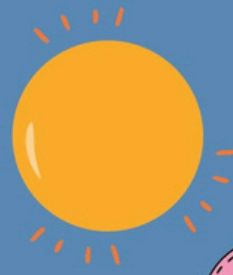


# Tenant Participation Round up



Welcome to our “March Round-Up” newsletter created by the Tenant Participation Team. In here you’ll find highlights of some of the activities that have taken place over the last month. Don’t forget to check out our upcoming events to see what is happening over the next few months!

## What we have been up to in March

The students from Wilberforce College took part in a fundraiser called ‘Mount Muswell’ - a stair climb up and down Muswell Court. Together they raised £279.48 for the TARA, and all the money raised is going towards a Summer Garden Party happening in the summer. A huge thank you to the students that took part in this fundraiser!



Wilberforce Students at Muswell Court

The Repairs and Maintenance Group met to receive presentations from the Asset Planning Manager and the Capital & Revenue Programme Manager. The Officers talked about the work that they undertake in their respective areas, along with things that the Tenants’ Forum and the Repairs Group can do to encourage more people to allow access to their properties for Stock Condition Surveys.

The Tenants’ Forum is open to all Hull City Council Tenants and stakeholder membership is available, meeting monthly to hear from guest speakers and raise any queries they may have.

At this month Tenant’s Forum we welcomed our Operations Manager to talk about all things Rents and Rent Arrears. This gave our volunteers an insight into some of the work that the team does on a daily basis.

Details of future Forum meetings can be found at the end of the newsletter.

A volunteer reported that it would take 7 days to remove a sofa from the communal area of a low-rise block. Following the report, the Assistant Director for Housing changed the procedure so that all items are removed from communal areas immediately, regardless of whether it is a low, medium or high-rise block.



This months Tenants’ Forum



The team attended Forum CIO's "Social Prescribing Day" at Princes Quay. Social Prescribing supports individuals to improve their health, wellbeing and social welfare, and organisations came together to showcase the work that they do and the opportunities on offer. The TP Team attended to showcase activities on offer for both Council Tenants and Residents, with many individuals and organisations interested in our work.



Officers attended the Council's Autism Acceptance Week Marketplace event at The Guildhall. This provided Officers the opportunity to speak and network with other organisations and service users on the work that the Tenant Participation Team do and what opportunities are available.



This month two of our officers visited the Alf Marshall Community Centre to talk to them about the work we do as a team and how they can get involved in their community in the activities we organise.

As the financial year draws to a close, we'd like to celebrate our amazing litterpicking volunteers. In total, they've collected 2304 bags of rubbish, which is equivalent to 11.52 tonnes of waste. Breaking the numbers down further, 585 of these bags were recycling waste. A huge thank you to everyone who gets involved.

If you would like to become a litterpicker for your area, get in touch with the Tenant Participation Team! Equipment and bags are provided.

## MARCH

### FACTS AND FIGURES



105 Bags of rubbish and  
32 Recycling Bags of rubbish  
collected by our volunteers



78 posts with  
over 15,950 views on our social  
media!



15 estate walks  
happened with our  
officers and volunteers



3 residents signed up to be a  
Neighbourhood or Block  
Champions



25 Tenants have signed up  
to take part in our garden  
competition



14 Low, Medium, and High-Rise  
Blocks of Flats inspected by  
volunteers

## UPCOMING EVENTS

If you would like to attend any of these meeting or need more information please contact the team.

### MAY

6

Repairs and Maintenance Group  
10am > 1pm  
Room C1, The Guildhall, HU1 2AA

12

Publicity Project Group  
10am > 12pm  
Warehouse 9, HU1 1HJ

19

Neighbourhood Management Group  
10am > 12pm  
Warehouse 9, HU1 1HJ

21

Tenants' Forum - Customer Services  
10am > 12pm  
Room C1, The Guildhall, HU1 2AA

### JUNE

9

Publicity Project Group  
10am > 12pm  
Warehouse 9, HU1 1HJ

12

Web Review Focus Session  
1pm > 2:30pm  
Room C1, The Guildhall, HU1 2AA

16

Tenants' Forum - Damp and Mould  
10am > 12pm  
Room C1, The Guildhall, HU1 2AA

24

Tenants' Forum - Building Safety  
1pm > 3pm  
Room C1, The Guildhall, HU1 2AA

Please be aware dates and times are subject to change.



Our TP Officer taking part in flat inspections with one of our volunteers!

## FOLLOW US!



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