

PHARMACEUTICAL NEEDS ASSESSMENT 2022 – 2025

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FINAL

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All maps can be found in the accompanying document at <https://www.hull.gov.uk/health-and-wellbeing/public-health/pharmaceutical-needs-assessment-hull>

1 EXECUTIVE SUMMARY

A Pharmaceutical Needs Assessment (PNA) is a statement of the need for pharmaceutical services. Pharmaceutical services are provided from Pharmacies, Dispensing Appliance Contractors, Dispensing Doctors and Local Pharmaceutical Services. The PNA states the number of people needing pharmaceutical services and maps the current provision and demography. The PNA is a stand-alone document that is integrated with the Joint Strategic Needs Assessment and provides an overview of risks to health and well-being. As a statement of “need”, the PNA analyses the population’s health needs, identifies gaps in service provision and provides intelligence to create and improve access.

From 1st April 2013, the Health and Social Care Act 2012 established the Health and Wellbeing Boards (HWBs) and transferred responsibility to develop and update PNAs from Primary Care Trusts (PCTs) to Local Authorities.

The Health and Social Care Act 2012 also transferred market entry determinations from PCTs to NHS England.

This PNA has been prepared in accordance with the National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, SI 2013/349 (“the Regulations”).

For this PNA services have been reviewed at Area Committee Area level

A comprehensive range of sources has been used to identify the health profile of the Hull population and this document provides full details at Area Committee Area level of:

- Population demographics: age, deprivation, health needs, health lifestyles and mortality
- Number and location of community pharmacies and dispensing doctor practices;
- Analysis of any gaps in necessary services;
- Analysis of any gaps in improved services or access to services;
- Suggested new or future services.

A comprehensive table is provided at the end of this Executive Summary which indicates potential gaps in service provision and potential new commissioned services.

Key Findings In Accordance with Regulations

- Necessary service provision in **zero** Area Committee Areas;
- Improvements and better access in **zero** Area Committee Areas;

Where needs have been identified in accordance with Regulations that if addressed, could result in improvements and better access to pharmaceutical services, it would be the intention of NHS England to seek to commission these from existing providers of pharmaceutical services and other providers, providing that granting a new application would not result in an undesirable increase in the availability of essential services in the HWB (regulation 21A 2022) .

Additional Findings

- Improvements and better access in locally commissioned services in all **Area Committee Areas**;
- Potential new provision of commissioned services in all **Area Committee Areas**

In Accordance with the Regulations, this PNA was consulted on for a period of 60 days. Responses were taken into account when finalising the assessment. The final version of this assessment was approved on 28 September 2022 by the Chair of the Health and Wellbeing Board.

Summary of Gaps in Provision at Area Committee Area As Defined By Regulations

Area Committee	Gaps in Necessary Provision	Improvements and Better Access
East	None	None
Foredyke	None	None
Northern	None	None
Park	None	None
Riverside	None	None
West	None	None
Wyke	None	None

Summary of Gaps in Provision and Potential Future Services at Area Committee Level: Local Public Health Services/Enhanced and Advanced Services

This PNA has identified no gaps in provision of necessary pharmaceutical services related to Market Entry and Exit Regulations as highlighted in the table on page 7.

No amendments to the findings were made following the statutory consultation period (see Appendix 4 for a summary of responses).

Commissioned services identified in the table below are those services which could potentially be commissioned in the future, along with gaps in services currently not commissioned in those areas, but are commissioned in other areas. These are classed as services which are not necessary, but which could secure improvements or better access to pharmaceutical services in the area.

Potential future commissioned services would be considered subject to budget and need.

It was also noted that no pharmacies provided Appliance use reviews and stoma customisation was only provided by pharmacies in 4 areas .

However , it was acknowledged that many appliance prescriptions, in particular those for Stoma and Continence, are dispensed by Dispensing Appliance contractors both inside and outside of the area, and these services are provided by them. The Health & Wellbeing Board therefore are satisfied that this does not constitute a gap in service provision.

Some services, including palliative care and syringe and needle exchange, will not be necessary in all areas as long as there is a sufficient geographical spread to allow access to those services. It would be sensible to consider a future review of these locally commissioned services to ensure that they continue to address the needs of the local population.

Area	Improvements and Better Access* (* - see notes above)	Potential future Commissioned Services (Local Authority or NHS England)
East	Syringe Needle Exchange, Palliative care. These are both available in the adjacent Foredyke area and additionally syringe needle exchange can be accessed in Park area Appliance use reviews*	Adult Weight management, Smoking Cessation service , Cancer detection services, Disease specific medicines management service, Falls service Long term conditions management. Alcohol Intervention Service , Contraception service.
Foredyke	Appliance use reviews*	Childrens Weight management, Smoking Cessation service, Cancer detection services, Disease specific medicines management service, Long term conditions management. Alcohol Intervention Service, Contraception service.
Northern	Stoma customisation* Appliance use reviews*	Child Weight management service, Smoking Cessation service , Cancer detection services, Disease specific medicines management service, Long term conditions management. Alcohol Intervention Service
Park	Palliative care. However, this service can be accessed in neighbouring Riverside, Northern and Foredyke areas. Appliance use reviews*	Child and Adult Weight management service, Cancer detection services, Disease specific medicines management service, Long term conditions management. Alcohol Intervention Service, Contraception service
Riverside	Appliance use reviews*	Child Weight management service, Smoking Cessation service , Cancer detection services, Disease specific medicines management service, Long term conditions management, Contraception service.
West	Syringe Needle Exchange. However this can be accessed in the adjacent Riverside area Stoma customisation* Appliance use reviews*	Child and Adult Weight management service, Cancer detection services, Disease specific medicines management service, Falls service Long term conditions management. Alcohol Intervention Service, Contraception service.
Wyke	Syringe Needle exchange. However this service can be accessed in the neighbouring Northern and Riverside areas Stoma customisation* Appliance use reviews*	Alcohol intervention service, Child and Adult Weight management service, Cancer detection services, Disease specific medicines management service, Long term conditions management.

2 BACKGROUND

This Pharmaceutical Needs Assessment (PNA) is published by Hull City Council to fulfil the requirements of the Regulations (i.e the National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, SI 2013/349).

The Regulations are laid by the Secretary of State under the powers granted by the National Health Service Act 2006 as amended.

The Health Act 2009 provided the powers needed to require NHS Primary Care Trusts to develop and publish PNAs and use them as the basis for determining market entry to National Health Service (NHS) pharmaceutical services provision subject to further Regulations.

The first PNA was published in 2011 by Hull PCT as a statutory duty under the National Health Service (Pharmaceutical Services and Local Pharmaceutical Services) (Amendment) Regulations 2010, SI 2010/914.

The Health and Social Care Act 2012 transferred responsibility to develop and update PNAs from PCTs to Local Authorities.

Hull City Council subsequently published the next PNAs in March 2015 and March 2018

2022 – 2024 PNA Development

In March 2021, the Department of Health and Social Care (DHSC) announced that due to ongoing COVID-19 pressures across all sectors, the requirement to publish renewed PNAs would be suspended until October 2022. The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 have since been updated to reflect this change.

The Public Health team and PNA Steering Group oversaw the development of the PNA on behalf of the Health and Wellbeing Board.

A community pharmacy questionnaire agreed by Hull City Council and the Local Pharmaceutical Committee (LPC) and based on an example developed by the Pharmaceutical Services Negotiating Committee (PSNC), was made available via PharmOutcomes from 1 October 2021 to 1 December 2021.

Responses were received from 31 pharmacies, a 47% response rate, which failed to provide a complete picture of service delivery in Hull. Because of this, data provided by commissioners has been used with regard to the number of pharmacies delivering services. Results can be found in Appendix 1a.

A public survey on use of pharmacies was carried out in April 2022. A total of 53 responses were received, therefore the following cannot be deemed representative of the population of the city as a whole. Results can be found in Appendix 1b.

The draft PNA was developed with input from the Local Authority, NHS England, NHS Hull CCG, Local Pharmaceutical Committee and North Of England Commissioning Support (NECS). Responses from pharmacies via the questionnaire will be used to verify pharmacy opening hours against records held by NHS England as a piece of work that will be undertaken in the future to ensure records are correct

A 60 day consultation ran from 10 June 2022 until 9 August 2022, in accordance with the Regulations

The final version of the PNA will be published by 1st October 2022.

In accordance with paragraph 1 of regulation 6 this PNA will, as a minimum, be revised within 3 years of the publication date. Therefore, based on information available at the time of publication the next PNA will be due for publication by no later than October 2025 though it is possible this may be brought forward to March 2025 to align with previous PNA requirements. This will be monitored and necessary action taken to refresh this PNA in accordance with confirmed timescales once available.

Paragraph 2 of regulation 6 requires a new assessment of pharmaceutical need to be completed sooner than this, should any changes to the availability of pharmaceutical services that have occurred since the publication of this PNA be identified. This will be undertaken only where it is considered that the changes are so substantial that the publication of a new assessment is a proportionate response.

In accordance with paragraph 3 of regulation 6, a Supplementary Statement explaining changes to the availability of pharmaceutical services since the publication of this PNA will be issued whenever there has been a change to the availability of pharmaceutical services; and this change is relevant to the granting of applications to open a new pharmacy, to relocate or to provide additional services; and it is considered that the publication of a revised PNA would be a disproportionate response.

The responsibility for issuing Supplementary Statements will be coordinated by the Public Health team, on behalf of the Health and wellbeing board, after consultation with stakeholders as deemed necessary. Supplementary Statements will be a statement of fact and will not make any assessment of the impact of the change on the need for pharmaceutical services within a Ward. All Supplementary Statements will be published alongside the PNA. These can be found at <https://www.hull.gov.uk/health-and-wellbeing/public-health/pharmaceutical-needs-assessment-hull>

Market Entry by Means of Pharmaceutical Needs Assessment

The Health Act 2009 requires that NHS England Area Teams (previously Primary Care Trusts) use PNAs as the basis for determining market entry to NHS pharmaceutical services provision (known as the “Market Entry test”). The detail of the basis for applications is covered by the National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013. This gives the regulatory framework under which applications should be made to Area Teams and how they should determine those applications. This supersedes the “Control of Entry” test which had previously been the method for determining pharmacy applications.

There are two types of application that can be made by pharmacy or dispensing appliance contractors within the 2013 Regulations. A brief outline of those types of application is provided below and include routine applications and excepted applications.

Routine applications will:

- Meet an identified current or future need(s)
- Meet identified current or future improvements or better access to pharmaceutical services
- Provide unforeseen benefits – applications which offer to meet a need that is not identified in the PNA but which NHS England is satisfied would lead to significant benefits to people living in the area

Excepted applications will cover:

- applications to provide directed services

- applications for temporary listings arising out of suspensions
- applications from persons exercising a right of return to a pharmaceutical list
- applications relating to emergencies requiring the flexible provision of pharmaceutical services
- Relocations that do not result in significant change to pharmaceutical service provision
- Change of ownership applications
- A combination of the above
- Distance selling pharmacies (these pharmacies provide all the essential services within the pharmacy terms of service but without making face to face contact with the patient)
- Consolidation (Mergers) – NHS pharmacy businesses may apply to consolidate the services provided on two or more sites onto a single site. Consolidations may be granted by NHS England where there is a continuity of additional services provided and where it is considered that this led to a gap in pharmaceutical service provision as a consequence of the consolidation. If it is considered that there is no gap, a Supplementary Statement must be published alongside the PNA recording its view.

NHS England will remove from its pharmaceutical list any contractor who repeatedly fails to meet the terms of the exemption under which the application was approved without good cause, or if a serious breach led to patient safety being put at risk.

Definition of Pharmaceutical Services

Full details of the essential, advanced and enhanced services can be found on www.psn.org.uk

When carrying out this assessment of need for pharmaceutical services the Health and Wellbeing Board has, in accordance with regulation 3, firstly considered all the pharmaceutical services that are provided under arrangements made with NHS England. For community pharmacy contractors in Hull, the Health and Wellbeing Board, with NHS England, has considered as pharmaceutical services all Essential Services, all Advanced Services and those Enhanced Services as set out in Directions and outlined in the Community Pharmacy Contractual Framework. These have been used in this document to assess the adequacy of provision of pharmaceutical services. Essential Services are a range of “core activities” that patients can expect from every Community Pharmacy and include:

As of October 2021, the essential services are:

- Dispensing medicines
- Repeat dispensing/ electronic repeat dispensing (eRD) i.e. prescriptions which contain more than one month’s supply of drugs on them. Patients only need to order once and the prescriber to authorise only once to allow prescriptions for a set period of time (usually 6 months or 12 months) to be sent to the pharmacy automatically each 28 days.
- Disposal of unwanted medicines returned to the pharmacy
- Public Health / Promotion of healthy lifestyles which includes providing advice to people who appear to have diabetes, be at risk of coronary heart disease (especially those with high blood pressure), or smoke, or are overweight, and participating in six health campaigns where requested to do so by NHS England and NHS Improvement.
- Signposting patients to other healthcare providers where the pharmacy has that information
- Support for self-care
- Discharge Medicines Service This service was introduced in 2021 and aims to reduce the risk of medication problems when a person is discharged from hospital. Under this

service a pharmacist will review a person's medicines on discharge and ensure that any changes are actioned accordingly.

- Dispensing of appliances (in the "normal course of business")
- Operating within a clinical and practice quality framework

Dispensing appliance contractors have a narrower range of services that they must provide:

- Dispensing of prescriptions.
- Dispensing of repeat prescriptions.
- For certain appliances, offer to deliver them to the patient (delivering in unbranded packaging), provide a supply of wipes and bags, and provide access to expert clinical advice.
- Where the contractor cannot provide a particular appliance, signposting or referring a patient to another provider of appliances who can.

Advanced Services

In addition to the essential services, the NHS Community Pharmacy Contractual Framework (CPCF) allows for the provision of 'advanced services'. Community pharmacies can choose to provide any of these services as long as they meet the service requirements, including accreditation of the pharmacist providing the service and/or specific requirements to be met in regard to premises. They are commissioned by NHS England and the specification and payment is agreed nationally.

Advanced services currently include:

- **Appliance Use Review (AUR)** These can be carried out by a pharmacist or a specialist nurse in the pharmacy or at the patient's home. Alternatively, where clinically appropriate and with the agreement of the patient, AURs can be provided by telephone or video consultation, in circumstances where the conversation cannot be overheard by others (except by someone whom the patient wants to hear the conversation, for example a carer). The aim of an AUR is to establish the way the patient uses the appliance and their experience of such use by identifying, discussing and assisting in the resolution of poor or ineffective use of the appliance by the patient. It involves advising the patient on the safe and appropriate storage and the safe and proper disposal of appliances that are used or unwanted.
- **Community Pharmacy Consultation Service (CPCS)** This was launched on 29th October 2019 as an Advanced Service. Since 1st November 2020, general practices have been able to refer patients for a minor illness consultation via CPCS, once a local referral pathway has been agreed.

The service, which replaced the NUMSAS pilot, connects patients who have a minor illness or need an urgent supply of a medicine with a community pharmacy.

As well as referrals from general practices, the service takes referrals to community pharmacy from NHS 111 (and NHS 111 online for requests for urgent supply), Integrated Urgent Care Clinical Assessment Services and in some cases patients referred via the 999 service.

The CPCS aims to relieve pressure on the wider NHS by connecting patients with community pharmacy, which should be their first port of call and can deliver a swift, convenient and effective service to meet their needs. Since the CPCS was launched, an average of 10,500 patients per week being referred for a consultation with a

pharmacist following a call to NHS 111; these are patients who might otherwise have gone to see a GP

The CPCS provides the opportunity for community pharmacy to play a bigger role than ever within the urgent care system.

- **Hepatitis C testing Service** This was added to the Community Pharmacy Contractual Framework (CPCF) in 2020, commencing on 1st September. The introduction of this new Advanced Service was originally trailed in the 5-year CPCF agreement, but its planned introduction in April 2020 was delayed by five months because of the COVID-19 pandemic. At the time of publication, this service has yet to rolled out Nationally

The service is focused on provision of point of care testing (POCT) for Hepatitis C (Hep C) antibodies to people who inject drugs (PWIDs), i.e. individuals who inject illicit drugs, e.g. steroids or heroin, but who haven't yet moved to the point of accepting treatment for their substance use. Where people test positive for Hep C antibodies, they will be referred for a confirmatory test and treatment, where appropriate.

- **Hypertension case-finding service** This service was commissioned as an Advanced service from 1st October 2021. In public-facing communications, the service is described as the NHS Blood Pressure Check Service.

The service has two stages – the first is identifying people at risk of hypertension and offering them blood pressure measurement (a 'clinic check').

The second stage, where clinically indicated, is offering 24 hour ambulatory blood pressure monitoring (ABPM). The blood pressure test results will then be shared with the patient's GP to inform a potential diagnosis of hypertension.

Contractors opting to provide the service must undertake both stages of it, where clinically required, i.e. it is not possible to just undertake clinic BP readings and not ABPM.

The service aims to:

- Identify people with high blood pressure aged 40 years or older (who have previously not had a confirmed diagnosis of hypertension), and to refer them to general practice to confirm diagnosis and for appropriate management.
- At the request of a general practice, undertake ad hoc clinic measurements and ABPM; and
- Provide another opportunity to promote healthy behaviours to patients.

GPs can refer people to pharmacies for this service.

- **New Medicine Service (NMS)** This service provides support for people who are newly prescribed a medicine to manage a long-term condition and improve their medication adherence. The service is split into three stages: patient engagement; intervention (two weeks after engagement) and follow up (two weeks after intervention). The service was originally only for people diagnosed with asthma, COPD, diabetes (Type 2), antiplatelet / anticoagulant therapy or hypertension. This list was extended from 1st September 2021, and the following conditions are now covered by the service:

1. Asthma and COPD;
2. Diabetes (Type 2);
3. Hypertension;
4. Hypercholesterolaemia;
5. Osteoporosis;

6. Gout;
7. Glaucoma;
8. Epilepsy;
9. Parkinson's disease;
10. Urinary incontinence/retention;
11. Heart failure;
12. Acute coronary syndromes;
13. Atrial fibrillation;
14. Long term risks of venous thromboembolism/embolism;
15. Stroke / transient ischemic attack; and
16. Coronary heart disease

The antiplatelet/anticoagulant therapy eligibility continues, but it is now included in the above list by reference to the underlying condition/reason for prescribing.

Outcomes of successful implantation of the NMS include:

- Better health outcomes though improved adherence with prescribed medicines;
 - Increased patient engagement with their condition and medicines, supporting patients in making decisions about their treatment and self-management;
 - Reduced medicines wastage;
 - Reduced hospital admissions due to adverse events from medicines;
 - Increased Yellow Card reporting of adverse reactions to medicines by pharmacists and patients, thereby supporting improved pharmacovigilance
- **Stoma Appliance Customisation Service (SAC)** This service involves the customisation of a quantity of more than one stoma appliance, based on the patient's measurements or a template. The aim of the service is to ensure proper use and comfortable fitting of the stoma appliance and to improve the duration of usage, thereby reducing waste.
 - **Flu vaccination service** Community pharmacy has been providing influenza vaccinations under a nationally commissioned service since September 2015.

Each year from September through to March the NHS runs a seasonal flu vaccination campaign aiming to vaccinate all patients who are at risk of developing more serious complications from the virus. The accessibility of pharmacies, their extended opening hours and the option to walk in without an appointment have proved popular with patients seeking vaccinations.

