

Digital parking permits application guide

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Resident and visitor digital permits

Resident and visitor digital parking permits are valid for use in resident parking zones throughout the city of Hull where parking is signposted as resident or shared use parking only.

To qualify for either a resident or visitor digital parking permit your address must be located in a resident parking zone ([link to the list of controlled zones](#)).

Your eligibility will be confirmed through the application process by entering your property address.

- The number of digital resident parking permits allowed per property is unlimited
- Current permit prices are displayed on MiPermit
- The number of digital visitors permits allowed per property is variable dependent on the zone

How to apply for a resident digital permit

Visit Buy Digital Permits page on MiPermit via the link below –

[MiPermit Hull City Cashless Parking and Digital Permits](#)

Select **Resident Permit** or **Resident Permit Free** (Grandad Rights) depending on your eligibility.

Home
The MiPermit portal home page

Pay for Parking
Pay now, without logging in

Buy Digital Permits
Purchase new permits

How it Works
Help with using MiPermit

Contact
Details on how to contact us

Purchase Digital Permits

You can purchase a variety of digital permits to use at participating locations. These allow you to park without paying each time you visit a location.

Discretionary Permits
Click here to purchase a Discretionary permit which will enable you to park without paying at the parking location on a daily basis.

NHS Key Worker Permits
Click here to purchase an NHS Key Worker permit which will enable you to park without paying at the parking location on a daily basis.

Season Tickets
Click here to purchase a Season Ticket which will enable you to park without paying at the parking location on a daily basis.

Residents Permits

Annual Visitor Permits
Residents living within a Stadium zone can apply for up to 2 annual visitor permits. These are valid for use at the parking location daily without paying.

Daily Visitor Permit Application
To purchase a daily visitor permit (formerly Scratchcard), you will need to first fill in the online application form and provide your proof of address. Once approved, you will then be able to purchase Daily Visitor Permits.

Residents Permit Free
Residents living within a Stadium zone and who used the permit scheme when it was free of charge in the past, are entitled to a free resident permit (previously known as a Residents Permit Free here).

Residents Permits
Residents living within a controlled parking zone can apply for permits for all of the occupants of their household to park in these areas.

Temporary Permits
For residents living within a controlled parking zone, if you do not have the necessary documents on hand, you can apply for a temporary permit which will enable you to park at the parking location for up to 2 weeks.

Residents Carer Permits
Residents who receive care from Friends or Families can apply a parking permit for the carer.

If you have previously registered an account, please enter your username and password and click Login.

Enter your login details if you have a MiPermit account

Phone/Email/Username: •

Password: •

Show password

Annual Visitor Permit Registration

To purchase these permits we need you to enter a reference number provided by your local council.

Council Tax Account Number (Optional): •

Search for your property to start your permit registration process.

House Number:

Postcode: •

If you are applying as a **New User**, on the Address Registration page, enter your Council tax account number if you know.

Address Registration

To purchase these permits we need you to enter a reference number provided by your local council.

Council Tax Account Number (Optional): •

Enter your post code and press search.

Search for your property to start your permit registration process.

House Number:

Postcode: •

OFFICIAL

Select your property from the list of addresses displayed and click next step.

Select your property from the results below. If your property is not listed try searching again using just your postcode or contact the issuing authority for help.

Property: •

You will be taken to the registration page where you will be asked for additional information. You can either log in an existing account or set up a new user. For a new user enter your first and last name.

Additional Information

First Name: •

Last Name: •

Then enter your email address. Make sure this is correct because all your receipts and reminders for your permits will be sent to this email address. You are not required to enter a telephone number as well.

Email Address: • ✓

Telephone Number: •

OFFICIAL

Enter a password that contains at least 1 upper case character, 1 lower case character, a number and a special symbol.

Password

Please enter a password that is at least 8 characters in length and contains at least three of the following types of character: An upper case character, a lower case character, a number, a special symbol.

Enter your new password to turn at least 3 optional requirements to ticks

Required	Optional			
 Length (8)	 Uppercase	 Lowercase	 Number	 Symbol

Password: 

Confirm Password: 

Show password

Your address will be automatically filled in. Press **Register** to complete your account registration.

Your Address

Your resident address determines your permit allocation. If you need to change this you must contact your local authority or MiPermit with your new address details.

Address 1:

Address 2:

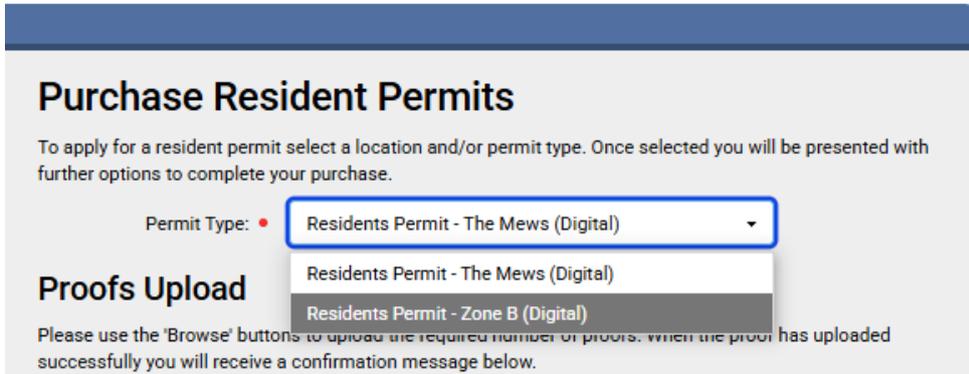
Address 3:

Town/City:

County:

