### Resident and visitor digital permits

Resident and visitor digital parking permits are valid for use in resident parking zones throughout the city of Hull where parking is signposted as resident or shared use parking only.

To qualify for either a resident or visitor digital parking permit your address must be located in a resident parking zone (link to the list of controlled zones).

Your eligibility will be confirmed through the application process by entering your property address.

- The number of digital resident parking permits allowed per property is unlimited
- Current permit prices are displayed on MiPermit
- The number of digital visitor permits allowed per property is variable dependent on the zone

### How to apply for a resident digital permit

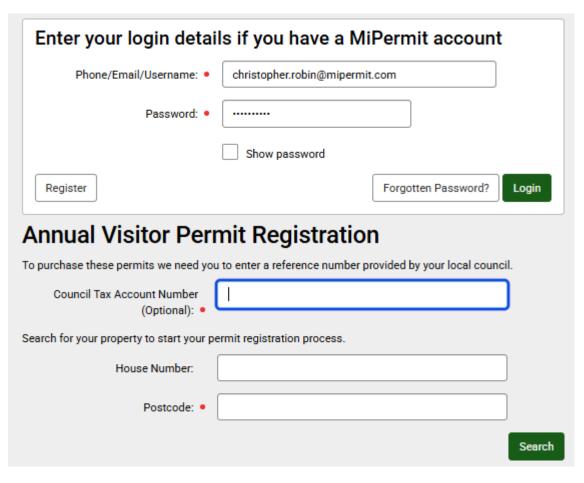
Visit Buy Digital Permits page on MiPermit via the link below –

MiPermit Hull City Cashless Parking and Digital Permits

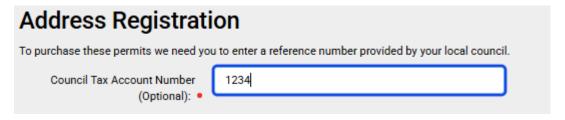
Select **Resident Permit** or **Resident Permit Free** (Grandad Rights) depending on your eligibility.

<b>Home</b> The MiPermit portal home page	Purchase Digital Permits		
Pay for Parking Pay now, without logging in	You can purchase a variety of digital permits to use at without paying each time you visit a location.	You can purchase a variety of digital permits to use at participating locations. These allow you to park without paying each time you visit a location.	
Buy Digital Permits Purchase new permits	Discretionary Permits	NHS Key Worker Permits	
How it Works Help with using MiPermit	Click here to purchase a Discretionary permit which will enable you to park without paying at the parking location on a daily basis.	Click here to purchase an NHS Key Worker permit which will enable you to park without paying at the parking location on a daily basis.	
Contact Details on how to contact us	Season Tickets		
	Click here to purchase a Season Ticket which will enable you to park without paying at the parking location on a daily basis.		
	Residents Permits		
	Annual Visitor Permits	Daily Visitor Permit Application	
	Residents living within a Stadium zone can apply for up to 2 annual visitor permits. These are valid for use at the parking location daily without paying.	To purchase a daily visitor permit (formerly Scratchcard), you will need to first fill in the online application form and provide your proof of address. Once approved, you will then be able to purchase Daily Visitor Permits.	
	Residents Permit Free	Residents Permits	
	Residents living within a Stadium zone and who used the permit scheme when it was free of charge in the past, are entitled to a free resident permit (previously known as a Residents Permit Free here.	Residents living within a controlled parking zone can apply for permits for all of the occupants of their household to park in these areas.	
	Temporary Permits	Residents Carer Permits	
	For residents living within a controlled parking zone, if you do not have the necessary documents on hand, you can apply for a temporary permit which will enable you to park at the parking location for up to 2 weeks.	Residents who receive care from Friends or Families can apply a parking permit for the carer.	

If you have previously registered an account, please enter your username and password and click Login.



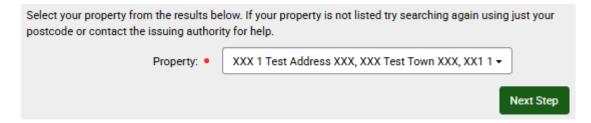
If you are applying as a **New User**, on the Address Registration page, enter your Council tax account number if you know.



Enter your post code and press search.

Search for your property to start your pe	ermit registration process.	
House Number:		
Postcode: •	XX1 XKH	
		Search

Select your property from the list of addresses displayed and click next step.



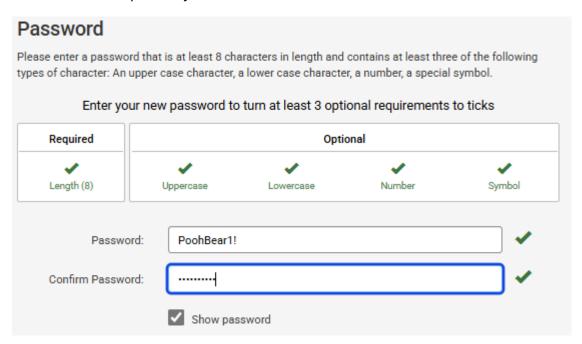
You will be taken to the registration page where you will be asked for additional information. You can either log in an existing account or set up a new user. For a new user enter your first and last name.



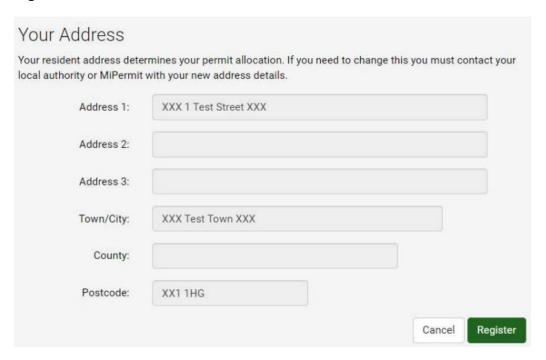
Then enter your email address. Make sure this is correct because all your receipts and reminders for your permits will be sent to this email address. You are not required to enter a telephone number as well.



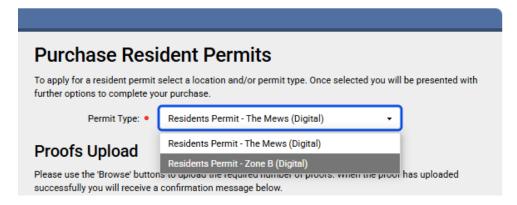
Enter a password that contains at least 1 upper case character, 1 lower case character, a number and a special symbol.



Your address will be automatically filled in. Press **Register** to complete your account registration.

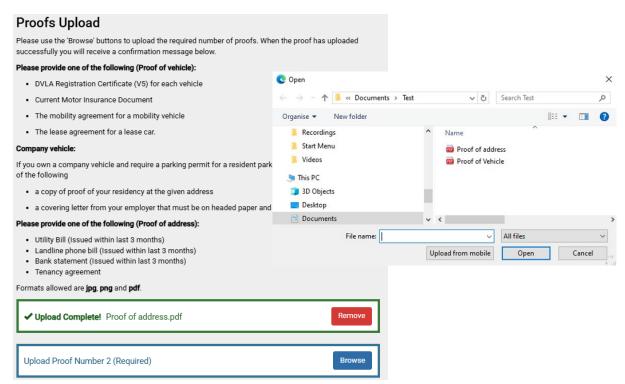


You will be automatically redirected to the purchase resident digital permits page. Where you will have the option to select your resident zone.

