

Riverside Area Annual Report 2016-2017

Area and Neighbourhood Management in the Riverside Area

The Riverside Area Team works on behalf of the Area Committee to provide excellent and accountable services which help address local priorities and contribute to achieving the City's aspirations by:

- Improving residents' quality of life across a range of issues
- Supporting members in carrying out their area and community leadership roles
- Listening to our communities and involving them in designing the services they want
- Supporting the delivery of effective front-line services, that meet the needs of local residents
- Helping communities to develop a healthy, safe, green and sustainable environment for current and future generations

A key element of the Area Team's work is to identify all opportunities for residents, businesses and visitors to the Riverside Area to contribute to and benefit from the City Plan, in particular:

- Making Hull a World-Class Visitor Destination – developing projects and promoting links with the Area's heritage, culture and sporting activities
- Prevention and Early Intervention – supporting residents to play a fuller and more rewarding role in their local community and the life of the City
- Tackling Health Inequalities – maximising opportunities for residents to participate in healthy living projects in their neighbourhoods. Projects supporting residents in maintaining independent living and promoting active lifestyles

Area Priorities

During the past year we have engaged with residents of the Area in many different ways to identify priorities and help deliver improvements. We used information from statistical data such as demographic information, Area engagement events, customer feedback surveys, ward forums, service requests and intelligence from our partners to identify the things that you wanted addressing across the Area. We have sought to reflect the different character of each ward in balancing activity across the priorities, to ensure that each ward's needs are met. We have kept you informed about what we are doing through, providing bi-monthly update reports to the Area Committee and regular communication through our ward newsletters, community notice boards, web page and Facebook.

During **2016-17** your Area priorities were:

- Roads, Highways and Pavements
- Community Safety – reducing levels of crime and anti-social behaviour
- Parks and Open Spaces – increasing community activities and facilities
- Street Care and Cleaning – improving the environment, making it cleaner and more appealing
- Recycling, rubbish and waste collection/disposal
- Improving community involvement and cohesion

Working with your local Councillors we identified specific priorities for each ward:

Drypool Ward

- Helping anybody sleeping rough into supported accommodation wherever possible
- Improving residents' quality of life through various community safety projects
- Improving parking and road safety issues for residents wherever possible
- Improving the quality of the local environment for residents
- Improving the quality of local green spaces and play areas

Myton Ward

- Upgrading street lighting to LED
- Tackling vagrancy and begging in the city centre and surrounding areas
- Helping anybody sleeping rough into supported accommodation wherever possible
- Tackling fly tipping especially in hot spot areas. Working in partnership with landlords to tackle fly tipping issues. Encouraging recycling wherever possible
- Providing opportunities for Community Payback to assist with street cleansing
- Identifying and promoting projects which support residents into employment and training
- Tackling street drinking and associated anti-social behaviour
- Improving open green space across the ward

Newington Ward

- Improving residents' quality of life through various community safety projects
- Improving parking and road safety issues for residents wherever possible
- Improving the quality of the local environment for residents
- Improving the quality of local green spaces and play areas

St Andrew's Ward

- Improving residents' quality of life through various community safety projects
- Improving play provision and use of green open spaces within the ward
- Improving the quality of the local environment for residents
- Supporting community groups/centres to help with sustainability
- Working in partnership to agree and take action to tackle identified hotspots of crime and anti-social behaviour

In addressing these priorities we have worked co-operatively with other Council services and a wide range of external partners, including statutory agencies such as Humberside Police, Humberside Fire and Rescue Service, National Health Service, voluntary groups such as Traders' Associations, Churches and Mosques, Landlords Association, and community groups.

This Annual Report summarises what we have achieved so far.