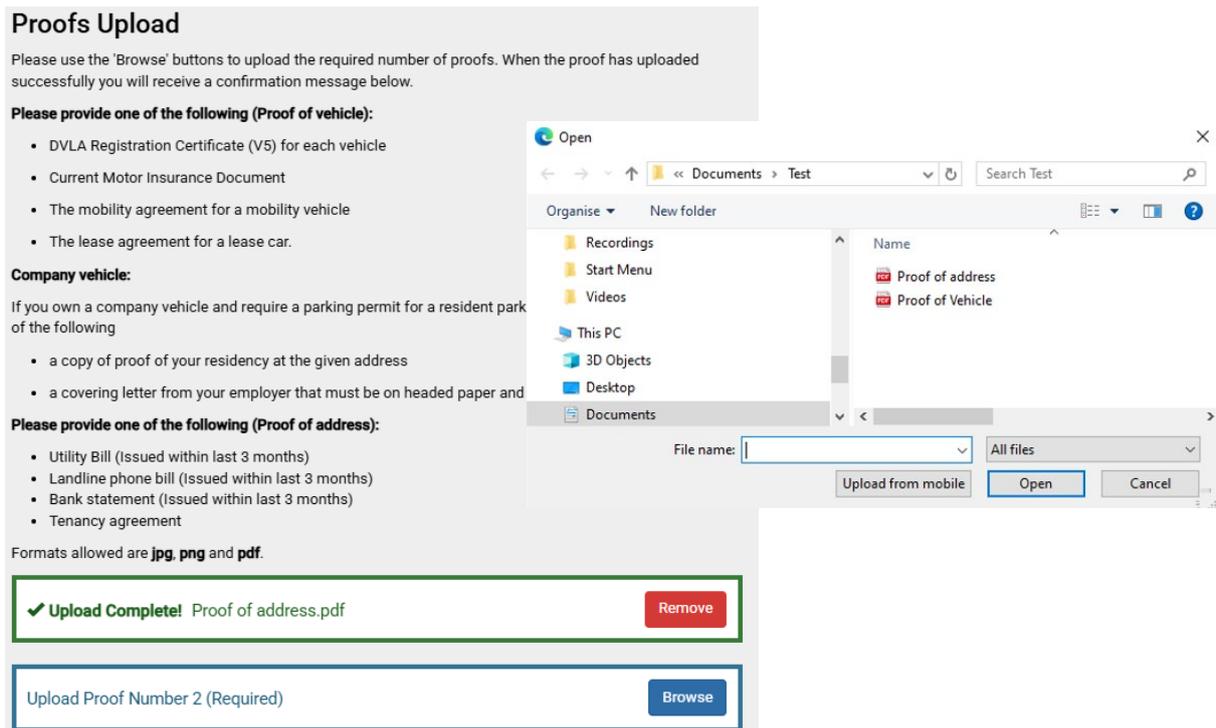
Postcode:

You will be automatically redirected to the purchase resident digital permits page. Where you will have the option to select your resident zone.



Choose which permit you wish to purchase

Scroll down to upload Proofs required for your parking permit application. Click Browse to find the proof file for upload.



Where you can park will be defined by your zone and in the list of streets displayed.

Comments and Availability

Purchasing this will allow you to park in the following locations.

Locations that are listed as Car Parks are for parking in off-street car parks. On-street locations are not listed as car parks.

- Adelaide Street, Kingston-Upon-Hull
- Almond Court, Kingston-Upon-Hull
- Barberry Court, Kingston-Upon-Hull
- Bathurst Street, Kingston-Upon-Hull
- Beaufort Close, Kingston-Upon-Hull
- Berberis Close, Kingston-Upon-Hull
- Blackthorn Court, Kingston-Upon-Hull
- Boxtree Walk, Kingston-Upon-Hull
- Brisbane Street, Kingston-Upon-Hull

Enter the vehicle registration you want to purchase this digital permit for

Permit Vehicles

Your permit requires you to enter at least one vehicle registration number . Should you need to change these details at a later date you can do so using the 'Manage Digital Permits' section.

Vehicle Registration: • YY10TES ✓

Choose the date you want your virtual permit to start from. This can be a maximum of 30 days in advance. The amount for the permit is automatically filled in based on the type of permit you are applying for.

Date and Duration

Please select a duration and enter a start date if different from the one already displayed.

Start Date: • 06/05/2025

Duration: 12 months

End Date: 05/05/2026

Price: £22.00

OFFICIAL

Your details as the account holder will be automatically filled in as the digital permit owner.

Permit Owner Details

Select from your current owners or enter at least one piece of information about them below to create a new owner.

Owner:

First Name:

Last Name:

Email:

Telephone:

or

Choose to pay now to complete the purchase or add to your basket to check out at your convenience.

OFFICIAL

When select Pay now, you will see your property address and email been auto filled as Billing details.

Billing Details

Address 1:

Address 2:

Address 3:

Town/City:

County:

Postcode:

Email:

[Edit Billing Address](#)

To complete this permit application, please enter your payment card details here if a payment is required and then click Pay Now.

Secure Payment Details

To complete this permit application, please enter your payment card details here if a payment is required. Payment will be made once your permit application is approved. No payment will be taken should your permit application be declined.

Amount: **£22.00**

Name on Card: •

Card Number: •

Valid To: •

CVV Code: •



This payment will appear on your bank statement as MIPERMIT LTD.

[Pay Now](#)

Once Payment completed, you will see the confirmation page with your reference number.

Thank you for your purchase

You will shortly receive a confirmation email which will give you information on your permit and advise how to make changes if needed.

Your reference number is: **185285268**

Administrator Note

If this is a new account the customer will shortly receive their temporary login details by email or SMS. The temporary password is valid for **7 days**.

How to apply for digital annual visitor permit (Stadium zones)

To apply for an annual visitor permit (Stadium zones), you do not need to hold a resident parking permit however you must live within Stadium Zone to be eligible to apply for an annual visitor permits. You can only apply maximum of 2 annual visitor permits.

Visit Buy Digital Permits page on MiPermit via the link below –

[MiPermit Hull City Cashless Parking and Digital Permits](#)

Select **Annual Visitor Permits (Stadium Zones)**

Annual Visitor Permits (Stadium Zones)

Residents living within a Stadium zone can apply for up to 2 annual visitor permits. These are valid for use at the parking location daily without paying.

You will be taken to the purchase annual visitor permits screen. If you have already a user account setup on MiPermit, enter your email address and password and select **Login**.

Enter your login details if you have a MiPermit account

Phone/Email/Username: •

Password: •

Show password

Annual Visitor Permit Registration

To purchase these permits we need you to enter a reference number provided by your local council.