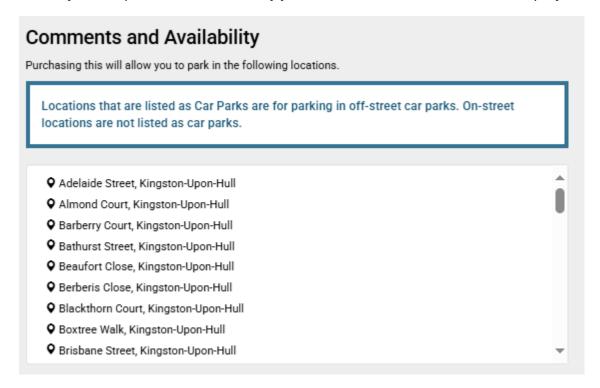


Choose which permit you wish to purchase

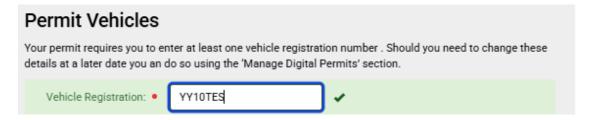
Scroll down to upload Proofs required for your parking permit application. Click Browse to find the proof file for upload.



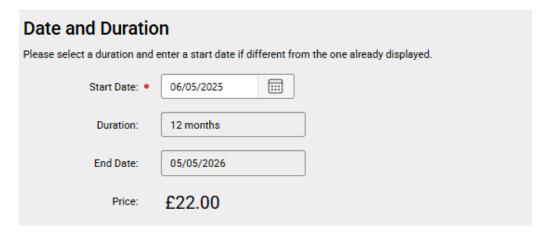
Where you can park will be defined by your zone and in the list of streets displayed.



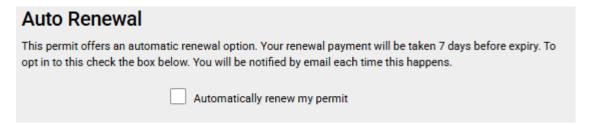
Enter the vehicle registration you want to purchase this digital permit for



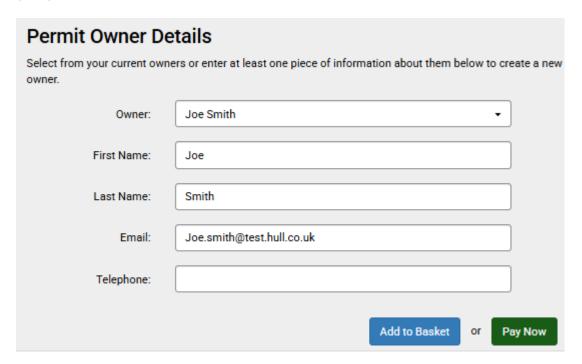
Choose the date you want your virtual permit to start from. This can be a maximum of 30 days in advance. The amount for the permit is automatically filled in based on the type of permit you are applying for.



Choose whether you want your permit to automatically renew next year. You will be sent a notification 7 days before this happens to remind you.

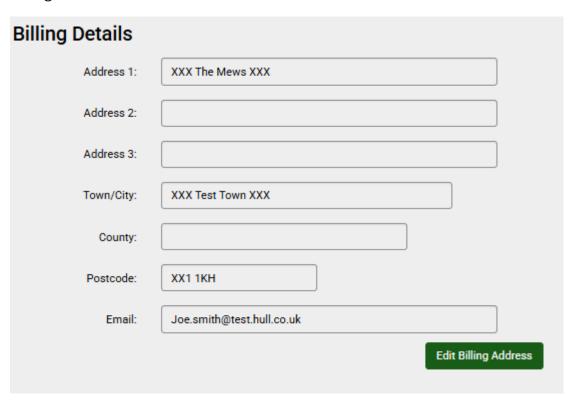


Your details as the account holder will be automatically filled in as the digital permit owner.



Choose to pay now to complete the purchase or add to your basket to check out at your convenience.

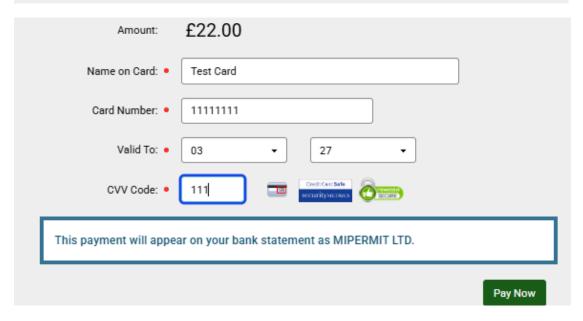
When select Pay now, you will see your property address and email been auto filled as Billing details.



To complete this permit application, please enter your payment card details here if a payment is required and then click Pay Now.

### Secure Payment Details VISA •

To complete this permit application, please enter your payment card details here if a payment is required. Payment will be made once your permit application is approved. No payment will be taken should your permit application be declined.



Once Payment completed, you will see the confirmation page with your reference number.

# Thank you for your purchase

You will shortly receive a confirmation email which will give you information on your permit and advise how to make changes if needed.

Your reference number is: 185285268

#### **Administrator Note**

If this is a new account the customer will shortly receive their temporary login details by email or SMS. The temporary password is valid for **7 days**.

#### How to apply for digital annual visitor permit

To apply for an annual visitor permit, you do not need to hold a resident parking permit however you must live within Stadium Zone to be eligible to apply for an annual visitor permits. You can only apply maximum of 2 annual visitor permits.

Visit Buy Digital Permits page on MiPermit via the link below –

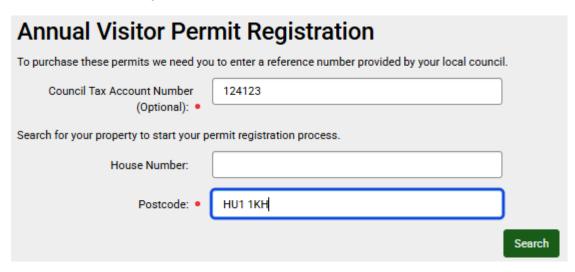
MiPermit Hull City Cashless Parking and Digital Permits

#### Select Annual Visitor Permits.

You will be taken to the purchase annual visitor permits screen. If you have already a user account setup on MiPermit, enter your email address and password and select **Login.** 

Enter your login details if y	ou have a MiPermit account
Phone/Email/Username: • christe	opher.robin@mipermit.com
Password: • ·······	
☐ Sho	ow password
Register	Forgotten Password? Login
Annual Visitor Permit F	Registration
To purchase these permits we need you to enter	a reference number provided by your local council.
Council Tax Account Number (Optional):	
Search for your property to start your permit regi	stration process.
House Number:	
Postcode: •	
	Search

If you are applying as a new user, entre the Council Tax reference number if you know and the Postcode of your address and click Search.



