



The Tenants' Forum

18th February 2025

The Guildhall

C1 – 1pm to 3pm

	DISCUSSION	Action by
40	<u>Welcome and Introductions</u>	
40.1	The Chair opened the meeting and followed the usual format of housekeeping rules and fire evacuation procedures. She also informed the members that the code of conduct was in place and reminded people not to talk over others that were talking during the meeting and to put hands up if a question needed to be asked.	
41	<u>Community Managers</u>	
41.1	The Head of Service (Area and Neighbourhood Management) and the East Area Community Manager (Neighbourhoods and Housing) gave a presentation to the Forum (copies available on request). The following questions were taken from the floor:	
41.2	The Chair informed the Forum that for 2 years she had been campaigning for “drop down” kerbs in her area as there were none. As a scooter user, she and others were finding it difficult to access amenities and travel to other parts of the area safely. The Officer responded that the relevant TPO would work with the area NC to look at this issue and report the finding back to the Forum at a future meeting.	CN
41.3	MS asked on the issues of defibrillator, was the person who needed to use them required to do so through a mobile phone or a website? The Officer responded that in the first instance, the person would need to contact the 999 number and they would provide a code to enter the box. The systems then talk a person through the process.	



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41.4	<p>JM asked if the Forum could be given a list of the 61 projects talked about in the presentation to give them a flavour on what was being carried out?</p> <p>The Officer responded that this would be given to the relevant TPO to feed back.</p>	CN
41.5	<p>DC asked that Zig Zag lines needed to be repainted and the double yellows near Thanet Primary School, to try and deter parents parking so near to the school. Also to stop them parking fully on the foot paths.</p> <p>The Officer responded that he would take this issue back to the area NC and speak to Highways on the issue to see what could take place to stop this action by car drivers in the future.</p>	
41.6	<p>MS said that in the East Riding, the Council had spaces dedicated to caravanning and tents for use during festivals and other events. Could our Council not incorporate this idea into planning for events?</p> <p>The Officer responded that under the new mayoral combined Authority, this idea could well be looked at to attract visitors to the city for events.</p>	AS
41.7	<p>CW asked if the Police and Crime Commissioner had any input in the decision-making process for applications to the Crime Prevention Fund?</p> <p>The Officer replied that the Commissioners priorities are considered when approving applications.</p>	
41.8	<p>CW also asked that in relation to the Councils budget, where did the Officers section fit into that?</p> <p>The Officer replied that although there was no statutory right for the Neighbourhood Co-ordination Team to exist, the wider Council thought it a necessary element in the areas to co-ordinate the local Councillors activities and projects. The officer confirmed the budgets are due to be agreed at Council this month</p>	



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<p>41.9</p> <p>41.10</p> <p>41.11</p>	<p>CL stated that the CCTV camera near the shops on Cheltenham Avenue opposite Coleford Grove had been removed. Although the post was still in position, why, as it later transpired that the removal was to put the camera in Sutton, when these roads needed to be protected?</p> <p>The Officer responded asking the relevant TPO to liaise with Civic One to find out if or when the camera for Cheltenham Road and Coleford Grove would be reinstated.</p> <p>JF asked if there was a limit to the number of vape shops allowed to open through the planning process as more were being opened on North Hull?</p> <p>The Officer replied that he would investigate this issue and report back through the relevant TPO to the Forum.</p> <p>Both Officers were thanked for their presentation.</p>	<p>CN</p> <p>AS</p>
<p>42</p> <p>42.1</p> <p>42.2</p>	<p><u>Minutes and Matters Arising</u></p> <p>The minutes of the Tenants' Forum for the 23rd January 2025 were checked, proposed and agreed.</p> <p>Proposed by JS Seconded by CL</p> <p>On point 37.20 CW asked if routine tenancy visits were being carried out?</p> <p>Officers replied that they were and by appointment.</p>	



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43	<p><u>Feedback from TARA's</u></p> <p>The Chair or affiliated person gave a brief update on their TARA's activities to the Forum, the following was received:</p>	
43.1	<p><u>Great Thornton Street TARA</u></p> <p>The GTS TARA Committee members continue to attend relevant meetings such as the Tenants' Forum, MSL and other tenant involvement activities, where the high-rise blocks are a topic for discussion. The group also litter pick to keep the area tidy and livable.</p> <p>We will keep Forum updated on the activities of GTS TARA at the next meeting.</p> <p>At the first meeting of 2025, the group met with Councillors and Officers where discussion took place on Anti-Social Behaviour in the blocks, carpark issues and how they could be rectified.</p> <p>So far this year the group have collected 20 bags of rubbish litterpicking and carried out 8 block inspections.</p> <p>The group received £780 from the Crime Prevention Fund to install shed and garage alarms and to provide solar lighting for the garden and paths.</p>	
43.2	<p><u>Bayswater Court TARA</u></p> <p>The group are continuing to work hard for the block and its residents, by putting their opinions and suggestions forward to the Tenants' Forum and its related subject meetings.</p> <p>The Christmas Raffle and Tombola was held just before the festivities commenced raising over £175 for the TARA. Thanks to all</p> <p>The group also secured £1782 from the Crime Prevention Fund to help residents of the block feel more secure, such as shed and garage alarms, and solar lighting for the carpark. Work to install the equipment will commence in the spring.</p>	