Council Tax Account Number (Optional): •

Search for your property to start your permit registration process.

House Number:

Postcode: •

If you are applying as a new user, enter the Council Tax reference number if you know and the Postcode of your address and click Search.

Annual Visitor Permit Registration

To purchase these permits we need you to enter a reference number provided by your local council.

Council Tax Account Number (Optional):

Search for your property to start your permit registration process.

House Number:

Postcode:

Select your property from the list of addresses displayed and click next step.

Select your property from the results below. If your property is not listed try searching again using just your postcode or contact the issuing authority for help.

Property:

You will be taken to the registration page where you will be asked for additional information. You can either log in an existing account or set up a new user. For a new user enter your first and last name.

Additional Information

First Name:

Last Name:

Then enter your email address. Make sure this is correct because all your receipts and reminders for your permits will be sent to this email address. You are not required to enter a telephone number as well.

Email Address: ✓

Telephone Number:

OFFICIAL

Enter a password that contains at least 1 upper case character, 1 lower case character, a number and a special symbol.

Password

Please enter a password that is at least 8 characters in length and contains at least three of the following types of character: An upper case character, a lower case character, a number, a special symbol.

Enter your new password to turn at least 3 optional requirements to ticks

Required	Optional			
 Length (8)	 Uppercase	 Lowercase	 Number	 Symbol

Password: 

Confirm Password: 

Show password

Your address will be automatically filled in. Press **Register** to complete your account registration.

Your Address

Your resident address determines your permit allocation. If you need to change this you must contact your local authority or MiPermit with your new address details.

Address 1:

Address 2:

Address 3:

Town/City:

County:

Postcode:

You will be automatically redirected to the purchase resident annual visitor permits page. You will only see the visitor permits for the zone your account is linked with.

Purchase Annual Visitor Permits

To make your required purchase, please select a location and/or a permit type. When chosen, you will be presented with further options to complete your purchase.

Permit Type: •

Upload Proofs required for your parking permit application. For Annual visitor permits, we would only require Proof of address.

Click Browse and select the proof of document for upload and click Open to upload the document.

Purchase Annual Visitor Permits

To make your required purchase, please select a location and/or a permit type. When chosen, you will be presented with further options to complete your purchase.

Permit Type: •

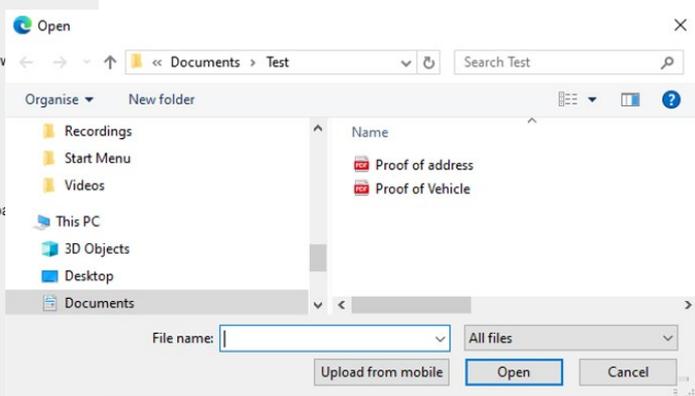
Proofs Upload

Please use the 'Browse' buttons to upload the required number of proofs. When the proof has uploaded successfully you will receive a confirmation message below.

Please provide one of the following (Proof of address):

- Utility Bill (Issued within last 3 months)
- Landline phone bill (Issued within last 3 months)
- Bank statement (Issued within last 3 months)
- Tenancy agreement

Formats allowed are **jpg, png** and **pdf**.



Where your visitors can park will be defined by your zone and in the list of streets displayed.

Comments and Availability

Purchasing this will allow you to park in the following locations.

Locations that are listed as Car Parks are for parking in off-street car parks. On-street locations are not listed as car parks.

- 📍 Adelaide Street, Kingston-Upon-Hull
- 📍 Almond Court, Kingston-Upon-Hull
- 📍 Barberry Court, Kingston-Upon-Hull
- 📍 Bathurst Street, Kingston-Upon-Hull
- 📍 Beaufort Close, Kingston-Upon-Hull
- 📍 Berberis Close, Kingston-Upon-Hull
- 📍 Blackthorn Court, Kingston-Upon-Hull
- 📍 Boxtree Walk, Kingston-Upon-Hull
- 📍 Brisbane Street, Kingston-Upon-Hull

If you know the vehicle registration number of your visitor, please enter the Vehicle Registration. You do not need to provide the vehicle registration number now if you do not know your visitor’s vehicle registration number. You can add or change the vehicle registration number at a later date using the ‘Manage Digital Permits’ section and select “Annual Visitor Permits (Stadium zones)”.

Permit Vehicles

You do not need to provide the vehicle registration number now if you do not know your visitor's vehicle registration number. You can add or change the vehicle registration number at a later date using the 'Manage Digital Permits' section and select "Annual Visitor Permits".

Vehicle Registration:

Choose the date you want your digital permit to start from. This can be a maximum of 30 days in advance. The amount for the permit is automatically filled in based on the type of permit you are applying for.

Date and Duration

Please select a duration and enter a start date if different from the one already displayed.

Start Date: 

Duration:

End Date:

Price: **£22.00**

Your details as the account holder will be automatically filled in as the virtual permit owner.

Permit Owner Details

Select from your current owners or enter at least one piece of information about them below to create a new owner.

Owner:

First Name:

Last Name:

Email:

Telephone:

or

OFFICIAL

Choose to pay now to complete the purchase or add to your basket to check out at your convenience.

Pay now, you will see your property address and email been auto filled as Billing details.

Billing Details

Address 1:

Address 2:

Address 3:

Town/City:

County:

Postcode:

Email:

[Edit Billing Address](#)

To complete this permit application, please enter your payment card details here if a payment is required.

Secure Payment Details

To complete this permit application, please enter your payment card details here if a payment is required. Payment will be made once your permit application is approved. No payment will be taken should your permit application be declined.

Amount: **£22.00**

Name on Card:

Card Number:

Valid To:

CVV Code:

This payment will appear on your bank statement as MIPERMIT LTD.

