

SUPPORTING
HULL'S
COMMUNITY
PLAN

Your guide to Council Tax 2026/27



Hull
City Council

Introduction

This booklet accompanies your annual Council Tax bill. We have sent this to help explain how your Council Tax is spent. Your enclosed bill shows you how much you need to pay this year. It is based on the value of your home and the number of people who live there. We work hard to keep your Council Tax bill as low as possible and to ensure that we spend the money wisely on the things that are most important to you and the city.

Over the last few years the rise of the cost of living has had a huge impact on our residents and brought challenges to the Council.

Since the launch of Hull's Community Plan in 2024, the Council has committed to working with residents and communities to deliver a new vision for Hull over the next decade. Developed with local communities, the Plan guides the work of the Council and other organisations in the city, as we continue to work with you to deliver its ambitions and priorities.

The Council will continue to contribute to delivering the ambitions of the Plan, through its day-to-day service delivery and a variety of new initiatives and investments across the city, including:

- improvements to local centres
- a major programme of repairs to Hull's highways, bridges and infrastructure

- extra money for gully cleaning and tree maintenance
- more spring-cleans for city streets as part of the Love Your Neighbourhood programme
- additional investment in the city's parks, open spaces, and leisure facilities
- more funding for CCTV

The Council Tax that we collect from households across the city only pays for 19% of the cost of running our services. The rest of our funding comes from the Government and other sources.

Unfortunately, an increase in Council Tax is necessary as it reflects the current economic environment and significant rising costs of delivering services. Each year, the Council agrees a budget for the year, and this sets the amount to be collected from your Council Tax.

Your enclosed bill will provide you with the details for your household and the following pages provide further explanation and details of where the money goes.

Further information

For more details about any of the information in this document visit our website hull.gov.uk/counciltax

HULL COMMUNITY PLAN 2024-2034

Our shared ambitions



1 **SAFE AND WELCOMING NEIGHBOURHOODS**



2 **A HEALTHIER AND FAIRER HULL**



3 **REACHING OUR POTENTIAL**



4 **ECONOMIC GROWTH THAT WORKS FOR ALL**



5 **RESPONDING TO THE CLIMATE AND NATURE EMERGENCY**



6 **OUR CULTURE, OUR HERITAGE, OUR CITY**

Did you know that Hull City Council may provide more than 400 different services to you and your family?

WE PROVIDE CARE AND SUPPORT FOR MORE THAN

8,000 VULNERABLE ADULTS AND MORE THAN

3,500 CHILDREN AND THEIR FAMILIES



WE MAINTAIN MORE THAN
455 MILES
OF ROAD

WE REPAIRED

27,248

SQM OF POT HOLES IN 2025, EQUIVALENT TO 14 OLYMPIC SWIMMING POOLS



WE EMPTY



170,000

BINS EVERY WEEK

WORKING TOGETHER OUR OVERALL RECYCLING RATE IS



48%

WE RESPOND TO

99% OF ALL ANTI-SOCIAL BEHAVIOUR

CASES WITHIN 2 DAYS



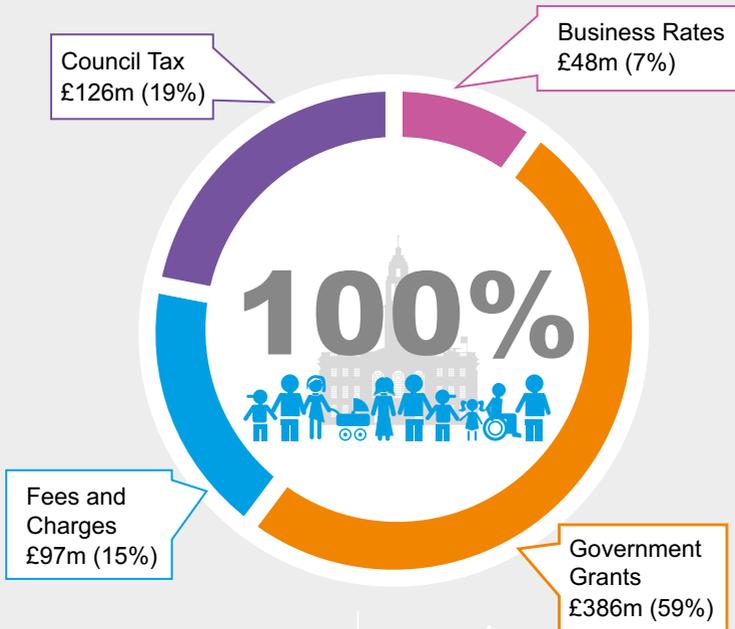
And much more!