During this seasonal influenza vaccination campaign period, pharmacy staff will identify people who fall within the nationally agreed target groups, who are a priority for influenza vaccination and will encourage them to be vaccinated, making that offer during the period of the service. Eligible patients who do not have any contra-indications to vaccination will be offered vaccination by an accredited pharmacist. The vaccination will be administered under the authority of a nationally agreed Patient Group Direction.

NHS England and NHS Improvement (NHSE&I) has published their flu vaccination reimbursement letter for the 2022/23 season. The letter provides information on the flu vaccines which will be reimbursable under the 2022/23 Community Pharmacy Seasonal Influenza Vaccination Advanced Service, for the two cohorts (65 years and over and at-risk adults aged 18-64).

The letter also highlights that in 2022/23, the NHS flu vaccination programme will only be offered to patient groups eligible in line with pre-pandemic recommendations.

- **Smoking Cessation Advanced Service** This which was commissioned as an Advanced service from 10th March 2022. It has been designed to enable NHS trusts to undertake a transfer of care on patient discharge, referring patients (where they consent) to a community pharmacy of their choice to continue their smoking cessation treatment, including providing medication and support as required. The ambition is for referral from NHS trusts to community pharmacy to create additional capacity in the smoking cessation pathway.

Additional Advanced services set up in response to the COVID-19 Pandemic

COVID-19 lateral flow device distribution service

This service was added to the NHS Community Pharmacy Contractual Framework in March 2021, as new Advanced service. It was described as "Pharmacy Collect' in communications to the public) This service aimed to improve access to COVID-19 testing by making lateral flow device (LFD) test kits readily available at community pharmacies for asymptomatic people, to identify COVID-positive cases in the community and break the chain of transmission.

The service was part of the Government's offer of lateral flow testing to all people in England and it worked alongside other available COVID-19 testing routes This distribution service was decommissioned on 31st March 2022 but remains in the advanced and enhanced services Directions as a service that could be recommissioned and provided if required in the future.

Pandemic Delivery of Medicines Service

Many pharmacies provide a delivery service to their customers even though this is not a commissioned service, and sometimes a charge is levied.

The Pandemic Delivery of Medicines Service was initiated in response to the pandemic with the service requirements applied to clinically extremely vulnerable (CEV) patients self-isolating at home (also referred to as shielded patients). From 16th March 2021, people who had been notified of the need to self-isolate by NHS Test and Trace were able to access support during their isolation period for the delivery of their prescriptions from contractors.

This service finished on 5th March 2022 and the whole service was decommissioned on 31st March 2022. but remains in the advanced and enhanced services Directions as a service that could be recommissioned and provided if required in the future.

At the time of launching the pandemic delivery service (early April 2020), Government restrictions meant most people had to stay at home, as part of the efforts to control the spread of the coronavirus, but people could leave their homes for healthcare reasons, such as visiting a pharmacy.

The service was originally commissioned across England to support clinically extremely vulnerable (CEV) patients until 31st July 2020, with some specified local outbreak areas continuing to be covered by the service until 5th October 2020.

During the second national lockdown across England, new advice was issued to people who were clinically extremely vulnerable from COVID-19 and the service was restarted on 5th November 2020. It ran until 3rd December 2020. The service for CEV patients continued in announced Tier 4 areas before then recommencing across the whole of England following commencement of a new national lockdown in England from 5th January 2021. Provision of the service to CEV patients ended at 23:59 on 31st March 2021, when shielding for that group of patients was paused.

From 16th March 2021 to 23:59 on 5th March 2022, people who had been notified of the need to self-isolate by NHS Test and Trace were able to access support for the delivery of their prescriptions from contractors.

Covid vaccine administration

The NHS is a global leader in achieving high levels of vaccination coverage, and this has been reflected in a hugely successful COVID-19 vaccination programme. Between 8 December 2020 and 14 September 2021 over 36 million Patients in England have been vaccinated with two doses of COVID-19 vaccine, with over 40 million having received one dose of the COVID-19 vaccine.

Community pharmacy has played a critical role in the success of phase 1 (the vaccination of patient JCVI cohorts 1-9) and phase 2 (the vaccination of patient JCVI cohorts 10-12) of the COVID-19 vaccination programme. Through their strong relationships in local places and neighbourhoods, community pharmacies have helped to tackle vaccine inequalities and improve vaccination take-up.

This service was a Local Enhanced Service and required the pharmacists to submit an expression of Interest application in order to become a designated site for this service delivery. See appendix 6 for details of which pharmacies have been providing this service. At the time of writing, the location of sites for this service are under review.

Enhanced Services

The Enhanced Services listed below as defined by the Pharmaceutical Services (Advanced and Enhanced Services) (England) Directions 2013, are services that can be locally commissioned by NHS England according to the needs of the population except where services are provided elsewhere as locally commissioned services.

From July 2022, CCGs will no longer exist as the commissioning body for local NHS pharmaceutical services. The ICS will become the commissioning body from July 2022, and so during the lifetime of this PNA locally commissioned NHS pharmacy services may move to a more consistent region-wide model.

Further information and details including a commissioning template are available on the PSNC website. [Locally Commissioned Services : PSNC Main site](#)

- Community Pharmacy – helping provide better quality and resilient urgent care
- Pharmacists with a Special Interest (PhwSI)
- Alcohol Screening and Brief Intervention
- Anticoagulant Monitoring Service
- Antiviral supply (Flu outbreaks and pandemic)
- Asthma
- Atrial Fibrillation (AF)
- Blood-Borne Virus Screening
- Cancer
- Care Home (Support and Advice on Storage, Supply and Administration of Drugs and Appliances)
- Carers (including Carer-Friendly Pharmacies)
- Chlamydia Screening and Treatment
- Coeliac Disease – please also see Gluten Free Food Supply
- Condom distribution 'C-Card' schemes
- Community Equipment Services
- COPD
- Dementia
- Diabetes

- Digital Minor Illness Referral Service (DMIRS)
- Domiciliary Support – please also see Post Discharge and Reablement
- Ear, nose & throat
- Emergency Hormonal Contraception
- Emergency Supply (at NHS Expense)
- Extended Care PGD Services
- Falls Prevention
- Gluten Free Food Supply – please also see Coeliac Disease
- Healthy Start Vitamins
- Hypertension
- Independent Prescribing by Pharmacists
- Joint working with GPs
- Long-Term Condition Management
- Medication Review (Full Clinical Review)
- Medicines Assessment and Compliance Support
- Medicines Optimisation (Including MUR Related Services)
- Mental Health
- Minor Ailment Service
- Needle and Syringe Programmes
- NHS Health Check (Vascular risk assessment and management service)
- On Demand Availability of Specialist Drugs (Availability of Palliative Care or other Specialist Medicines)
- Out of Hours (Access to Medicines)
- Patient Group Directions
- Post Discharge and Reablement – please also see Domiciliary Support
- Seasonal Influenza Vaccination
- Sharps Disposal Service
- Social Prescribing
- Stop Smoking
- Supervised Administration (Consumption of Prescribed Medicines)
- Supplementary Prescribing by Pharmacists
- Tuberculosis (TB)
- Urgent Care/NHS 111
- Vaccination Services
- Vulnerable Patients
- Weight Management Service
- Winter Ailments

Enhanced Services Commissioned by NHS England / Co-commissioned with NHS Hull CCG

- Domiciliary Medicines Administration Record (MRC)
- Medicines Assessment and Compliance Support Service (EL23)
- Minor Ailments Scheme
- Pharmacy Urgent Medicine Supply Service (PURMs)
- Point of Dispensing Intervention Service (PODIS)
- Palliative Care
- Bank holiday directed rota
- Directly Observed Tuberculosis Drugs Service (TBDOT)

Directly Observed Tuberculosis Drugs Service (TBDOT)

A daily supervised dosing of treatment for tuberculosis service has on one occasion been commissioned from a community pharmacy. This very low demand service will be commissioned where required only. This service is commissioned on a patient needs basis.

On Demand Availability of Specialist Drugs (Availability of Palliative Care Medicines)

To enable the prompt supply of specialist palliative care medicines, the demand for which may be urgent and/or unpredictable. The pharmacy contractor is commissioned to stock a locally agreed range of palliative care medicines and makes a commitment to ensure that users of this service have prompt access to these medicines at all times agreed with NHS England. The pharmacy also provides information and advice to the user, carer and clinician. They may also refer to specialist centres, support groups or other health and social care professionals where appropriate.

Domiciliary Medication Record Charts (MRC)

The pharmacy will help support domiciliary care workers by preparing medication record charts (MRC) for patients under their care who need help to take their prescribed medication.

Minor ailment scheme (Pharmacy Care Scheme)

An enhanced service whereby patients registered with a GP can present to a community pharmacy instead of a GP practice in order to receive advice and an appropriate medicine, where clinically necessary, for a limited range of minor ailments e.g. athlete's foot, threadworms, head lice. The service is a "stepping stone" towards the self-care approach to healthcare and offers a safe, controlled and convenient alternative to the traditional way of supplying care and medicines for self-limiting conditions, thus avoiding unnecessary GP appointments.

NHS England has already provided a wide range of guidance to CCGs and Urgent Care Networks related to how they can most effectively commission minor ailment services from community pharmacy, the latest one being the Out of Hospital Urgent Care Programme

Medicines Assessment & Compliance Support Service (Management Support Service – EL23)

The pharmacy will help support vulnerable people, who require more support than a one off adjustment, as covered under the Disability Discrimination Act 1995 criteria. Patients are assessed and an agreed action plan is put in place to ensure that they are able to manage their own medication independently.

PURMs

This locally commissioned enhanced service is similar to the NUMSAS service and can be accessed directly by patients with or without referral from NHS 111.

PODIS - Point of Dispensing Intervention Service

This service aims to reduce the number of unwanted medicines dispensed and therefore wasted, by not dispensing items patients do not require and to highlight over or under usage of medicines to the prescriber and to inform the prescriber whether the continued supply or non-supply of items would be considered clinically significant

Bank Holiday Directed Rota

This is commissioned as and when needed to provide access during Bank (Public) Holidays

LOCAL AUTHORITY COMMISSIONED

Supervised Administration of Methadone or Buprenorphine

This service requires the pharmacist to supervise the consumption of prescribed methadone, or buprenorphine, as requested by a prescriber, at the point of dispensing in the pharmacy, making sure that the dose has been administered to the patient to prevent diversion of illicit substances.

Needle and syringe exchange schemes

A service to reduce the risk of blood borne disease and facilitate the safe disposal of used 'sharps' from substance misusers.

Smoking Cessation Services

A specialist stop smoking service to help people quit smoking including nicotine replacement therapy via a voucher issued by a SmokeFree Hull Advisor after an initial assessment and subsequent appointments. The vouchers are sent to the pharmacy of choice via the PharmOutcomes platform and processed when the client attends the pharmacy. Hull City Council commission SmokeFree Hull through Change Grow Live

Emergency hormonal contraception supplied via a patient group direction:

Appropriately trained pharmacists will supply Levonorgestrel or Ulipristal acetate Emergency Hormonal Contraception (EHC) when appropriate to clients in line with the requirements of a locally agreed Patient Group Direction (PGD). The PGD will specify the age range of clients that are eligible for the service; it may facilitate supply to young persons under 16 in appropriate circumstances. This is a Local Public Health Service commissioned through a sub contractual arrangement (lead provider CHCP) by Hull City Council from a high proportion of the Hull community pharmacies providing extensive coverage for the whole of Hull. This is important to improve rapid access. Some patients prefer to access this service from a location away from where they live.

A summary of which pharmacies are providing what services and where they can be found are in Appendix 6.

Other Relevant Services

The Health and Wellbeing Board has identified and considered pharmaceutical services and medicines management services provided by other providers including:

- GPs;
- NHS Hospital & Foundation Trusts;
- Community Service providers;

A summary of the services identified and considered can be found in Appendix 3.

Commissioned services may be subject to change during the lifespan of this PNA.

Translation Services

In addition to these services, Hull CCG also commissions a translation service from A A Global which is available to all Community Pharmacies, GP practices, Dental practices and Ophthalmic practices in Hull.

This covers those people who are registered with a Hull GP, or living in Hull but not registered with a GP who wish to access Primary Care services and for whom communication in English presents a significant barrier to understanding. This includes those patients who register for "Immediate and Necessary" and/or "Temporary Resident" services.

Changes to NHS Structures: Integrated Care Systems (ICS) and Primary Care Networks

Integrated Care Systems

The Health and Care Act 2022 provides for the establishment of Integrated Care Boards (ICBs) across England, as part of the Act's provisions for Integrated Care Systems (ICSs). NHS England proposes to establish 42 ICBs on a statutory basis on 1 July 2022, effectively replacing the existing Clinical Commissioning Groups. These will eventually take on delegated responsibility for pharmaceutical services and Health and Wellbeing boards should therefore be aware that some services that are commissioned from pharmacies by clinical commissioning groups (and are therefore other NHS services) will move to the integrated care boards and will fall then within the definition of enhanced services

Integrated Care Systems (ICSs) are new partnerships between the organisations that meet health and care needs across an area, to coordinate services and to plan in a way that improves population health and reduces inequalities between different groups.

Humber and North Yorkshire Health and Care Partnership comprises of NHS organisations, local councils, health and care providers and voluntary, community and social enterprise (VCSE) organisations. Our area includes North Yorkshire, Vale of York, Hull, East Riding of Yorkshire, North Lincolnshire and North East Lincolnshire.

The Partnership is one of 42 Integrated Care Systems (ICSs) which cover England to meet health and care needs across an area, coordinate services and plan in a way that improves population health and reduces inequalities between different groups.

Primary Care Networks

Primary Care Networks (PCNs) are locally based teams, led by GP practices in the PCN area. Each PCN has a Clinical Director providing strategic leadership and oversight of service delivery of the PCN and representing the PCN as part of the wider health and social care system. In Hull, as at April 2022, 7 PCNs represent the current localities but the boundaries are not co-terminus with other council boundaries. Populations range from approximately 22,000 – 62,000 in each PCN in Hull.

PCNs are expected to deliver seven NHS England specifications in a phased approach:

- Enhanced Access;
- Structured Medication Reviews and Optimisation;
- Enhanced Health in Care Homes;
- Anticipatory Care;
- Personalised Care;
- Supporting Early Cancer Diagnosis;
- CVD Prevention and Diagnosis;
- Tackling Neighbourhood Inequalities.

Clinical pharmacists are increasingly working as part of general practice teams. With regard to GP increased hours, these may increase during the lifetime of this pharmaceutical needs assessment. However, the health and wellbeing board is of the opinion that pharmacies may change their opening hours in order to meet a demand for the dispensing service, or NHS England can direct a pharmacy or pharmacies to open at such times as may be required.

Community Pharmacy Contractual Framework 2019-2024

The Department of Health and Social Care (DHSC), NHS England and NHS Improvement, and the Pharmaceutical Services Negotiating Committee (PSNC) have agreed a five year plan, the *Community Pharmacy Contractual Framework* (CPCF) which describes a vision for how community pharmacy will support delivery of the NHS Long Term Plan.

In August 2021, the Framework described how community pharmacy services would be more integrated in the NHS, provide more clinical services, be the first port of call for healthy living support as well as minor illnesses and to support managing demand in general practice and urgent care settings.

The Pharmacy Quality Scheme (PQS) replaced the Quality Payments Scheme with the gateway and quality criteria changed on an annual basis, with some becoming CPCF Terms of Service requirements during 2020/21. For the 2021/22 scheme, there was a focus on priorities supporting recovery from COVID-19 which officially began on 1st September 2021.

By 2023/24, as outlined in the CPCF, the NHS and PSNC's vision that community pharmacies in England will:

- Be the preferred NHS location for treating minor health conditions;
- Take pressure off urgent care, out of hours services and GPs, reducing waiting times and offering convenient care for patients, closer to their homes;
- Become healthy living centres, helping local people and communities to stay healthy, identifying those at risk of disease and reducing health inequalities;
- Provide diagnostic testing on-site related to minor illness;
- Support key NHS targets such as tackling antimicrobial resistance; and
- Continue to ensure patients can safely and conveniently access the medicines they need as well as doing more to improve patient and medicines safety.

Pharmacy Integration Fund

The Pharmacy Integration Fund (PhIF) was established in 2016 to accelerate the integration of:

- Pharmacy professionals across health and care systems to deliver medicines optimisation for patients as part of an integrated system;
- Clinical pharmacy services into primary care networks building on the NHS Five Year Forward View and NHS Long Term Plan.

The CPCF agreement for 2019 – 2024 sets out the ambition for developing new clinical services for community pharmacy as part of the five-year commitment. The programme paid for via the PhIF will pilot and evaluate these services with the intention of incorporating them into the national framework depending on pilot evaluations.

Point of care testing

As part of the CPCF agreement of 2019, NHS England and NHS Improvement committed to explore point-of-care testing (POCT) by community pharmacists to help in the drive to conserve the use of antibiotics. The impact of the COVID-19 pandemic and emergence of new POCT technologies that are more robust and less prone to error have now broadened the scope for the deployment of POCT in community pharmacies. This can help to improve the

quality and efficiency of the delivery of diagnostic services closer to home and support the recovery of primary care. This drive also reflects the NHS Long Term Plan focus on prevention of ill-health, making the best use of the clinical skills of pharmacists and providing more clinical services in convenient and accessible locations in the community

Examples of NHS-commissioned POCT services that can now be delivered in community pharmacies are:

- Non-invasive blood pressure monitoring as part of the hypertension case finding and blood pressure checks;
- Urinalysis for possible urinary tract infections;
- Chlamydia screening for the under 25s;
- Carbon monoxide monitoring as part of smoking cessation services;
- COVID-19 rapid antigen testing;
- Blood glucose measurements as part of diabetes prevention services;
- Oxygen saturation using oximeters to assess people presenting with breathing difficulties;
- Peak flow measurements for patients with asthma.

Pharmacy Access Scheme

In October 2016, as part of the renewed funding package for community pharmacies in England, the Department of Health and Social Care (DHSC) introduced a Pharmacy Access Scheme (PhAS). This was to give patients access to NHS community pharmacy services in areas where there are fewer pharmacies with higher health needs, so that no area need be left without access to NHS community pharmaceutical services.

This scheme has been updated from January 2022, with revised criteria, and is based on both the dispensing volume of the pharmacy, and distance from the next nearest pharmacy. Information provided by NHS England and NHS improvement in January 2022 indicated that 3 pharmacies in Hull were identified as being eligible for the Pharmacy Access Scheme for 2021/2022 these are:

FR816	Your Local Boots Pharmacy	8 Ings Centre	HU8 0TX
FTQ10	Your Local Boots Pharmacy	479 Endike Lane	HU6 8AQ
FXG02	Bethune Avenue Pharmacy	75 Bethune Avenue	HU4 7EH

Community Pharmacy Services in Hull

Pharmacy Opening Hours

There are 66 community pharmacies in the Health and Wellbeing Board area on NHS England's Pharmaceutical List.

Appendix 5 lists by Area Committee Area, all community pharmacies and states their core opening hours along with their supplementary opening hours. Pharmacies may vary their

supplementary opening hours. Pharmacies were invited to submit their opening hours (core and supplementary) via a contractor questionnaire sent out to them in October 2021.

