



Hull
City Council

Hull



A guide to your business rates

(national non-domestic rates) 2026/27

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ndrsr@hullcc.gov.uk
www.hull.gov.uk/business-rates



2026 – Building on our Success

Hull is a vibrant and ambitious city, full of people passionate about the place they call home. It's a great place to live, work, study and grow a business, with a strong sense of community and a thriving economy.

With a growing population and a dynamic mix of professionals, families, students, artists, and entrepreneurs, Hull continues to attract investment and talent. The city is leading the way in renewables manufacturing and remains committed to becoming carbon neutral by 2030.

Significant public and private sector investment is driving innovation and growth,

creating opportunities for businesses of all sizes. Hull City Council recognises the vital role businesses play in our local economy, and we are committed to supporting you. With excellent transport links, a skilled workforce, and growing sectors such as renewables and digital industries, Hull provides a strong environment for business success.

Our team of experienced advisors and experts is here to help, offering business advice, funding opportunities, and investment support.

Get in touch to see how we can assist you.

Our support includes: **Business Support**

Invest Hull – Supporting Business Growth

The Enterprise Development team provides a single point of contact for anyone seeking support and advice on sources of assistance including grants, raising finance, starting and expanding a business, recruitment, workshop programmes and tailored business advice.

Whether you are a start-up or established business, SME or larger corporation, our aim is to ensure that your business prospers in Hull.

Our highly experienced and knowledgeable team of advisors offer access to a comprehensive range of services, including our own funding schemes and those from other partner organisations.

Our advisors will support you, signposting to the right programmes, initiatives and departments relevant for your business needs.

For further information contact us via email: business.support@hullcc.gov.uk or visit

www.hull.gov.uk/business-advice-support/support-resources

Inward Investment

The Team is committed to supporting new investors into the city, as well as assisting existing local businesses to expand. We recognise that developing a new facility or expanding a current business operation involves a significant time commitment, and we are here to help you through the process.

Our team will be able to advise on finance support ranging from grant funding to loans through to equity funding, help with planning and licensing, workforce/recruitment, and local supply chains.

The Invest Hull Team assign a Key Account Manager for anyone seeking business support. For more information visit www.investhull.co.uk

Enterprise Newsletter

Hull City Council produces a regular e-newsletter that provides useful information and updates for local businesses on a wide range of subjects, including new initiatives and programmes of support that are taking

place in the local area. To subscribe to the newsletter, please email business.support@hullcc.gov.uk

The Employment Hub

The Employment Hub provides employment support for any sized business and support for those under the threat of redundancy. They also can facilitate Meet the Employer events which enables the business to meet potential candidates face to face. Support is also available for current vacancies; these can be shared these across all of their social media networks and with their wider networks across the city. For further information businesses can contact the Employment Hub via email: employmentinclusionteam@hullcc.gov.uk or call directly on 01482 616 623

Electric Vehicle Charge Points

Electric vehicle infrastructure grant for staff and fleets (SMEs only). Up to 75% (Maximum £15,000), max £350 per socket and up to £500 per parking space. Maximum of 5 grants across 5 different sites. www.find-governmentgrants.service.gov.uk/grants/electric-vehicleinfrastructure-grant-forstaff-and-fleets-1

Workplace Charging Scheme (WCS)

Up to 75% towards the total costs of the purchase and installation of EV charge points (inclusive of VAT), max £350 per socket (Max 40 sockets). Must be for exclusive use of fleet or staff vehicles. www.find-government-grants.service.gov.uk/grants/workplace-chargingscheme-2

Planning Service

The council pro-actively supports investment and growth in the city through a broad range of planning powers. The Hull Local Plan provides a clear framework for where new development should be located which provides future investors with confidence that their proposals will be supported where such proposals are in accordance with the plan.

The council's planning officers work proactively with developers to ensure compliance with the Local Plan and to ensure that proposals contribute positively to the council's wider priorities and ambitions. The Local Plan is currently being reviewed and there will be extensive consultation on this with local residents, businesses and other stakeholders.

Property

The council offers an extensive selection of premium commercial properties available for rent, tailored to meet the diverse needs of the modern business landscape. Our portfolio encompasses a variety of industrial

and retail units, strategically located across the city for optimal convenience and exposure. Additionally, we offer three Managed Workspace Centres, thoughtfully designed to encourage growth and innovation.

These centres feature a versatile mix of workshop and office units, varying in size to accommodate both start-up ventures and expanding businesses. Our facilities provide your business with numerous amenities, including professional onsite business support, welcoming receptions, sophisticated conference facilities, and more, all crafted to provide a professional business environment.

Business Intelligence

The Hull data observatory is a free online resource providing a one stop source of interactive intelligence about Hull and its residents.