Select your property from the list of addresses displayed and click next step.

Select your property from the results below. If your property is not listed try searching again using just your postcode or contact the issuing authority for help.		
Property: •	XXX 1 Test Address XXX, XXX Test Town XXX, XX1 1 ▼	
	Next Step	

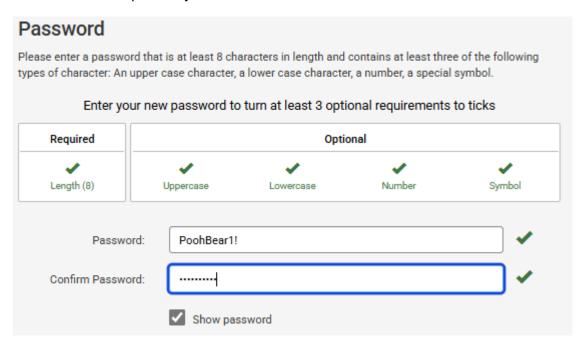
You will be taken to the registration page where you will be asked for additional information. You can either log in an existing account or set up a new user. For a new user enter your first and last name.



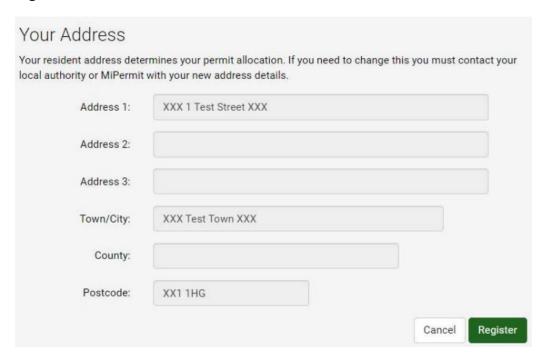
Then enter your email address. Make sure this is correct because all your receipts and reminders for your permits will be sent to this email address. You are not required to enter a telephone number as well.



Enter a password that contains at least 1 upper case character, 1 lower case character, a number and a special symbol.



Your address will be automatically filled in. Press **Register** to complete your account registration.

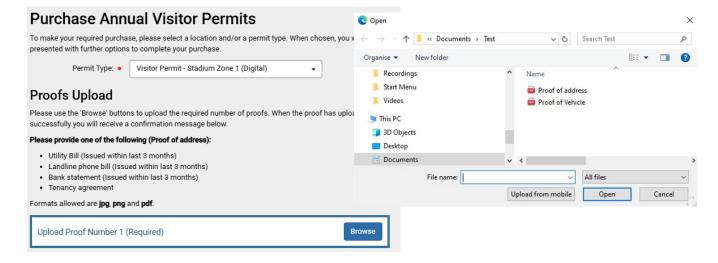


You will be automatically redirected to the purchase resident annual visitor permits page. You will only see the visitor permits for the zone your account is linked with.

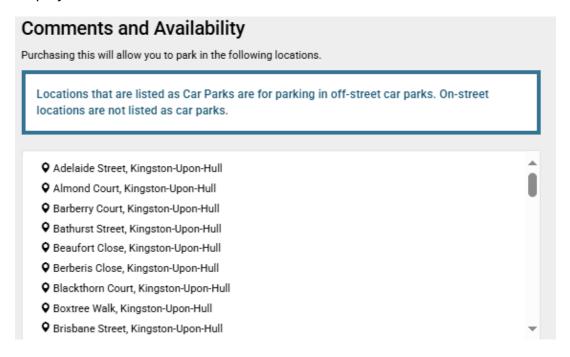
# Purchase Annual Visitor Permits To make your required purchase, please select a location and/or a permit type. When chosen, you will be presented with further options to complete your purchase. Permit Type: Visitor Permit - Stadium Zone 1 (Digital)

Upload Proofs required for your parking permit application. For Annual visitor permits, we would only require Proof of address.

Click Browse and select the proof of document for upload and click Open to upload the document.



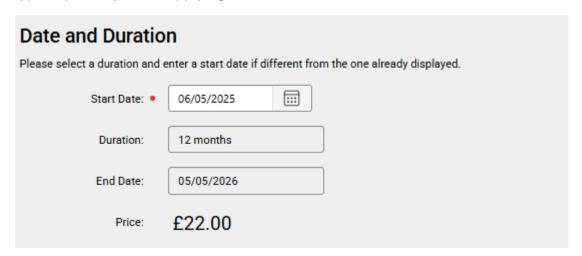
Where your visitors can park will be defined by your zone and in the list of streets displayed.



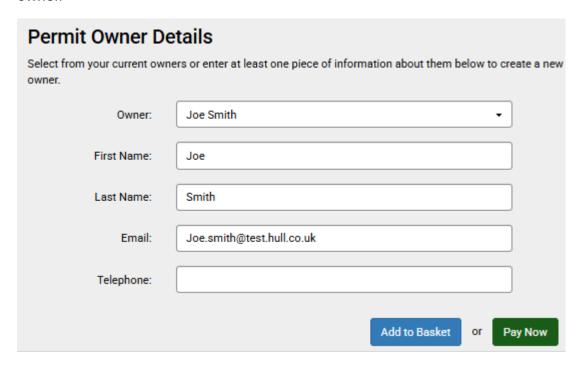
If you know the vehicle registration number of your visitor, please enter the Vehicle Registration. You do not need to provide the vehicle registration number now if you do not know your visitor's vehicle registration number. You can add or change the vehicle registration number at a later date using the 'Manage Digital Permits' section and select "Annual Visitor Permits".

Permit Vehicles	
	e vehicle registration number now if you do not know your visitor's vehicle add or change the vehicle registration number at a later date using the 'Manage elect "Annual Visitor Permits".
Vehicle Registration:	

Choose the date you want your digital permit to start from. This can be a maximum of 30 days in advance. The amount for the permit is automatically filled in based on the type of permit you are applying for.

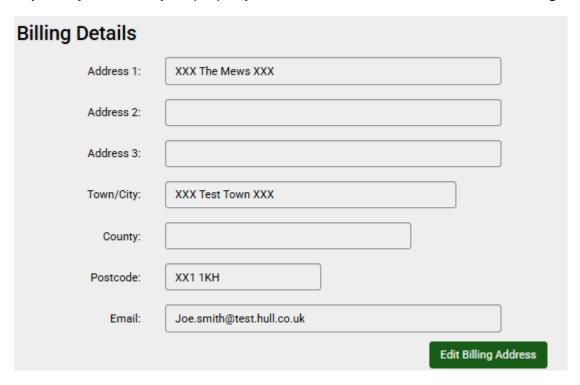


Your details as the account holder will be automatically filled in as the virtual permit owner.

