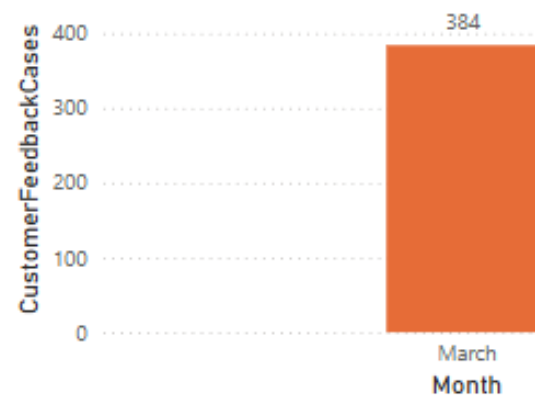


Customer Feedback Report—March 2025

Customer Feedback Cases Opened

Year ● 2025



Total Feedback

384

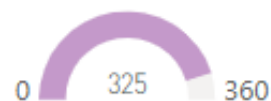
Total Feedback Completed

360

% Completed on Time

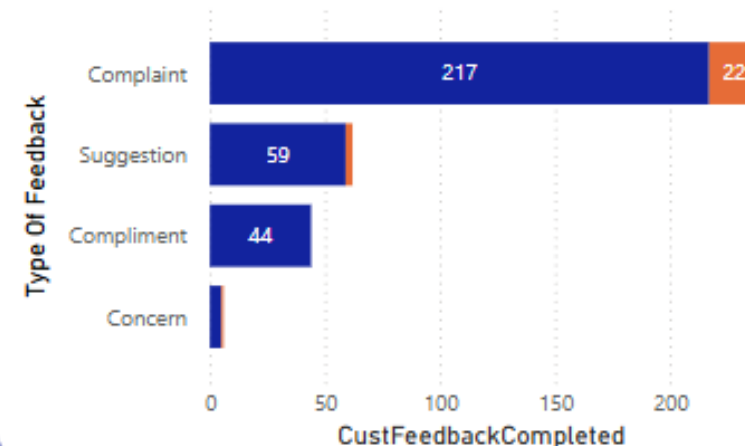
90.28%

Completed Within Timeframe

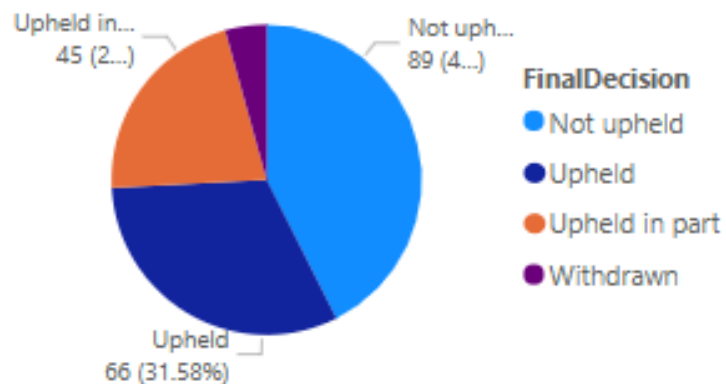


Customer Feedback Completed

Timeliness ● On Time ● Out of Time



Completed by Final Decision



● Complaint ● Compliment ● Concern ● Suggestion