Your Priority: Roads, Highways and Pavements

What we achieved in Drypool Ward

- Completed a parking survey to inform on the problems being encountered by residents of Dansom Lane North during the development at Reckitt Benkiser
- A survey was requested for the possible installation of a new footpath along Mount Pleasant towards the new retail development
- A new sign for a small private road off Corinthian Way on Victoria Dock was installed to deter visitors from blocking the road
- On Durham Street two planters on the highway are in a very poor state of repair and a scheme has been designed for them to be removed in full, the carriageway and footpaths were reinstated along with the relocation of a lighting column
- A new lighting column was installed on Severn Street following concerns being raised over residents' safety at night

What we achieved in Myton Ward

- Further TRO's were introduced in the City Centre to complement regeneration works
- Emergency repairs were carried out to the pavements around the marina
- The ward budget funded lighting columns in Kingston Square to be repainted to complement the work to the New Theatre
- The Ward budget funded the re-painting of the lighting column outside of Britannia house and repairs to the flood lights in that area
- Black Manchester bollards were put in place on Beverley Road to stop cars driving over a pedestrian footpath and parking on the shop forecourts
- A patch walk with street lighting and a ward member was arranged to look at a lighting review of the Marina area
- A chicane barrier was put in place under an over arch bedsit to stop motorcycles and bicycles being ridden through at high speed

What we achieved in Newington Ward

- Traffic Regulation Orders (TROs) were reviewed in the Sandringham Street /Plane Street area resulting in some restrictions being withdrawn; Bentley Court was added into this scheme at the public's request. New and additional signs have been installed to complement the scheme
- The ward budget funded dropped kerbs on Newington Street improving access to the pathways for residents with mobility issues
- Double Yellow Lines were refreshed around the Riley Playing Fields

- Parking restrictions have been reviewed in the Stirling Street area and funds have been approved to begin a public consultation process for future progression
- A number of old style Lighting columns have been painted.
- Parking restrictions have been reviewed for Walton Street and 2 spaces have been removed to improve traffic flow and reduce congestion on 'match days'
- To maintain road safety 2 x damaged bollards on Anlaby Road have been repaired

What we achieved in St Andrew's Ward

- Two signs were erected in Selby Street, directing motorists and pedestrian to the Vulcan Centre, a multi-use community centre in nearby Doncaster Street.
- Ward funds were used to clean the Boulevard Fountain, following concerns from residents
- Traffic surveys were carried out in and around the Selby Street area, to assess issues around parking and speeding vehicles
- Liaised with the management company of the St Andrew's Retail Park, with a view to the opening up of a separate exit to their car park. This will hopefully ease congestion on Hessle Road
- Two benches were removed from Hessle Road, which were damaged and attracting anti-social behaviour
- Worked with Parking Enforcement colleagues to target areas of specific concern regarding illegal and inconsiderate parking
- New road markings were installed in Massey Close around the entrance to the Boulevard Academy, to help tackle inconsiderate parking around school pick up and drop off periods
- Grit bin provision was assessed prior to the winter maintenance period, with some new bins installed, and some moved to areas of higher need



Boulevard Fountain

Your Priority: Community Safety– reducing levels of crime and anti-social behaviour

What we achieved in Drypool Ward

- Funded PROBE to continue with the Target Hardening Scheme for properties around various locations in the ward.
- Installed three extra Public Space Protection Order signs at locations in the ward that had been deemed a hot spot location for street drinking
- Co-ordinated and monitored a scheme to install security gates to alleys on Alaska and Buckingham Streets. This followed several reports of Anti-Social Behaviour (ASB) and fly-tipping in the area
- A pedestrian crossing on Ellis Street was installed to improve safety for residents
- A joint action day was arranged with the Neighbourhood Police Team to engage with residents in the Abbey Street to Williamson Street area, a bespoke newsletter was delivered to all residents and addresses with environmental concerns were reported for action by the Environmental Crime Unit
- An 'H' bar was installed on Buttercup Close to deter ASB
- Four security gates were installed at the entrances to four garage sites on Nornabell Street and Brodsworth Street
- Two security fences were installed to walls at the rear of 28 to 38 Victor Street. This was to deter people from climbing over the walls into the communal garden of the bungalows