Scheduled Additional Hours

The Community Pharmacy Contractual Framework allows NHS England to direct community pharmacies to open for scheduled additional hours (a 'rota' service). An assessment of the need and payment for such services must be carried out and discussed with the Local Pharmaceutical Committee (LPC) and contractors. NHS England does not currently have any formal scheduled additional hours services in place but an assessment of need over Bank Holiday periods is carried out annually, jointly by NHS England and the LPC. Agreement is then reached with pharmacy contractors over the service provision.

Pharmacies with a standard contract

NHS England currently has 55 Hull pharmacies on its pharmaceutical list with a standard '40 hour' contract, excluding distance selling pharmacies and dispensing appliance contractors. The Community Pharmacy Contractual Framework requires pharmacies to declare their 40 'core' hours to NHS England. Once agreed, these can only be changed with NHS England approval. In addition, pharmacies can declare as 'supplementary', any hours beyond the 40 core hours that they are open to the public. Pharmacies can choose to vary their supplementary hours provided they give NHS England at least 90 days' notice.

There is also a provision within the Regulations for a pharmacy to apply to open for less than 40 hours. If this is granted by NHS England then NHS England can specify which hours the pharmacy opens.

Pharmacies with a Contract Previously Approved under the 100 hour Exemption

There are currently 8 pharmacies on the Pharmaceutical List where a contract was approved subject to the pharmacy offering pharmaceutical services for at least 100 hours per week. These pharmacies provide essential extended hours access to pharmaceutical services and are considered necessary to maintain an adequate network of pharmaceutical provision in the out of hours period across the city. They are located in the following Area Committee Areas

- Foredyke (2)
- Riverside (5)
- Wyke (1)

Other Exemptions: Mail Order / Wholly Internet Pharmacies (Distance Selling)

Consideration has been given to pharmaceutical services provided to the population by mail order / wholly internet (Distance selling) pharmacies. Distance selling pharmacies are required to provide essential services and participate in the clinical governance system in the same way as other pharmacies; however they must provide these services remotely, not face to face, to people who request them wherever they may live in England.

The number of distance selling pharmacies in England has increased from 227 in 2014/15 to 321 in 2016/17. As of 14 January 2022, there are 382 Distance Selling Pharmacies in England

Hull currently has 2 distance selling pharmacies on the pharmaceutical list.

The residents of Hull can however use any distance pharmacy in England and it is therefore difficult to ascertain the impact of these pharmacies on the provision of pharmaceutical services in Hull.

Dispensing Appliance Contractors

Dispensing appliance contractors are unable to supply medicines. Most specialise in supplying stoma appliances. Hull has 1 dispensing appliance contractor (DAC) on the pharmaceutical list. The contract for appliance contractors was produced in April 2010 and allows appliance contractors to provide Appliance Use Reviews (AUR) and stoma customisation services (SAC). Community pharmacies which dispense appliances can also choose to provide these Advanced Services.

See Appendix 7 for numbers of appliance items dispensed by appliance contractors and pharmacies

Local Pharmaceutical Services (LPS) Contractors

Hull does not currently have any Local Pharmaceutical Service contractors on the pharmaceutical list.

Dispensing Doctors

NHS legislation provides that in certain rural areas (classified as controlled localities) general practitioners may apply to dispense NHS prescriptions. A reserved location is designated, in a controlled locality, where the total patient population within 1.6 km (one mile) of the proposed location of a new pharmacy is less than 2,750 at the time an application is received. Patients living in these areas have the choice of having their prescriptions dispensed from a pharmacy or from a dispensing GP, if one is available within their practice. Where an application for a new pharmacy is made in a controlled locality, a determination must also be made as to whether the location of the pharmacy is in a reserved location.

For dispensing doctors on the dispensing doctors list, for the purposes of this assessment, has only identified and considered dispensing of drugs and appliances services as pharmaceutical services (Regulation 3(2)(c)). There is only one dispensing practice in Hull (Sutton Manor Surgery). See Appendix 7 for number of items dispensed by dispensing doctors in this HWB area

Controlled Localities

A controlled locality is an area which has been determined to be 'rural in character'. The overall objective of defining rural areas as controlled localities is to help NHS England to ensure that patients in rural areas have access to pharmaceutical services which are no less adequate than would be the case in a non-controlled locality. Hull is defined as an urban non-controlled area.

Appendix 8 presents the variation in numbers of pharmacies per 10,000 population, by Area Committee Area. Given the urban nature of the local authority there are minimal geographical barriers to accessing pharmaceutical services. It is important not to consider areas in isolation but rather to take into account the service provision in neighbouring areas as well.

Hull overall has slightly more pharmacies per 10,000 population (2.4) than England (2.1). The area with the greatest ratio is Riverside (4.6 per 10,000) which covers the main city centre area.

Access

Evidence from the SHAPE mapping tool (<https://shapeatlas.net/>) indicates that all Hull pharmacies are within 15 minutes public transport journey time (weekday morning) – see associated maps at <https://www.hull.gov.uk/health-and-wellbeing/public-health/pharmaceutical-needs-assessment-hull>

Additionally all Hull residents live within a 15 minute public transport journey (weekday morning) and live within 1200 metres walk of a pharmacy (of which over half - 58% - of residents live within 400 metres walk of a pharmacy)

Neighbouring HWBB Areas

Hull has one neighbouring health and wellbeing board area (East Riding of Yorkshire) Using a 3km buffer into this neighbouring area, an additional 10 pharmacies are located of which none are 100 hour pharmacies (see associated maps at <https://www.hull.gov.uk/health-and-wellbeing/public-health/pharmaceutical-needs-assessment-hull>)

Determination of Local Areas for Assessing Need

Hull City Council is one of 14 Local Authorities in the Yorkshire and Humber region. It covers a geographical area of 71.5 square kilometres and has a resident population of around 259,000 based on 2020 Office of National Statistics mid-year population estimates.

Hull has only one direct border with another local authority (East Riding of Yorkshire Council)

In terms of neighbouring Clinical Commissioning Groups (CCGs), Hull City Council has a direct border with East Riding of Yorkshire CCG.

NHS Hull CCG's boundary is coterminous with that of Hull City Council.

The PNA has looked at community pharmacy provision across the whole Health and Wellbeing area.

In accordance with Regulation 9, Hull City Council has assessed the differing needs of Area Committee Areas These geographical areas have meaning for the local authority and the elected members that represent the constituent wards in each area. Secondly, Area Committees are also used as convenient aggregate areas within other needs assessments and reports. They provide useful geographies for comparing differences in health status between Area Committee areas but also by Ward which make up the Community Committee areas.

Area Committee Areas in the city have an average population of 37,000 are a useful size to allow for reliable comparisons to see any variation in factors such as deprivation, age, lifestyle behaviours and mortality and life expectancy information.

There are a total of 7 such Area Committees in the city:

Area	Wards within	Population (2020 ONS MYE)
East	Ings; Longhill & Bilton Grange; Sutton	33,792
Foredyke	Kingswood; North Carr; West Carr	35,055
Northern	Beverley & Newland; Orchard Park; University	42,618
Park	Holderness; Marfleet; Southcoates	39,719
Riverside	Drypool; Newington & Gipsyville; St Andrews & Docklands	43,198
West	Boothferry; Derringham; Pickering	31,557
Wyke	Avenue; Bricknell; Central	33,187



Matters Considered when Conducting the Assessment

The PNA was conducted in accordance with the National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, SI 2013/349 (“the Regulations”).

The following evidence was of particular importance to this PNA publication:

- The Joint Strategic Needs Assessment for Hull conducted by Hull City Council
- The Health and Wellbeing Strategy 2022: “Hull – Healthier Together”
- Demography of the area
- Health needs of the population
- The pharmaceutical services provided by pharmacies on neighbouring Local Authority’s NHS England pharmaceutical lists
- The availability of reasonable choice with regard to obtaining pharmaceutical services
- Future housing plans

3 JOINT STRATEGIC NEEDS ASSESSMENT (JSNA) SUMMARY

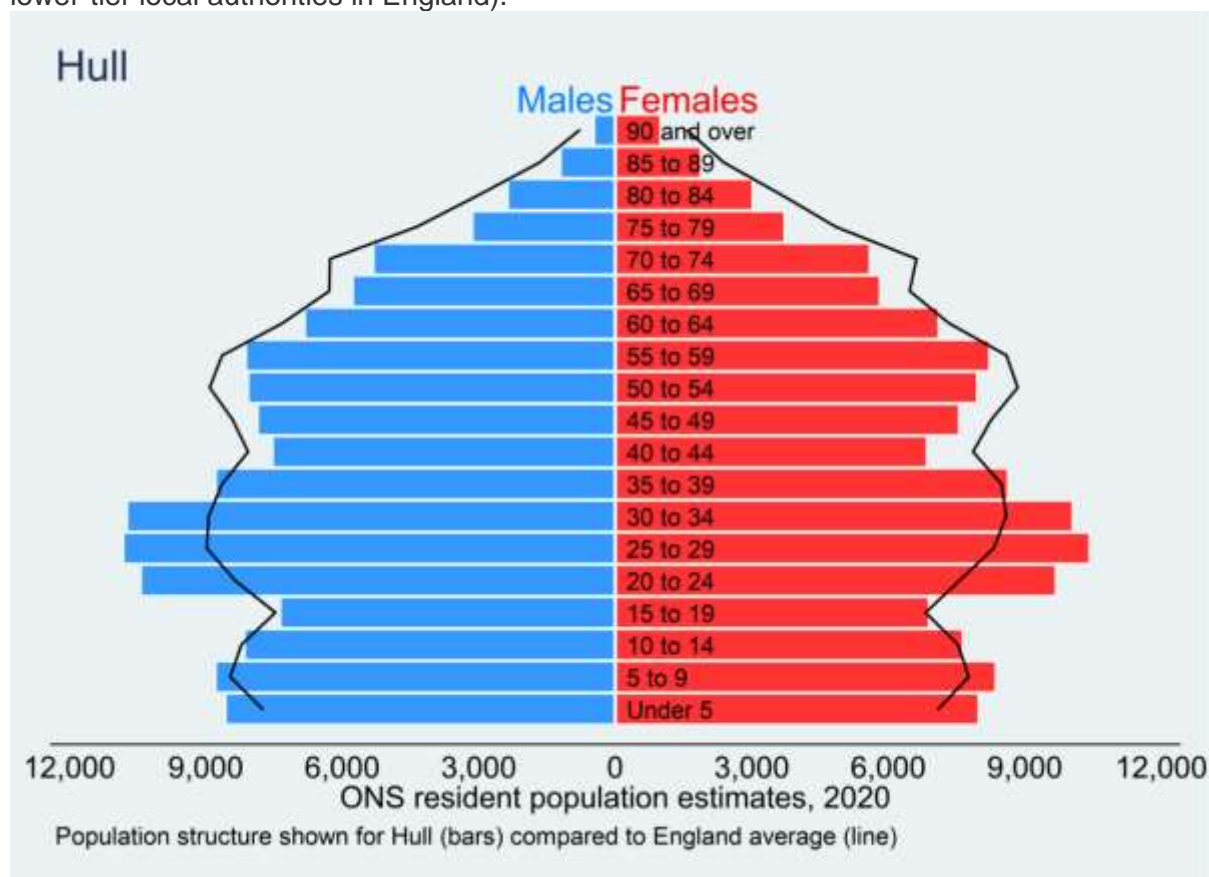
Joint Strategic Needs Assessment

The Joint Strategic Needs Assessment (JSNA) is an ongoing process, overseen by the Health & Wellbeing Board. Its objectives are to ascertain the current health and wellbeing needs of local people, how their needs are currently being met, what their future needs are likely to be and how their future needs can be best addressed. Thus, the JSNA encompasses a wide variety of themes and strands of knowledge such as social and demographic descriptions of the population, economic analyses, population projections, analyses of mortality, the prevalence of different diseases, usage of hospital and other health services, survey data on lifestyle factors and well-being.

The JSNA process helps the HWB and its partners to understand Hull’s population and what makes a difference to local people’s health and wellbeing so that planning for the future can take place. The findings of the JSNA process are often published in separate reports and profiles dealing with certain topics (www.hulljsna.com)

Population

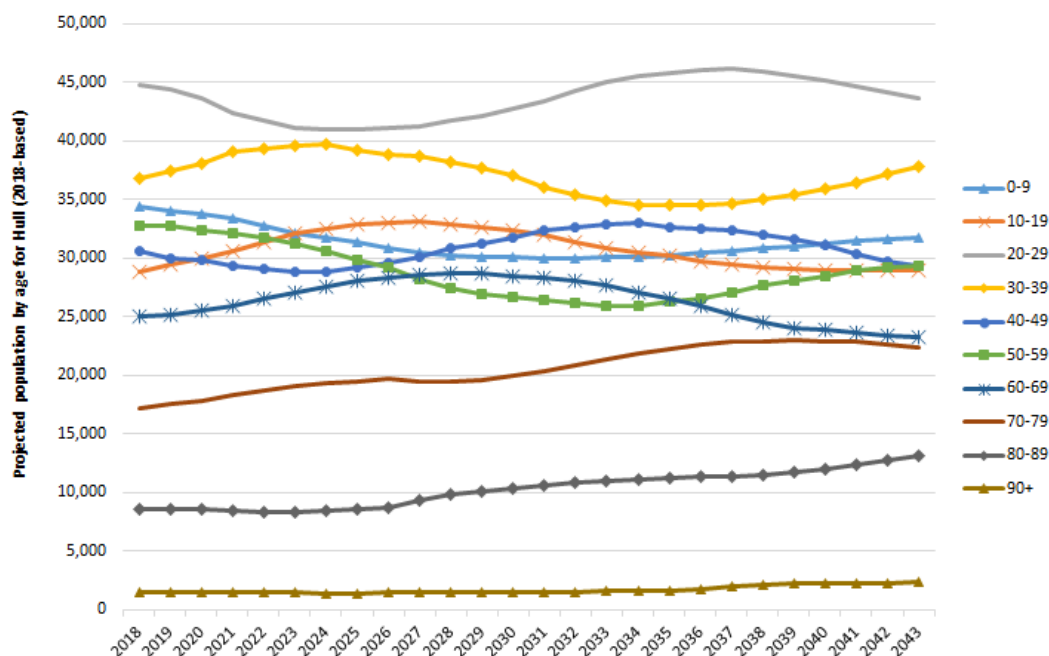
Latest mid-year ONS population estimates are for 2020. Hull’s overall resident population is estimated to be 259,126. Hull has a younger age profile than England and region,. The population in Hull is relatively young compared to England as a whole with around 85% of residents aged under 65 compared to around 81% regionally and nationally. The median age of Hull’s population is 35.9 years and Hull is ranked 39th lowest (out of 339 lower-tier local authorities in England).



Age Group	Hull		Yorkshire & Humber		England	
	Count	%	Count	%	Count	%
0-15	52,234	20.2	1,051,922	19.0	10,852,240	19.2
16-64	167,455	64.6	3,432,114	62.1	35,233,879	62.3
65+	39,437	15.2	1,042,314	18.9	10,464,019	18.5

Population Projections

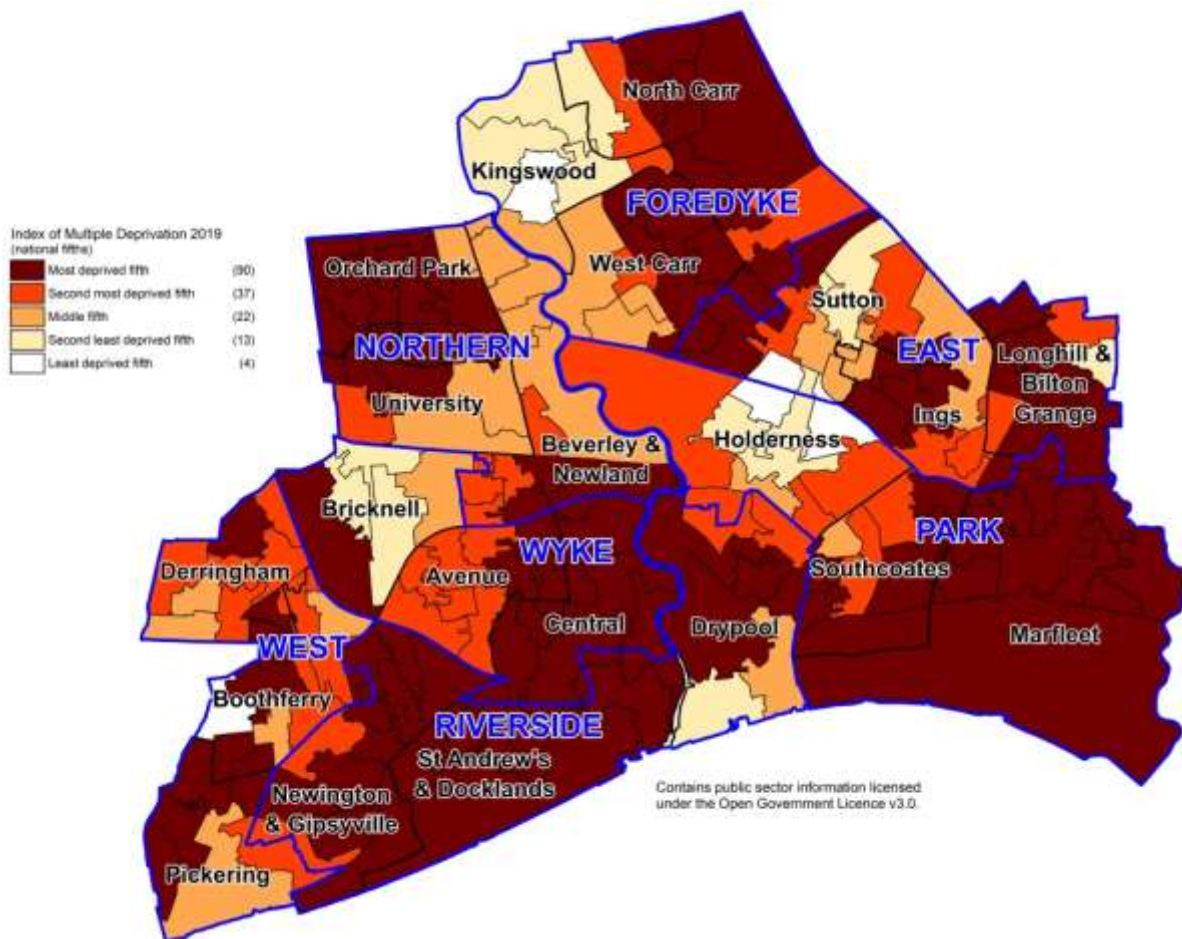
Latest ONS data on population projections is based on 2018 projections. It is projected that Hull's population will increase very slightly from 260,600 in 2018 to 261,000 by 2028 (an increase of 0.15%), and to 262,100 by 2035 (an increase of 0.57%). This masks substantial differences across the age groups. It is projected that the number of people aged 0-9, 25-34 and 45-59 will decline in Hull between 2018 and 2028 with increases for all other age groups particularly among those aged 75-79 years where there will be an increase of around 30%. Over the longer term to 2043, ONS project decreases of 3.9%, 0.4% and 7.6% among those aged 0-19, 20-39 and 40-59 years respectively, and increases of 8.1% and 54.0% among those aged 60-79 and 80+ years respectively.