Access one of our themed profiles, interrogate and customise raw data, or view key local documents, plans and policies as well as local market research and consultations - <https://data.hull.gov.uk/>

Youth Enterprise

The Youth Enterprise and Micro Business team delivers youth entrepreneurship programmes which support young people aged 16-29 who want to run their own business. Working with the John Cracknell Youth Enterprise Bank, they can support aspiring young entrepreneurs with business training, test market grants, and mentoring.

We are always seeking mentors to support our people. If this is something you are interested in doing or supporting, please get in touch via youth.enterprise@hullcc.gov.uk

The team supports and encourages young people aged 5 years onwards to become more enterprising, enabling them to develop their enterprising ideas in schools and colleges, which is then celebrated during Global Entrepreneurship Week each year.





Hull Training and Adult Education

As one of the largest training providers in the area, Hull Training and Adult Education has a wide range of vocational training programmes available. So, whether you are looking for an apprenticeship, are an employer seeking a new member of the team or are looking for a qualification to help you with your next steps we can help.

Contact us on 01482 615 349 or
Email: learneradvice@hullcc.gov.uk

#Visit our website at www.hcctraining.ac.uk

Follow us on Facebook @HullAdult Education and @hcctraining

To access any of our services or speak to one of the Regeneration Support Team, please email business.support@hullcc.gov.uk or call 01482 300 301.

Business Rates

The information below explains your business rates bill for 2026-2027.

Non-Domestic Rates, or business rates, collected by local authorities are the way that those who occupy non-domestic property contribute towards the cost of local services. Under the business rates retention arrangements introduced from 1st April 2013, authorities keep a proportion of the business rates paid locally. The money, together with revenue from council taxpayers, locally generated income, and grants from central government, are used to pay for the services provided by Hull City Council. Further information about the business rates system may be obtained at: www.gov.uk/introduction-to-business-rates.

Business Rates Instalments

Payment of business rates bills is automatically set on a 10-monthly cycle. However, the Government has put in place regulations that allow ratepayers to require their local authority to enable payments to be made through 12-monthly instalments. If you wish to accept this offer, you should contact the Business Rates Team as soon as possible.

National Non-Domestic Rating Multipliers

The Council works out the business rates bill for a property by multiplying the rateable value of the property by the appropriate non-domestic multiplier. There are five multipliers: the standard non-domestic rating multiplier, the small business non-domestic rating multiplier, the small retail, hospitality & leisure multiplier, the standard retail, hospitality & leisure multiplier, and the high value multiplier. The government sets the multipliers for each financial year, except in the City of London where special arrangements apply.

Ratepayers who occupy a property with a rateable value which does not exceed £50,999 will have their bills calculated using the lower small business non-domestic rating multiplier, rather than the standard non-domestic rating multiplier. Those ratepayers who occupy qualifying retail, hospitality & leisure properties will have their bills calculated using the relevant retail, hospitality & leisure multiplier dependent on the rateable value, and a high-value multiplier for properties with rateable values of £500k and above. The current multipliers are shown on your bill.

Rateable Value

Apart from properties that are exempt from business rates, each non-domestic property has a rateable value which is set by the Valuation Office Agency (VOA), an agency of His Majesty's Revenue and Customs. They compile and maintain a full list of all rateable values, available at www.gov.uk/voa. The rateable value of your property is shown on the front of your bill. This broadly represents the yearly rent the property could have been let for on the open market on a particular date specified in legislation. For the current rating list, this date was set as 1 April 2024.

The VOA may alter the valuation if circumstances change. The ratepayer (and certain others who have an interest in the property) can also check and challenge the valuation shown in the list if they believe it is wrong. Further information about the grounds on which challenges may be made and the process for doing so can be obtained by contacting the VOA, or by consulting the VOA website: www.gov.uk/government/collections/how-to-challenge-your-business-rates-valuation

Revaluations

All non-domestic property rateable values are reassessed at revaluations. The most recent revaluation took effect from 1 April 2026. Revaluations ensure that business rates bills are up-to-date and more accurately reflect current rental values and relative changes in rents. Frequent revaluations ensure the system continues to be responsive to changing economic conditions.

Business Rate Reliefs

Depending on individual circumstances, a ratepayer may be eligible for a rate relief (i.e. a reduction in their business rates bill). There are a range of available reliefs. Further details are provided below and at www.gov.uk/introduction-to-business-rates.

Temporary Reliefs

Some of the permanent reliefs are set out below but other temporary reliefs may be introduced by the government at a fiscal event. Further detail on current temporary reliefs is available at www.gov.uk/apply-for-

[business-rate-relief](#). You can also contact the Business Rates Team for details on the latest availability of business rates reliefs and advice on whether you may qualify.

Small Business Rates Relief

If a ratepayer's sole or main property has a rateable value which does not exceed a set threshold, the ratepayer may receive a percentage reduction in their rates bill for the property of up to a maximum of 100%. The level of reduction will depend on the rateable value of the property. For example, eligible properties with a rateable value below a specified lower threshold will receive 100% relief while eligible properties above the lower threshold and below a specified upper threshold may receive partial relief.