What we achieved in Myton Ward

- Jointly worked with partners to remove groups of rough sleepers from various locations in the Ward. These areas were then cleared of rubbish
- 'Hard To House' group meetings were attended giving feedback and updates on people rough sleeping. Consideration has been given to a police initiative (Diversion from the Streets) to deal with street drinkers and beggars
- A number of criminal behaviour orders were obtained and served on persistent beggars in the city centre
- Completed patch walks with ward councillors, partners and the Communities Policing Team around various areas of the ward in order to deal with any issues
- Several areas of fly tip have been monitored across the ward and cleared with successful prosecutions being secured by partner agencies
- Worked closely with the new Police Early Intervention Team to identify where partners could make early in roads with youngsters to prevent crime and anti-social behaviour
- Worked closely with immigration to identify foreign nationals who were in Breach of Schedule 2 of the Immigration Act
- Installed Fencing around a play park in Jubilee Square in response to resident's complaints about continuous ball games against the gable end walls

- Funded PROBE to continue the Target Hardening scheme for properties around various locations in the ward
- A number of shrubs and bushes were removed to complement demolition work to garages in Jubilee Square with further improvements planned
- The ward budget part funded new CCTV cameras and LED lighting after a break in at the Mitchell Centre
- The Sea Cadets were awarded funding for new gates to keep the building and grounds more secure. The gates were made in keeping with the original style of the building

What we achieved in Newington Ward

- Jointly worked with partners to remove groups of rough sleepers from West Park and nearby areas. These areas were then cleared of rubbish
- Multi agency action was carried out with partners to monitor and tackle ASB and criminal damage on regeneration sites Riley Fields and Hawthorn Avenue
- Worked with Partners to install fencing to Glencoe Street area to prevent further ASB from people accessing resident's gardens
- Funded the installation of a natural bund at the Riley Field site in order to stop unauthorised traveller encampments. The security barrier at the site was also upgraded
- Completed patch walks with ward councillors, partners and the Communities Policing Team around various areas of the ward in order to deal with any issues
- Conducted ward 'Forums on the Move' at several locations in order to consult with local residents over any issues that they had with regard to their neighbourhoods
- Worked with partners to progress a scheme to secure the Walton Street car park site
- Several areas of fly tip have been monitored across the ward and cleared with successful prosecutions being secured by partner agencies

What we achieved in St Andrew's Ward

- Funded PROBE to continue the Target Hardening scheme for properties around various locations in the ward
- Several security gates to shared alleyways were installed within the ward following residents' concerns about ASB
- Multi agency action was carried out in the Bean Street area in regard to drug related ASB. Shrubs and trees were severely pruned and CCTV provision has been reviewed
- A Section 222 Notice renewal was sought and granted for the Hessle Road area. This was following multi agency action over the past three years in response to resident concerns about prostitution and related ASB in the Hessle Road corridor
- Worked closely with agencies, who engage with young residents of the ward, providing them with welfare, support and mentoring services

- CCTV cameras were installed in an alleyway in Coltman Street to gather evidence to support environmental enforcement activity, and to help deter drug abuse ASB
- A multi-agency exercise was carried out in the Wellsted Street area, to assess residents' concerns regarding their environment and community safety. Actions were identified and taken which helped reassure residents
- An alleyway leading between Coltman Street and Bean Street was fenced off. This has helped tackle ASB and environmental problems in the area
- Hard landscaping has been installed on the Redbourne Street housing estate, to help deter the illegal use of motor bikes, which have been speeding along internal footpaths
- Supported a residents association in reducing environmental crime and ASB issues
- Invited Police to ward forums to help answer concerns residents have in their communities
- Fencing was provided to several properties in the Riston Street area. Preventing trespass and damage to well-maintained gardens