[Pay Now](#)

Once Payment completed, you will see the confirmation page with your reference number.

Thank you for your purchase

You will shortly receive a confirmation email which will give you information on your permit and advise how to make changes if needed.

Your reference number is: **185285268**

Administrator Note

If this is a new account the customer will shortly receive their temporary login details by email or SMS. The temporary password is valid for **7 days**.

How to apply for digital annual visitor permit (The Mews)

To apply for an annual visitor permit (The Mews), you do not need to hold a resident parking permit however you must live within Zone B Mews area to be eligible to apply for this permit. You can only apply one annual visitor permit (The Mews).

Visit Buy Digital Permits page on MiPermit via the link below –

[MiPermit Hull City Cashless Parking and Digital Permits](#)

Select **Annual Visitor Permits (The Mews)**

Annual Visitor Permits (The Mews)

Residents living within a Zone B Mews area are entitled to 1 annual visitor permit. These are valid in a specific street.

You will be taken to the purchase annual visitor permits (The Mews) screen. If you have already a user account setup on MiPermit, enter your email address and password and select **Login**.

Enter your login details if you have a MiPermit account

Phone/Email/Username: •

Password: •

Show password

Annual Visitor Permit Registration

To purchase these permits we need you to enter a reference number provided by your local council.

Council Tax Account Number (Optional): •

Search for your property to start your permit registration process.

House Number:

Postcode: •

If you are applying as a new user, enter the Council Tax reference number if you know and the Postcode of your address with Zone B Mews and click Search.

Annual Visitor Permit Registration

To purchase these permits we need you to enter a reference number provided by your local council.

Council Tax Account Number (Optional):

Search for your property to start your permit registration process.

House Number:

Postcode:

Select your property from the list of addresses displayed and click next step.

Select your property from the results below. If your property is not listed try searching again using just your postcode or contact the issuing authority for help.

Property:

You will be taken to the registration page where you will be asked for additional information. You can either log in an existing account or set up a new user. For a new user enter your first and last name.

Additional Information

First Name:

Last Name:

Then enter your email address. Make sure this is correct because all your receipts and reminders for your permits will be sent to this email address. You are not required to enter a telephone number as well.

Email Address: ✓

Telephone Number:

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Enter a password that contains at least 1 upper case character, 1 lower case character, a number and a special symbol.

Password

Please enter a password that is at least 8 characters in length and contains at least three of the following types of character: An upper case character, a lower case character, a number, a special symbol.

Enter your new password to turn at least 3 optional requirements to ticks

Required	Optional			
 Length (8)	 Uppercase	 Lowercase	 Number	 Symbol

Password: 

Confirm Password: 

Show password

Your address will be automatically filled in. Press **Register** to complete your account registration.

Your Address

Your resident address determines your permit allocation. If you need to change this you must contact your local authority or MiPermit with your new address details.

Address 1:

Address 2:

Address 3:

Town/City:

County:

Postcode:

You will be automatically redirected to the purchase resident annual visitor permits (The Mews) page. You will only see the visitor permit – The Mews is the only available permit type.

Purchase Annual Visitor Permits (The Mews)

To make your required purchase, please select a location and/or a permit type. When chosen, you will be presented with further options to complete your purchase.

Area Filter: Kingston-Upon-Hull

Location Filter: Rugmere Close, Kingston-Upon-Hull

Permit Type: Visitor Permit - The Mews (Digital)

Upload Proofs required for your parking permit application. For Annual visitor permits, we would only require Proof of address.

Click Browse and select the proof of document for upload and click Open to upload the document.

Purchase Annual Visitor Permits

To make your required purchase, please select a location and/or a permit type. When chosen, you will be presented with further options to complete your purchase.

Permit Type: Visitor Permit - Stadium Zone 1 (Digital)

Proofs Upload

Please use the 'Browse' buttons to upload the required number of proofs. When the proof has uploaded successfully you will receive a confirmation message below.

Please provide one of the following (Proof of address):

- Utility Bill (Issued within last 3 months)
- Landline phone bill (Issued within last 3 months)
- Bank statement (Issued within last 3 months)
- Tenancy agreement

Formats allowed are **jpg, png** and **pdf**.

Upload Proof Number 1 (Required)

File Explorer: Documents > Test

Name: Proof of address, Proof of Vehicle

File name: All files

You can see the specific location where the Annual Visitor Mews permit allows your visitor to park.

Comments and Availability

Purchasing this will allow you to park in the following locations.

Locations that are listed as Car Parks are for parking in off-street car parks. On-street locations are not listed as car parks.

 Rugmere Close, Kingston-Upon-Hull

If you know the vehicle registration number of your visitor, please enter the Vehicle Registration. You do not need to provide the vehicle registration number now if you do not know your visitor's vehicle registration number. You can add or change the vehicle registration number at a later date using the 'Manage Digital Permits' section and select "Annual Visitor Permits (The Mews)".

Permit Vehicles

You do not need to provide the vehicle registration number now if you do not know your visitor's vehicle registration number. You can add or change the vehicle registration number at a later date using the 'Manage Digital Permits' section and select "Annual Visitor Permits".

Vehicle Registration:

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Choose the date you want your digital permit to start from. This can be a maximum of 30 days in advance. The amount for the permit is automatically filled in based on the type of permit you are applying for.

Date and Duration

Please select a duration and enter a start date if different from the one already displayed.

Start Date:	<input type="text" value="06/05/2025"/>	
Duration:	<input type="text" value="12 months"/>	
End Date:	<input type="text" value="05/05/2026"/>	
Price:	£22.00	

Your details as the account holder will be automatically filled in as the virtual permit owner.

Permit Owner Details

Select from your current owners or enter at least one piece of information about them below to create a new owner.

Owner:	<input type="text" value="Joe Smith"/>
First Name:	<input type="text" value="Joe"/>
Last Name:	<input type="text" value="Smith"/>
Email:	<input type="text" value="Joe.smith@test.hull.co.uk"/>
Telephone:	<input type="text"/>

[Add to Basket](#)

or

[Pay Now](#)

OFFICIAL

Choose to pay now to complete the purchase or add to your basket to check out at your convenience.