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44	<p><u>Feedback from Group</u></p> <p>The Chair or affiliated person gave a brief update on their group's activities to the Forum, the following was received:</p>	
44.1	<p><u>Neighbourhood Management Project Group</u></p> <p>The first meeting of 2025 has seen Officers from Streetscene and Housing attend to give an update on Service provision, and discussion took place around flytipping, shrub beds and tree maintenance.</p> <p>So far this financial year the following has been achieved by the volunteers:</p> <ul style="list-style-type: none"> • 275 service requests raised because of local area walks • 62 assisted local area walks carried out • 69 local area champion walks carried out • 80 Local Area Champions <p>1555 bags of normal rubbish, 539 bags of recycling, totaling 2094 bags of combined waste, which equates to over 10 tons of rubbish through litterpicking.</p> <p>A new campaign to recruit more champions for local area walks and block champions has been launched.</p>	
44.2	<p><u>Multi Storey Living Project Group</u></p> <p>In January we saw the Manager for Building Safety attend the meeting, providing an update on the work she and her team are carrying out in the blocks.</p> <p>In February the Manager for the High Rise Team attended the meeting to update the group on her teams work in the high-rise and HFO service provision.</p> <p>TPO's along with volunteers will be carrying out more low-rise inspections this year and have launched a new campaign to recruit block champions which should help with this activity.</p> <p>The next meeting of the MSL group is on Monday 3rd March 2025, 10am to 12 noon, the topic is Building Cleaning, so if you live in a high-rise or low-rise, or you carry out flat inspections, you are more than welcome to attend.</p>	



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<p>44.3</p>	<p>25 block champions have been recruited so far.</p> <p><u>Publicity Project Group</u></p> <p>The TPO gave a brief update of the groups work that they are carrying out. This included final preparations for the spring edition of Hull Housing News.</p>	
<p>45</p> <p>45.1</p> <p>45.2</p> <p>45.3</p> <p>45.4</p>	<p><u>Any Other Business</u></p> <p>CL asked why issues were not being dealt with at Salinger House, a sofa had been left outside the front of 5-8, letters to residents had been stuck in door surrounds not put through letterboxes, signs had not been put in notice boards just stuck on the perspex frontage. Surely this was a fire hazard to the block and should be removed immediately.</p> <p>Additionally, KWL have been cutting wood in the inside communal area this was not cleared away, resulting in an additional fire risk.</p> <p>CL also stated the block had not been cleaned since December and she and other residents pay for a monthly cleaning service. CL confirmed she had contacted building cleaning service and advised it would be cleaned in February. CL stated that herself and other residents therefore require a refund for the missed service in January</p> <p>SSm confirmed she would escalate all CL queries and provide feedback</p> <p>CL confirmed she would like the Forum to also be aware of the responses and that for the Refund she wishes this to be a Formal Complaint.</p> <p>The Chair of MSL agreed for the above actions to be further discussed at the next MSL meeting and confirmed that volunteers would carry out an inspection with Officers.</p> <p>CW asked what the Scrutiny Panel was reviewing at the moment?</p>	<p>SSm</p>



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<p>45.5</p>	<p>Officers replied that the group had just finalised the Adaptations report, and this would be presented to the Forum at a future meeting. Following this in April, suggestions from the Forum would be invited for the next review of the group.</p> <p>The TPO informed the group of the upcoming training sessions, they were:</p> <ul style="list-style-type: none"> • Domestic Abuse • TPAS – Repairs and Best Practice • Safeguard Children <p>SSm apologised for an error on the agenda, the next meeting is 18th March – not 12th March as stated.</p>	
<p>46</p> <p>46.1</p>	<p><u>Close of Meeting</u></p> <p>The meeting closed at 2.45pm</p>	

<p>Estimated cost of meeting.</p> <p>Postage, paper, photocopying: £73</p> <p>Refreshments: £79.60</p> <p>Expenses: £3.60</p> <p>Taxis: £0</p> <p>Room Hire: £0</p> <p>Miscellaneous: £0</p> <p>No of invite letters sent: 120</p> <p><u>TOTAL COSTS £156.20</u></p> <p><u>Savings: by emailing, not using headed paper and no cost of room booking £115</u></p>	<p>Details of Meeting.</p> <p>No of Staff at meeting: 6</p> <p>No of guest speakers: 2</p> <p>Councillors at meeting: 0</p> <p>Forum Quorum: 12</p> <p>Tenant members: 9</p> <p>Resident members: 6</p> <p>None members: 0</p> <p>TOTAL No of Volunteers at Meeting: 15</p> <p>Duration of Meeting: 2hrs</p> <p>Pre meeting: 2hrs</p> <p>During meeting: 30hrs</p> <p><u>TOTAL:</u> 42hrs</p>
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