



Your guide to Council Tax 2025/26



Hull
City Council

Introduction

This booklet accompanies your annual Council Tax bill. We have sent this to help explain how your Council Tax is spent. Your enclosed bill shows you how much you need to pay this year. It is based on the value of your home and the number of people who live there. We work hard to keep your Council Tax bill as low as possible and to ensure that we spend the money wisely on the things that are most important to you and the city.

Over the last few years the cost of living has had a huge impact on our residents and brought challenges to the Council.

Since the launch of Hull's Community Plan in 2024, the Council has committed to working with residents and communities to deliver a new vision for Hull over the next decade. Developed with local communities, the Plan guides the work of the Council and other organisations in the city, as we continue to work with you to deliver its ambitions and priorities.

In the year ahead, the Council will contribute to delivering the ambitions of the Plan, through its day-to-day service delivery and a variety of new initiatives and investments across the city, including:

- Improvements to local centres
- a major programme of repairs to Hull's highways, bridges and infrastructure

- extra money for gully cleaning and tree maintenance
- more spring-cleans for city streets as part of the Love Your Neighbourhood programme
- additional investment in the city's parks, open spaces, and leisure facilities
- more funding for CCTV

The Council Tax that we collect from households across the city only pays for 20% of the cost of running our services. The rest of our funding comes from the Government and other sources.

Unfortunately, an increase in Council Tax is necessary as it reflects the current economic environment and significant rising costs of delivering services. Each year, the Council agrees a budget for the year, and this sets the amount to be collected from your Council Tax.

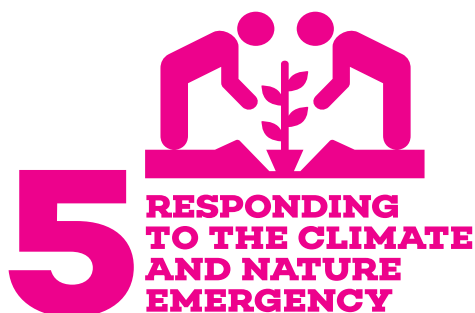
Your enclosed bill will provide you with the details for your household and the following pages provide further explanation and details of where the money goes.

Further information

For more details about any of the information in this document visit our website hull.gov.uk/counciltax

HULL COMMUNITY PLAN 2024-2034

Our shared ambitions



Did you know that Hull City Council may provide more than 400 different services to you and your family?

WE PROVIDE CARE AND SUPPORT FOR MORE THAN

8,000 VULNERABLE ADULTS AND MORE THAN

3,500 CHILDREN AND THEIR FAMILIES

WE EMPTY



170,000

BINS EVERY WEEK



WE MAINTAIN MORE THAN

455 MILES
OF ROAD

**WORKING
TOGETHER
OUR OVERALL
RECYCLING
RATE IS**



48%

**IN 2024, WE
REPAIRED
7,699
POTHoles**



WE RESPOND TO

99% OF ALL ANTI-SOCIAL BEHAVIOUR CASES WITHIN 2 DAYS



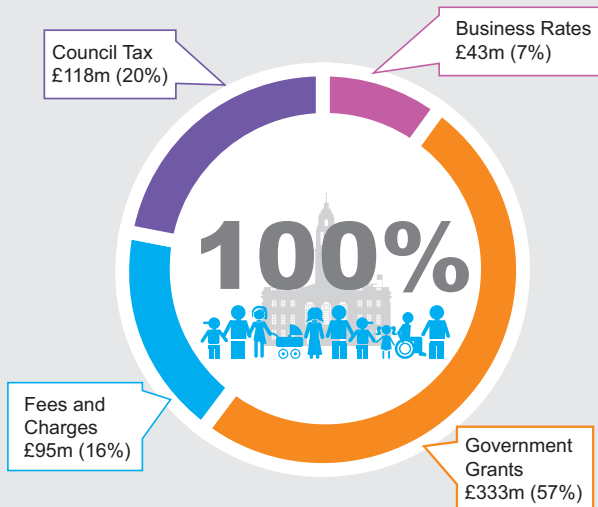
And much more!



How the Council is funded

20% of the Council's budget is funded by Council Tax. 80% of the funding comes from the Government and other sources.

Council Tax will rise by 4.99% in 2025/26.