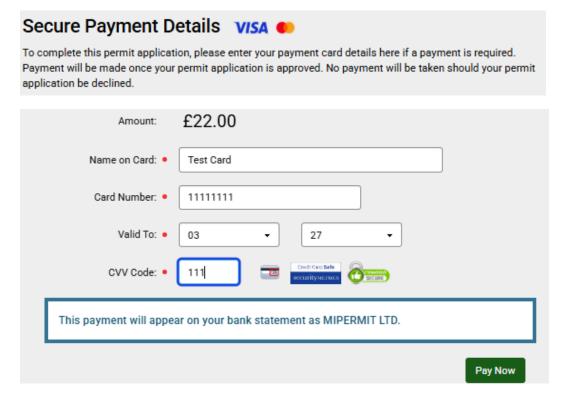


Choose to pay now to complete the purchase or add to your basket to check out at your convenience.

Pay now, you will see your property address and email been auto filled as Billing details.



To complete this permit application, please enter your payment card details here if a payment is required.



Once Payment completed, you will see the confirmation page with your reference number.

## Thank you for your purchase

You will shortly receive a confirmation email which will give you information on your permit and advise how to make changes if needed.

Your reference number is: 185285268

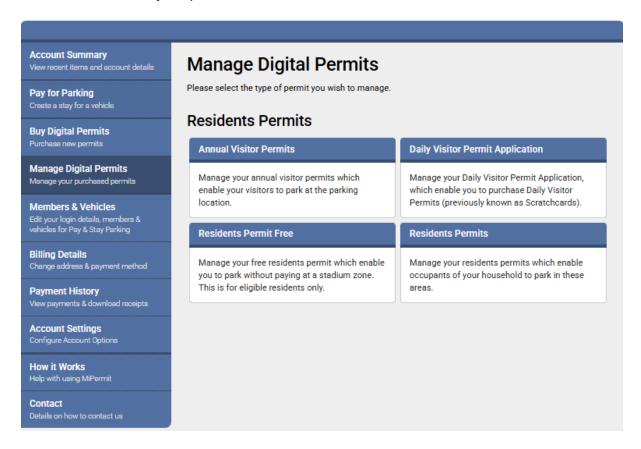
#### **Administrator Note**

If this is a new account the customer will shortly receive their temporary login details by email or SMS. The temporary password is valid for **7 days**.

# To Change or Renew your resident parking permit or annual visitor parking permits

Once your annual visitor permit request has been approved, you can make change to your visitor permits by Select the option - Manage Digital Permits on the left hand side and select - Annual Visitor Permits or Resident Permits.

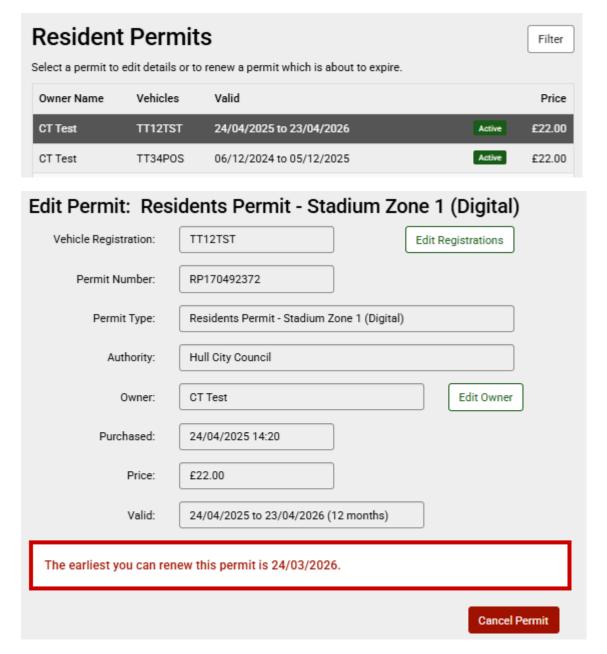
You can add or amend a Vehicle Registration number or change the permit holders here. You can also renew your permits here.



On Resident Permits page, select the vehicle you want to Make Changes to.

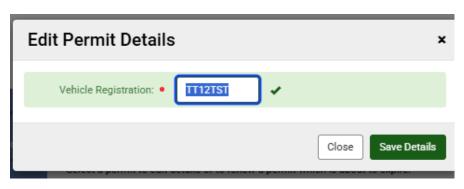


The details of the Resident permit selected will display.

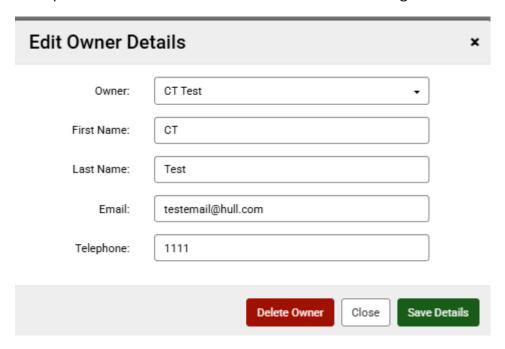


Select Edit Registrations or Edit Owner based on what is required.

Edit Registrations, you can amend your Vehicle Registration and Click Save Details to save the change.



To edit Permit Owner, if required. Enter a new First name, Last name, Email address and a telephone number. Click Save Details to save the changes.



You should see the change instantly.

You can select Cancel Permit if desire.

The Renew Permit option will be available here when your permit is due for renewal.



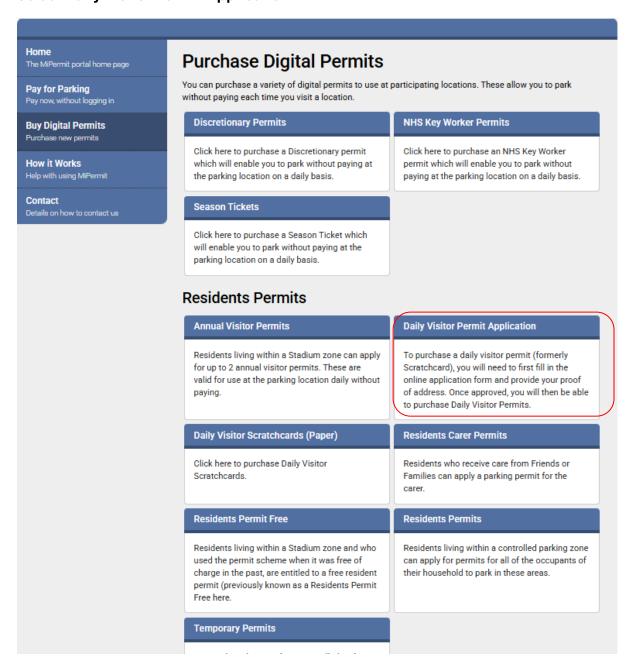
#### How to apply and purchase digital Daily Visitor Permit

To purchase Digital Daily Visitor Permits, you will need to first fill in the online application form and provide your proof of address for approval.

