the old litter traps and reducing the number of calls for service for maintenance
- Several Victorian lighting columns across the ward have been repainted
- 2 large neglected planters on Durham Street will be completely removed and a street lighting column re-positioned to regenerate this tired area of the street
- Bespoke remove your waste signs have been designed and installed across the Victoria Dock promenade in response to resident concerns over safety from waste fishing paraphernalia and dog fouling
- Several private tenfoots and open green areas have had their waste removed at the cost to the ward budget. These were all done in partnership with ECU colleagues and checked for evidence to identify perpetrators

### **What we achieved in Myton Ward**

- Ward budgets funded the cleaning of 20 Barcelona Benches at popular bus stops around Myton
- Use of Community Payback to remove litter and overgrowth from various locations including parks across the ward during the year
- Continued involvements with the Townscape Heritage Project Team regarding ongoing funding for landlords and building owners on Beverley Road to apply for frontage improvements, look to de-clutter street furniture and arranged for volunteers to carry out litter picks along with Community Payback
- Residents litter pick has taken place on Mayfield Street, 30+ bags collected and residents continue to clear the street
- As part of a 'Community Action Day' on Stanley Street, the area was cleared of dumped rubbish and an extensive litter pick was carried out, residents were advised how to report fly-tipping and encouraged to arrange monthly litter picks for the area
- Bridlington Avenue Cycle path was cleared of rubbish and shrubbery removed or cut back to reduce the amount of litter collecting within the bushes
- Cavil Place has had an extensive cleanse, including the removal of moss on paths, removal of dumped rubbish and litter picked
- Worked with local students to develop design ideas for Albemarle Open Space area funded by ward budget
- Added benches on Guildhall Road to provide extra seating for people visiting the area
- Ward budgets funded the re-painting of lighting columns on Gt Passageway and Finsbury Grove
- Strand Close/Blundell Close shrubbery removed and area re-seeded

- Wellington Street West shrubbery removed and area re-seeded improving the area making it a cleaner and more appealing space for local residents
- The Neighbourhood Team has worked with housing and environmental crime to arrange the removal fly tipping with several communal areas within the Myton Ward

### **What we achieved in Newington Ward**

- Use of Community Payback to remove litter from various identified 'hotspot' locations across the ward. Ward funds were also used to purchase equipment to enable the work to be done
- Completed patch walks with various partners in order to inspect the local environment and deal with any issues found
- Three Bring Out Your Rubbish Days (BOYRDs) were undertaken, at various locations within the ward, allowing residents to dispose of unwanted items on the roadside, thereby reducing incidents of fly-tipping
- Work continues to be undertaken with the Environmental Crime Unit (ECU) to ensure that any reported fly tipping is checked for evidence before being removed in order to improve the quality of life for residents of the Ward
- Ward budget has been used to clear highlighted problematic fly-tipping in various alleyways and tenfoots across the Ward.
- Sandringham Street ten foot now has better security measures in place to prevent future fly-tipping
- A new Victoriana litter bin was erected outside Paisley Street school
- Working with Waste Management to explore solutions to resolve problems faced by bin crews when faced with access problems in the Ward
- Fly tipping enforcement signs were placed at 10 previously identified 'hotspots' within the Ward
- Dog fouling stickers were placed on lamp-posts in several areas of the Ward which were identified by residents as being problematic areas

### **What we achieved in St Andrew's Ward**

- Use of Community Payback to remove litter and overgrowth from various locations across the ward during the year
- A number of new litter bins were installed across the ward, responding to litter hotspot areas identified by residents
- Regular patch walks were carried out, identifying particular issues with remedial action taken as appropriate

- Three “Bring out your rubbish days” were commissioned, covering most households in the ward. These were well utilised with residents presenting all their unwanted bulky items. These events help reduce fly tipping within the community
- Contacts were used to help have an unsightly car park on Hessle Road cleared of rubbish and broken glass. Business owners have promised to have this regularly maintained
- Fly-tipping enforcement notices, and “No dog fouling” notices were installed in several hot spots across the ward, warning of possible enforcement action to be taken against offenders
- Several community litter picks were carried out across the ward, and several community groups were supported by the area Team at these events
- Several private tenfoots and open green areas have had their waste removed at the cost to the ward budget. These were all done in partnership with ECU colleagues and checked for evidence to identify perpetrators
- Boulevard Resident’s Action Group (BRAG) continue to carry out valuable work in the Boulevard area, carrying out daily litter picks and maintain the area around the Boulevard Fountain