What we achieved Riverside Wide

- Worked in partnership with the 'Hard to House and Rough Sleepers' network in order to connect to various partners and help to move anybody sleeping rough in the Riverside Area into supported accommodation
- Allocated match funding for resident led gating/fencing schemes across the Area
- Achieved a significant drop in calls for service linked to anti-social behaviour as a result of partnership working with the Central Hull Communities Policing Team and Neighbourhood Nuisance Team
- In partnership with the Wyke Area Committee, developed a 'Public Spaces Protection Order' (PSPO) to respond to alcohol related anti-social behaviour in public spaces

Your Priority: Parks and Open Spaces- increasing community activities and facilities

What we achieved in Drypool Ward

- At the Abbey Street play area new Skateboarding sessions have been arranged for local children to attend at weekends with expert coaches in attendance
- A small area within Brackley Park had some improvements carried out. The work involved digging out the old brambles, removing exposed tree stumps, removing any rubble and brash and finally the soiling and seeding of the area

- Removal of shrubbery from the grass verge adjacent to 64 South Bridge Road followed by the area being grassed over
- At the public open space on Field Street works were carried out to clear old shrubbery from the location, supply and plant new shrubbery and also complete a repair to fencing at the location
- Refurbishment of wooden boarding at the viewing area / information board location of the Slipway Pond on Victoria Dock

What we achieved in Myton Ward

- A new sign and picnic tables were installed in the new play park on a grassed area opposite the flats on William Street
- New goalposts were installed on Peel Street Park after a request was received from local park users
- A design and concept brief has been put together to enhance the Humber Estuary Walkway between Wellington Street West and St Andrews Quay, a number of partners are involved and meetings with ABP have taken place
- A design concept has been agreed and orders placed for bespoke bus seat canopies across the ward starting with Rawlings Way
- Repairs were carried out to seating in the open space which was previously Pepi's on the Marina
- New benches were placed on Guildhall Road in various locations for public use
- A number of benches were refurbished in the Great Thornton area with more planned across the ward
- Plans and suggestions for use of the open space between the Albemarle Music Centre and St Stephens have been explored possibly looking at digital exhibitions of historical buildings
- The city centre blue plaques which highlight historic buildings or events relating to Hull were all repainted in the blue and gold lettering

What we achieved in Newington Ward

- West Park has benefited from many improvements this year including the installation of new children's play area 'Kids Kingdom' and water play features. This play equipment was officially opened in summer 2016 by the MP Alan Johnson
- West Park has also installed and opened a competition grade Skate plaza. These new facilities have been very well received and will be highlighted in a skateboarding festival in August 2017
- Planning permission was gained to relocate the former Newington Street children's play park with ward funds committed to installing the play equipment onto Woburn Street
- Children's play parks were reviewed across the ward. Funds from the ward budget and s106 monies were committed to install at least one piece of new equipment into the parks on Pulman Street, The Greenway and Arthur Street
- The open green space known as Brunswick Avenue has been transformed. The area has been opened up by the removal of overgrown shrubbery with all fly tipped rubbish having been removed and bins added onto this popular dog walking route. A

number of prosecutions have been made on the perpetrators of fly tipped rubbish in this area. Plans to further improve the area are being discussed for next year

- Surveys have been carried out with regard to the safety of the through route within West Park (Anlaby Road area). Ward funds have been committed and designs have begun to install traffic calming measures and amend pathways to improve this area
- We continue to work with partners and members to further improve West Park. Designs have been made to install a children's track area for wheeled devices on the disused football pitch complementing existing facilities
- A grant of over 100 saplings was secured from the Woodland Trust. These saplings were planted across the ward with the majority of these planted in the area known as the 'railway triangle'