These percentage reductions (reliefs) are only available to ratepayers who occupy either—

1. one property, or
2. one main property and other additional properties providing those additional properties each have a rateable value which does not exceed the limit set by order.

For those businesses that take on an additional property which would normally have meant the loss of small business rate relief, they will be allowed to keep that relief for a fixed additional period. Full details on the relevant limits in relation to second properties and the current period for which a ratepayer may continue to receive relief after taking on an additional property can be obtained at www.gov.uk/introduction-to-business-rates.

Certain changes in circumstances will need to be notified to the Council by the ratepayer who is in receipt of relief. The changes which should be notified are—

- a) the property falling vacant,
- b) the ratepayer taking up occupation of an additional property, or
- c) an increase in the rateable value of a property occupied by the ratepayer in an area other than Kingston-Upon-Hull which granted the relief.

Charity and Community Amateur Sports Club Relief

Eligible charities and registered Community Amateur Sports Clubs are entitled to 80% relief where the property is occupied by the charity or the club and is wholly or mainly used for the charitable purposes of the charity (or of that and other charities), or for the purposes of the club (or of that and other clubs).

The Council has discretion to give further relief on the remaining bill. Full details can be obtained from the Business Rates Team.

Transitional Rate Relief

At a revaluation, some ratepayers will see reductions or no change in their bill whereas some ratepayers will see increases. Transitional relief schemes are introduced at each revaluation to help those facing increases. Transitional relief is applied automatically to bills. Further information about transitional arrangements may be obtained from www.gov.uk/business-rates-relief

Local Discounts and Hardship Relief

The Council have a general power to grant discretionary local discounts and to give hardship relief in specific circumstances. Full details can be obtained from the Business Rates Team.

Unoccupied Property Rating

Business rates are generally payable in respect of unoccupied non-domestic property. However, they are generally not payable for the first three months that a property is empty. This is extended to six months in the case of certain industrial premises, whilst certain other properties such as vacant listed buildings are not liable for business rates until they are reoccupied. Full details on exemptions can be obtained at <https://www.gov.uk/apply-for-business-rate-relief>.

Subsidy Control

The UK subsidy control regime commenced from 4 January 2023. The subsidy control regime enables public authorities, including devolved administrations and local authorities, to deliver subsidies that are tailored for local needs. Public authorities giving subsidies must comply with the UK's international subsidy control commitments. Further information about subsidy control can be found on the gov.uk website at: <https://www.gov.uk/government/collections/subsidy-control-regime>.

Rating Advisers

Ratepayers do not have to be represented in discussions about the rateable value of their property or their rates bill. However, ratepayers who do wish to be represented should be aware that members of the Royal Institution of Chartered Surveyors (RICS—website www.rics.org.) and the Institute of Revenues, Rating and Valuation (IRRV—website www.irrv.org.uk.) are qualified and are regulated by rules of professional conduct designed to protect the public from misconduct.

Before you employ a rating adviser or company you should check that they have the necessary knowledge and expertise, as well as appropriate indemnity insurance. Take great care and, if necessary, seek further advice before entering a contract.

If your circumstances change

You should report any change to the Business Rates team within 28 days of the change occurring to ensure you are paying the right amount and do not get a backdated increase in your bill or overpay. For example, vacating a property, taking on a new property if relocating/expanding, completing building work, extending property, or change of use of the property etc.



My Business Rates

Our online customer portal "My Business Rates" can be used to manage your business rates accounts. To register for My Business Rates please visit : www.hull.gov.uk/business-rates/business-rates-online

Here you can:

- Check balance and payments
- Make payments
- Set up Direct Debits
- Change payment method or date
- Check if any reliefs or discounts have been applied
- Tell us about any changes to your business - such as moving address
- Request copies of bills
- Apply for a refund (where applicable)
- Raise a general query

Information Supplied with Demand Notices

Information relating to the relevant and

previous financial years regarding the gross expenditure of the authority is available at www.hull.gov.uk/structure-decision-making/statement-accounts

Contact us

Online Customer Portal:
www.hull.gov.uk/business-rates/business-rates-online

Email: ndrsr@hullcc.gov.uk

Call: 01482 300 301 9am to 5pm,
Monday to Friday

Post: Business Rates,
Hull City Council, PO Box 15, Hull, HU1 2AB

Further Information

Business Rates www.hull.gov.uk/business/business-rates

Introduction to Business Rates: www.gov.uk/introduction-to-business-rates

Council Tax www.hull.gov.uk/counciltax

Check and challenge:
Check and challenge your business rates valuation: step by step - GOV.UK



This document can be made available in other formats (large print, audio and Braille) and different community languages. Please telephone 01482 300 300.