### **What we achieved Riverside Wide**

- Supported the Environmental Nuisance Team to gather intelligence from fly-tips and graffiti to ensure successful enforcement activity/legal action taken against identified culprits
- Worked with Streetscene Services to maximise opportunities with external partners such as the Community Payback scheme to address environmental issues ranging from litter picks to maintenance of green areas
- Greater use of the Community Payback/CVS Taskforce to carry out litter picking/sweeping/ graffiti removal/gardening projects throughout the Area
- Removal of graffiti from public areas and sought disclaimers from residents to enable graffiti removal from private property
- Funded replacement and new litter bins across Riverside area, responding to litter hotspots and resident requests

## **Your priority: Recycling, Rubbish and Waste Collection/disposal**

### **What we achieved in Drypool Ward**

- Liaised with landlords and Environmental Nuisance colleagues in response to Councillor and resident complaints, to ensure both business and domestic waste bins were used correctly and emptied frequently to prevent litter overflowing onto the local streets and footpaths

- Bring Out Your Rubbish Days (BOYRDs) were funded from the ward budget for various locations around the ward
- 2 new bins were provided across the ward in heavy foot fall and litter strewn areas
- A scheme to install CCTV in fly tip hot spot areas continue to progress
- Supported Resident led litter pick events
- Use of Community Payback to remove litter from various identified 'hotspot' locations across the ward. Ward funds were also used to purchase equipment to enable the CPB to undertake this work more effectively
- Provided residents and community centres with alternative collection points for waste caddy liners

### **What we achieved in Myton Ward**

- We have worked closely with the Waste Management Team to engage and educate residents on recycling focussing on particular hot spot areas and reducing contaminated wheeled bins through 'Community Action Days'
- Installed CCTV cameras in fly tipping hot spots to catch persistent perpetrators
- Arranged resident led community litter picking days to highlight issues in hot spot areas
- Discussed with partners and residents groups on how to report fly tipping
- Ward funds were used to clear a number of fly tips in the hot spot areas across the ward

### **What we achieved in Newington Ward**

- Liaised with Landlords and Environmental Nuisance colleagues in response to Councillor and resident complaints, to ensure both business and domestic waste bins were used correctly and emptied frequently to prevent litter overflowing onto the local streets and footpaths
- An article giving advice on correct waste disposal and how to obtain extra bins was included in the Ward Newsletter
- Recycling information has been posted to identified addresses, and streets, within the Ward, where fly-tipping has been noted as problematic
- Three Bring Out Your Rubbish Days (BOYRDs) were held in various locations within the Ward
- Ward funds used to clear fly-tipping hotspots in various locations across the Ward
- Joint work continues to be undertaken with the Environmental Crime Unit (ECU), including patch walks and property inspections to help tackle emerging issues and identify new fly-tipping hotspots

### **What we achieved in St Andrew's Ward**

- Liaised with landlords and Environmental Nuisance colleagues in response to Councillor and resident complaints to ensure both business and domestic waste bins were used correctly and emptied frequently to prevent litter overflowing onto the local streets and footpaths
- Bring out Your Rubbish days were funded and carried out across the ward. Every household was leafleted advertising the events
- Ward funds were used to clear a number of fly tips in ten foots across the ward
- A bin pilot was funded from ward funds, were residents were offered free black refuse bins in three identified areas of the ward Blue and brown bin provision was also assessed in these areas. This was following concerns around the amount of black bin bags presented for refuse collection. A distinct improvement was noticed by residents in one of these areas, and results are being assessed
- Arranged resident led community litter picking days to highlight issues in hot spot areas

### **What we achieved Riverside Wide**

- As well as investigating new ways for the community to work together to deal with environmental issues these activities aimed to inspire 'community mindedness' as a way for local people to befriend each other, particularly the elderly who may be isolated. In this way we are impacting locally on improving the lives of local people

## **Your Priority: Improving Community Engagement, Involvement and Cohesion**

### **What we achieved in Drypool Ward**

- Attended the Victoria Dock Residents' Association and Garden Village Society meetings in order to deal with any issues raised by local residents
- Funding secured towards the annual Victoria Dock fun day which brings together the whole of the Victoria Dock community
- Completed patch walks with resident representatives in various locations including Holland Street, Brackley Park and Garden Village
- Utilised the Riverside Neighbourhood Facebook page to update residents on activities across the ward and to also encourage residents to contact the Team with their comments