What we achieved in St Andrew's Ward

- New litter bins were installed on the recently developed Constable Field open space
- Community Payback were used on several occasions to help de-litter open spaces within the ward
- Ward funds were used to part fund the City of Culture project "The Terrace Enders". The installation of two murals depicting life in the fishing industry
- The Hessle Road festival was organised by the Area Team. The festival marked the unveiling of these two murals, and a third mural was funded by the ward budget. The festival celebrated the Hessle Road community and involved musicians, singers, performers and the showing of the play "She wears my ring" at the Edinburgh Street Community Centre"
- Ward funds were utilised to help the Hull Bullnose Heritage Group's project, which saw four bethel boards installed at the Boulevard/Hessle Road junction. Another six boards will be installed nearby. When complete, the names of all known lost fishermen from the Port of Hull will be listed on these boards
- Worked with Streetwise, a community group who adopted planters in Division Road; tidying them up, and using them to grow vegetables for community use
- Following several unauthorised encampments on the Massey Street Playing Field, concrete blocks were placed at the main entrance to the field to help deter trespass



*Terrace Enders mural, Hessle Road
Bethel Boards, Boulevard junction, Hessle Road*

- The Area Team continued to work with the 'Friends of Constable Field' group to develop the field into a community open space. Allotments, community poly-tunnel and an orchard continue to be developed

What we achieved Riverside Wide

- Continued promotion of community engagement, volunteering and initiatives to encourage participation within the local community e.g. litter picks by residents
- Led on the delivery of open space development projects using section 106 Planning receipts in partnership with the Council's Streetscene Services Team and Planning Team
- Developed effective working arrangements with Hull Culture & Leisure (HCaL) Ltd in promoting open green space for community use

Your Priority: Street Care & Cleansing – improving the environment, making it cleaner and more appealing

What we achieved in Drypool Ward

- Produced and distributed a bespoke newsletter for the streets between Abbey Street and Williamson Street following a spate of fly-tipping incidents. Information on correct bin usage, bulky – item removals, organisations to contact for recycling of unwanted items and general advice on how to deal with waste was included in the newsletter
- After incidents of fly-tipping on Bedford Street, colleagues from the Environmental Crime Unit gathered evidence and prosecuted offenders
- New bespoke Litter bins were installed at the viewing area on Corinthian Way on Victoria Dock following several complaints from local residents about the level of littering. These Bespoke bins are larger than their predecessors and animal proof.
- The original bins that were situated at Corinthian Way were then relocated to other littering hot spot locations around the ward
- At St Peters Park regular clearances of fly-tipping and littering were completed especially around the seating area and statue
- An area on Severn Street that was overgrown and suffered from fly-tipping was upgraded by removing the old planting and installing stones in their place

- On Holderness Road at the junction with Craven Street North, a small green space was cleared of old trees and shrubbery and in their place stones were laid down and new shrubbery was planted
- The Community Payback work gangs were utilised around the ward at various locations to clear litter
- On Victoria Dock, a resident's litter picking group was supported with the provision of litter pickers and bags

What we achieved in Myton Ward

- Use of Community Payback to remove litter and overgrowth from various locations across the ward during the year
- A review of double Victoriana bins on Walker Street was carried out looking at how many were situated in the area and where
- Liaised with the Townscape Heritage Project team regarding ongoing funding for landlords and building owners on Beverley Road to apply for frontage improvements, look to de-clutter street furniture and arranged for volunteers to carry out litter picks along with Community Payback
- In partnership with the Environmental Crime Unit, investigations into repeated dog fouling around the marina area resulted in successful prosecution of offending dog owners

What we achieved in Newington Ward

- Use of Community Payback to remove litter and graffiti from various locations across the ward
- Extra waste bins were located at hot spots for littering around the ward
- Completed patch walks with various partners in order to inspect the local environment and deal with any issues
- Completed Bring Out Your Rubbish Days (BOYRDs) around the ward allowing residents to dispose of unwanted items thereby reducing incidents of fly-tipping
- Working with local councillors and the Environmental Crime Unit, badly fly-tipped private alleys were checked for evidence and cleared of rubbish in order to improve the quality of life for residents of those areas
- Areas around Granville and Walliker Street were cleared of rubbish and fly tipped items to enable the frontage improvements to begin
- Properties on Hawthorn Avenue had graffiti removed to improve their appearance and be in keeping with major regeneration works in the area
- In partnership with the Environmental Crime Unit, investigations into fly-tipped rubbish across the ward has resulted in several prosecutions

