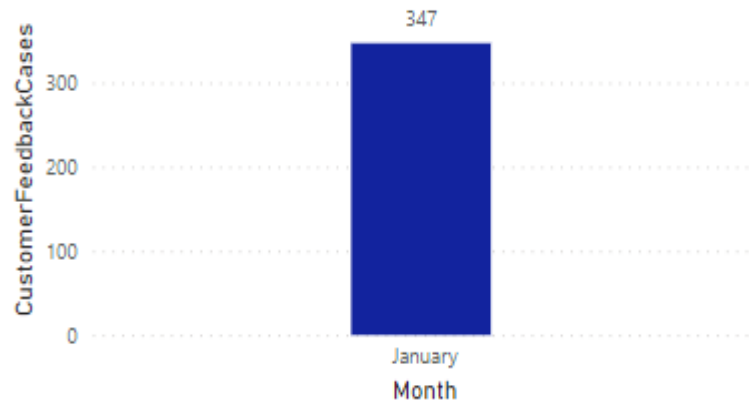


Customer Feedback Report—January 2024

Customer Feedback Cases Opened

Year ● 2024



Total Feedback
347

Total Feedback Completed
327

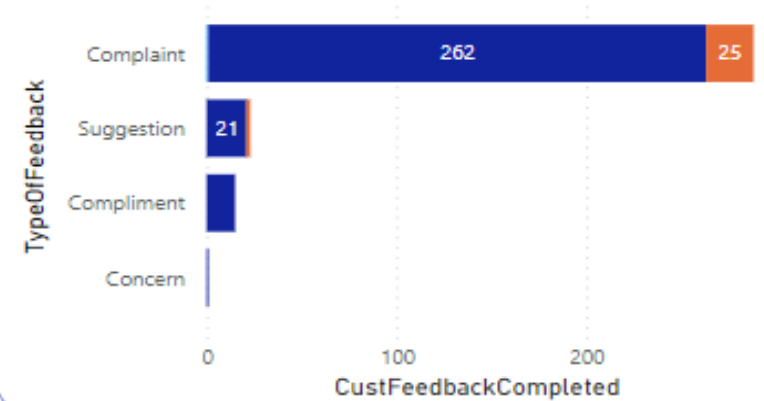
% Completed on Time
91.44%

Completed Within Timeframe

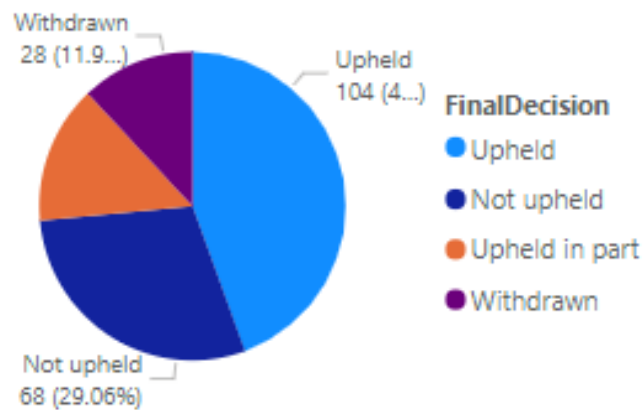


Customer Feedback Completed

Timeliness ● Missing Date ● On Time ● Out of Time



Completed by Final Decision



Feedback Type ● Complaint ● Compliment ● Concern ● Suggestion