- Promoted the TWITTER feed for the Neighbourhood Team and publicised this around the Area and with partners and the community
- Managed the community notice boards to keep information current and relevant to the ward
- Ward funds used to purchase an extra notice board for Victoria Dock near the citadel area
- Worked with local schools and public health to promote take up in the 'smoke free school gates' campaign. Ward funds were used to boost the prize offer to local children
- Worked with external partners, local businesses and public health to host an 'illegal tobacco event'
- Facilitated a residents meeting for a group of residents on Durham Street to identify problems and solutions in the area
- Supported Drypool Green to create a community wild flower garden and wall mural, ward funds were used in the making of the garden. This scheme is also supported by the Royal Botanical Gardens Kew whom have supplied seeds
- Continue to work with all resident groups and community centres to promote membership and community activity
- Regularly attend practitioner meetings to discuss matters of community tensions and form solutions
- Worked with Neighbourhood networks to promote the setup of residency groups for Holland Street and Durham Street

### **What we achieved in Myton Ward**

- Compiled quarterly newsletters which is sent out to 9,000 properties across the Ward advertising the Forums, updating residents on Ward and Area projects, advertising good news stories and providing information on other service areas within the Council and wider partners to encourage public participation
- Attended resident groups meetings, and helped address concerns regarding ASB related issues
- Updating social media channels to engage with residents/businesses providing good news stories, advertising events and stop smoking initiatives
- Attended Townscape Heritage Scheme meetings to discuss how residents and businesses in the Beverley Road area can join in with activities and clean up days over the course of the year
- Worked with partners on the first of many 'Community Action Days', engaging with residents to encourage them to get involved with local events and improving the environment
- Worked with Neighbourhood Networks and the Tenant Participation Team to set up residents groups on Strand/Blundell Close, Great Thornton Street flats and Stanley Street
- Worked alongside partners to support the development and implementation of the 'Thornton Neighbourhood Plan'

## **What we achieved in Newington Ward**

- Compiled quarterly newsletters for all 5,500 residents of the Ward - newsletters advertise the Ward forums, update residents on Ward and area projects, advertise good news stories and provide information on other service areas within the Council. They also help promote the services of our wider partners to try and encourage public participation
- 'Forums on the Move' were undertaken within the ward in order to engage with as many residents as possible. All issues raised were taken forward for action
- Regularly updated the Riverside Neighbourhood Team Facebook and Twitter pages to update residents on activities across the ward and to also encourage residents to contact the Team with their comments and concerns
- Worked alongside residents, partners and community groups to support the development of the Newington Neighbourhood Plan
- Ensured the notice boards within the Ward are up to date with relevant Ward information clearly displayed alongside ongoing Council and Public Health campaigns
- Working with the Lonsdale Community Centre to develop and implement a 'Friends of West Park' group

## **What we achieved in St Andrew's Ward**

- Attended resident group meetings, and helped address concerns regarding ASB related issues
- Two Ward forums were organised, which allowed residents to meet with Ward members, Council officers and relevant partners, to discuss concerns they had within their community
- Worked with 'Friends of Constable Fields', attending a number of community events, and assisted with consultation events regarding development of the site
- Regular attendance at the drop in sessions at the Hessle Road Network, to offer attendees contact with the Team and relevant services
- The Hessle Road Festival involved the whole community. Councillors, Area Team members and the Hull Bullnose Heritage group along with representatives from the Goodwin Trust spent several months organising the event which was held over three days. The event attracted members from the local and wider community and was a huge success, giving local residents the opportunity to celebrate their community, and engaging with Council officials
- The Team make regular contact with Hessle Road Network, consulting with staff and young people regarding issues in the ward

- The Team and Ward Members supported the Edinburgh Street Community Centre Christmas party, attended by 150 local residents. Other regular support and monitoring of the community centres within the ward enables more community engagement opportunities
- Ward funds were used to sponsor the Johnny Whately annual rugby league game between east Hull and west Hull ARFL clubs. Held every couple of years within the St Andrew's ward. The event attracts 500 local people and sporting dignitaries
- The Team continues to support the Edinburgh Street and the Maurice Rawling Community Centres, in developing activities and support for the local communities
- Growing St Andrews (Groundworks) continue to be very active in the ward, developing resident activity in developing sustainable solutions to waste and environmental issues. The Neighbourhood Coordinator continues to work very closely with the group