Areas of Deprivation

Hull has high levels of both poverty and deprivation. In general, in relation to national averages, Hull has a higher unemployment rate, more poor housing, residents qualified to a lower level and higher levels of crime.

Based on the Index of Multiple Deprivation 2019, Hull is the fourth most deprived local authority in England (out of 317). Half of Hull's geographical areas are in the most deprived fifth nationally. St Andrew's and Docklands ward is the most deprived ward in Hull followed by Orchard Park, Central, Marfleet and North Carr wards. At the other end of the scale, Kingswood is the least deprived ward, followed by Holderness, Bricknell, Boothferry and Beverley & Newland wards. The percentage of children living in poverty in Hull is also high with almost three in ten dependent children living in poverty in Hull which is around 50% higher than the percentage in England.



Life Expectancy

Life expectancy at birth in Hull in 2018-20 was 75.6 years for men and 80.0 years for women. Life expectancy is low in Hull, and is 3.8 years lower among men and 3.1 years lower among women compared to England (life expectancy is 79.4 and 83.1 years for men and women in England respectively). The inequalities gap between Hull and England has been increasing over the last decade.

Healthy life expectancy in Hull in 2017-19 is 56.3 years for men (63.2 years for England) and 59.6 years for women (63.5 years for England). It is estimated that, on average, men and women in Hull spend around 26% of their lives not in 'good' health. At the age of 65 years, men in Hull can expect to live for a further 16.2 years on average (7.9 years in 'good' health), while women can expect an average of 18.8 more years of life (9.8 years in 'good' health). In England, life expectancy at age 65 years is 18.7 years for men (10.6 in 'good' health) and 21.1 years for women (11.1 in 'good' health).

Ethnicity

Ethnicity data is taken from the 2011 census. Due to publication timescales, 2021 census data is not yet available to inform this PNA.

From the 2011 Census, 94.1% of residents were White, with 89.7% being White British, 0.2% White Irish and 0.1% White Gypsy or Irish Traveller. A further 1.3% of residents were from 'Mixed' BAME groups, 2.4% were Asian or Asian British (including 0.8% Chinese), 1.2% were Black or Black British, 0.4% were Arabs and 0.4% were from other ethnic groups.

Gypsies and Travellers:

Gypsies and travellers are some of the most vulnerable and marginalised ethnic minority groups in Britain. They present a wide variety of complex and unique issues and their culture and needs are fundamentally different from many aspects of mainstream society. Hull City Council has a Gypsy liaison team responsible for the management of permanent caravan parks in Hull and to help residents to get access to mainstream services. The Council is required to assess the need for Traveller sites and to identify land for sites. The city currently has around 70 residential pitches on four sites within the following Area Committee areas (Riverside 2; West 1; Wyke 1)

University Students

In 2020 the University of Hull had an on-campus student population of 13,293 of which 11,807 were in full-time study. The majority of students living in the area in University accommodation now reside within the campus area around Cottingham Road following relocation of University halls from Cottingham, East Riding of Yorkshire into on-site provision.

4 PUBLIC SURVEYS, PARTNERSHIPS & ENGAGEMENT

The Pharmaceutical Needs Assessment was produced with input from the following organisations:

- NHS England;
- NHS Hull Clinical Commissioning Group;
- Local Pharmaceutical Committee;
- Local Authority Public Health Specialists and Commissioners;
- Local Authority Planning Department
- North of England Commissioning Support Unit

In accordance with Regulation 8, a draft version of the PNA was made available for consultation for a 60-day period. A full list of all those consulted can be found in Appendix 4, along with details of the responses (TO BE UPDATED FOLLOWING CONSULTATION PERIOD)

A public survey was carried out during April 2022 (see Appendix 1b)

A pharmacy contractor survey was carried out between October and December 2021 (see Appendix 1a)

5 FUTURE HOUSING PLANS 2021-2026

Strategic housing land availability assessment (SHLAA)

The National Planning Policy Framework (NPPF) states that the purpose of the planning system is to contribute to the achievement of sustainable development including the delivery of a wide choice of high quality homes and to boost significantly the supply of housing. Local Planning Authorities should have a clear understanding of the supply of housing land in their area. A strategic housing land availability assessment should “establish realistic assumptions about the availability, suitability and achievability including likely economic viability of land to meet the identified need for housing over the plan period”. The SHLAA was produced in accordance with current planning practice guidance and the national planning policy framework.

Data from the SHLAA shows the following potential delivery of new homes during the period 2021-2026 and can be found in Appendix One Area Profiles

Note that these sites are those considered to have potential to deliver homes within the first five years, within the Governments SHLAA guidance and may not represent actual delivery per annum. But the SHLAA is produced within an accepted methodology for potential delivery.

<https://hullcc-consult.objective.co.uk/kse/event/36126/section/s1621949453700#s1621949453700>

6 HULL'S JOINT HEALTH AND WELLBEING STRATEGY

Hull's Health and Well-Being Board (HWB) is both a forum for discussion and review, as well as a means for local authority councillors, Public Health specialists, CCG representatives and other local health and care partners to contribute to a shared vision for improving health and wellbeing, and to bring about the implementation of that vision. A new Joint Health and Wellbeing Strategy (<https://www.hull.gov.uk/council-and-democracy/policies-and-plans/health-and-wellbeing-strategy-2022>) was launched in March 2022, with the aim of reducing health inequalities by improving physical and mental health for people in Hull.

The strategy was created by the Hull Health and Wellbeing Board, however the document has also had input from other people, including more than 100 stakeholders – people with an interest in, or affected by its contents.

This is based on a set of values areas deemed most important which in turn influence the priorities the board will work on.

- proactive prevention – work to address root causes of poor health and inequality. This will involve education, making sure people have access to resources, supporting recovery and providing early help
- reducing health inequalities – this area is about prioritising targeted work in Hull communities which experience the highest levels of inequality
- system integration – this just means organisations, groups and individual people all working together, with a focus on tackling inequality.



7 ANALYSIS OF PHARMACEUTICAL PROVISION BY AREA COMMITTEE

For each Area Committee this is summarised into the following sections:

- Area JSNA profiles
- Planned developments
- Necessary services
- Other relevant services – current provision
- Gaps in provision
- Potential new commissioned services

Section Definitions

Area JSNA Profile

This section includes the number of people in each area who require pharmaceutical services, the demography of the area and insights into the health needs of the area. Guidance on the use of this data can be provided by the Public Health Intelligence team at Hull City Council if required – contact publichealthintelligence@hullcc.gov.uk

Necessary services: current provision

This section details by Area Committee the pharmaceutical services identified that are provided:

- in the Health and Wellbeing Board area and which are necessary to meet the need for pharmaceutical services;
- outside the Health and Wellbeing Board area but nevertheless contribute towards meeting the need for pharmaceutical services. As stated earlier these would include pharmaceutical services provided by:
 - Pharmacies in neighbouring Health and Wellbeing Board areas on NHS England Pharmaceutical Lists;
 - Mail order/wholly internet pharmacies;
 - Dispensing appliance contractors.

For the purposes of this PNA, necessary services were defined as Essential services.

Necessary services: gaps in provision

This section details by Area Committee the pharmaceutical services identified that are **not provided** (if any) and:

- **need** to be provided (whether or not they are located in the Health and Wellbeing Board area) in order to meet a current need for pharmaceutical services, or pharmaceutical services of a specified type;
- **will** in specified future circumstances **need** to be provided (whether or not they are located in the Health and Wellbeing Board area) in order to meet a future need for pharmaceutical services, or pharmaceutical services of a specified type.

Other relevant services: current provision

This section details by Area Committee the pharmaceutical services identified that are provided: -

- in the Health and Wellbeing board area and which, **although they are not necessary** to meet the need for pharmaceutical services in the Ward, nevertheless have secured improvements to, or better access to pharmaceutical services;
- outside the Health and Wellbeing Board area and which, **although they don't contribute towards meeting the need** for pharmaceutical services in the Ward, nevertheless have secured improvements to, or better access to pharmaceutical services;
- in or outside the Health and Wellbeing Board area and, whilst not being services of the types described as necessary services or in (a) and (b) above, they nevertheless affect the assessment of the need for pharmaceutical services.

Improvements and better access: gaps in provision

This section details the pharmaceutical services identified which are not provided in each Area Committee and:

- **would, if they were provided** (whether or not they are located in the Health and Wellbeing Board area) secure improvements to, or better access to pharmaceutical services, or pharmaceutical services of a specified type;
- **would, if in specified future circumstances they were provided** (whether or not they are located in the Health and Wellbeing Board area) secure improvements to, or better access to pharmaceutical services, or pharmaceutical services of a specified type.

Planned Developments

This section details areas where there are approved or future planning developments that may influence the future numbers of people in an area who may require pharmaceutical services

AREA PROFILES

EAST AREA

Section 1: JSNA Summary

Category	Data	Period	EAST	HULL	ENGLAND
Population	Total	2020	33,792	259,126	56,550,138
	% aged under 18	2020	23.0	23.3	21.4
	% aged 65 or over	2020	20.9	15.2	18.5
Ethnicity	% BME	2011	1.7	5.9	14.6
Deprivation	Hull Rank - out of 7 (1 = most deprived)	2019	6	N/A	n/a
	Claimant count % aged 16-64	Dec-21	5.7	7.5	4.5
Life Expectancy At Birth	Male	2015-19	75.4	76.0	79.7
	Female	2015-19	79.7	80.1	83.2
Births	Birth Rate: Live births per 1000 women aged 15-44	2015-19	65.4	63.5	60.6
Mortality	Deaths from circulatory disease (SMR) all age	2015-19	132.7	137.4	100
	Deaths from all cancers (SMR) all age	2015-19	127	130.2	100
	Deaths from all causes <75 years (SMR)	2015-19	143.4	144.8	100
Lifestyle	Smoking Prevalence	2019	22.3	24.9	n/a
	Harmful drinking behaviour	2019	33.0	31.7	n/a
	Excess weight (adult)	2019	70.5	69.7	n/a
	Excess weight (Year 6)	2017/18 - 2019/20	32.6	37.2	34.6
Disability	People with illness or disability lasting longer than one month	2019	42.5	41.5	n/a

Section 2: Planned Developments

There are 228 planned dwelling in this Area between 2021 and 2026. The level of planned development is unlikely to require new pharmacy contracts to be issued for the areas of development within the time period covered by this PNA, due to satisfactory cover from already existing pharmacies.

Section 3: Necessary Services

3.1 Current Provision in Area

Number of Pharmacies:	5
Number of GP Surgeries:	4
Number of GP Surgeries (Dispensing):	0
Number of GP Out of Hours:	0
Number of Urgent Treatment Centres:	0

3.2 Gaps in Provision

In East area the pharmacies cover a range of week day opening hours from 08:00 up to 22:00; Saturdays from 08:00 to 20:00 and 1 pharmacy opening on Sundays covering 10:00-16:00. Outside of these hours, immediate and necessary treatment is provided by the GP OOH service in neighbouring Foredyke area, including medication from a set national out of hours formulary. The HWB therefore considers that the dispensing needs of the local population are met despite the number of pharmacies per 10,000 population being lower than the England average.. No additional need for extended hour services has been identified. Should there become a need for additional extended hour services, NHS England & NHS Improvement would seek to commission additional opening hours via their rota (directed hours) system.

The HWB therefore does not consider that there are any gaps in the provision of necessary pharmaceutical services in this area that either need to be filled to meet an immediate gap or need to be commissioned in specified future circumstances.

Section 4 Other Relevant Services Current Provision

Service	Number of pharmacies in area providing
New Medicines Service:	4
Appliance Use Review:	0

Stoma Customisation:	2
Community Pharmacy Consultation Service (CPCS)	5
Seasonal influenza vaccination	5
Hypertension case-finding service	4
Covid Vaccination	0
Hepatitis C testing Service	0
Smoking Cessation Advanced Service	

Section 5: Gaps In Provision

5.1 Gaps In Provision Related To Market Entry and Exit Regulations

None

5.2 Gaps In Provision Related To Commissioned Services

Syringe Needle Exchange, Palliative care. These are both available in the adjacent Foredyke area and additionally syringe needle exchange can be accessed in Park area

Section 6: Potential New Commissioned Services

Adult Weight management, Smoking Cessation service ,Cancer detection services, Disease specific medicines management service, Falls service, Long term conditions management. Alcohol Intervention Service ,Contraception service.

FOREDYKE AREA

Section 1: JSNA Summary

Category	Data	Period	FOREDYKE	HULL	ENGLAND
Population	Total	2020	35,055	259,126	56,550,138
	% aged under 18	2020	27.9	23.3	21.4
	% aged 65 or over	2020	12.6	15.2	18.5
Ethnicity	% BME	2011	2.3	5.9	14.6
Deprivation	Hull Rank - out of 7 (1 = most deprived)	2019	2	N/A	n/a
	Claimant count % aged 16-64	Dec-21	6.0	7.5	4.5
Life Expectancy At Birth	Male	2015-19	76.5	76.0	79.7
	Female	2015-19	80.8	80.1	83.2
Births	Birth Rate: Live births per 1000 women aged 15-44	2015-19	70.0	63.5	60.6
Mortality	Deaths from circulatory disease (SMR) all age	2015-19	138.0	137.4	100
	Deaths from all cancers (SMR) all age	2015-19	140.6	130.2	100
	Deaths from all causes <75 years (SMR)	2015-19	135.8	144.8	100
Lifestyle	Smoking Prevalence	2019	19.9	24.9	n/a
	Harmful drinking behaviour	2019	29.9	31.7	n/a
	Excess weight (adult)	2019	71.5	69.7	n/a
	Excess weight (Year 6)	2017/18 - 2019/20	35.4	37.2	34.6
Disability	People with illness or disability lasting longer than one month	2019	37.5	41.5	n/a

Section 2: Planned Developments

There are 905 planned dwelling in this Area between 2021 and 2026. This level of planned development is unlikely to require new pharmacy contracts to be issued for the areas of development within the time period covered by this PNA, due to satisfactory cover from already existing pharmacies.

Section 3: Necessary Services

3.1 Current Provision in Area

Number of Pharmacies:	10 (2 = 100hrs)
Number of GP Surgeries:	10
Number of GP Surgeries (Dispensing):	1
Number of GP Out of Hours:	1 (Bransholme Health Centre)
Number of Urgent Treatment Centres:	1 (Bransholme urgent treatment centre)

3.2 Gaps in Provision

In Foredyke, there are pharmacies with a range of week day opening hours from 06:00 up to 23:00; Saturdays up to 22:00pm and 4 pharmacies opening on Sundays covering 07:00-20:30. Outside of these hours, immediate and necessary treatment is provided by the GP OOH service including medication from a set national out of hours formulary. The HWB therefore considers that the dispensing needs of the local population are met. No additional need for extended hour services has been identified. Should there become a need for additional extended hour services, NHS England & NHS Improvement would seek to commission additional opening hours via their rota (directed hours) system. The HWB therefore does not consider that there are any gaps in the provision of necessary pharmaceutical services in this area that either need to be filled to meet an immediate gap or need to be commissioned in specified future circumstances.

Section 4 Other Relevant Services Current Provision

Service	Number of pharmacies in area providing
New Medicines Service:	9
Appliance Use Review:	0
Stoma Customisation:	3
Community Pharmacy Consultation Service (CPCS)	6

Seasonal influenza vaccination	10
Hypertension case-finding service	5
Covid Vaccination	1
Hepatitis C testing Service	0
Smoking Cessation Advanced Service	

Section 5: Gaps In Provision

5.1 Gaps In Provision Related To Market Entry and Exit Regulations

None

5.2 Gaps In Provision Related To Commissioned Services

None

Section 6: Potential New Commissioned Services

Children's Weight management, Smoking Cessation, Cancer detection services, Disease specific medicines management service, Long term conditions management. Alcohol Intervention Service, Contraception service.

NORTHERN AREA

Section 1: JSNA Summary

Category	Data	Period	NORTHERN	HULL	ENGLAND
Population	Total	2020	42,618	259,126	56,550,138
	% aged under 18	2020	23.2	23.3	21.4
	% aged 65 or over	2020	12.8	15.2	18.5
Ethnicity	% BME	2011	10.2	5.9	14.6
Deprivation	Hull Rank - out of 7 (1 = most deprived)	2019	3	N/A	n/a
	Claimant count % aged 16-64	Dec-21	7.6	7.5	4.5
Life Expectancy At Birth	Male	2015-19	76.1	76.0	79.7
	Female	2015-19	81.2	80.1	83.2
Births	Birth Rate: Live births per 1000 women aged 15-44	2015-19	51.1	63.5	60.6
Mortality	Deaths from circulatory disease (SMR) all age	2015-19	127.8	137.4	100
	Deaths from all cancers (SMR) all age	2015-19	128.2	130.2	100
	Deaths from all causes <75 years (SMR)	2015-19	136.9	144.8	100
Lifestyle	Smoking Prevalence	2019	26.7	24.9	n/a
	Harmful drinking behaviour	2019	33.4	31.7	n/a
	Excess weight (adult)	2019	68.9	69.7	n/a
	Excess weight (Year 6)	2017/18 - 2019/20	40.1	37.2	34.6
Disability	People with illness or disability lasting longer than one month	2019	39.6	41.5	n/a

Section 2: Planned Developments

There are 187 planned dwelling in this Area between 2021 and 2026. The level of planned development is unlikely to require new pharmacy contracts to be issued for the areas of development within the time period covered by this PNA, due to satisfactory cover from already existing pharmacies.

Section 3: Necessary Services

3.1 Current Provision in Area

Number of Pharmacies:	9
Number of GP Surgeries:	6
Number of GP Surgeries (Dispensing):	0
Number of GP Out of Hours:	
Number of Urgent Treatment Centres:	

3.2 Gaps in Provision

In Northern area the pharmacies cover a range of week day opening hours from 07:30 up to 20:00; Saturdays from 08:00 to 20:00 and 1 pharmacy opening on Sundays covering 10:00-16:00. Outside of these hours, immediate and necessary treatment is provided by the GP OOH service in neighbouring Wyke and Foredyke areas, including medication from a set national out of hours formulary. The HWB therefore considers that the dispensing needs of the local population are met. No additional need for extended hour services has been identified. Should there become a need for additional extended hour services, NHS England & NHS Improvement would seek to commission additional opening hours via their rota (directed hours) system.

The HWB therefore does not consider that there are any gaps in the provision of necessary pharmaceutical services in this area that either need to be filled to meet an immediate gap or need to be commissioned in specified future circumstances.

