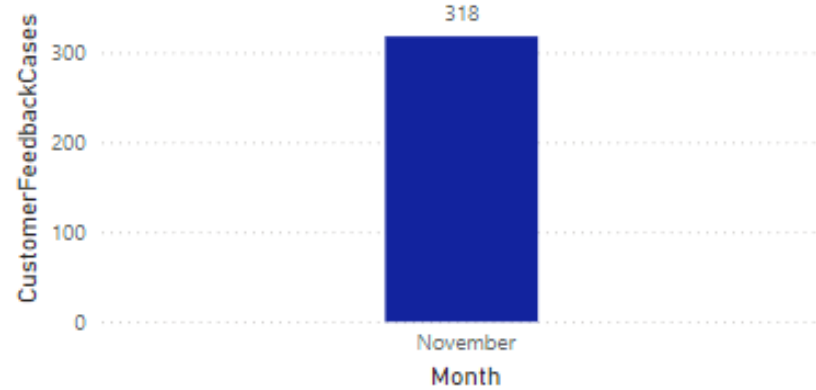


Customer Feedback Report—Nov 2024

Customer Feedback Cases Opened

Year ● 2024



Total Feedback

318

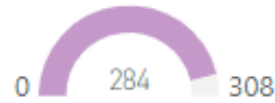
Total Feedback Completed

308

% Completed on Time

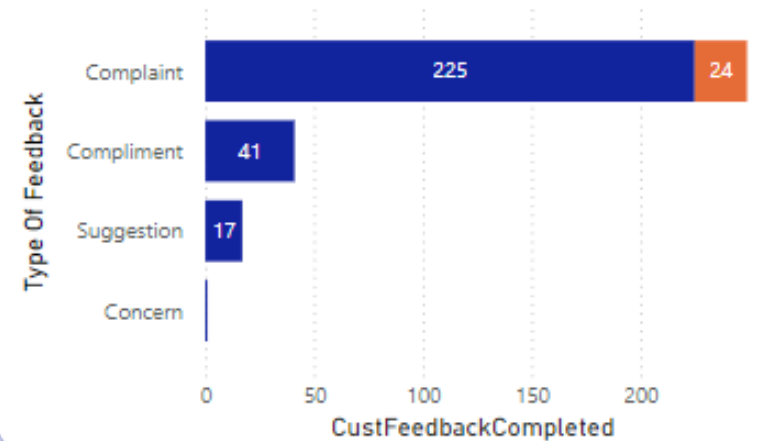
92.21%

Completed Within Timeframe

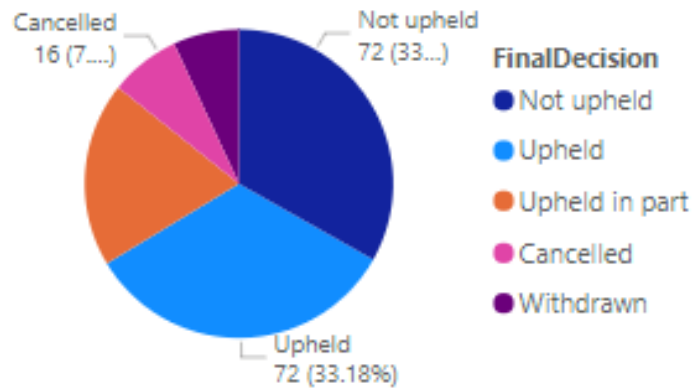


Customer Feedback Completed

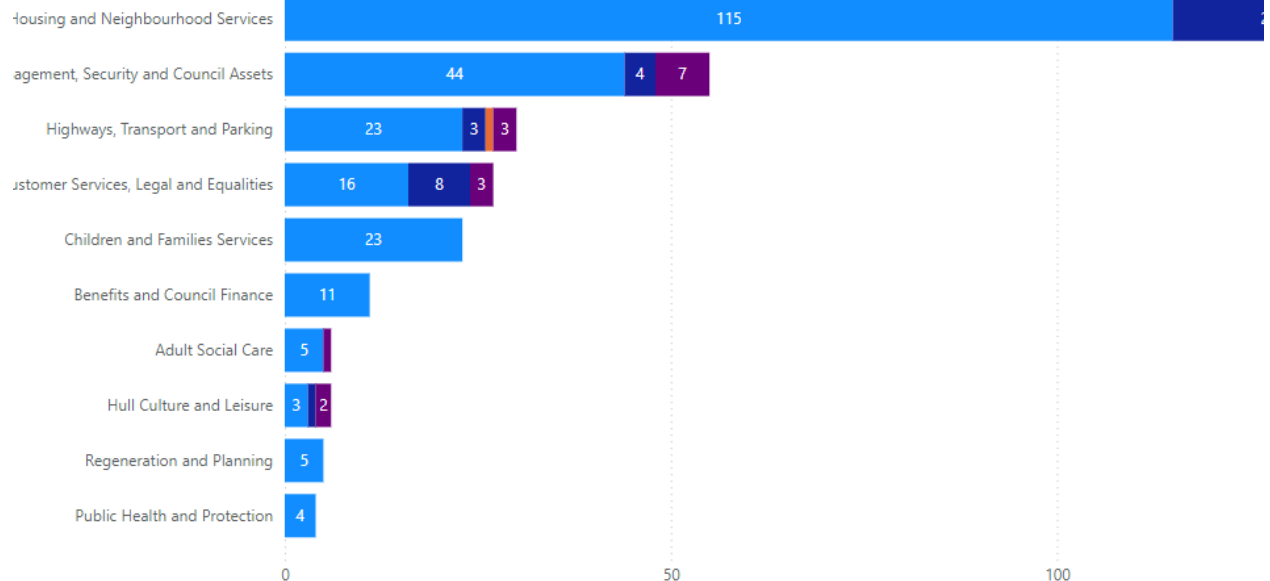
Timeliness ● On Time ● Out of Time



Completed by Final Decision



● Complaint ● Compliment ● Concern ● Suggestion



Feedback