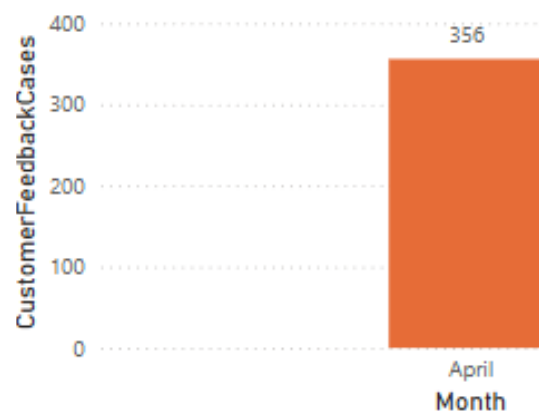


Customer Feedback Report—April 2025

Customer Feedback Cases Opened

Year ● 2025



Total Feedback

356

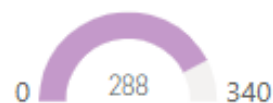
Total Feedback Completed

340

% Completed on Time

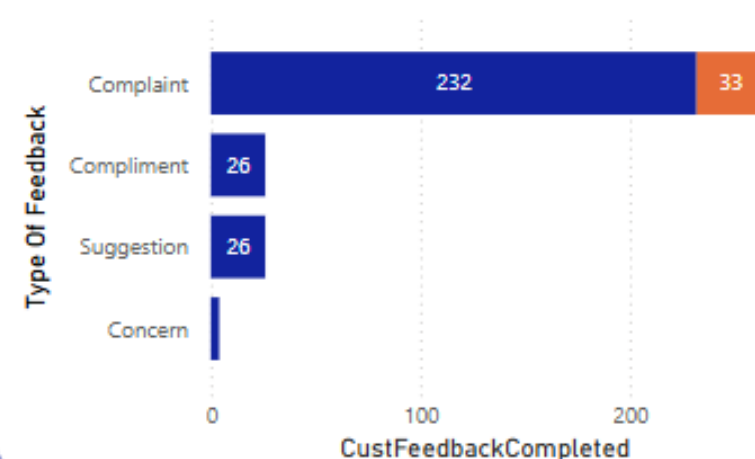
84.71%

Completed Within Timeframe

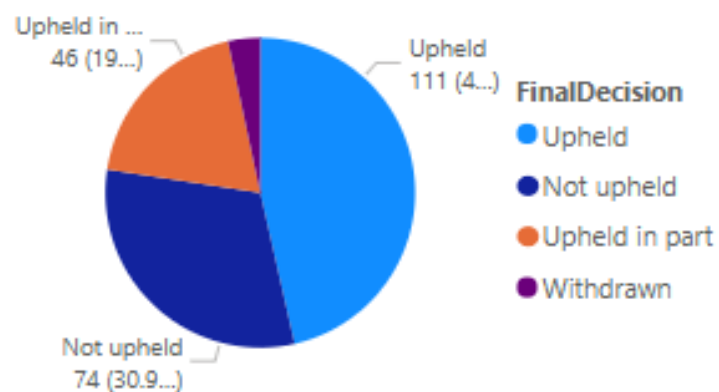


Customer Feedback Completed

Timeliness ● On Time ● Out of Time



Completed by Final Decision



Complaint ● Compliment ● Concern ● Suggestion