Pay now, you will see your property address and email been auto filled as Billing details.

Billing Details

Address 1:

Address 2:

Address 3:

Town/City:

County:

Postcode:

Email:

[Edit Billing Address](#)

To complete this permit application, please enter your payment card details here if a payment is required.

Secure Payment Details

To complete this permit application, please enter your payment card details here if a payment is required. Payment will be made once your permit application is approved. No payment will be taken should your permit application be declined.

Amount: **£22.00**

Name on Card:

Card Number:

Valid To:

CVV Code:

This payment will appear on your bank statement as MIPERMIT LTD.

[Pay Now](#)

Once Payment completed, you will see the confirmation page with your reference number.

Thank you for your purchase

You will shortly receive a confirmation email which will give you information on your permit and advise how to make changes if needed.

Your reference number is: **185285268**

Administrator Note

If this is a new account the customer will shortly receive their temporary login details by email or SMS. The temporary password is valid for **7 days**.

How to Change your resident parking permit or annual visitor parking permits

Change your permit details.

Once your annual visitor permit request or your residents permit has been approved, you can make change to your visitor permits by Select the option - Manage Digital Permits on the left hand side and select - Annual Visitor Permits or Resident Permits.

You can add or amend a Vehicle Registration number or change the permit holders here. You can also renew your permits here.

Account Summary
View recent items and account details

Pay for Parking
Create a stay for a vehicle

Buy Digital Permits
Purchase new permits

Manage Digital Permits
Manage your purchased permits

Members & Vehicles
Edit your login details, members & vehicles for Pay & Stay Parking

Billing Details
Change address & payment method

Payment History
View payments & download receipts

Account Settings
Configure Account Options

How it Works
Help with using MiPermit

Contact
Details on how to contact us

Manage Digital Permits

Please select the type of permit you wish to manage.

Residents Permits

- Annual Visitor Permits**
Manage your annual visitor permits which enable your visitors to park at the parking location.
- Daily Visitor Permit Application**
Manage your Daily Visitor Permit Application, which enable you to purchase Daily Visitor Permits (previously known as Scratchcards).
- Residents Permit Free**
Manage your free residents permit which enable you to park without paying at a stadium zone. This is for eligible residents only.
- Residents Permits**
Manage your residents permits which enable occupants of your household to park in these areas.

On Resident Permits page, select the vehicle you want to Make Changes to.

Resident Permits

Select a permit to edit details or to renew a permit which is about to expire.

Owner Name	Vehicles	Valid		Price
CT Test	TT12TST	24/04/2025 to 23/04/2026	Active	£22.00
CT Test	TT34POS	06/12/2024 to 05/12/2025	Active	£22.00

The details of the Resident permit selected will display.

Resident Permits Filter

Select a permit to edit details or to renew a permit which is about to expire.

Owner Name	Vehicles	Valid		Price
CT Test	TT12TST	24/04/2025 to 23/04/2026	Active	£22.00
CT Test	TT34POS	06/12/2024 to 05/12/2025	Active	£22.00

Edit Permit: Residents Permit - Stadium Zone 1 (Digital)

Vehicle Registration: Edit Registrations

Permit Number:

Permit Type:

Authority:

Owner: Edit Owner

Purchased:

Price:

Valid:

The earliest you can renew this permit is 24/03/2026.

Cancel Permit

Select Edit Registrations or Edit Owner based on what is required.

Edit Registrations, you can amend your Vehicle Registration and Click Save Details to save the change.

Edit Permit Details ✕

Vehicle Registration: ✓

Close Save Details

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To edit Permit Owner, if required. Enter a new First name, Last name, Email address and a telephone number. Click Save Details to save the changes.

Edit Owner Details ✕

Owner:

First Name:

Last Name:

Email:

Telephone:

You should see the change instantly.

You can select Cancel Permit if desire.

How to Renew your residents permit

To Renew your permit,

Log in to your MiPermit Account, you should see the prompt to notify you that you have permits ready to renew.

The screenshot shows a dashboard with a sidebar on the left containing menu items: 'Pay for Parking', 'Buy Digital Permits', 'Manage Digital Permits' (highlighted with a red circle and '1'), and 'Members & Vehicles'. The main content area features a notification box titled 'Permits Ready To Renew' with the text: 'You have permits ready to renew. See a list of all renewable permits or click through the Manage Digital Permits options on the side bar.' Below this is a red call-to-action button that says 'Click this badge to renew your permits now'. Underneath the notification is a section titled 'Purchase Digital Permits' with a sub-header 'Purchase Digital Permits' and a description: 'You can purchase a variety of digital permits to use at participating locations. These allow you to park without paying each time you visit a location.'

Click the Red circle or the link within the notification box. You will see your permits that are ready to renew as below.

The screenshot shows a table titled 'Renewable Permits' with a 'Filter' button in the top right. Below the title is the instruction: 'Select a permit to edit details or to renew a permit which is about to expire.' The table has the following columns: 'Owner Name', 'Vehicles', 'Valid', and 'Price'. There is one row of data:

Owner Name	Vehicles	Valid		Price
Staffnumber3 Staff3	SS99TST	01/03/2026 to 07/03/2026	Pending	£12.50

Select the permit you wish to renew, and Renew Permit.

Edit Permit

The 'Edit Permit' form displays the following details:

- Vehicle Registration: **SS99TST** (with an 'Edit Registrations' button)
- Permit Type: **Multi Storey (Long Stay) Season Ticket**
- Authority: **Hull City Council**
- Permit Number: **S210889110**
- Valid: **01/03/2026 to 07/03/2026 (7 days)**
- Price: **£12.50**
- Owner: **Staffnumber3 Staff3** (with an 'Edit Owner' button)

At the bottom right of the form is a green 'Renew Permit' button.

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Follow the step prompt to renew your permit and make sure to select the start date when you want the new permit to begin. Please note that you will be asked to upload proof required at renewal. Please make sure you have the up-to-date proof of residency, proof of vehicle ownership and other required proof listed on the purchase permit page.

How to apply and purchase digital Daily Visitor Permit (Scratchcard)

To purchase Digital Daily Visitor Permits, you will need to first fill in the online application form and provide your proof of address for approval.