Visit Buy Digital Permits page on MiPermit via the link below -

MiPermit Hull City Cashless Parking and Digital Permits

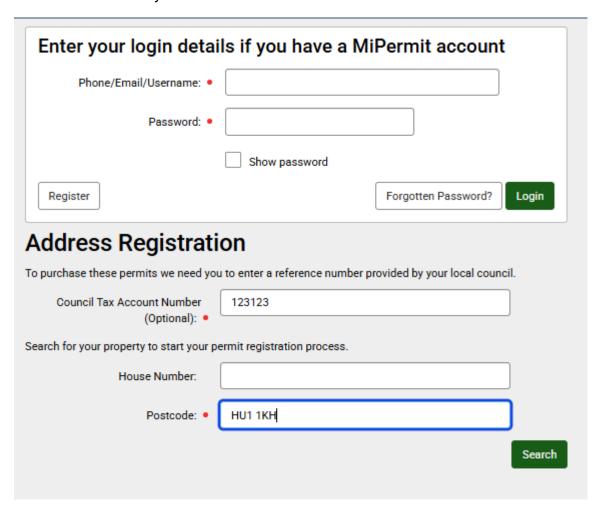
Select Daily Visitor Permit Application.



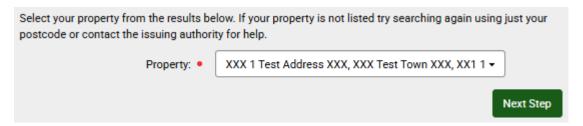
You will be taken to the Address Registration screen. If you have already a user account setup on MiPermit, enter your email address and password and select **Login.** 

Enter your login details if you have a MiPermit account	
Phone/Email/Username: • christopher.robin@c	hipside.com
Password: •	
☐ Show password	
Register	Forgotten Password? Login
Address Registration	
To purchase these permits we need you to enter a reference nu	umber provided by your local council.
Council Tax Account Number (Optional): •	
Search for your property to start your permit registration proces	SS.
House Number:	
Postcode: •	
	Search

If you are applying as **a new user**, entre the Council Tax reference number if you know and the Postcode of your address and click Search.



Select your property from the list of addresses displayed and click next step.



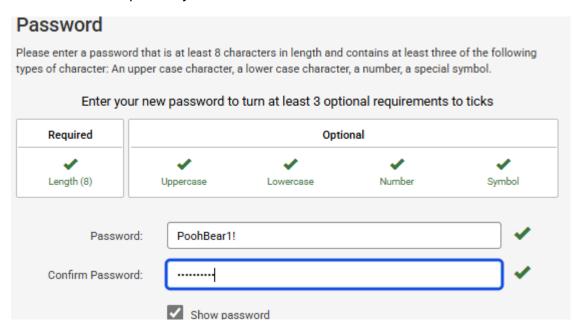
You will be taken to the registration page where you will be asked for additional information. You can either log in an existing account or set up a new user. For a new user enter your first and last name.



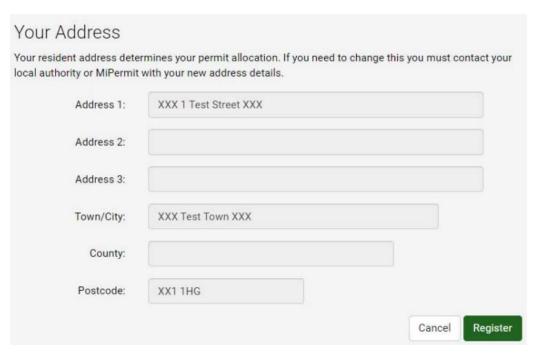
Then enter your email address. Make sure this is correct because all your receipts and reminders for your permits will be sent to this email address. You are not required to enter a telephone number as well.



Enter a password that contains at least 1 upper case character, 1 lower case character, a number and a special symbol.



Your address will be automatically filled in. Press **Register** to complete your account registration.

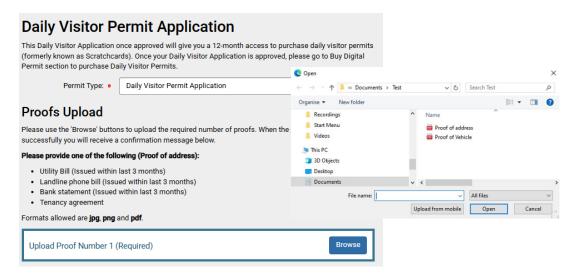


You will be automatically redirected to the Daily visitor permit application page.

# Daily Visitor Permit Application This Daily Visitor Application once approved will give you a 12-month access to purchase daily visitor permits (formerly known as Scratchcards). Once your Daily Visitor Application is approved, please go to Buy Digital Permit section to purchase Daily Visitor Permits. ■ Permit Type: ■ Daily Visitor Permit Application ▼

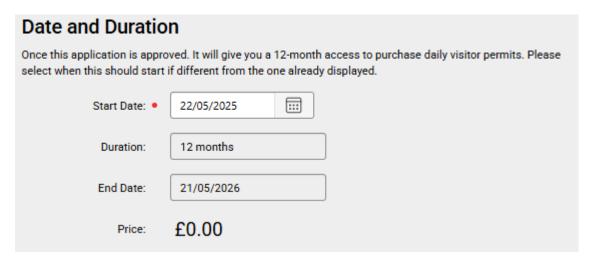
Upload Proofs required for your parking permit application. For Daily visitor permit application, we would only require Proof of address.

Click Browse and select the proof of document for upload and click Open to upload the document.

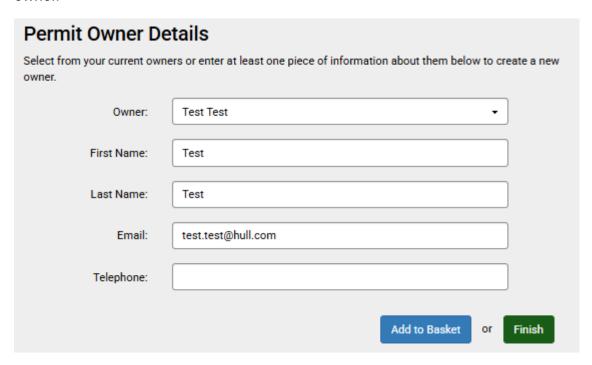


Once this application is approved. It will give you a 12-month access to purchase daily visitor permits. Please select when this should start if different from the one already displayed.

This Daily visitor permit application is not chargeable.

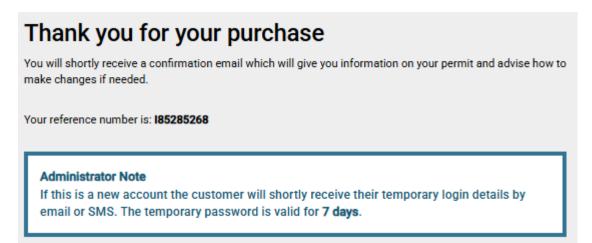


Your details as the account holder will be automatically filled in as the virtual permit owner.