What we achieved in St Andrew's Ward

- Use of Community Payback to remove litter and overgrowth from various locations across the ward during the year
- A number of new litter bins were installed across the ward, responding to litter hotspot areas identified by residents
- Regular patch walks were carried out, identifying particular issues with remedial action taken as appropriate
- Patrols were undertaken with Enforcement Officers with regard to dog fouling. Intelligence from residents led to two prosecutions
- Four "Bring out your rubbish days" were commissioned, covering all households in the ward. These were well utilised with residents presenting all their unwanted bulky items etc. These events help reduce fly tipping within the community
- Contacts were used to help have an unsightly car park on Hessle Road cleared of rubbish and broken glass. Business owners have promised to have this regularly maintained
- Fly-tipping enforcement notices, and "No dog fouling" notices were installed in several hot spots across the ward, warning of possible enforcement action to be taken against offenders
- Some flower beds were removed in the Sefton Street housing area and replaced with grass. These beds had become overgrown litter traps, creating constant calls for service

What we achieved Riverside Wide

- Supported the Environmental Nuisance Team to gather intelligence from fly-tips and graffiti to ensure successful enforcement activity/legal action taken against identified culprits
- Worked with Streetscene Services to maximise opportunities with external partners such as the Community Payback scheme to address environmental issues ranging from litter picks to maintenance of green areas
- Greater use of the Community Payback/CVS Taskforce to carry out litter picking/sweeping/ graffiti removal/gardening projects throughout the Area
- Removal of graffiti from public areas and sought disclaimers from residents to enable graffiti removal from private property
- Funded replacement and new litter bins across Riverside area, responding to litter hotspots and resident requests

Your priority: Recycling, Rubbish and Waste Collection/disposal

What we achieved in Drypool Ward

- Liaised with landlords and Environmental Nuisance colleagues in response to councillor and resident complaints, to ensure both business and domestic waste bins were used correctly and emptied frequently to prevent litter overflowing onto the local streets and footpaths
- Bring Out Your Rubbish Days (BOYRDs) were funded from the ward budget for various locations around the ward

What we achieved in Myton Ward

- Liaised with landlords and Environmental Nuisance colleagues in response to Councillor and resident complaints, to ensure both business and domestic waste bins were used correctly and emptied frequently to prevent litter overflowing onto the local streets and footpaths
- Worked closely with waste management to engage and educate residents on recycling focussing on particular hot spot areas and reducing contaminated wheeled bins
- Installed CCTV cameras in fly tipping hot spots to catch persistent perpetrators

What we achieved in Newington Ward

- Liaised with Landlords and Environmental Nuisance colleagues in response to Councillor and resident complaints, to ensure both business and domestic waste bins were used correctly and emptied frequently to prevent litter overflowing onto the local streets and footpaths
- Bring Out Your Rubbish Days (BOYRDs) were held around various locations in the ward
- Environmental schemes were publicised in the ward newsletters which were distributed to all residents in the ward

What we achieved in St Andrew's Ward

- Liaised with landlords and Environmental Nuisance colleagues in response to Councillor and resident complaints to ensure both business and domestic waste bins were used correctly and emptied frequently to prevent litter overflowing onto the local streets and footpaths
- Bring out your rubbish days were funded and carried out across the ward. Every household was leafleted advertising the events
- Ward funds were used to clear a number of fly tips in ten foots across the ward
- Overt CCTV continues to be used in a ten foot in the Tyne Street area, drastically reducing action needed to remove illegally discarded items
- Several unused or contaminated bins were removed from the Tyne Street area, after been left on the street for several weeks

What we achieved Riverside Wide

- As well as investigating new ways for the community to work together to deal with environmental issues these activities aimed to inspire 'community mindedness' as a way for local people to befriend each other, particularly the elderly who may be isolated. In this way we are impacting locally on improving the lives of local people