How the Council is funded

Please remember that Council Tax only funds 19% of our costs. 81% of the funding comes from the Government and other sources.

Council Tax will rise by 4.99% in 2026/27.



How we spend your Band A Council Tax

*Please remember that Council Tax only funds 19% of our costs.

Children's Social Care



£292

Council Education Functions & Youth Services



£23

Culture, Leisure & Tourism



£15

Supporting Business & Creating Jobs



£15

Road Maintenance & Street Lighting



£48

Public Transport



£34

Libraries



£12

Public Health



£92

Adult Social Care



£422

Communities



£45

Parks & Open Spaces



£11

Treasury Management & Pensions



£80

Street Cleansing, Waste Collection & Disposal



£82

Environmental & Building Services



£43

Council Tax, Business Rates & Benefits



£21

Corporate Services



£14

Total = £1,249

*Based on a Band A property for 2026/27. 85% of the properties in Hull are in Council Tax Band A & B. The total figure does not include the money you pay to support the Police & Fire Services.



Hull
City Council

What is the cost of delivering council services to the people of Hull each day?

Children's Social Care



£261,000

Council Education Functions & Youth Services



£21,000

Culture, Leisure & Tourism



£14,000

Supporting Business & Creating Jobs



£13,000

Road Maintenance & Street Lighting



£43,000

Public Transport



£30,000

Libraries



£10,000

Public Health



£82,000

Adult Social Care



£377,000

Communities



£40,000

Parks & Open Spaces



£10,000

Treasury Management & Pensions



£71,000

Street Cleansing, Waste Collection & Disposal



£72,000

Environmental & Building Services



£39,000

Council Tax, Business Rates & Benefits



£19,000

Corporate Services



£13,000

Total = £1,115,000

#YourCouncil



Hull
City Council



Access Your Council Tax Account Online

Manage your account anytime, anywhere

1 Create Your Online Account

Visit www.hull.gov.uk/mycounciltaxaccount

You'll need:

- Your name (as shown on your bill)
- Your Council Tax reference number
- Your address
- Your email and phone number

2 What You Can Do Online



Check your balance



View instalments



Make a payment



Tell us about a change



Apply for discounts or reductions

3 Alerts That Keep You Updated



Red alerts:
Something needs your attention



Blue alerts: information or optional actions

[Sign Up for e-Billing](#)

For Council Tax help:
visit hull.gov.uk/counciltax



Are you missing out?



Need help with your Council Tax?

You may be able to get financial support to reduce your Council Tax bill. This support is means-tested and designed to help low-income households. Apply online at:

www.hull.gov.uk/counciltaxhelp

Make paying easier with Direct Debit
Direct Debit is the quickest and easiest way to pay your Council Tax. You can also check or change your payment dates online.

Visit: www.hull.gov.uk/ctaxwaystopay



Hull
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WHAT'S HAPPENING IN HULL?

Get our email
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- News and information
- Museums and Galleries
- Hull City Hall and Hull New Theatre
- Arts and Culture
- Job vacancies
- Leisure and Sports
- Schools and Education
- Business

and much more...

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Working in partnership



**SIMPLER
RECYCLING
HULL**



Hull
City Council

Have you checked out our **NEW** Simpler Recycling website?

Get the information you need to recycle right every time, access our latest waste news and browse our educational resources.



Visit: www.hull.gov.uk/simplerrecycling



Hull
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Worried about the cost of living? Support is available

Keeping
warm

Mental
health

Bills and
debt

Food

Benefits

Housing

and much
more



Visit: www.hull.gov.uk/costofliving
Call: 01482 300 303