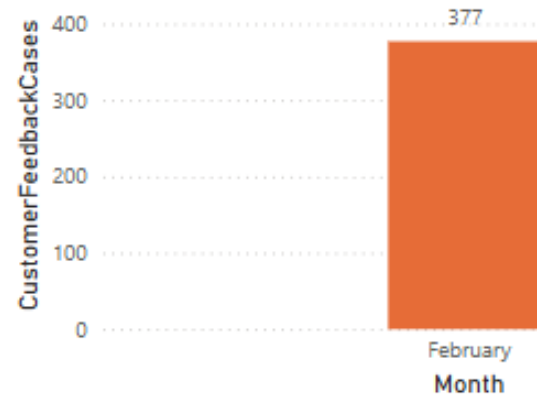


Customer Feedback Report—February 2025

Customer Feedback Cases Opened

Year ● 2025



Total Feedback

377

Total Feedback Completed

358

% Completed on Time

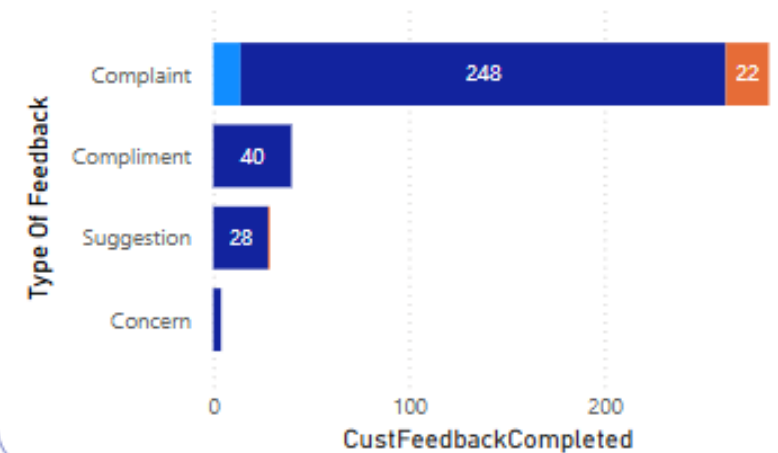
89.66%

Completed Within Timeframe

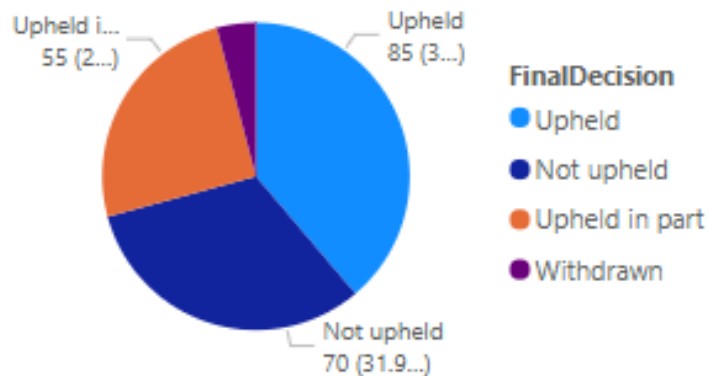


Customer Feedback Completed

Timeliness ● Missing Date ● On Time ● Out of Time



Completed by Final Decision



● (Blank) ● Complaint ● Compliment ● Concern ● Suggestion