Visit Buy Digital Permits page on MiPermit via the link below –

[MiPermit Hull City Cashless Parking and Digital Permits](#)

Select **Daily Visitor Permit Application**.

The screenshot shows the MiPermit website interface. On the left is a navigation menu with links for Home, Pay for Parking, Buy Digital Permits, How it Works, and Contact. The main content area is titled 'Purchase Digital Permits' and includes a sub-header 'Residents Permits'. Under 'Purchase Digital Permits', there are three boxes: 'Discretionary Permits', 'NHS Key Worker Permits', and 'Season Tickets'. Under 'Residents Permits', there are six boxes: 'Annual Visitor Permits', 'Daily Visitor Permit Application' (highlighted with a red box), 'Daily Visitor Scratchcards (Paper)', 'Residents Carer Permits', 'Residents Permit Free', and 'Residents Permits'. A 'Temporary Permits' box is partially visible at the bottom.

You will be taken to the Address Registration screen. If you have already a user account setup on MiPermit, enter your email address and password and select **Login**.

Enter your login details if you have a MiPermit account

Phone/Email/Username: •

Password: •

Show password

Address Registration

To purchase these permits we need you to enter a reference number provided by your local council.

Council Tax Account Number (Optional): •

Search for your property to start your permit registration process.

House Number:

Postcode: •

If you are applying as a **new user**, enter the Council Tax reference number if you know and the Postcode of your address and click Search.

Enter your login details if you have a MiPermit account

Phone/Email/Username: •

Password: •

Show password

Address Registration

To purchase these permits we need you to enter a reference number provided by your local council.

Council Tax Account Number (Optional): •

Search for your property to start your permit registration process.

House Number:

Postcode: •

Select your property from the list of addresses displayed and click next step.

Select your property from the results below. If your property is not listed try searching again using just your postcode or contact the issuing authority for help.

Property: •

You will be taken to the registration page where you will be asked for additional information. You can either log in an existing account or set up a new user. For a new user enter your first and last name.

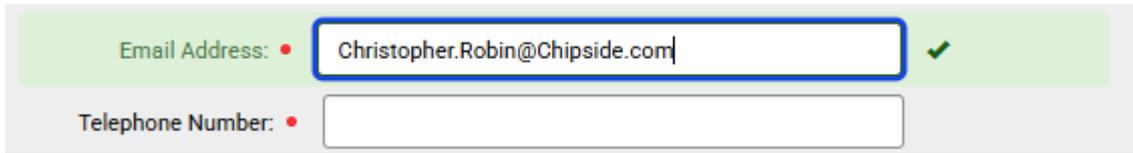
Additional Information

First Name: •

Last Name: •

OFFICIAL

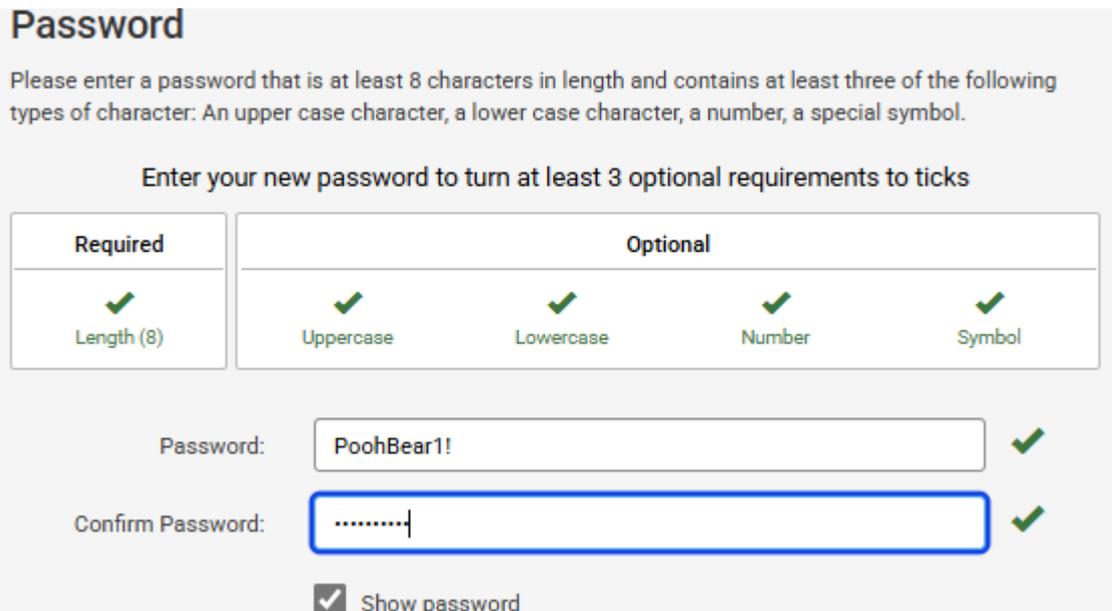
Then enter your email address. Make sure this is correct because all your receipts and reminders for your permits will be sent to this email address. You are not required to enter a telephone number as well.



Email Address: • Christopher.Robin@Chipside.com ✓

Telephone Number: •

Enter a password that contains at least 1 upper case character, 1 lower case character, a number and a special symbol.



Password

Please enter a password that is at least 8 characters in length and contains at least three of the following types of character: An upper case character, a lower case character, a number, a special symbol.