Choose Finish or add to your basket to check out at your convenience.

Finish, you will see the confirmation page with your reference number.



# How to purchase Daily Visitor Permit (formally known as Scratch cards)

Once your Daily Visitor Permit Application has been approved. Visit Buy Digital Permits page on MiPermit via the link below –

MiPermit Hull City Cashless Parking and Digital Permits

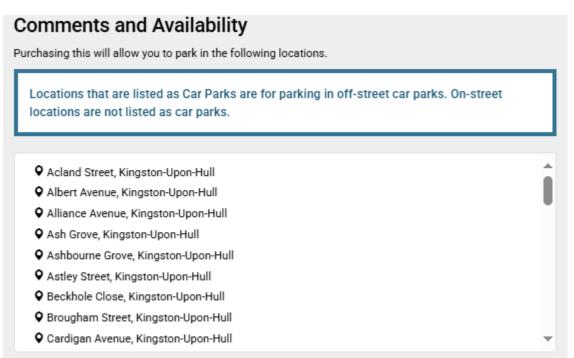
#### Select Daily Visitor Permits



You will be automatically redirected to the purchase Visitor permits page. Where you will have the option to select your resident zone.

# Purchase Visitor Permits To make your required purchase, please select a location and/or a permit type. When chosen, you will be presented with further options to complete your purchase. Permit Type: Visitor Scratchcard - Stadium Zone 1 (Digital) (10 bul •

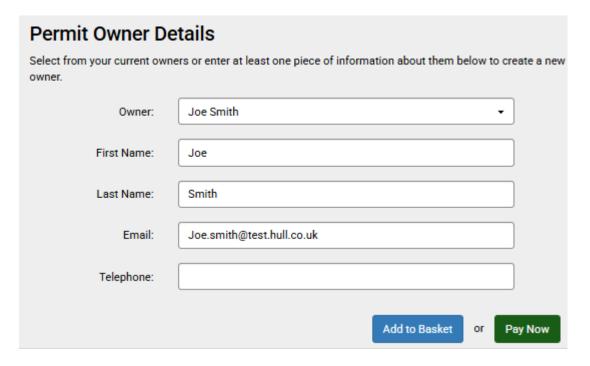
Where your visitors can park will be defined by your zone and in the list of streets displayed.



Please enter the how many daily visitors permit you wish to purchase. You can buy up to 10 daily visitor permits each month. The cost of a daily visitor permit is currently 75p.

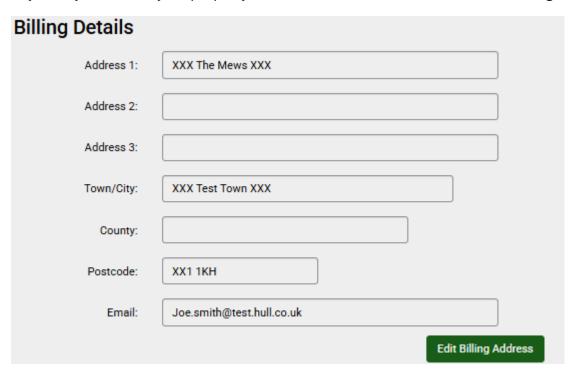


Your details as the account holder will be automatically filled in as the virtual permit owner.

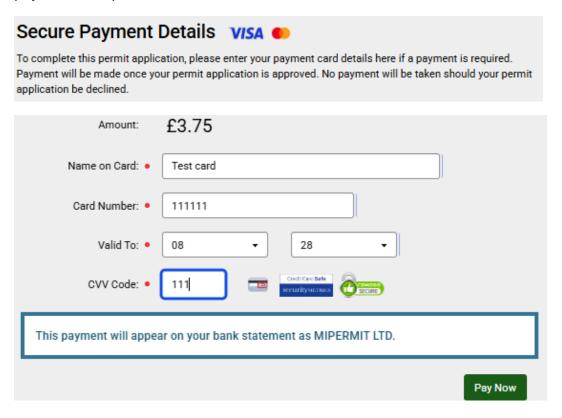


Choose to pay now to complete the purchase, or add to your basket to check out at your convenience.

Pay now, you will see your property address and email been auto filled as Billing details.



To complete this permit application, please enter your payment card details here if a payment is required.



Once Payment completed, you will see the confirmation page with your reference number.

# Thank you for your purchase

You will shortly receive a confirmation email which will give you information on your permit and advise how to make changes if needed.

Your reference number is: 185285268

#### **Administrator Note**

If this is a new account the customer will shortly receive their temporary login details by email or SMS. The temporary password is valid for **7 days**.

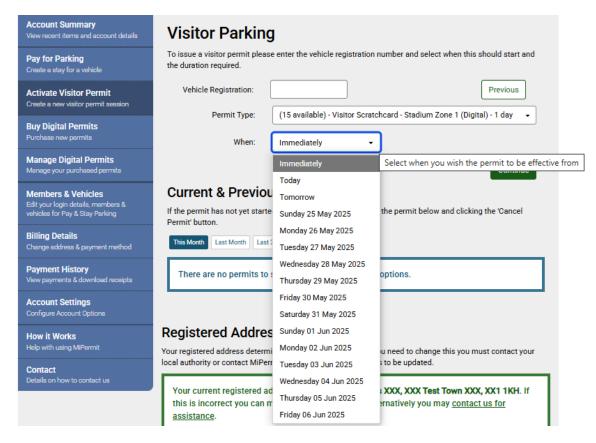
#### How to activate Daily Visitor Permits (Scratch cards)

Visit Buy Digital Permits page on MiPermit via the link below -

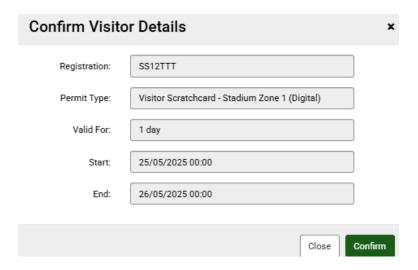
MiPermit Hull City Cashless Parking and Digital Permits

Select Activate Visitor Permit at the left hand side of menu.

On Visitor Parking page, enter the vehicle registration number you wish to activate and select the date the permit need to be activated for and then click Continue button.

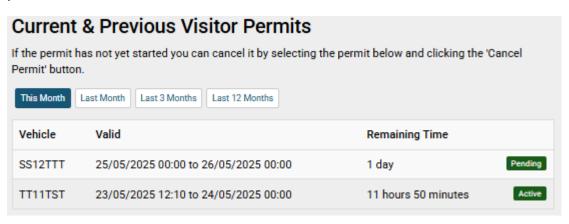


A window will pop up and select Confirm if all details are correct.



You will see the permit display on the page.

If the valid date is today, the status will show Active. Otherwise, you will see Pending for permit with future dates.