Reduced funding

Like many councils across the country, Hull City Council is having to make very difficult decisions about service provision and local Council Tax levels. Whilst demand for our services and the cost of providing them is increasing, particularly social care, our funding from Government, which makes up over half our budget, has decreased substantially in recent years.

2010/25

This means that the Council has £165 million less to spend in the coming year than in 2010.

Each year we publicise our annual statement of accounts. This will give you clear information about our finances.

We remain committed to balancing the needs of the city and our most vulnerable residents whilst ensuring every pound is spent wisely.



How we spend your Band A Council Tax

*Please remember that Council Tax only funds 20% of our costs.

Children's
Social Care



£284

Council Education
Functions &
Youth Services



£24

Culture, Leisure &
Tourism



£15

Supporting Business
& Creating Jobs



£16

Road Maintenance &
Street Lighting



£47

Public Transport



£33

Libraries



£9

Public Health



£80

Adult Social Care



£403

Communities



£35

Parks & Open Spaces



£9

Treasury
Management &
Pensions



£86

Street Cleansing,
Waste Collection &
Disposal



£74

Environmental &
Building Services



£43

Council Tax, Business
Rates & Benefits



£19

Corporate Services



£13

Total = £1,190

*Based on a Band A property for 2025/26. 85% of the properties in Hull are in Council Tax Band A & B. The total figure does not include the money you pay to support the Police & Fire Services.



Hull
City Council

What is the cost of delivering council services to the people of Hull each day?

Children's
Social Care



£236,000

Council Education
Functions &
Youth Services



£21,000

Culture, Leisure &
Tourism



£13,000

Supporting Business
& Creating Jobs



£13,000

Road Maintenance &
Street Lighting



£39,000

Public Transport



£27,000

Libraries



£7,000

Public Health



£66,000

Adult Social Care



£335,000

Communities



£29,000

Parks & Open Spaces



£7,000

Treasury
Management &
Pensions



£71,000

Street Cleansing,
Waste Collection &
Disposal



£62,000

Environmental &
Building Services



£36,000

Council Tax, Business
Rates & Benefits



£16,000

Corporate Services



Hull
City Council

£10,000

Total = £988,000

#YourCouncil



Hull
City Council



Accessing and Managing your Council Tax account online

Did you know that you can access your Council Tax Account online

Simply visit www.hull.gov.uk/mycounciltaxaccount

- Choose to register for an account. You'll then be asked to choose all the different accounts you hold with us, such as Council Tax, Business Rates and/or Housing Benefit claim.
- When choosing Council Tax, you will need to provide:
 - > Your name as it appears on your bill
 - > Your Council Tax reference number
 - > Your full address
 - > Your email address and a contact telephone number.
- You will also be asked for a memorable word to add extra security to your access. A username and password will then be emailed to you, and you can then log-in to your account.
- Once registered, you will log in to your account and you'll see all the accounts you have access to. If you have signed up for e-billing, a separate access tile will be shown on this page to view these bills.
- You will then be shown the account you chose, which will first tell you any announcements or actions that are specific to your account
 - > Red announcements require you to take action.
 - > Blue announcements are for your information and to take action if you choose.
- Underneath these announcements you'll see details of your account, such as your balance, instalments and any payments that have been received, with the option to view further details.
- On the right-hand side of the page, it will show action links to help you, such as claiming for a discount, making a payment, telling us about a change or getting a copy bill.

Are you missing out?



You may be able to get help to pay your Council Tax, to claim a Council Tax reduction go to www.hull.gov.uk/counciltaxhelp

Direct debit is the easiest way to pay your Council Tax, go to www.hull.gov.uk/ctaxwaystopay to find out how to set up a direct debit.



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Get our email
updates on:

- News and information
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- Hull City Hall and Hull New Theatre
- Arts and Culture
- Job vacancies
- Leisure and Sports
- Schools and Education
- Business

and much more...

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Working in partnership



Could I become a foster carer?

We're with you every
step of the way



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FOSTER[®]
FOR HULL

call: 01482 612 800, email: fostering@hullcc.gov.uk

Winter is almost over but

#HullTogether

We'll support
you with the
**cost of
living
crisis**

Food

Fuel and Energy

Health

Money and Debt

Employment

Housing

And much more...



Visit: www.hull.gov.uk/costofliving

Email: costofliving@hullcc.gov.uk

Call: 01482 300 303



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