Enter your new password to turn at least 3 optional requirements to ticks

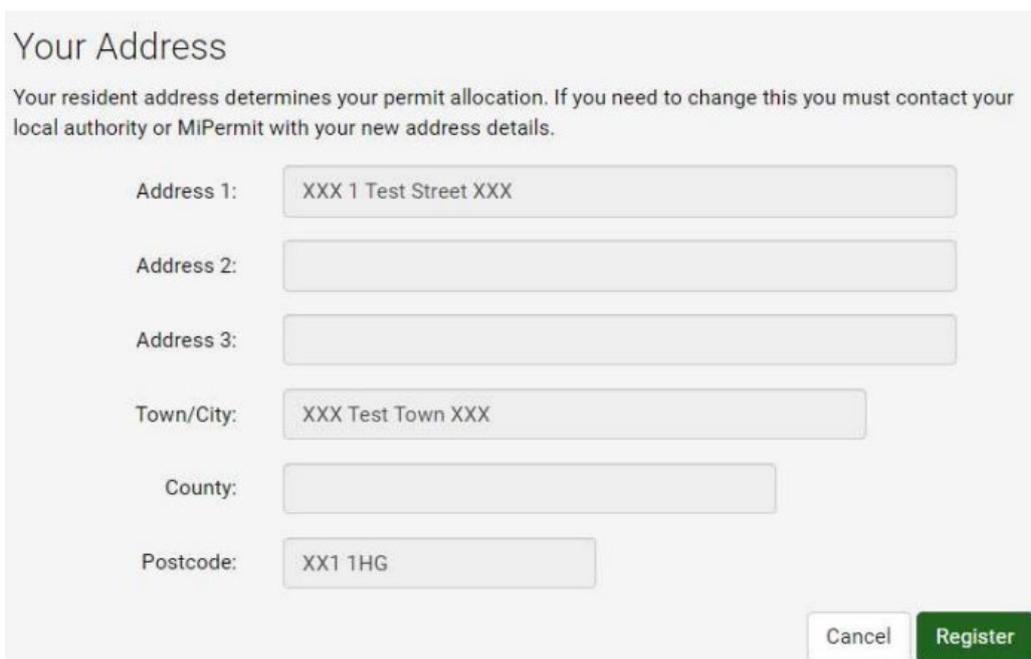
Required	Optional			
✓ Length (8)	✓ Uppercase	✓ Lowercase	✓ Number	✓ Symbol

Password: PoohBear1! ✓

Confirm Password: ✓

Show password

Your address will be automatically filled in. Press **Register** to complete your account registration.



Your Address

Your resident address determines your permit allocation. If you need to change this you must contact your local authority or MIPermit with your new address details.

Address 1: XXX 1 Test Street XXX

Address 2:

Address 3:

Town/City: XXX Test Town XXX

County:

Postcode: XX1 1HG

Cancel Register

You will be automatically redirected to the Daily visitor permit application page.

Daily Visitor Permit Application

This Daily Visitor Application once approved will give you a 12-month access to purchase daily visitor permits (formerly known as Scratchcards). Once your Daily Visitor Application is approved, please go to Buy Digital Permit section to purchase Daily Visitor Permits.

Permit Type: •

Upload Proofs required for your parking permit application. For Daily visitor permit application, we would only require Proof of address.

Click Browse and select the proof of document for upload and click Open to upload the document.

Daily Visitor Permit Application

This Daily Visitor Application once approved will give you a 12-month access to purchase daily visitor permits (formerly known as Scratchcards). Once your Daily Visitor Application is approved, please go to Buy Digital Permit section to purchase Daily Visitor Permits.

Permit Type: •

Proofs Upload

Please use the 'Browse' buttons to upload the required number of proofs. When the successfully you will receive a confirmation message below.

Please provide one of the following (Proof of address):

- Utility Bill (Issued within last 3 months)
- Landline phone bill (Issued within last 3 months)
- Bank statement (Issued within last 3 months)
- Tenancy agreement

Formats allowed are **jpg, png** and **pdf**.

The file explorer window shows the path: Documents > Test. It contains two files: Proof of address and Proof of Vehicle.

Once this application is approved. It will give you a 12-month access to purchase daily visitor permits. Please select when this should start if different from the one already displayed.

This Daily visitor permit application is not chargeable.

Date and Duration

Once this application is approved. It will give you a 12-month access to purchase daily visitor permits. Please select when this should start if different from the one already displayed.

Start Date: •

Duration:

End Date:

Price: **£0.00**

Your details as the account holder will be automatically filled in as the virtual permit owner.

Permit Owner Details

Select from your current owners or enter at least one piece of information about them below to create a new owner.

Owner:

First Name:

Last Name:

Email:

Telephone:

or

Choose Finish or add to your basket to check out at your convenience.

Finish, you will see the confirmation page with your reference number.

Thank you for your purchase

You will shortly receive a confirmation email which will give you information on your permit and advise how to make changes if needed.

Your reference number is: **185285268**

Administrator Note
If this is a new account the customer will shortly receive their temporary login details by email or SMS. The temporary password is valid for **7 days**.

How to purchase Daily Visitor Permit (formerly known as Scratch cards)

Once your Daily Visitor Permit Application has been approved. Visit Buy Digital Permits page on MiPermit via the link below –

[MiPermit Hull City Cashless Parking and Digital Permits](#)

Select **Daily Visitor Permits**

Daily Visitor Permits

Purchase your Daily Visitor Permits which can be used for your visitors to park in controlled zone areas. These replace physical scratchcards issued by the Council previously.

You will be automatically redirected to the purchase Visitor permits page. Where you will have the option to select your resident zone.

Purchase Visitor Permits

To make your required purchase, please select a location and/or a permit type. When chosen, you will be presented with further options to complete your purchase.

Permit Type: • Visitor Scratchcard - Stadium Zone 1 (Digital) (10 bui ▾

Where your visitors can park will be defined by your zone and in the list of streets displayed.

Comments and Availability

Purchasing this will allow you to park in the following locations.

Locations that are listed as Car Parks are for parking in off-street car parks. On-street locations are not listed as car parks.

- 📍 Acland Street, Kingston-Upon-Hull
- 📍 Albert Avenue, Kingston-Upon-Hull
- 📍 Alliance Avenue, Kingston-Upon-Hull
- 📍 Ash Grove, Kingston-Upon-Hull
- 📍 Ashbourne Grove, Kingston-Upon-Hull
- 📍 Astley Street, Kingston-Upon-Hull
- 📍 Beckhole Close, Kingston-Upon-Hull
- 📍 Brougham Street, Kingston-Upon-Hull
- 📍 Cardigan Avenue, Kingston-Upon-Hull

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Please enter the how many daily visitors permit you wish to purchase. You can buy up to 10 daily visitor permits each month. The cost of a daily visitor permit is currently 75p.