Section 4 Other Relevant Services Current Provision

Service	Number of pharmacies in area providing
New Medicines Service:	8
Appliance Use Review:	0
Stoma Customisation:	0
Community Pharmacy Consultation Service (CPCS)	8
Seasonal influenza vaccination	9

Hypertension case-finding service	4
Covid Vaccination	1
Hepatitis C testing Service	0
Smoking Cessation Advanced Service	

Section 5: Gaps In Provision

5.1 Gaps In Provision Related To Market Entry and Exit Regulations

None

5.2 Gaps In Provision Related To Commissioned Services

None

Section 6: Potential New Commissioned Services

Child Weight management service, Smoking Cessation service ,Cancer detection services, Disease specific medicines management service, Long term conditions management. Alcohol Intervention Service

PARK AREA

Section 1: JSNA Summary

Category	Data	Period	PARK	HULL	ENGLAND
Population	Total	2020	39,719	259,126	56,550,138
	% aged under 18	2020	24.8	23.3	21.4
	% aged 65 or over	2020	15.6	15.2	18.5
Ethnicity	% BME	2011	2.3	5.9	14.6
Deprivation	Hull Rank - out of 7 (1 = most deprived)	2019	5	N/A	n/a
	Claimant count % aged 16-64	Dec-21	6.8	7.5	4.5
Life Expectancy At Birth	Male	2015-19	76.3	76.0	79.7
	Female	2015-19	79.7	80.1	83.2
Births	Birth Rate: Live births per 1000 women aged 15-44	2015-19	66.7	63.5	60.6
Mortality	Deaths from circulatory disease (SMR) all age	2015-19	137.3	137.4	100
	Deaths from all cancers (SMR) all age	2015-19	131.5	130.2	100
	Deaths from all causes <75 years (SMR)	2015-19	136.3	144.8	100
Lifestyle	Smoking Prevalence	2019	23.4	24.9	n/a
	Harmful drinking behaviour	2019	30.7	31.7	n/a
	Excess weight (adult)	2019	69.5	69.7	n/a
	Excess weight (Year 6)	2017/18 - 2019/20	38.3	37.2	34.6
Disability	People with illness or disability lasting longer than one month	2019	46.8	41.5	n/a

Section 2: Planned Developments

There are 445 planned dwelling in this Area between 2021 and 2026. The level of planned development is unlikely to require new pharmacy contracts to be issued for the areas of development within the time period covered by this PNA, due to satisfactory cover from already existing pharmacies.

Section 3: Necessary Services

3.1 Current Provision in Area

Number of Pharmacies:	6
Number of GP Surgeries:	7
Number of GP Surgeries (Dispensing):	0
Number of GP Out of Hours:	0
Number of Urgent Treatment Centres:	0

3.2 Gaps in Provision

In Park area the pharmacies cover a range of week day opening hours from 08:30 up to 19:00; Saturdays from 08:30 to 18:00 and 1 pharmacy opening on Sundays covering 10:00-16:00. Outside of these hours, immediate and necessary treatment is provided by the GP OOH service in neighbouring Riverside and Foredyke areas, including medication from a set national out of hours formulary. The HWB therefore considers that the dispensing needs of the local population are met, despite the number of pharmacies per 10,000 population being lower than the England average. No additional need for extended hour services has been identified. Should there become a need for additional extended hour services, NHS England & NHS Improvement would seek to commission additional opening hours via their rota (directed hours) system.

The HWB therefore does not consider that there are any gaps in the provision of necessary pharmaceutical services in this area that either need to be filled to meet an immediate gap or need to be commissioned in specified future circumstances.

Section 4 Other Relevant Services Current Provision

Service	Number of pharmacies in area providing
New Medicines Service:	5
Appliance Use Review:	0
Stoma Customisation:	3
Community Pharmacy Consultation Service (CPCS)	5
Seasonal influenza vaccination	5
Hypertension case-finding service	2
Covid Vaccination	0

Hepatitis C testing Service	0
Smoking Cessation Advanced Service	

Section 5: Gaps In Provision

5.1 Gaps In Provision Related To Market Entry and Exit Regulations

None

5.2 Gaps In Provision Related To Commissioned Services

Palliative care. However, this service can be accessed in neighbouring Riverside, Northern and Foredyke areas.

Section 6: Potential New Commissioned Services

Child and Adult Weight management service, Cancer detection services, Disease specific medicines management service, Long term conditions management. Alcohol Intervention Service, Contraception service.

RIVERSIDE AREA

Section 1: JSNA Summary

Category	Data	Period	RIVERSIDE	HULL	ENGLAND
Population	Total	2020	43,198	259,126	56,550,138
	% aged under 18	2020	21.8	23.3	21.4
	% aged 65 or over	2020	12.8	15.2	18.5
Ethnicity	% BME	2011	9.5	5.9	14.6
Deprivation	Hull Rank - out of 7 (1 = most deprived)	2019	1	N/A	n/a
	Claimant count % aged 16-64	Dec-21	11.1	7.5	4.5
Life Expectancy At Birth	Male	2015-19	72.6	76.0	79.7
	Female	2015-19	77.9	80.1	83.2
Births	Birth Rate: Live births per 1000 women aged 15-44	2015-19	74.5	63.5	60.6
Mortality	Deaths from circulatory disease (SMR) all age	2015-19	166.1	137.4	100
	Deaths from all cancers (SMR) all age	2015-19	142.6	130.2	100
	Deaths from all causes <75 years (SMR)	2015-19	191.6	144.8	100
Lifestyle	Smoking Prevalence	2019	35.5	24.9	n/a
	Harmful drinking behaviour	2019	28.2	31.7	n/a
	Excess weight (adult)	2019	66.7	69.7	n/a
	Excess weight (Year 6)	2017/18 - 2019/20	39.7	37.2	34.6
Disability	People with illness or disability lasting longer than one month	2019	40.7	41.5	n/a

Section 2: Planned Developments

There are 839 planned dwelling in this Area between 2021 and 2026. The level of planned development is unlikely to require new pharmacy contracts to be issued for the areas of development within the time period covered by this PNA, due to satisfactory cover from already existing pharmacies.

Section 3: Necessary Services

3.1 Current Provision in Area

Number of Pharmacies:	21 (5 = 100 hrs)
Number of GP Surgeries:	12
Number of GP Surgeries (Dispensing):	0
Number of GP Out of Hours:	1 (Story street walk in Centre)
Number of Urgent Treatment Centres:	1(Story street walk in centre)

3.2 Gaps in Provision

In Riverside area the pharmacies cover a range of week day opening hours from 06:00 up to 23:00; Saturdays from 06:00 to 23:00 and 7 pharmacies opening on Sundays covering 06:00-23:00. Outside of these hours, immediate and necessary treatment is provided by the GP OOH service, including medication from a set national out of hours formulary. The HWB therefore considers that the dispensing needs of the local population are met. No additional need for extended hour services has been identified. Should there become a need for additional extended hour services, NHS England & NHS Improvement would seek to commission additional opening hours via their rota (directed hours) system. The HWB therefore does not consider that there are any gaps in the provision of necessary pharmaceutical services in this area that either need to be filled to meet an immediate gap or need to be commissioned in specified future circumstances.

Section 4 Other Relevant Services Current Provision

Service	Number of pharmacies in area providing
New Medicines Service:	18
Appliance Use Review:	0
Stoma Customisation:	2
Community Pharmacy Consultation Service (CPCS)	18
Seasonal influenza vaccination	17

Hypertension case-finding service	14
Covid Vaccination	1
Hepatitis C testing Service	0
Smoking Cessation Advanced Service	

Section 5: Gaps In Provision

5.1 Gaps In Provision Related To Market Entry and Exit Regulations

None

5.2 Gaps In Provision Related To Commissioned Services

None

Section 6: Potential New Commissioned Services

Child Weight management service, Smoking Cessation service, Cancer detection services, Disease specific medicines management service, Long term conditions management, Contraception service.

WEST AREA

Section 1: JSNA Summary

Category	Data	Period	WEST	HULL	ENGLAND
Population	Total	2020	31,557	259,126	56,550,138
	% aged under 18	2020	21.7	23.3	21.4
	% aged 65 or over	2020	19.9	15.2	18.5
Ethnicity	% BME	2011	2.3	5.9	14.6
Deprivation	Hull Rank - out of 7 (1 = most deprived)	2019	7	N/A	n/a
	Claimant count % aged 16-64	Dec-21	8.8	7.5	4.5
Life Expectancy At Birth	Male	2015-19	78.3	76.0	79.7
	Female	2015-19	81.9	80.1	83.2
Births	Birth Rate: Live births per 1000 women aged 15-44	2015-19	63.8	63.5	60.6
Mortality	Deaths from circulatory disease (SMR) all age	2015-19	118.4	137.4	100
	Deaths from all cancers (SMR) all age	2015-19	114.7	130.2	100
	Deaths from all causes <75 years (SMR)	2015-19	115.3	144.8	100
Lifestyle	Smoking Prevalence	2019	20.3	24.9	n/a
	Harmful drinking behaviour	2019	33.2	31.7	n/a
	Excess weight (adult)	2019	73.7	69.7	n/a
	Excess weight (Year 6)	2017/18 - 2019/20	37.9	37.2	34.6
Disability	People with illness or disability lasting longer than one month	2019	45.2	41.5	n/a

Section 2: Planned Developments

There are 37 planned dwelling in this Area between 2021 and 2026. The level of planned development is unlikely to require new pharmacy contracts to be issued for the areas of development within the time period covered by this PNA, due to satisfactory cover from already existing pharmacies.

Section 3: Necessary Services

3.1 Current Provision in Area

Number of Pharmacies:	5
Number of GP Surgeries:	4
Number of GP Surgeries (Dispensing):	0
Number of GP Out of Hours:	0
Number of Urgent Treatment Centres:	0

3.2 Gaps in Provision

In West area the pharmacies cover a range of weekday opening hours from 08:30 up to 18:00; Saturdays from 08:45 to 17:30. No pharmacies within this area open on Sundays, but there are pharmacies open on Sundays in neighbouring Wyke and Riverside. Outside of these hours, immediate and necessary treatment is provided by the GP OOH service in the neighbouring Riverside area, including medication from a set national out of hours formulary. The HWB therefore considers that the dispensing needs of the local population are met, despite the number of pharmacies per 10,000 population being lower than the England average. No additional need for extended hour services has been identified. Should there become a need for additional extended hour services, NHS England & NHS Improvement would seek to commission additional opening hours via their rota (directed hours) system. The HWB therefore does not consider that there are any gaps in the provision of necessary pharmaceutical services in this area that either need to be filled to meet an immediate gap or need to be commissioned in specified future circumstances.

Section 4 Other Relevant Services Current Provision

Service	Number of pharmacies in area providing
New Medicines Service:	4
Appliance Use Review:	0
Stoma Customisation:	0

Community Pharmacy Consultation Service (CPCS)	4
Seasonal influenza vaccination	4
Hypertension case-finding service	0
Covid Vaccination	0
Hepatitis C testing Service	0
Smoking Cessation Advanced Service	

Section 5: Gaps In Provision

5.1 Gaps In Provision Related To Market Entry and Exit Regulations

None

5.2 Gaps In Provision Related To Commissioned Services

Syringe Needle Exchange. However, this can be accessed in the adjacent Riverside area

Section 6: Potential New Commissioned Services

Child and Adult Weight management service, Cancer detection services, Disease specific medicines management service, Falls service, Long term conditions management. Alcohol Intervention Service, Contraception service.

WYKE AREA

Section 1: JSNA Summary

Category	Data	Period	WYKE	HULL	ENGLAND
Population	Total	2020	33,187	259,126	56,550,138
	% aged under 18	2020	20.5	23.3	21.4
	% aged 65 or over	2020	13.5	15.2	18.5
Ethnicity	% BME	2011	11.8	5.9	14.6
Deprivation	Hull Rank - out of 7 (1 = most deprived)	2019	4	N/A	n/a
	Claimant count % aged 16-64	Dec-21	7.5	7.5	4.5
Life Expectancy At Birth	Male	2015-19	74.7	76.0	79.7
	Female	2015-19	79.9	80.1	83.2
Births	Birth Rate: Live births per 1000 women aged 15-44	2015-19	55.6	63.5	60.6
Mortality	Deaths from circulatory disease (SMR) all age	2015-19	149.5	137.4	100
	Deaths from all cancers (SMR) all age	2015-19	132.9	130.2	100
	Deaths from all causes <75 years (SMR)	2015-19	151.2	144.8	100
Lifestyle	Smoking Prevalence	2019	22.9	24.9	n/a
	Harmful drinking behaviour	2019	33.8	31.7	n/a
	Excess weight (adult)	2019	68.4	69.7	n/a
	Excess weight (Year 6)	2017/18 - 2019/20	35.1	37.2	34.6
Disability	People with illness or disability lasting longer than one month	2019	38.5	41.5	n/a

Section 2: Planned Developments 2021-2026

There are 428 planned dwelling in this Area between 2021 and 2026. The level of planned development is unlikely to require new pharmacy contracts to be issued for the areas of development within the time period covered by this PNA, due to satisfactory cover from already existing pharmacies.

Section 3: Necessary Services

3.1 Current Provision in Area

Number of Pharmacies:	10 (1=100 hrs) = 1 DAC
Number of GP Surgeries:	6
Number of GP Surgeries (Dispensing):	0
Number of GP Out of Hours:	1 (Westbourne Avenue)
Number of Urgent Treatment Centres:	0

3.2 Gaps in Provision

In Wyke area the pharmacies cover a range of weekday opening hours from 06:30 up to 22:30 with the exception of Monday which is 08:00 to 22:30; Saturdays from 06:30 to 22:00 and 2 pharmacies opening on Sundays covering 10:30-17:00. Outside of these hours, immediate and necessary treatment is provided by the GP OOH service, including medication from a set national out of hours formulary. The HWB therefore considers that the dispensing needs of the local population are met. No additional need for extended hour services has been identified. Should there become a need for additional extended hour services, NHS England & NHS Improvement would seek to commission additional opening hours via their rota (directed hours) system.

The HWB therefore does not consider that there are any gaps in the provision of necessary pharmaceutical services in this area that either need to be filled to meet an immediate gap or need to be commissioned in specified future circumstances.

Section 4 Other Relevant Services Current Provision

Service	Number of pharmacies in area providing
New Medicines Service:	8
Appliance Use Review:	1
Stoma Customisation:	1
Community Pharmacy Consultation Service (CPCS)	4

Seasonal influenza vaccination	8
Hypertension case-finding service	3
Covid Vaccination	0
Hepatitis C testing Service	0
Smoking Cessation Advanced Service	

Section 5: Gaps In Provision

5.1 Gaps In Provision Related To Market Entry and Exit Regulations

None

5.2 Gaps In Provision Related To Commissioned Services

Syringe Needle exchange. However, this service can be accessed in the neighbouring Northern and Riverside areas

Section 6: Potential New Commissioned Services

Alcohol intervention service, Child and Adult Weight management service, Cancer detection services, Disease specific medicines management service, Long term conditions management.

APPENDIX ONE : SURVEY RESULTS FROM COMMUNITY PHARMACIES (CONTRACTORS) AND THE PUBLIC

1a) Contractor Survey

Summary of Responses To Contractor Survey

When We Consulted

1 October 2021 – 1 December 2021

How We Consulted and Who Responded

A survey was built on-line using the PharmOutcomes website and circulated to all Hull pharmacies with support from the Local Pharmaceutical Committee Members on the PNA Steering Group.

31 (47%) of the 66 pharmacies in Hull responded to the survey.

Responses included representation from the following pharmacy contract type;

- 40 hour core contract services: 28
- 100 hour contract: 3

Survey Results

Consultation and facilities

Is there a consultation area?

Consultation rooms must be clearly designated as a room for confidential conversations; distinct from the public areas of the pharmacy premises; and is a room where both the person receiving the service and the person providing it can be seated together and communicate confidentially.

Most (27/31 - 87%) of the pharmacies responding to the survey indicated that they had a consultation area with wheelchair access on their premises.

A further 4 (13%) responses indicated that there was a consultation area but not with wheelchair access.

All responses indicated that the consultation areas were provided in a closed area/ room.

Note: distant selling pharmacies do not provide consultations on their premises as defined in their service provision.

In terms of consultation room hand washing facilities:

26/31 – 84% of pharmacies had handwashing facilities either in or close to the consultation area although 5/31 – 16% had no provision.

None of the pharmacies had current access to "off-site" consultation areas (i.e. one which the former PCT or NHS England and NHS Improvement local team has given consent to use) although 7/31 – 23% indicated that they would be willing to undertake consultations in patients home or other suitable sites.

Languages spoken (in addition to English)

The following languages spoken, in addition to English, were indicated as follows:

Language(s)	Number of Pharmacies
Hindi, Urdu, Punjabi, Bengali	2
Hindi, Urdu, Punjabi	1
Makaton - two days a week	1
Mandarin	1
Mandarin, Cantonese	1
Mandarin, Spanish	1
Nigerian	1
Persian	1
Polish	1
Polish - soon	1
Portuguese, Hindi, Gujarati	1
Punjabi, Urdu, Hindi, Saraiki, Potohari	1
French & Spanish	1
Urdu, Punjabi	1

Services

Essential services (Appliances)

Does the pharmacy dispense appliances?

Does the pharmacy dispense appliances?	Number of Pharmacies
Yes - All types	23
Yes, just dressings	4
Yes, excluding stoma and incontinence appliances	1
None	3

Advanced Services – does the pharmacy provide the following services?

Response	Medicine Use Review Service	Covid-19 LFT Distribution Service	Community Pharmacist Consultation	Appliance To Use Review Service	NHS Urgent Supply Service (NUMSAS)	Seasonal Flu Vaccination Service	Stoma Appliance Customer
Yes	2	30	30	4	30	29	2
No - Not Intending To Provide	27	1	0	27	0	1	29
Intending To Begin Within Next 12 Months	2	0	0	0	1	1	0

Locally Commissioned services

Do you provide these services?

Oversight of additional locally commissioned service provision by Community pharmacy services in Hull is summarised below. It is important to note that as only 47% of the community pharmacy contractors completed the questionnaire and that not all responses provided information regarding all sections regarding the additional services. Therefore, although this information provides an overview, it does not reflect the full service delivery across the area. In addition, it is noted that some pharmacies are currently providing services that other pharmacies indicate that they would be willing to provide if the service were commissioned. This suggests some variation in the knowledge of local services available to be provided across the area.

Do you provide these additional services?

Service	Currently offering as privately funded service	Currently commissioned by NHSE/CCG	Currently commissioned by LA	Willing to provide	Not able to or not willing to provide
Hypertension service	5	9	0	11	6
PODIS	0	30	0	1	0
Medication Assessment and Compliance Support Service	0	13	0	10	7
Dom Care Charts	0	29	0	2	0
Palliative care stockholding	0	9	0	11	11
Minor Ailment scheme	0	26	0	4	1
TB DOT	0	2	0	13	16
EHC	2	0	20	5	2
Needle and syringe exchange	1	0	5	6	18
Supervised buprenorphine	0	0	18	5	8
Supervised methadone	0	0	27	0	4
Stop Smoking	0	0	24	5	2
Smoking Cessation Counselling Service	0	0	15	7	9
Allergies service	3	0	0	13	15
Alzheimer's / dementia service	2	0	0	13	16
Asthma service	2	0	0	16	13
CHD service	1	0	0	16	14
COPD service	1	0	0	15	15
Depression services	1	0	0	15	15
Type 1 diabetes service	1	0	0	15	13
Type 2 diabetes service	2	0	0	15	14
Epilepsy service	1	0	0	15	15
Heart Failure service	1	0	0	15	15
Hypertension service	4	0	0	14	13
Parkinson disease service	1	0	0	15	15
Other services : please state	0	0	0	0	0

Service	Currently offering as privately funded service	Currently commissioned by NHSE/CCG	Currently commissioned by LA	Willing to provide	Not able to or not willing to provide
Anticoagulant monitoring service	0	0	0	13	18
Anti-viral distribution service	0	0	0	13	17
Care Home service	3	0	0	7	21
C-card	0	0	0	16	15
Chlamydia testing service	0	0	0	15	16
Chlamydia treatment service	0	0	0	15	16
Contraception service	4	0	0	19	8
Emergency Supply Service	16	0	0	12	3
Gluten free food supply service	1	0	0	15	15
Home delivery service (not appliances)	26	0	0	3	1
Independent prescribing services	0	0	0	7	24
Language access service	0	0	0	10	21
Medicines Review Service	2	0	0	17	12
Medicines Optimisation Service	0	0	0	19	12
Out of Hours on demand service	3	0	0	4	24
Patient Group Direction Service	7	0	0	16	7
Phlebotomy Service	1	0	0	11	18
Prescriber Support Service	0	0	0	12	19
Schools Service	1	0	0	12	18
Sharps Disposal Service	1	0	0	10	20
Stop Smoking Service	10	0	0	14	7
Supplementary prescribing service	0	0	0	9	22

Do you provide these Screening Services?