### **What we achieved Riverside Wide**

- Liaised with the City of Culture Team to ensure updates and funding opportunities were fed through to local groups and advertised widely in the Riverside area. Also provided update articles on progress in the run up to the City of Culture 2017 through the ward newsletters and Area Facebook page
- The Riverside Area Team created a Twitter page, to promote activities across the area and to encourage contact from the residents of the riverside area
- Area funds supported capital and revenue projects during 2017/18 that demonstrated a positive impact on the targeted community
- Supported and promoted Neighbourhood Networks in conjunction with Citysafe
- Regular dissemination/sharing of information from partner organisations and signposting local people to services both internal and external to the Council
- Supported Community Centres across the Riverside Area, liaising with Management Committees to address local issues

## **Area Committee Activity**

In addition to addressing neighbourhood priorities, the Area Committee has focussed on:

**Improving the quality of local services by:**

- Monitoring of Housing Landlord Services and Investment Team delivery and monitor regeneration projects locally ie: promotion of safety in housing dwellings
- Reviewing waste collection, recycling, street cleaning and grounds maintenance schedules to maximise efficiency and effectiveness
- Co-ordinating the area's response to unauthorised encampments
- Encouraging investment in parks and open spaces
- Receiving Ofsted Inspection School reports as keen to ensure children and receiving good/better education

**Helping residents to make their money go further by:**

- Providing an opportunity for residents to sign up for assistance from Warm Zone in making homes warmer and cheaper to run
- Helping to maintain the vitality of the main shopping streets by supporting Traders' events which provide information to local businesses

**Safeguarding our most vulnerable residents by:**

- Seeking to ensure that local facilities are retained in the area and available when residents want to access them
- Identifying and promoting support available from local voluntary and community organisations
- Reviewing health needs and promoting healthy lifestyles
- Challenging inappropriate planning or licensing applications
- Reviewing the Humber Frontages Flood Alleviation Scheme proposals for the area
- Promoting public protection orders in hot spot areas
- Request increased police visibility and patrols to discourage crime and disorder in hot spots
- Review of property disposal site and consideration for future use

## Conclusion

This Annual Report highlights the wide range of activity undertaken in the Riverside Area to the benefit of local residents and communities. This work will continue in 2017-18 and we will be aiming to build on our successes and make the Riverside Area an even better place to live and work.

Please look out for future events and engagement opportunities where you can find out more about our plans and how you can help achieve them.

## Your Riverside Area

The Neighbourhood Team is located at 33 Witham, Hull. Meetings of the Riverside Area Committee take place at The Guildhall. Agendas and minutes of all meetings are available to view through the Council's web site.

### Riverside Area Committee Membership

Councillor Chambers (Drypool Ward)  
Councillor Clark (Newington Ward) up to May, 2018  
Councillor Fudge (St. Andrews Ward)  
Councillor Hale (St. Andrews Ward)  
Councillor Hatcher (Drypool Ward)  
Councillor Inglis (Myton Ward) up to May, 2018  
Councillor Jones (Myton Ward) – Chair up to May, 2018  
Councillor Mancey (Myton Ward) up to May, 2018  
Councillor Petrini (Newington Ward)  
Councillor Spencer (Newington Ward) up to May, 2018  
Councillor Williams (Drypool Ward)

### Neighbourhood Team Members

Mark McEgan – Assistant City Manager (Neighbourhoods)  
Sylvia Bilsby – Community Manager – Neighbourhoods (Riverside, West & Wyke)

Karen Carter – Neighbourhood Co-ordinator (Drypool ward)  
Sharron Hutchinson – Neighbourhood Co-ordinator (Myton ward)  
Maureen Wilkinson – Neighbourhood Co-ordinator (Newington ward)  
Mark Hogben – Neighbourhood Co-ordinator (St Andrew's ward)  
Judith Chicken – Administrative Assistant  
Nicola Rawding - Administrative Assistant

### **Housing Landlord Services**

Jane Redpath – Landlord Services Manager

### **Contact Details**

Riverside Neighbourhood Team  
Hull City Council  
33 Witham  
HULL HU9 1DB

Tel: (01482) 612268

Email: [riverside.areateam@hullcc.gov.uk](mailto:riverside.areateam@hullcc.gov.uk)

Twitter: @HCCRiverside

Facebook: [www.facebook.com/riversideareahull](http://www.facebook.com/riversideareahull)

Website: [www.hull.gov.uk](http://www.hull.gov.uk)