#### How to apply and purchase digital Carer permit

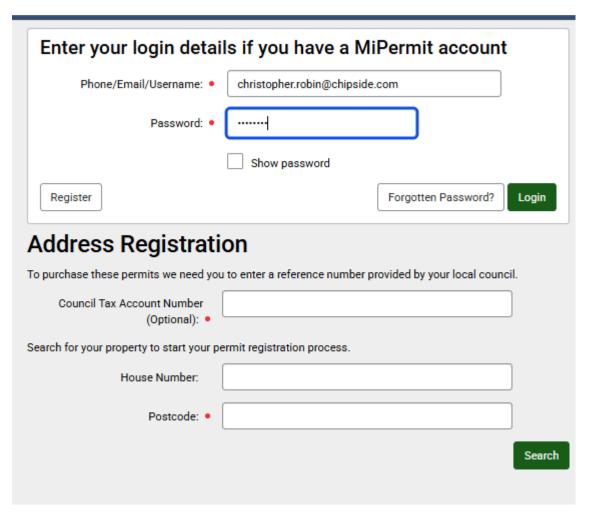
Visit Buy Digital Permits page on MiPermit via the link below -

MiPermit Hull City Cashless Parking and Digital Permits

#### Select Resident Carer Permit



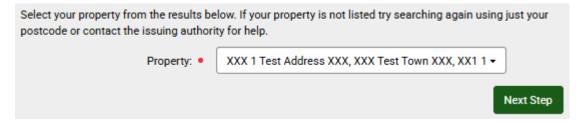
You will be taken to the Address Registration screen. If you have already a user account setup on MiPermit, enter your email address and password and select **Login.** 



If you are applying as a **new user**, entre the Council Tax reference number if you know and the Postcode of your address and click Search.

Enter your login deta	ils if you have a Mi	Permit account
Phone/Email/Username: •		
Password: •		
	Show password	
Register		Forgotten Password? Login
Address Registrat	ion	
To purchase these permits we need yo	u to enter a reference number p	rovided by your local council.
Council Tax Account Number (Optional): •	123123	
Search for your property to start your p	permit registration process.	
House Number:		
Postcode: •	ни1 1кн	
		Search

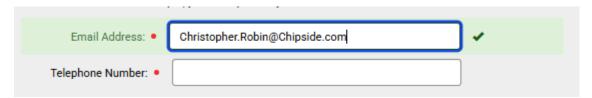
Select your property from the list of addresses displayed and click next step.



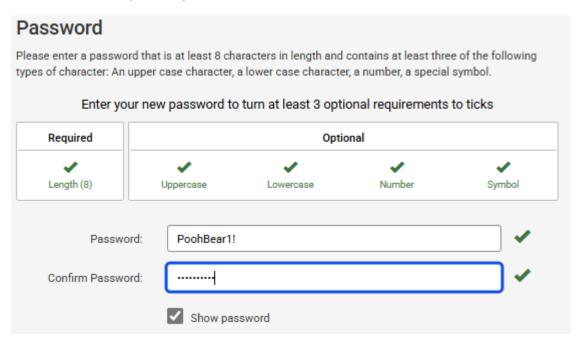
You will be taken to the registration page where you will be asked for additional information. You can either log in an existing account or set up a new user. For a new user enter your first and last name.



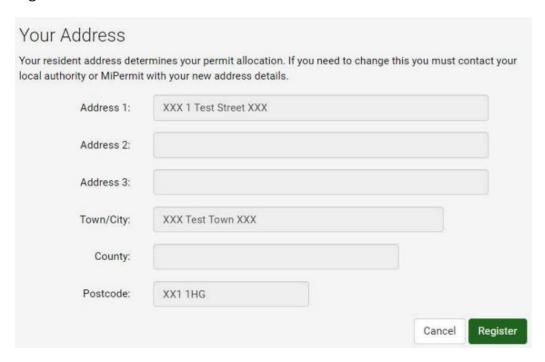
Then enter your email address. Make sure this is correct because all your receipts and reminders for your permits will be sent to this email address. You are not required to enter a telephone number as well.



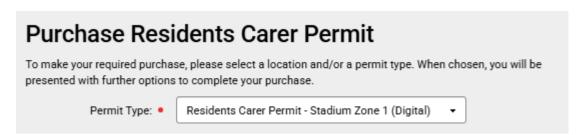
Enter a password that contains at least 1 upper case character, 1 lower case character, a number and a special symbol.



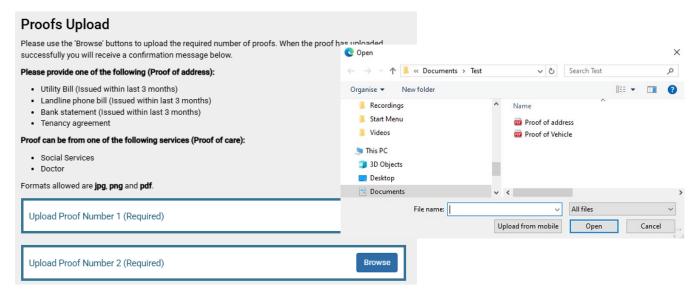
Your address will be automatically filled in. Press **Register** to complete your account registration.



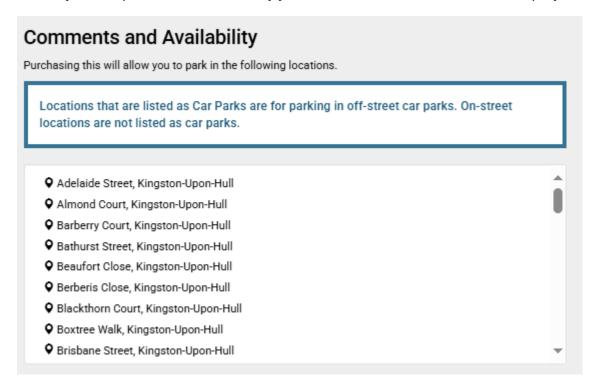
You will be automatically redirected to the Residents Carer permit application page. Where you will have the option to select your resident zone under Permit Type drop down list.



Scroll down to upload Proofs required for your parking permit application. Click Browse to find the proof file for upload.



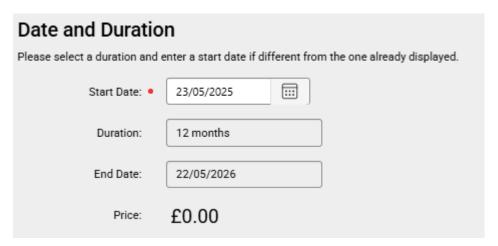
Where you can park will be defined by your zone and in the list of streets displayed.



