

Quick index of Useful Telephone Numbers

<p>The Pension Service: to follow up on State Pension (SP) and Pension Credit (PC) claims already made and make general queries for SP and PC claims.</p> <p>Complaints: If a person would like to complain about an SP or PC issue, they should also use this number to report the matter</p>	<p>0800 731 0469 0800 731 0464 – Text phone Service</p>
<p>Pension Credit Application Line: Free phone</p> <p>Claim on-line- https://apply-for-pension-credit.service.gov.uk/start</p>	<p>0800 99 1234 0800 169 0133 – Text phone Service</p>
<p>State Pension: to claim by phone or ask for a claim form</p> <p>Claim on-line</p>	<p>Telephone: 0800 731 7898 Get your State Pension - GOV.UK (www.gov.uk)</p>
<p>Attendance Allowance (AA) Helpline: also for DLA queries from people on DLA who were age 65 or over as of 08/04/13.</p> <p>Complaints: If a person wishes to complain about an AA issue, they should use this number too</p>	<p>0800 731 0122 0800 731 0317 -Text phone number</p>
<p>Personal Independence Payment – Claim Line</p>	<p>0800 917 2222 – free-phone claim line 0800 917 7777 – Text phone claim service</p>
<p>Personal Independence Payment – to make a query about a PIP claim already made, to report changes in circumstances</p> <p>Complaints: Please also use this number to complain about a PIP issue</p>	<p>0800 121 4433 0800 121 4493– Text phone service</p>
<p>Carer's Allowance (CA) Unit: For making claims and for information / advice on Carers Allowance and Carers Credit</p> <p>Complaints: Please also use this number to complain about a PIP issue</p>	<p>0800 731 0297 0800 731 0317– Text phone service On-line claims: www.gov.uk/apply-carers-allowance</p>
<p>Winter Fuel Helpline: information and advice</p>	<p>0800 731 0160</p>
<p>Jobcentre Plus. For general benefit enquiries for Jobseeker's Allowance (JSA), Income Support (IS), Employment and Support (ESA).</p> <p>Complaints: Please also use this number to complain about an ESA or IS issue</p>	<p>0800 169 0310 0800 169 0314 – Text phone Service</p>
<p>Universal Credit helpline - Full Service Universal Credit text phone UC Complaints</p>	<p>0800 328 5644 0800 328 1344 Make a complaint about JSA or UC - DWP</p>

General complaints about the Department for Work and Pensions ([Complaints procedure - Department for Work and Pensions - GOV.UK](#)) - If you have a general complaint about the Department for Work and Pensions itself which is not related to service you have received, please write to:

DWP Complaints

Post Handling Site B

Wolverhampton

WV99 2GY