	Currently Providing	Willing to provide if commissioned
Alcohol	0	15
Cholesterol	1	14
Diabetes	5	15
Gonorrhoea	0	12
H. pylori	0	13
HbA1C	0	15
Hepatitis	1	12
HIV	1	12

Do you provide these vaccinations?

	Currently Providing	Willing to provide if commissioned
Seasonal Influenza Vaccination Service	29	0
Childhood vaccinations	4	10
COVID-19 vaccinations	3	10
HPV	4	12
Hepatitis	3	13
Meningococcal vaccinations	4	12
Pneumococcal vaccinations	10	11
Analysis of Travel vaccines	5	13

Non-commissioned services

Does the pharmacy provide any of the following?

	Yes	No
Collection of Prescriptions From GP Practices	23	8
Delivery of dispensed medicines - free of charge on request*	19	12
Delivery of dispensed medicines - chargeable	19	12
Monitored dosage systems - free of charge on request	20	11
Monitored dosage systems - chargeable	7	24

Those pharmacies who stated patient groups listed the following:

Elderly, Housebound

Is there a particular need for a locally commissioned service in your area? If so, what is the service requirement and why?

5 pharmacies indicated that they felt that there was a need for further locally commissioned services in the area listing the following as possible service requirements:

- Enhanced / Increased Inclusion Minor Ailments Service
- EHC
- Interpretation Services, Blood pressure measurement service, C Card Services,
- funding for DDS (tray), Mental health monitoring (weekly) to help medication compliance, Opioid dependence wearing off
- Diabetes testing
- Weight management

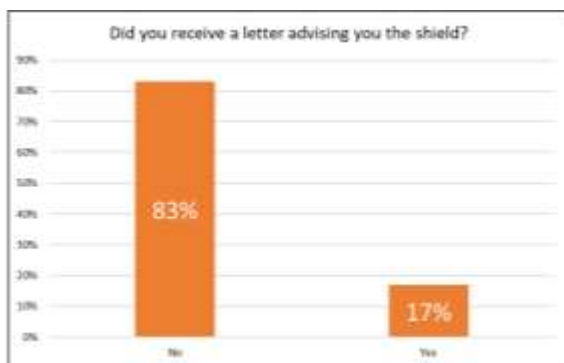
1b) Public Survey

Pharmaceutical Needs Assessment (PNA) Patient Survey Analysis

The survey was available to residents via the Hull City Council consultation webpage between 1 April and 29 April 2022.

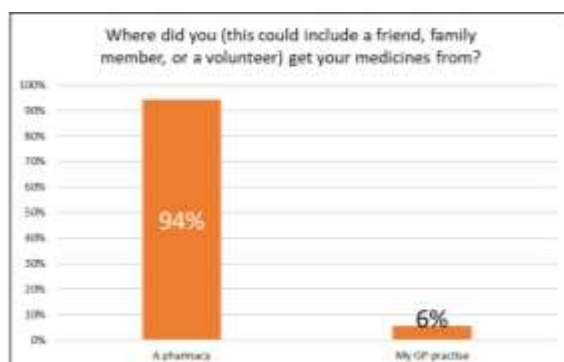
In total there were 53 respondents. Therefore responses should not be considered representative of the total population.

Did you receive a letter advising you to shield?



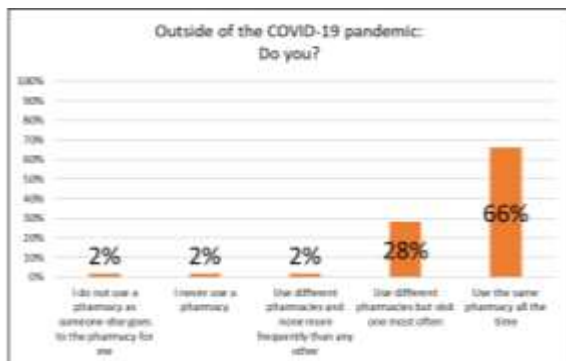
9 (17%) respondents stated that they received a letter advising them to shield.

Where did you (this could include a friend, family member, or a volunteer) get your medicines from?



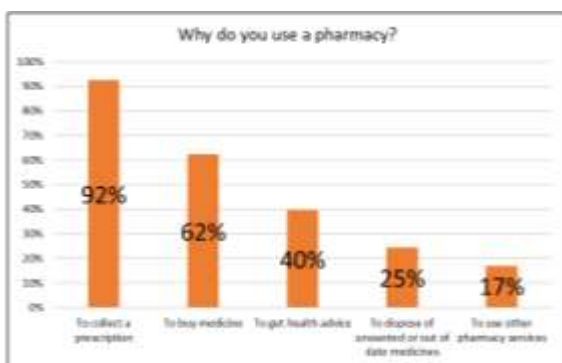
50 respondents (94%) stated that they got their medicines from a pharmacy, whilst 3 (6%) stated that they got their medicines from their GP practise.

Outside of the COVID-19 pandemic: Do you...



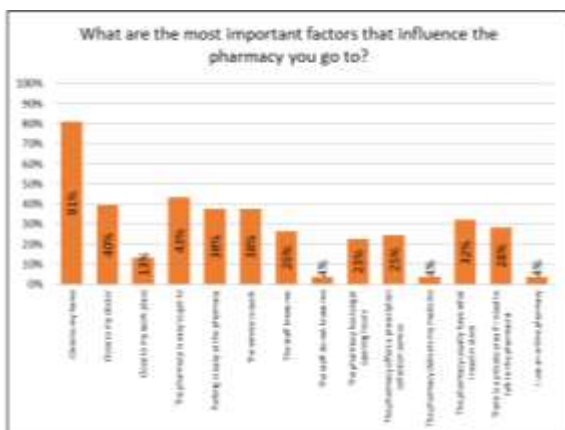
The majority of people stated that they use the same pharmacy all the time (35 respondents; 66%) or that they use different pharmacies but visit one most often (15 respondents; 28%).

Why do you use a pharmacy?



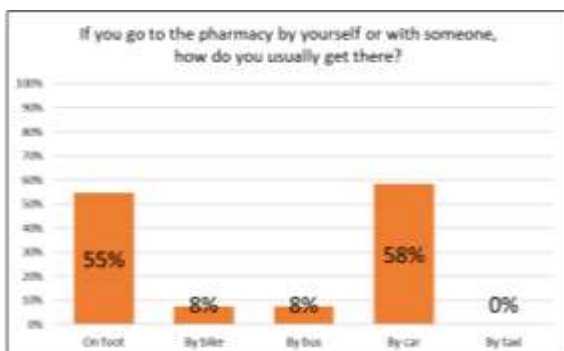
This was a “tick all that apply” question. 49 respondents (92%) stated that they used a pharmacy to collect a prescription, 33 respondents (62%) said to buy medicine, 21 respondents (40%) said to get health advice, 13 (25%) said to dispose of unwanted or out of date medicines, and 9 (17%) said to use other pharmacy services.

What are the most important factors that influence the pharmacy you go to?



This was a “tick all that apply” question. Most people stated that the most important factor that influences the pharmacy they go to was how close it was to their home (43 respondents; 81%), and 23 respondents (43%) said it was whether it was easy to get to. Fairly equal numbers of people stated that the most important factors were close to the doctor (21 respondents; 40%), parking is easy at the pharmacy (20 respondents; 38%), and the service is quick (20 respondents; 38%).

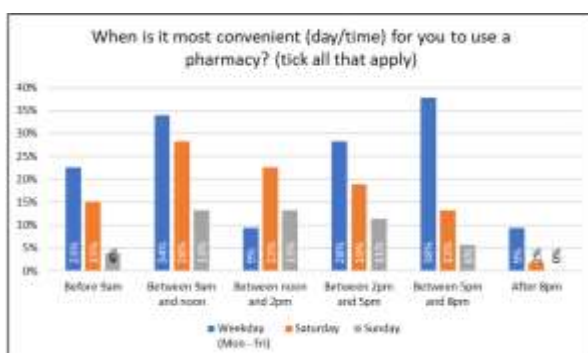
If you go to the pharmacy by yourself or with someone, how do you usually get there?



This was a “tick all that apply” question. Fairly equal numbers of people said that they usually travelled to the pharmacy either on foot (29 respondents; 55%) or by car (31 respondents; 58%).

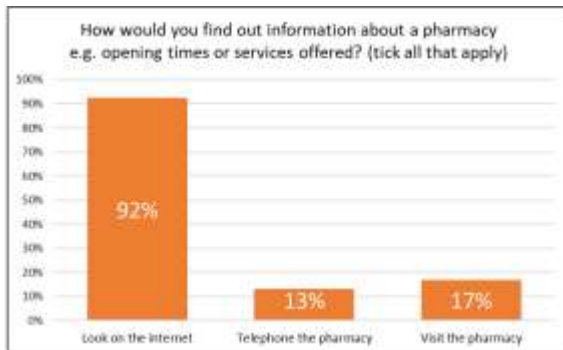
When is it most convenient (day/time) for you to use a pharmacy?

	Weekday (Mon - Fri)	Saturday	Sunday
Before 9am	23%	15%	4%
Between 9am and noon	34%	28%	13%
Between noon and 2pm	9%	23%	13%
Between 2pm and 5pm	28%	19%	11%
Between 5pm and 8pm	38%	13%	6%
After 8pm	9%	2%	0%



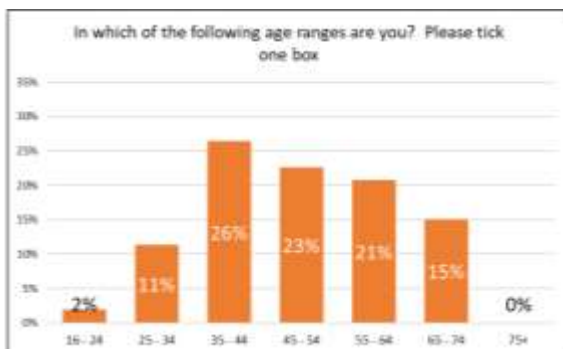
This was a “tick all that apply” question. The largest number of people stated that the most convenient time to use a pharmacy was between 5pm-8pm on a weekday (20 respondents; 38%), although a fairly similar number stated that it was most convenient to visit between 9am-noon (18 respondents; 34%). Saturday mornings appeared popular (before 9am 8 respondents; 15% and between 9am and noon 15 respondents; 28%).

How would you find out information about a pharmacy e.g. opening times or services offered?



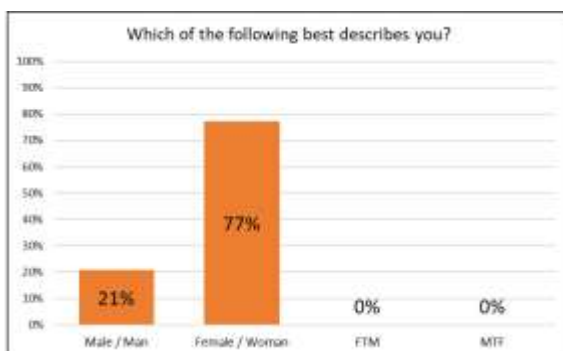
This was a “tick all that apply” question. The majority of people who needed information about a pharmacy would look on the Internet (49 respondents; 92%).

In which of the following age ranges are you?



The age of those people completing the survey and were happy to have their ages recorded is in the chart above. The largest number of people were aged between 35-44 years of age (14 respondents; 26%), followed by those aged 45-54 (12 respondents; 23%) and then those aged 55-64 years of age (11 respondents; 21%).

Which of the following best describes you?



Over two thirds of those who completed the survey and were happy to answer the question described themselves as female/woman (41 respondents; 77%).

Which of the following best describes your ethnic background?

	Count	Percentage
White - British / English / Welsh / Scottish / Northern Irish	47	90%
Other	5	10%

The overwhelming majority of people who replied to the survey and were content to record their ethnicity described themselves as “White - British / English / Welsh / Scottish / Northern Irish” (47 respondents; 90%).

APPENDIX TWO: POTENTIAL FUTURE COMMISSIONED SERVICES

Stop smoking service

To include full smoking cessation service including trained Level 2 advisors within the pharmacy

Weight management service (Adults)

To raise awareness among individuals and their families of the health problems associated with being overweight so they can take more responsibility for their own health. To improve diet and nutrition, promote healthy weight and increase levels of physical activity in overweight or obese people and to reduce obesity levels in people who have a Body Mass Index (BMI) greater than 30 (or ≥ 28 in patients with Asian ethnicity).

Weight management service (Children)

To raise awareness among children and their families of the health problems associated with being overweight so they can take more responsibility for their own health. To improve diet and nutrition, promote healthy weight and increase levels of physical activity in overweight or obese children and their families and to reduce overweight levels in children who have a Body Mass Index (BMI) at the 91st centile or above.

Chlamydia Screening services

Chlamydia self-screening kits would be available for self-selection by clients

Chlamydia Treatment under PGD

Accredited pharmacists would provide treatment for chlamydia to asymptomatic clients in line with the requirements of a locally agreed Patient Group Direction (PGD)

Alcohol intervention service

A service which raises awareness of risks related to alcohol consumption and, in doing so, reduces the amount consumed by those at risk.

Specifically, the service objectives are to:

- Encourage conversations about alcohol and its impacts on daily life, physical and emotional health;
- Increase awareness of unit guidelines for alcohol consumption;
- Provide tailored feedback on personal alcohol-related health risks;
- Offer further information, or signpost/refer to other services where required (including specialist alcohol services).

Long term conditions management utilising Patient Activation Measures (PAMs)

PAM- Patient activation describes the knowledge, skills and confidence a person has in managing their own health and care. The concept of patient activation links to the principles of person-centred care, which seeks to offer care that is suitably personalised and supports people to recognise and develop their own strengths and abilities. It supports people by giving them information they can understand and act on, and provides them with support that is tailored to their needs. It is closely linked to other concepts such as 'self-efficacy' and 'readiness to change', and is a broader and more general concept, reflecting attitudes and approaches to self-management and engagement with health and healthcare, rather than being tied to specific behaviours. PAM is a validated, commercially licenced¹ tool and has been extensively tested with reviewed findings from a large number of studies, as evidenced in the King's Fund report. It helps to measure the spectrum of skills, knowledge and confidence in patients and captures the extent to which people feel engaged and confident in taking care of their condition. It is available through NHS England to over 60 Health Care organisations across England. For more details see;

<http://psnc.org.uk/wp-content/uploads/2013/04/PSNC-Briefing-060.16-Patient-activation.pdf>

Extension of minor ailments scheme using PGDs

The minor ailments scheme could be expanded to include other conditions which could be treated in the pharmacy using a patient group directive (PGD) to allow the pharmacist to supply prescription only medications for a number of conditions in order to reduce GP workload by making the pharmacy first point of call for patients with these conditions

Extension of minor ailments scheme to include direct referral from Optometrists via signed orders

The service enables an optometrist to provide a patient with a written order for medication where necessary, following a minor eye conditions assessment and the patient can attend a pharmacist to have the medication dispensed with NHS funding where eligible. This avoids the patient having to attend the GP practice to have the medication prescribed by the GP

Contraception services

Accredited pharmacists would make repeat supplies of contraceptive pills and patches under PGD to women, by appointment, provided there were no significant changes in health.

Dementia screening

Community Pharmacists to work alongside GPs to increase the early dementia diagnosis rates and to signpost people affected to appropriate services for ongoing assessment and management

Care home services

Pharmacists could be commissioned to give advice to care homes on medicines management including ordering, receipt, storage, administration and disposal as well as providing clinical advice on medicines optimisation to improve the effectiveness of medication and reduce waste.

Musculoskeletal service – provision of devices/appliance

This service could be commissioned to provide a range of products which are not available on the NHS such as wrist/knee supports, splints, orthotic devices through certain pharmacies, making the pharmacy first point of call for patients with sprains etc for support, advice and signposting. Referrals could be made to the pharmacy from surgeries, physiotherapists, osteopaths

Disease specific medicines management service (Cardiovascular and respiratory)

This service can be specifically targeted to a local need, and involve for example, medication review, optimisation and compliance support.

Falls Service

Thirty percent of people older than 65 and 50% of people older than 80 fall at least once a year. An NHS community pharmacy falls prevention service can help identify those patients who are at risk of a fall or those who have already experienced a fall and aims to prevent the patient falls or fractures in the future.

APPENDIX THREE: OTHER RELEVANT PHARMACEUTICAL SERVICES CONSIDERED WHEN PREPARING THE PHARMACEUTICAL NEEDS ASSESSMENT

Other NHS services can increase or decrease the need for community pharmacy services particularly the dispensing of prescriptions.

Services that increase the need are ones that prescribe such as:

- Out of hours prescribing from A&E, GP extended access services, walk in centres, minor injury units
- Community nurse prescribers
- Dentists
- Substance misuse services
- Prison services

Services that decrease the need are ones who prescribe or supply such as:

- Out of hours medication provision from GP Out of hours service
- Dispensing Doctors
- Personal administration by GPs including Influenza Vaccination

N.B Hospital pharmacies do not provide services under the community pharmacy contractual framework and are therefore outside the scope of the PNA.

GP Practices in the NHS Hull CCG area provide the following commissioned services which have been considered in this needs assessment as other relevant services. Not all services are provided by all Practices.

- Administration of GnHR analogues
- Secondary Care Phlebotomy
- Shared Care Monitoring
- Dementia DES+
- Extended Medicine Management Scheme
- Wound Management
- Minor Surgery
- Adult Fostering and Adoption Medicals
- Ring Pessary fitting service
- Secondary Care Generated Intervention
- 12 Lead ECG
- PSA Monitoring/Stable Prostate Cancer
- Extended Access to Primary Care

- **Hull and East Yorkshire Hospitals NHS Trust Pharmacy Department** provides a range of services including;
 - Patient focussed Clinical Pharmacy and medicines management technician services across the trust including some targeted service provision 7 days a week.
 - Dispensing services to both in and out-patients. The departments are open 365 days a year and the service is supported by an on-call service provision.
 - provides Pharmacist supervision to the radio-pharmacy service in the aseptic unit to provide chemotherapy and other aseptically prepared items
 - A purchasing and distribution function to ensure value for money on the £60m plus spent on medicines each year. This is linked to robust formulary management based on best practice guidance e.g. NICE
 - A Pharmacy clinical trials service to support research and innovation

- Education provision around use of medicines to both Pharmacy and other professionals
- Working across traditional boundaries providing services to intermediate care and care homes.
- The Trust employs over 200 staff including over 60 Pharmacists. Some are non-medical prescribers supporting nutrition services, cystic fibrosis patients, HIV patients as well as running some clinics.
- Use of IT to support patient safety and experience including robotics and electronic prescribing

HUTH - <https://www.hey.nhs.uk/queens/services/pharmacy/>

Humber Teaching NHS Foundation Trust

provides a range of services including;

- community and inpatient mental health services
- learning disability services
- healthy lifestyle support and addictions services
- specialist services for children, including mental health services, physiotherapy, and speech and language therapy

Link - <https://www.humber.nhs.uk/Services/pharmacy-services.htm>

City Health Care Partnership Community Interest Company (Hull) (CHCP)

provides:

City Health Care Partnership (CHCP CIC) are a provider of NHS commissioned community services within Hull and the East Riding of Yorkshire, including ; Sexual Health Services, Urgent Care Services and Out of Hours and Intermediate Care facilities.