Enter the vehicle registration you want to purchase this virtual permit for

# Permit Vehicles Your permit requires you to enter at least one vehicle registration number . Should you need to change these details at a later date you and o so using the 'Manage Digital Permits' section. Vehicle Registration: YY10TES

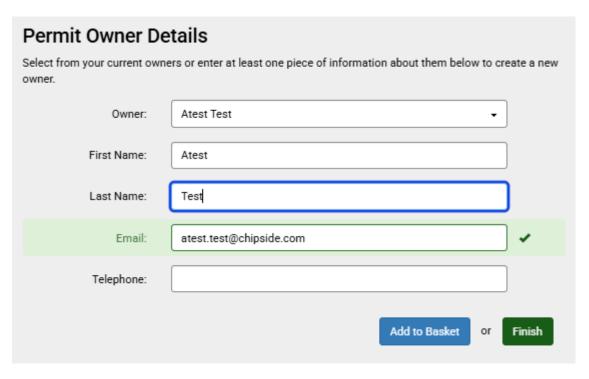
Choose the date you want your virtual permit to start from. This can be a maximum of 30 days in advance. The amount for the permit is automatically filled in based on the type of permit you are applying for.



Choose whether or not you want your permit to automatically renew next year. You will be sent a notification 7 days before this happens to remind you.

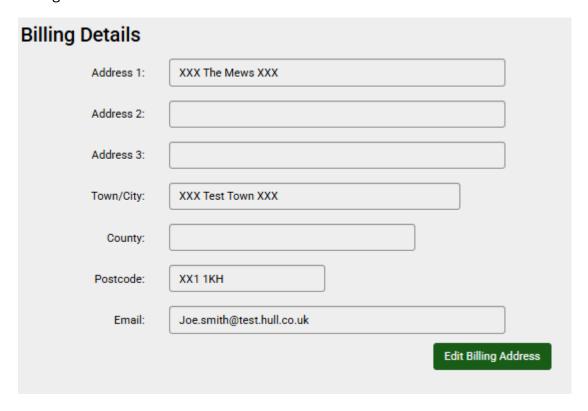
Auto Renewal
This permit offers an automatic renewal option. Your renewal payment will be taken 7 days before expiry. To opt in to this check the box below. You will be notified by email each time this happens.
Automatically renew my permit

Your details as the account holder will be automatically filled in as the virtual permit owner.

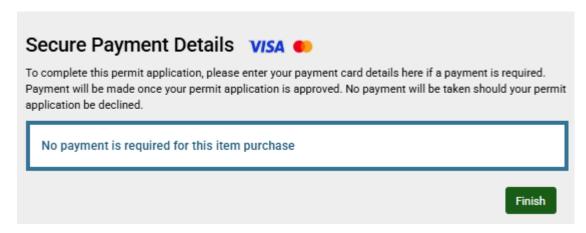


Choose to Finish to complete the purchase, or add to your basket to check out at your convenience.

When select Pay now, you will see your property address and email been auto filled as Billing details.



To complete this permit application, click Finish.



You will see the confirmation page with your reference number.

### Thank you for your purchase

You will shortly receive a confirmation email which will give you information on your permit and advise how to make changes if needed.

Your reference number is: 185285268

#### Administrator Note

If this is a new account the customer will shortly receive their temporary login details by email or SMS. The temporary password is valid for **7 days**.

#### How to purchase Carer Worker Permits

If you are a professional care provider, you can purchase Carer worker permits for your employees.

Visit Buy Digital Permits page on MiPermit via the link below -

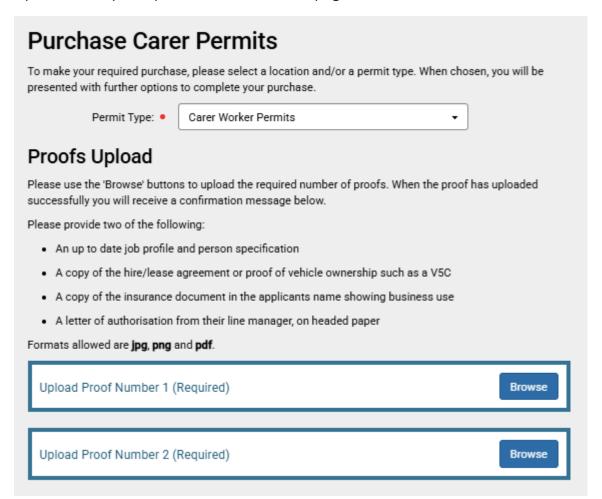
MiPermit Hull City Cashless Parking and Digital Permits

Select Carer Worker Permits under Business Permit section.

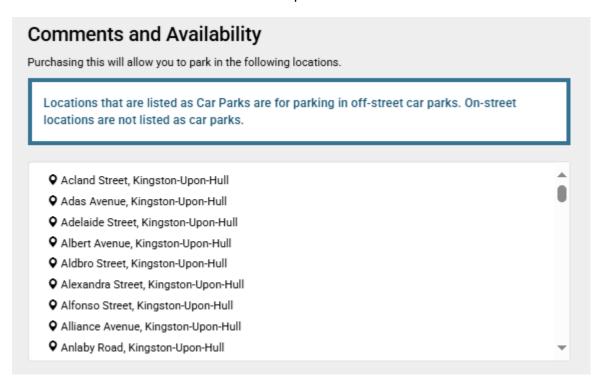


You will see Purchase Carer Permits page where you are able to purchase Carer Worker Permits.

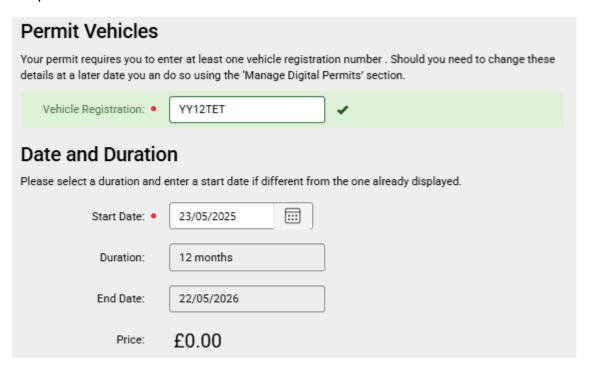
Upload the required proofs as stated on the page.



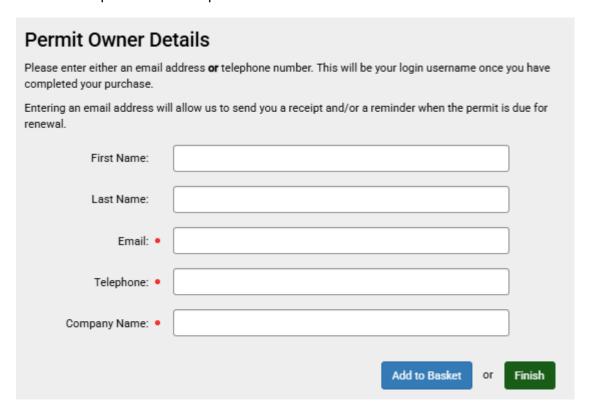
Scroll down to see where the vehicle can park.



Provide the vehicle registration number for the vehicle required and set the start date for the permit if different to the default date.



Enter the details of the permit owner and select Finish to complete the purchase or Add to Basket to purchase more permits.



Once complete the purchase, you will see the confirmation page with your reference number.