Your Priority: Improving Community Engagement, Involvement and Cohesion

What we achieved in Drypool Ward

- Attended the Victoria Dock Residents' Association and Garden Village Society meetings in order to deal with any issues raised by local residents
- Funding secured towards the annual Victoria Dock fun day which brings together the whole of the Victoria Dock community
- Completed patch walks with resident representatives in various locations including Holland Street, Brackley Park and Garden Village
- Utilised the Riverside Area Team Facebook page to update residents on activities across the ward and to also encourage residents to contact the Area Team with their comments
- Created a new TWITTER feed for the Area Team and publicised this around the Area and with partners / the community
- Consulted with residents of the Garden Village area with regard to a possible Public Spaces Protection Order in the area

What we achieved in Myton Ward

- Attended a multi-agency event at the Octagon in conjunction with the Police Early Intervention Team to engage with local residents
- Part funded activities organised by community groups that encouraged integration and improved communications between people from different cultures
- Compiled quarterly newsletters to be sent out to 9,000 properties across the Ward advertising the Forums, updating residents on Ward and Area projects, advertising good news stories and providing information on other service areas within the Council and wider partners to encourage public participation
- Liaised with Goodwin Trust regarding a number of community events and City of Culture projects in the Great Thornton Area such as 'I Wish To Communicate With You' and 'Block Party'

- Liaised with officers at the Townscape Heritage Scheme to look at ways of including residents and businesses in the Beverley Road area to join in three clean up days over the course of the year with the support of Community Payback and Street scene
- Attended City of Culture workshops to set one of the 'Challenge Hull' activities. The challenge agreed was to complete a litter pick outside of residents homes and make something with the waste collected
- Took part in a Youth Council event with numerous primary schools
- Utilised the Riverside Area Team Facebook page to update residents on activities across the ward and to also encourage residents to contact the Area Team with their comments

What we achieved in Newington Ward

- Compiled quarterly newsletters to be sent out to properties across the ward advertising the forums, updating residents on ward and area projects, advertising good news stories and providing information on other service areas within the Council and wider partners to encourage public participation
- Held various Forums on the Move around the ward in order to engage with as many residents as possible. All issues raised were taken forward for action
- Utilised the Riverside Area Team Facebook page to update residents on activities across the ward and to also encourage residents to contact the Area Team with their comments
- Worked alongside residents and partners and community groups to support the development of the Newington Neighbourhood plan
- Utilised the Riverside Area Team Twitter page to update residents on activities and news stories and to promote contact from the ward
- Installed notice boards into West Park to raise awareness of issues and activities happening across the ward and to promote contact from residents

What we achieved in St Andrew's Ward

- Attended resident groups meetings, and helped address concerns regarding ASB related issues
- Two Ward forums were organised, which allowed residents to meet with Ward members, Council officers and relevant partners, to discuss concerns they had within their community
- Worked with Friends of Constable Fields, attending a number of community events, and assisted with consultation events regarding development of the site

- Regular attendance at the coffee mornings at the Boulevard Village Hall, to offer attendees contact with the Area Team and relevant services
- The Hessle Road Festival involved the whole community. Councillors, Area Team members and the Hull Bullnose Heritage group along with representatives from the Goodwin Trust spent several months organising the event which was held over three days. The event attracted members from the local and wider community and was a huge success, giving local residents the opportunity to celebrate their community, and engaging with Council officials
- Regular contact with Hessle Road Network, consulting with staff and young people regarding issues in the ward
- Consulted with young people from the Network regarding extra play provision on Massey Field open space
- Supported Housing Strategy and Renewal with consultation events regarding improvement works in the Tyne Street area
- The Area Team and Ward Members supported the Edinburgh Street Community Centre Christmas party, attended by 150 local residents. Other regular support and monitoring of the community centres within the ward enables more community engagement opportunities
- Ward funds were used to sponsor the Johnny Whitely annual rugby league game between east Hull and west Hull ARFL clubs. Held every couple of years within the St Andrew's ward. The event attracts 500 local people and sporting dignitaries
- Ward funds were used to replace the central heating boiler at the Boulevard Village Hall, allowing the facility to provide community events and support throughout the winter