Medication and appliances may be supplied via prescription, via PGD or direct from the service.

CHCP - <https://www.chcpcic.org.uk/chcp-services/medicines-service>

Offender Health Services

Tees, Esk and Wear Valley Mental Health Foundation Trust provide healthcare at HMP Hull and Humber. Dental services are provided by 'Time for Teeth'

Spectrum Community Health CIC will also be the provider of healthcare when they take over from CHCP on 23rd August 2022

APPENDIX FOUR: PNA CONSULTATION

The draft PNA went through a statutory 60-day consultation period as defined in the Regulations with effect from 10 June 2022. Consultation responses were invited from all relevant statutory consultees (see below list). 6 responses were received.

The Local Pharmaceutical Committee

The Local Medical Committee

All persons on the pharmaceutical lists and any dispensing doctors list in Hull

All Hull pharmacies with whom NHS England has made arrangements for the provision of any local pharmaceutical service

Hull Healthwatch

All NHS trusts and NHS foundation trusts in the area

the NHS Commissioning Board (NHS England)

All neighbouring Health and Wellbeing Boards

The general public were also able to comment on the content of the draft PNA.

All responses to the consultation were considered by the PNA Steering Group in August 2022 upon closure of the consultation period, with actions, where relevant, referenced in the table below.

In addition to the survey responses in the table below, CHCP informed us of a change in provider of offender health services with effect from August 2022 – this has been amended in the relevant section of the PNA.

Date of interview	Are you responding...? Please tick one box	Which organisation?	Pharmacy name	Do you think the information contained within the draft PNA accurately reflects the current pharmacy and prescription services available in Hull?	Do you feel that the pharmaceutical needs of the population of Hull have been adequately reflected in the draft PNA document?	The PNA does not identify any gaps in the provision of necessary services. Do you agree with this assessment?	Please use this space to make any other comments about the PNA or pharmacy services in Hull that you think are relevant	Actions taken
13/06/2022	On behalf of an organisation or other body	Dispensing Appliance Contractor (DAC)		Yes	Yes	No	Salts Medilink, the organisation I represent and manage has a dispensing operation in the Wyke area of Hull, in the City Centre. The PNA reflects that this outlet supports this area but in actual fact it supports all the areas covered in the PNA providing dispensing services for appliances (stoma, continence and dressings). It would be appreciated if this could be reflected in some way in the final publication of the PNA. In addition, on Page 11 it details who can provide AURs and the delivery of this service by a Clinical Nurse Specialist by a DAC should be included - the current wording describes the service delivery purely by Pharmacy. Thank you.	Comments noted; all pharmacies are able to operate across geographical boundaries so no change made. All definitions of services are taken from PSNC.
01/07/2022	On behalf of an organisation or other body	Humber Local Medical Committee		Yes	Yes	Yes	Nil specific. Although I wanted to raise the point about PCN population sizes - worth bearing in mind that some are either less than 30 000 or more than 50 000 (this is the exception) - may be worth considering the wording of the document to reflect this.	Wording of PCNs amended
07/07/2022	On behalf of an organisation or other body	Boots UK Limited		Yes	Yes	Yes	no additional comments	Noted
19/07/2022	On behalf of an organisation or other body	Humber Teaching NHS Foundation Trust		Yes	Yes	Yes		Noted
10/08/2022	As a community pharmacy		FE758 Lincolnshire Co-op Bransholme	Yes	Yes	Yes	I think it is a well-researched, rounded document that reflects the needs of the population with regards the pharmaceutical services	Noted

APPENDIX FIVE: TABLE OF COMMUNITY PHARMACY & DISPENSING APPLIANCE CONTRACTOR OPENING HOURS (Source: NHS England, March 2022)

Area	Pharmacy Code	Pharmacy Name	Postcode	100 hour pharmacy	DAC	Distance Selling	CORE HOURS							SUPPLEMENTARY HOURS							
							Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	
East	FCD13	Boots Pharmacy	HU7 4TG				09:00-12:30; 13:30-18:00	09:00-12:30; 13:30-18:00	09:00-12:30; 13:30-18:00	09:00-12:30; 13:30-18:00	09:00-12:30; 13:30-18:00			12:30-13:30	12:30-13:30	12:30-13:30	12:30-13:30	12:30-13:30	09:00-13:00		
	FCJ99	Asda Pharmacy	HU11 4AL				09:00-12:30; 14:30-18:00	09:00-12:30; 14:30-18:00	09:00-12:30; 14:30-18:00	09:00-12:30; 14:30-18:00	09:00-12:30; 14:30-18:00	09:00-12:30; 14:30-18:00		08:00-09:00; 12:30-14:30; 18:00-22:00	08:00-09:00; 12:30-14:30; 18:00-22:00	08:00-09:00; 12:30-14:30; 18:00-22:00	08:00-09:00; 12:30-14:30; 18:00-22:00	08:00-09:00; 12:30-14:30; 18:00-22:00	08:00-09:00; 12:30-14:30; 18:00-22:00	10:00-18:00	
	FGE43	Lloyds Pharmacy	HU9 4AL				09:00-11:00; 12:00-14:30; 15:40-18:00	09:00-11:00; 12:00-14:30; 15:40-18:00	09:00-11:00; 12:00-14:30; 15:40-18:00	09:00-11:00; 12:00-14:30; 15:40-18:00	09:00-11:00; 12:00-14:30; 15:40-17:00	09:00-11:00; 12:00-14:30; 15:40-17:00		11:00-12:00; 14:30-15:40	11:00-12:00; 14:30-15:40	11:00-12:00; 14:30-15:40	11:00-12:00; 14:30-15:40	11:00-12:00; 14:30-15:40	11:00-12:00; 14:30-15:40		
	FPF08	Lloyds Pharmacy	HUB 9RW				09:00-11:00; 12:00-14:00; 14:45-18:00	09:00-11:00; 12:00-14:00; 14:45-18:00	09:00-11:00; 12:00-14:00; 14:45-18:00	09:00-11:00; 12:00-14:00; 14:45-18:00	09:00-11:00; 12:00-14:00; 15:00-18:00	09:00-11:00; 12:00-14:00; 15:00-18:00	09:00-13:00		11:00-12:00; 14:00-14:45	11:00-12:00; 14:00-14:45	11:00-12:00; 14:00-14:45	11:00-12:00; 14:00-14:45	11:00-12:00; 14:00-14:45	08:30-09:00	
	FR816	Boots Pharmacy	HU8 0TX				09:00-13:30; 14:30-18:00	09:00-13:30; 14:30-18:00	09:00-13:30; 14:30-18:00	09:00-13:30; 14:30-18:00	09:00-13:30; 14:30-18:00									09:00-13:00	
	Foredyke	FDE47	Asda Pharmacy	HU7 3DA				09:00-12:30; 12:30-14:30; 18:00	09:00-12:30; 12:30-14:30; 18:00	09:00-12:30; 12:30-14:30; 18:00	09:00-12:30; 12:30-14:30; 18:00	09:00-12:30; 12:30-14:30; 18:00	09:00-12:30; 14:30-16:00		08:00-09:00; 12:30-14:30; 18:00-22:00	08:00-09:00; 12:30-14:30; 18:00-22:00	08:00-09:00; 12:30-14:30; 18:00-22:00	08:00-09:00; 12:30-14:30; 18:00-22:00	08:00-09:00; 12:30-14:30; 18:00-22:00	08:00-09:00; 12:30-14:30; 18:00-22:00	10:00-18:00
FDT52		Lloyds Pharmacy	HU7 4EE				09:00-11:00; 12:00-14:30; 15:15-17:30	09:00-11:00; 12:00-14:30; 15:15-17:30	09:00-11:00; 12:00-14:30; 15:15-17:30	09:00-11:00; 12:00-14:30; 15:15-17:30	09:00-11:00; 12:00-14:30; 15:15-17:30	09:00-11:00; 12:00-14:30; 15:15-17:00		11:00-12:00; 14:30-15:15	11:00-12:00; 14:30-15:15	11:00-12:00; 14:30-15:15	11:00-12:00; 14:30-15:15	11:00-12:00; 14:30-15:15	11:00-12:00; 14:30-15:15		
FE758		Lincolnshire Co-operative Ltd	HU7 4EE				09:30-13:00; 14:00-17:30	09:30-13:00; 14:00-17:30	09:30-13:00; 14:00-17:30	09:30-13:00; 14:00-17:30	09:30-13:00; 14:00-17:30	09:30-13:00; 14:00-15:30		09:00-09:30; 13:00-14:00	09:00-09:30; 13:00-14:00	09:00-09:30; 13:00-14:00	09:00-09:30; 13:00-14:00	09:00-09:30; 13:00-14:00	09:30-13:00; 14:00-17:30		
FFG96		Lloyds Pharmacy	HU7 4BJ				09:00-12:00; 13:00-18:00	09:00-12:00; 13:00-18:00	09:00-12:00; 13:00-18:00	09:00-12:00; 13:00-18:00	09:00-12:00; 13:00-18:00			12:00-13:00	12:00-13:00	12:00-13:00	12:00-13:00	12:00-13:00			
FJF57		Jhoola Pharmacy	HU7 3JQ				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00			08:45-09:00; 13:00-14:00; 18:00-18:15	08:45-09:00; 13:00-14:00; 18:00-18:15	08:45-09:00; 13:00-14:00; 18:00-18:15	08:45-09:00; 13:00-14:00; 18:00-18:15	08:45-09:00; 13:00-14:00; 18:00-18:15			
FKJ52		Boots Pharmacy	HU7 3DA				09:00-14:00; 15:00-17:00	09:00-14:00; 15:00-17:00	09:00-14:00; 15:00-17:00	09:00-14:00; 15:00-17:00	09:00-14:00; 15:00-17:00	09:00-14:00		14:00-15:00; 17:00-20:00	14:00-15:00; 17:00-20:00	14:00-15:00; 17:00-20:00	14:00-15:00; 17:00-20:00	14:00-15:00; 17:00-20:00	14:00-15:00; 17:00-20:00	14:00-18:00; 18:30-18:30	
FL087		Boots Pharmacy	HU7 4EF				09:00-12:30; 13:30-17:30	09:00-12:30; 13:30-17:30	09:00-12:30; 13:30-17:30	09:00-12:30; 13:30-17:30	09:00-12:30; 13:30-17:30	09:00-12:30; 13:30-15:30		13:30-17:30						09:00-10:00; 15:30-17:30	
FTF93		Sutton Manor Pharmacy (100hr)	HU7 4PT	Y			06:00-23:00	06:00-23:00	06:00-23:00	06:00-23:00	06:00-23:00	07:00-16:00	07:00-13:00								
FTX60		Lloyds Pharmacy	HU7 5BJ				09:00-11:00; 12:00-14:00; 14:45-18:00	09:00-11:00; 12:00-14:00; 14:45-18:00	09:00-11:00; 12:00-14:00; 14:45-18:00	09:00-11:00; 12:00-14:00; 14:45-18:00	09:00-11:00; 12:00-14:00; 15:00-18:00	09:00-11:00; 12:00-14:00; 15:00-18:00		11:00-12:00; 14:00-14:45	11:00-12:00; 14:00-14:45	11:00-12:00; 14:00-14:45	11:00-12:00; 14:00-14:45	11:00-12:00; 14:00-14:45	11:00-12:00; 14:00-14:45		
FW304		ER Pharmacy (100hr)	HU7 4NP	Y			07:30-23:00	07:30-23:00	07:30-23:00	07:30-23:00	07:30-23:00	09:00-22:00	11:00-20:30								

Area	Pharmacy Code	Pharmacy Name	Postcode	100 hour pharmacy	DAC	Distance Selling	CORE HOURS							SUPPLEMENTARY HOURS							
							Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	
Riverside	FC001	Anlaby Pharmacy	HU3 6QP				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00			13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00			
	FCF18	Wilberforce Pharmacy (100hr)	HU1 3SA	Y			07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	09:00-19:00								
	FCG94	Boots Pharmacy (100hr)	HU1 2TX	Y			08:00-24:00	08:00-24:00	08:00-24:00	08:00-24:00	08:00-24:00	08:00-22:00	10:30-16:30								
	FD005	Jhoots Pharmacy	HU3 4BB				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00			13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00			
	FDA45	J E MacKenzie Pharmacy	HU3 6SX				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00			13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	09:00-13:00		
	FE336	Asda Pharmacy (100hr)	HU3 4PE	Y			08:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00								
	FE548	Asda Pharmacy	HU9 2BN				09:00-13:00; 14:00-17:00	09:00-13:00; 14:00-17:00	09:00-13:00; 14:00-17:00	09:00-13:00; 14:00-17:00	09:00-13:00; 14:00-17:00	10:00-13:00; 14:00-16:00		13:00-14:00; 17:00-21:00	13:00-14:00; 17:00-21:00	13:00-14:00; 17:00-21:00	13:00-14:00; 17:00-21:00	13:00-14:00; 17:00-21:00	13:00-14:00; 16:00-21:00	09:00-10:00; 13:00-14:00; 16:00-21:00	10:00-16:00
	FFV18	Boots Pharmacy	HU9 2JX				08:30-13:00; 14:00-17:30	08:30-13:00; 14:00-17:30	08:30-13:00; 14:00-17:30	08:30-13:00; 14:00-17:30	08:30-13:00; 14:00-17:30	08:30-13:00; 14:00-17:30		12:30-13:00; 14:00-17:30					12:30-13:00; 14:00-17:00		
	FGG76	Boots Pharmacy	HU3 3BG				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00			13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00			
	FGL30	City Health Pharmacy	HU3 2HA				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00									09:00-12:00	
	FGP30	Boots Pharmacy	HU4 6NH				09:00-12:30; 13:30-18:00	09:00-12:30; 13:30-18:00	09:00-12:30; 13:30-18:00	09:00-12:30; 13:30-18:00	09:00-12:30; 13:30-18:00										
	FJ235	Witham Pharmacy (100hr)	HU9 1AT	Y			08:00-23:00	08:00-23:00	08:00-23:00	08:00-23:00	08:00-23:00	08:00-23:00	13:00-23:00							19:00-21:00	
	FL168	Lloyds Pharmacy	HU9 2LJ				09:00-11:00; 12:10-14:00; 15:10-18:00	09:00-11:00; 12:10-14:00; 15:10-18:00	09:00-11:00; 12:10-14:00; 15:10-18:00	09:00-11:00; 12:10-14:00; 15:10-18:00	09:00-11:00; 12:10-14:00; 15:10-18:00	09:00-11:00; 12:10-14:00; 15:10-18:00			11:00-12:10; 14:00-15:10	11:00-12:10; 14:00-15:10	11:00-12:10; 14:00-15:10	11:00-12:10; 14:00-15:10	11:00-12:10; 14:00-15:10	11:00-12:10; 14:00-15:10	
	FNV89	Wilberforce Pharmacy Online (D)	HU8 7FB			Y	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00										
	FPE12	Newington Pharmacy (100hr)	HU3 6EN	Y			06:00-22:00	06:00-22:00	06:00-22:00	06:00-22:00	06:00-22:00	06:00-18:00	06:00-14:00								
	FQ217	Superdrug Pharmacy	HU1 2PQ				09:00-13:00; 15:00-17:30	09:00-13:00; 15:00-17:30	09:00-13:00; 15:00-17:30	09:00-13:00; 15:00-17:30	09:00-13:00; 15:00-17:30	09:00-13:30; 14:30-17:30		13:00-14:00; 14:30-15:00	13:00-14:00; 14:30-15:00	13:00-14:00; 14:30-15:00	13:00-14:00; 14:30-15:00	13:00-14:00; 14:30-15:00	13:00-14:00; 14:30-15:00	13:30-14:00	
	FQJ68	City Health Pharmacy	HU9 1TR				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00										
	FWH25 (EX FA310)	Holderness Pharmacy	HU9 3DL				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00			13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	09:00-13:00		
	FXC74	Morrill Pharmacy	HU9 3DA				09:30-13:00; 14:00-17:30	09:30-13:00; 14:00-17:30	09:30-13:00; 14:00-17:30	09:30-13:00; 14:00-17:30	09:30-13:00; 14:00-17:30	09:30-13:00; 14:00-15:30		08:30-09:30; 13:00-14:00; 17:30-18:30	08:30-09:30; 13:00-14:00; 17:30-18:30	08:30-09:30; 13:00-14:00; 17:30-18:30	08:30-09:30; 13:00-14:00; 17:30-18:30	08:30-09:30; 13:00-14:00; 17:30-18:30	08:30-09:30; 13:00-14:00; 15:30-17:30		
	FCP24 (EX FXM77)	The Pharmacy Group	HU3 2SE				09:00-12:00; 14:00-18:00	09:00-12:00; 14:00-18:00	09:00-12:00; 14:00-18:00	09:00-12:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00		12:00-14:00	12:00-14:00	12:00-14:00	12:00-14:00	13:00-14:00			
FXQ44	Boots Pharmacy	HU4 6PJ				09:00-13:30; 14:00-17:30	09:00-13:30; 14:00-17:30	09:00-13:30; 14:00-17:30	09:00-13:30; 14:00-17:30	09:00-13:30; 14:00-17:30			13:30-14:00	13:30-14:00	13:30-14:00	13:30-14:00	13:30-14:00	10:00-16:00			
West	FF903	Newtons Pharmacy	HU4 7RA				09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00			08:45-09:00; 17:00-17:30	08:45-09:00; 17:00-17:30	08:45-09:00; 17:00-17:30	08:45-09:00; 17:00-17:30	08:45-09:00; 17:00-17:30	08:45-17:30		
	FHQ26	Boots Pharmacy	HU5 5BL				09:00-13:00; 13:30-17:30	09:00-13:00; 13:30-17:30	09:00-13:00; 13:30-17:30	09:00-13:00; 13:30-17:30	09:00-13:00; 13:30-17:30			08:30-09:00; 17:30-18:00	08:30-09:00; 17:30-18:00	08:30-09:00; 17:30-18:00	08:30-09:00; 17:30-18:00	08:30-09:00; 17:30-18:00	09:00-13:00		
	FMG97	Brocklehurst Chemist	HU5 5JW				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00			13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	09:00-13:00		
	FVN84	Brocklehurst Chemist	HU5 5JX				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00			13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	09:00-13:00		
	FXG02	Bethune Avenue Pharmacy	HU4 7EH				09:00-13:00; 13:30-17:30	09:00-13:00; 13:30-17:30	09:00-13:00; 13:30-17:30	09:00-13:00; 13:30-17:30	09:00-13:00; 13:30-17:30			13:00-13:30; 17:30-18:00	13:00-13:30; 17:30-18:00	13:00-13:30; 17:30-18:00	13:00-13:30; 17:30-18:00	13:00-13:30; 17:30-18:00			

