



Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

Kingston upon Hull City Council
 ASC Income and Payments Team
 Freepost RSJC-KKBE-ABXZ
 Hull Revenues and Benefits
 Po Box 15
 Hull
 HU1 2AB

Service user number

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FOR KINGSTON UPON HULL CITY COUNCIL OFFICIAL USE ONLY
 This is not part of the instruction to your bank or building society.

Please tick ✓ your preferred payment date

1st

Name(s) of account holder(s)

Bank/building society account number

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Branch sort code

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Name and full postal address of your bank or building society

To: The Manager	Bank/building society
Address	
Postcode	

Instruction to your bank or building society

Please pay Kingston upon Hull City Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Kingston upon Hull City Council and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

Reference

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Banks and building societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay by Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Kingston upon Hull City Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Kingston upon Hull City Council to collect a payment, confirmation of the amount and date will be given to you at the time of request
- If an error is made in the payment of your Direct Debit, by Kingston upon Hull City Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- - if you receive a refund you are not entitled to, you must pay it back when Kingston upon Hull City Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.