What we achieved Riverside Wide

- Liaised with the City of Culture Team to ensure updates and funding opportunities were fed through to local groups and advertised widely in the Riverside area. Also provided update articles on progress in the run up to the City of Culture 2017 through the ward newsletters and Area Facebook page
- The Riverside Area Team created a Twitter page, to promote activities across the area and to encourage contact from the residents of the riverside area
- Area funds supported 61 capital and 39 revenue projects during 2015/16 to projects that demonstrated a positive impact on the targeted community
- Supported and promoted Neighbourhood Networks in conjunction with Citysafe
- Regular dissemination/sharing of information from partner organisations and signposting local people to services both internal and external to the Council
- Supported Community Centres across the Riverside Area, liaising with Management Committees to address local issues

Area Committee Activity

In addition to addressing neighbourhood priorities, the Area Committee has focussed on:

Improving the quality of local services by:

- Monitoring of Housing Landlord Services and Investment Team delivery and monitor regeneration projects locally
- Reviewing waste collection, recycling, street cleaning and grounds maintenance schedules to maximise efficiency and effectiveness
- Reviewing gritting arrangements to ensure that residents, especially the elderly can access local shops, schools and health centres
- Co-ordinating the area's response to unauthorised encampments
- Encouraging investment in parks and open spaces
- Improving facilities in Queens Gardens

Helping residents to make their money go further by:

- Promoting the establishment of new community farms & 'pick your own' allotments to encourage people to grow their own food
- Providing an opportunity for residents to sign up for assistance from Warm Zone in making homes warmer and cheaper to run
- Helping to maintain the vitality of the main shopping streets by supporting Traders' events which provide information to local businesses

Safeguarding our most vulnerable residents by:

- Seeking to ensure that local facilities are retained in the area and available when residents want to access them
- Identifying and promoting support available from local voluntary and community organisations
- Reviewing health needs and promoting healthy lifestyles
- Challenging inappropriate planning or licensing applications
- Review of Article 4 Directive and the impact on communities
- Promoting public protection orders in hot spot areas
- Request increased police visibility and patrols to discourage crime and disorder in hot spots
- Review of property disposal site and consideration for future use

Conclusion

This Annual Report highlights the wide range of activity undertaken in the Riverside Area to the benefit of local residents and communities. This work will continue in 2017-18 and we will be aiming to build on our successes and make the Riverside Area an even better place to live and work.

Please look out for future events and engagement opportunities where you can find out more about our plans and how you can help achieve them.

Your Riverside Area

The Area Team is located at The Mount Retail Park on Holderness Road. Meetings of the Riverside Area Committee take place at The Guildhall. Agendas and minutes of all meetings are available to view through the Council's web site.

Riverside Area Committee Membership

Councillor Chambers (Drypool Ward)
Councillor Clark (Newington Ward)
Councillor Fudge (St. Andrews Ward)
Councillor Hale (St. Andrews Ward)
Councillor Hatcher (Drypool Ward)
Councillor Inglis (Myton Ward)
Councillor Jones (Myton Ward) - Chair
Councillor Mancey (Myton Ward)
Councillor Petrini (Newington Ward)
Councillor Spencer (Newington Ward)
Councillor Williams (Drypool Ward)

Riverside Area Team Members

Mark McEgan – Assistant City Manager (Neighbourhoods)
Sylvia Bilsby – Community Manager – Neighbourhoods (Riverside, West & Wyke)

Karen Carter – Neighbourhood Co-ordinator (Drypool ward)
Sharron Hutchinson – Neighbourhood Co-ordinator (Myton ward)
Karen Carter – Neighbourhood Co-ordinator (Newington ward)
Mark Hogben – Neighbourhood Co-ordinator (St Andrew's ward)

Contact Details

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