Area	Pharmacy Code	Pharmacy Name	Postcode	100 hour pharmacy	DAC	Distance Selling	CORE HOURS							SUPPLEMENTARY HOURS								
							Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday		
Wixoe	FC741	Boots Pharmacy	HU5 3TR				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00			13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	09:00-13:00		
	FCT23	Boots Pharmacy	HU3 1DS				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00			13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	13:00-14:00	09:00-12:00		
	FDY06	Boots Pharmacy	HU2 8LN				08:30-14:00; 15:00-17:30	08:30-14:00; 15:00-17:30	08:30-14:00; 15:00-17:30	08:30-14:00; 15:00-17:30	08:30-14:00; 15:00-17:30	08:30-14:00	10:30-16:30	17:30-19:00	17:30-19:00	17:30-19:00	17:30-20:00	17:30-19:00	17:30-19:00	15:30-18:00		
	FHJ42	Mackenzie JE	HU5 3TG				09:00-13:00; 14:00-17:30	09:00-13:00; 14:00-17:30	09:00-13:00; 14:00-17:30	09:00-13:00; 14:00-17:30	09:00-13:00; 14:00-17:30	09:00-13:00		13:00-14:00; 17:30-18:00	13:00-14:00; 17:30-18:00	13:00-14:00	13:00-14:00	17:30-18:00	17:30-18:00	13:00-14:00; 17:30-18:00		
	FHP17	Atropa Pharmacy (DSP)	HU5 4JB			Y	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30	09:00-18:30											
	FL794	Well Pharmacy	HU5 3QA				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00											09:00-13:00
	FND22	Salts Medlink (DAC)	HU1 3TE			Y	10:00-18:00	10:00-18:00	10:00-18:00	10:00-18:00	10:00-18:00			09:00-10:00; 16:00-17:00	09:00-10:00; 16:00-17:00	09:00-10:00; 16:00-17:00	09:00-10:00; 16:00-17:00	09:00-10:00; 16:00-17:00	09:00-10:00; 16:00-17:00			
	FQP42	Boots Pharmacy	HU3 1TY				09:00-13:00; 14:00-18:00	09:00-13:00; 14:00-18:00	09:00-13:00	14:00-18:00	14:00-18:00	09:00-13:00		09:00-13:00	13:00-14:00	13:00-14:00	13:00-18:00	13:00-14:00	13:00-14:00	13:00-14:00	13:00-17:00	
	FR726	Whitworth Chemists Ltd	HU5 4QG				09:00-13:00; 13:45-17:45	09:00-13:00; 13:45-17:45	09:00-13:00; 13:45-17:45	09:00-13:00; 13:45-17:45	09:00-13:00; 13:45-17:45				13:00-13:45	13:00-13:45	13:00-13:45	13:00-13:45	13:00-13:45	13:00-13:45	09:00-13:00	
	FW050	Tesco Pharmacy (100hr)	HU2 8RW		Y		08:00-22:30	08:30-22:30	08:30-22:30	08:30-22:30	08:30-22:30	08:30-22:00	11:00-17:00									

APPENDIX SIX: COMMISSIONED SERVICES

Section 1: Local authority Public Health (December 2021) / NHS England (March 2022)

Area Committee	Pharmacy Code	Pharmacy Name	LAPH Commissioned				NHS E Commissioned						
			PH - Smoking Cessation NRT Voucher (subcontracted via CGL)	PH -EHC (subcontracted via CHCP)	PH - Supervised admin of methadone and / or buprenorphine	PH - Needle & Syringe Exchange Scheme	DomMAR	Covid Vaccination Service Activity	EL23	MAS	Palliative	PODIS	PURMS
East	FCD13	Boots Pharmacy											
	FCJ99	Asda Pharmacy											
	FGE43	Lloyds Pharmacy											
	FPF08	Lloyds Pharmacy											
	FR816	Boots Pharmacy											
Foredyke	FDE47	Asda Pharmacy											
	FDT52	Lloyds Pharmacy											
	FE758	Lincolnshire Co-operative Ltd											
	FFG96	Lloyds Pharmacy											
	FJF57	Jhoots Pharmacy											
	FKJ52	Boots Pharmacy											
	FL087	Boots Pharmacy											
	FTF93	Sutton Manor Pharmacy (100hr)											
	FTX60	Lloyds Pharmacy											
	FW304	ER Pharmacy (100hr)											

Area Committee	Pharmacy Code	Pharmacy Name	LAPH Commissioned				NHS E Commissioned						
			PH - Smoking Cessation NRT Voucher (subcontracted via CGL)	PH -EHC (subcontracted via CHCP)	PH - Supervised admin of methadone and / or buprenorphine	PH - Needle & Syringe Exchange Scheme	DomMAR	Covid Vaccination Service Activity	EL23	MAS	Palliative	PODIS	PURMS
Northern	FC789	Tesco Pharmacy											
	FEH50	Hull Pharmacy											
	FF055	Boots Pharmacy											
	FGE19	Boots Pharmacy											
	FH891	Day Lewis Pharmacy											
	FJR03	Boots Pharmacy											
	FM908	Keith's Chemist											
	FNV07	Orchard 2000 Pharmacy											
	FTQ10	Boots Pharmacy											
Park	FA812	Lloyds Pharmacy											
	FCT56	Boots Pharmacy											
	FD920	Lloyds Pharmacy											
	FK685	Stevenson R											
	FP831	Lloyds Pharmacy											
	FW574	Morrisons Pharmacy											

Area Committee	Pharmacy Code	Pharmacy Name	LAPH Commissioned				NHS E Commissioned						
			PH - Smoking Cessation NRT Voucher (subcontracted via CGL)	PH -EHC (subcontracted via CHCP)	PH - Supervised admin of methadone and / or buprenorphine	PH - Needle & Syringe Exchange Scheme	DomMAR	Covid Vaccination Service Activity	EL23	MAS	Palliative	PODIS	PURMS
Riverside	FC001	Anlaby Pharmacy											
	FCF18	Wilberforce Pharmacy (100hr)											
	FCG94	Boots Pharmacy (100hr)											
	FD005	Jhoots Pharmacy											
	FDA45	J E MacKenzie Pharmacy											
	FE336	Asda Pharmacy (100hr)											
	FE548	Asda Pharmacy											
	FFV18	Boots Pharmacy											
	FGG76	Boots Pharmacy											
	FGL30	City Health Pharmacy											
	FGP30	Boots Pharmacy											
	FJ235	Witham Pharmacy (100hr)											
	FL168	Lloyds Pharmacy											
	FNV89	Wilberforce Pharmacy Online (DSP)											
	FPE12	Newington Pharmacy (100hr)											
	FQ217	Superdrug Pharmacy											
	FQJ68	City Health Pharmacy											
	FWH25 (EX FA310)	Holderness Pharmacy											
	FXC74	Morrill Pharmacy											
	FXM77	Lloyds Pharmacy											
FXQ44	Boots Pharmacy												

Area Committee	Pharmacy Code	Pharmacy Name	LAPH Commissioned				NHS E Commissioned						
			PH - Smoking Cessation NRT Voucher (subcontracted via CGL)	PH -EHC (subcontracted via CHCP)	PH - Supervised admin of methadone and / or buprenorphine	PH - Needle & Syringe Exchange Scheme	DomMAR	Covid Vaccination Service Activity	EL23	MAS	Palliative	PODIS	PURMS
West	FF903	Newtons Pharmacy											
	FHQ26	Boots Pharmacy											
	FMG97	Brocklehurst Chemist											
	FVN84	Brocklehurst Chemist											
	FXG02	Bethune Avenue Pharmacy											
Wyke	FC741	Boots Pharmacy											
	FCT23	Boots Pharmacy											
	FDY08	Boots Pharmacy											
	FHJ42	Mackenzie JE											
	FHP17	Atropa Pharmacy (DSP)											
	FL794	Well Pharmacy											
	FND22	Salts Medilink (DAC)											
	FQP42	Boots Pharmacy											
	FR726	Whitworth Chemists Ltd											
FW050	Tesco Pharmacy (100hr)												

Section 2: Advanced Services

Area Committee	Pharmacy Code	Pharmacy Name	Advanced Services						
			New Medicine Service (NMS) Activity	Appliance Use Reviews (AUR) Activity	Stoma Customisation (STOMA) Activity	Community Pharmacist Consultation Service (CPCS) Activity	Hepatitis C Antibody Testing Service Activity	Seasonal Influenza Vaccination Advances Service (FLU) Income	Hypertension Case-Finding
East	FCD13	Boots Pharmacy							
	FCJ99	Asda Pharmacy							
	FGE43	Lloyds Pharmacy							
	FPF08	Lloyds Pharmacy							
	FR816	Boots Pharmacy							
Foredyke	FDE47	Asda Pharmacy							
	FDT52	Lloyds Pharmacy							
	FE758	Lincolnshire Co-operative Ltd							
	FFG96	Lloyds Pharmacy							
	FJF57	Jhoots Pharmacy							
	FKJ52	Boots Pharmacy							
	FL087	Boots Pharmacy							
	FTF93	Sutton Manor Pharmacy (100hr)							
	FTX60	Lloyds Pharmacy							
	FW304	ER Pharmacy (100hr)							

Area Committee	Pharmacy Code	Pharmacy Name	Advanced Services						
			New Medicine Service (NMS) Activity	Appliance Use Reviews (AUR) Activity	Stoma Customisation (STOMA) Activity	Community Pharmacist Consultation Service (CPCS) Activity	Hepatitis C Antibody Testing Service Activity	Seasonal Influenza Vaccination Advances Service (FLU) Income	Hypertension Case-Finding
Northern	FC789	Tesco Pharmacy							
	FEH50	Hull Pharmacy							
	FF055	Boots Pharmacy							
	FGE19	Boots Pharmacy							
	FH891	Day Lewis Pharmacy							
	FJR03	Boots Pharmacy							
	FM908	Keith's Chemist							
	FNV07	Orchard 2000 Pharmacy							
	FTQ10	Boots Pharmacy							
	Park	FA812	Lloyds Pharmacy						
FCT56		Boots Pharmacy							
FD920		Lloyds Pharmacy							
FK685		Stevenson R							
FP831		Lloyds Pharmacy							
FW574		Morrisons Pharmacy							

Area Committee	Pharmacy Code	Pharmacy Name	Advanced Services						
			New Medicine Service (NMS) Activity	Appliance Use Reviews (AUR) Activity	Stoma Customisation (STOMA) Activity	Community Pharmacist Consultation Service (CPCS) Activity	Hepatitis C Antibody Testing Service Activity	Seasonal Influenza Vaccination Advances Service (FLU) Income	Hypertension Case-Finding
Riverside	FC001	Anlaby Pharmacy							
	FCF18	Wilberforce Pharmacy (100hr)							
	FCG94	Boots Pharmacy (100hr)							
	FD005	Jhoots Pharmacy							
	FDA45	J E MacKenzie Pharmacy							
	FE336	Asda Pharmacy (100hr)							
	FE548	Asda Pharmacy							
	FFV18	Boots Pharmacy							
	FGG76	Boots Pharmacy							
	FGL30	City Health Pharmacy							
	FGP30	Boots Pharmacy							
	FJ235	Witham Pharmacy (100hr)							
	FL168	Lloyds Pharmacy							
	FNV89	Wilberforce Pharmacy Online (DSP)							
	FPE12	Newington Pharmacy (100hr)							
	FQ217	Superdrug Pharmacy							
	FQJ68	City Health Pharmacy							
	FWH25 (EX FA310)	Holderness Pharmacy							
	FXC74	Morrill Pharmacy							
	FXM77	Lloyds Pharmacy							
FXQ44	Boots Pharmacy								

Area Committee	Pharmacy Code	Pharmacy Name	Advanced Services						
			New Medicine Service (NMS) Activity	Appliance Use Reviews (AUR) Activity	Stoma Customisation (STOMA) Activity	Community Pharmacist Consultation Service (CPCS) Activity	Hepatitis C Antibody Testing Service Activity	Seasonal Influenza Vaccination Advances Service (FLU) Income	Hypertension Case-Finding
West	FF903	Newtons Pharmacy							
	FHQ26	Boots Pharmacy							
	FMG97	Brocklehurst Chemist							
	FVN84	Brocklehurst Chemist							
	FXG02	Bethune Avenue Pharmacy							
Wyke	FC741	Boots Pharmacy							
	FCT23	Boots Pharmacy							
	FDY08	Boots Pharmacy							
	FHJ42	Mackenzie JE							
	FHP17	Atropa Pharmacy (DSP)							
	FL794	Well Pharmacy							
	FND22	Salts Medilink (DAC)							
	FQP42	Boots Pharmacy							
	FR726	Whitworth Chemists Ltd							
	FW050	Tesco Pharmacy (100hr)							

APPENDIX SEVEN: DISPENSING DATA

EPACT DATA

Prescriptions generated from Hull prescribers but dispensed Out of Area

Financial year	OUT OF AREA (Items)	OUT OF AREA %	Total Items "IN AREA & OUT of AREA"
2018/2019	485,458	6.9%	7,086,179
2019/2020	481,591	6.8%	7,115,396
2020/2021	550,186	8.0%	6,859,425
Grand Total	1,517,235	7.2%	21,061,000

Number of items dispensed by GP dispensing Practices

Period	Items
2018/19	8,757
2019/20	8,484
2020/21	7,277

Total number and % items prescribed as electronic repeat dispensing

Period	Items	%
2018/19	305,431	4.3%
2019/20	391,645	5.5%
2020/21	767,364	11.2%

Appliance items dispensed by pharmacies and appliance contractors

Period	Dispensed by Pharmacies	Dispensed by appliance contractors in area	Dispensed by Appliance contractors out of area
2018/19	210,546	2,938	34,327
2019/20	212,629	2,942	36,528
2020/21	186,153	3,189	41,853

APPENDIX EIGHT: NUMBER OF PHARMACIES PER 10,000 POPULATION BY AREA COMMITTEE AREA

Area Committee Area	Population (2020 MYE)	Pharmacies	Pharmacies per 10,000 population	Estimated population served per pharmacy
East	33,792	5	1.5	6,758
Foredyke	35,055	10	2.9	3,506
Northern	42,618	9	2.1	4,735
Park	39,719	6	1.5	6,620
Riverside	43,198	20	4.6	2,160
West	31,557	5	1.6	6,311
Wyke	33,187	8	2.4	4,148
Hull total	259,126	63*	2.4	4,113
England	56,550,138	11,636**	2.1	4,860

**(excludes 2 distance selling pharmacies and 1 appliance contractor)*

***2020/21 Financial Year; Data relates to community pharmacies that have submitted prescriptions to NHS Prescription Services for reimbursement at any point in the year.*

APPENDIX NINE: CONTRACTUAL CHANGES SINCE THE PUBLICATION OF THE 2018-2021 PNA

Applicant name	Date application received	Address application relates to/proposed premises	Pharmacy Code (current owner)	Reason for Change	Details of change	Date of commencement / change
Jhoots Pharmacy Ltd		Elliot Chappell Health Centre, 217 Hessele Road, Hull HU3 4BB	FD005	Change of Ownership	Change of ownership from FHF59 Lloyds Pharmacy Ltd t/a Lloyds Pharmacy	01/09/2018
Lloyds Pharmacy Ltd (T/A Lloyds Pharmacy within Sainsburys, Hessele)		Sainsbury Way, Hessele, HU13 9NS	FW379	Closure	Closure 9 Feb 2019	09/02/2019
Imaan Ltd T/A Bethune Avenue Pharmacy		75 Bethune Avenue, Hull, HU4 7EH	FXG02	Change of Ownership	Change of ownership from FMH75 Lloyds Pharmacy Ltd t/a Lloyds Pharmacy	21/05/2018
Boots Pharmacy		2ER	FYX77	Closure	Closure 14 May 2019	14/05/2019
Exel GB Ltd		480 Hall Road, Hull, HU6 9BS	FNV07	Change of Ownership	Change of ownership from Orchard 2000 Pharmacy Ltd (ODS Code remained the same)	15/11/2018
Boots		Proposed Premises: Units 15A, 16 & 17 St Stephens Shopping Centre, 110 Ferensway, Kingston-upon-Hull, HU2 8LN	FDY08	Relocation	Changed location from 48-58 Prospect Centre, Prospect Street, Hull, North Humberside, HU2 8PS to Units 15A, 16 & 17 St Stephens Shopping Centre, 110 Ferensway, Kingston-upon-Hull, HU2 8LN WEF 14/07/2019	14/07/2019
Lloyds Pharmacy		44 Elmbridge Parade, Greatfield, Hull, HU9 4JU	FVX20	Closure	Closure 18 Dec 2019	18/12/2019
Morrill Investments Ltd t/a Morrill Pharmacy		312 Holderness Road, Hull, HU9 3DA	FA104	Closure	100hr Pharmacy closure, giving 6 months notice	31/08/2020
Boots UK Ltd		Proposed: 312 Holderness Road, Hull, HU9 3DA	FNH42	NSCR	Boots applying to move into Morrill Pharmacy (as above) once they have closed	25/08/2020
Pharmedix Ltd		442 Anlaby Road, Hull, HU3 6QP	FEA01	Change of Ownership	Changing from Crump JN & Watson P (FEA01) to Pharmedix Ltd (FC001)	05/01/2021
Boots UK Ltd		247 Greenwood Ave, Hull, HU6 9RY	FXT76	Closure	Closure wef 18 Jul 2020 (standard contract)	18/07/2020
Morrill Investments Ltd		312 Holderness Road, Hull, HU9 3DA	FNH42	Change of Ownership	Changing from Boots Pharmacy FNI42 to Morrill Pharmacy FXC74	25/02/2021
Shariq Hussain Ltd	19/01/2021	394 Holderness Road, Hull, HU9 3DL	FA310	Change of Ownership	Changing from Bestway National Chemists Ltd FA310 to Shariq Hussain Ltd FWH25	21/02/2022
Faith Pharma Ltd		Unit 4 Biggins Ave, Bransholme, Hull, HU7 4NP	FW304	Change of Ownership	Changing from Caring Nationwide FW304 to Faith Pharma Ltd (FW304, same ODS as previous owner)	01/09/2021
Exel (Chemists) Limited	06/11/2020	480 Hall Road, Hull, HU6 9BS	FNV07	Change of Ownership	Changing from Exel GB Limited (FNV07) to Exel (Chemists) Limited (same ODS as previous owner, FNV07) FTP confirmed - 25/01/2022	01/09/2021
Boots UK Ltd	05/08/2021	153 Beverley Road, Hull, HU3 1TY (continuing site)	FQP42	Consolidation (Closure site)	Consolidation of FML20 Boots Pharmacy, 232 Beverley Road, Hull, HU5 1AH (closing site) into FQP42 Boots Pharmacy, 153 Beverley Road, Hull, HU3 1TY (continuing site)	31/01/2022
Associated Apothecaries Ltd	07/12/2021	75 Bethune Avenue, Hull, HU4 7EH	FXG02	Change of Ownership	Changing from Imaan Ltd (FXG02) to Associated Apothecaries Ltd FQW70	01/04/2022

MAPS

Due to file size constraints all maps of pharmacy locations and pharmacy access can be found in a separate document at <https://www.hull.gov.uk/health-and-wellbeing/public-health/pharmaceutical-needs-assessment-hull>

Contact Details:

Public Health Intelligence Team
publichealthintelligence@hullcc.gov.uk

END