

We process information about young people and vulnerable adults at risk of radicalisation, professionals working to support them and any other related individuals.

The types of information we process includes sensitive personal data and includes -

- names and contact information for the people we support
- allegations and details of behaviour, including online activity
- family situation and details of associates
- details of vulnerabilities and risks to health and wellbeing
- information about previous cautions and convictions

We process personal data to meet our statutory duty to reduce the risk of radicalisation and offer support to those who are at risk of harm.

We receive information from -

- members of the public making reports
- police and the Home Office, Office of Security and Counterterrorism
- other Council departments
- internet service providers and other organisations with concerns about their customers or service users
- professionals at other organisations including Humberside Fire and Rescue, NHS, schools and academies
- voluntary sector organisations
- housing providers including shelter and hostel accommodation

We will keep your personal information safe and confidential but we may be required to share it where -

- we are required by law to share it
- where we deliver shared functions as part of the Channel Panel process
- any person may be at risk of harm if the information is not shared
- it is necessary to prevent, detect, investigate or punish a crime

[Access GOV.UK for information on channel guidance](#)

We retain referral enquiry records for 7 years from the date they are closed.

If you would like to enquire about how your personal information is processed by us or wish to complain please contact –

Hull City Council

Data Protection Officer

Room 11

The Guildhall

Hull

HU1 2AA

Email: [Information@hullcc.gov.uk](mailto:Information@hullcc.gov.uk)

Tel: 01482 300 300

You also have the right to complain to the regulator –

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Telephone - 0303 123 1113 (local rate) or 01625 545 745 if you prefer to use a national rate number

[Visit the Information Commissioner's office website](#)