Date and Duration

Please select a duration and enter a start date if different from the one already displayed.

Quantity:

Duration:

Price: **£3.75**

Your details as the account holder will be automatically filled in as the virtual permit owner.

Permit Owner Details

Select from your current owners or enter at least one piece of information about them below to create a new owner.

Owner:

First Name:

Last Name:

Email:

Telephone:

[Add to Basket](#)

or

[Pay Now](#)

OFFICIAL

Choose to pay now to complete the purchase, or add to your basket to check out at your convenience.

Pay now, you will see your property address and email been auto filled as Billing details.

Billing Details

Address 1:

Address 2:

Address 3:

Town/City:

County:

Postcode:

Email:

[Edit Billing Address](#)

To complete this permit application, please enter your payment card details here if a payment is required.

Secure Payment Details

To complete this permit application, please enter your payment card details here if a payment is required. Payment will be made once your permit application is approved. No payment will be taken should your permit application be declined.

Amount: **£3.75**

Name on Card:

Card Number:

Valid To:

CVV Code:

This payment will appear on your bank statement as MIPERMIT LTD.

[Pay Now](#)

Once Payment completed, you will see the confirmation page with your reference number.

Thank you for your purchase

You will shortly receive a confirmation email which will give you information on your permit and advise how to make changes if needed.

Your reference number is: **185285268**

Administrator Note

If this is a new account the customer will shortly receive their temporary login details by email or SMS. The temporary password is valid for **7 days**.

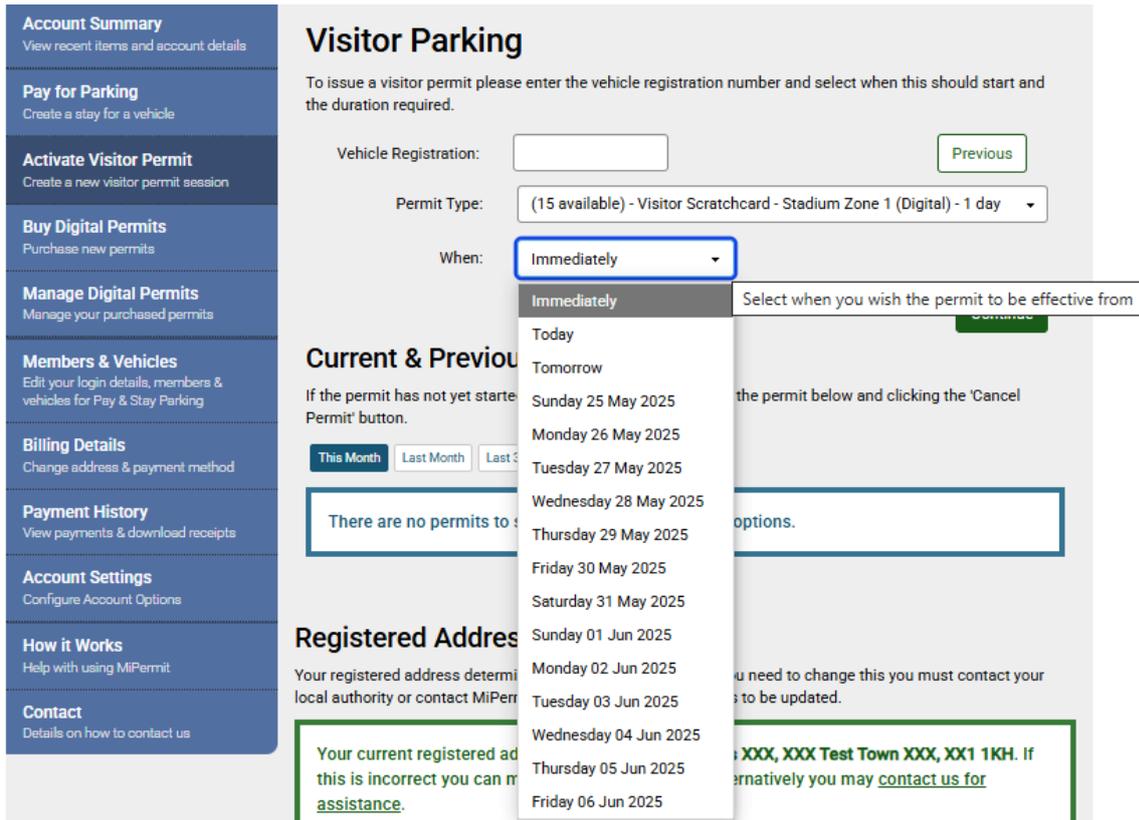
How to activate Daily Visitor Permits (Scratch cards)

Visit Buy Digital Permits page on MiPermit via the link below –

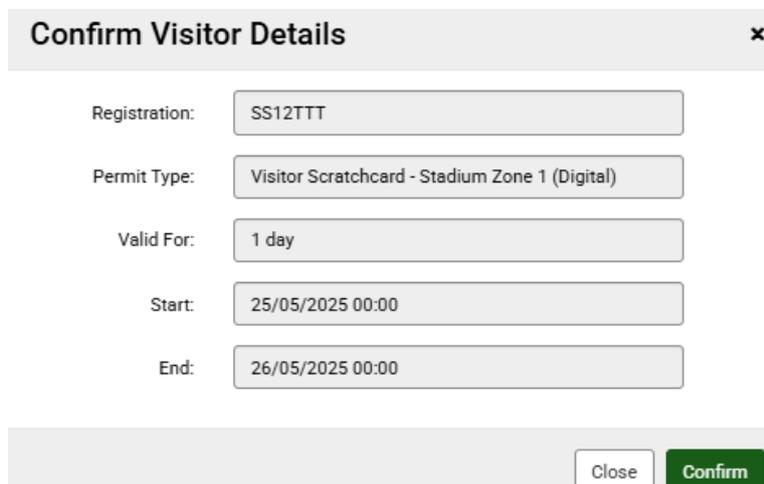
[MiPermit Hull City Cashless Parking and Digital Permits](#)

Select Activate Visitor Permit at the left hand side of menu.

On Visitor Parking page, enter the vehicle registration number you wish to activate and select the date the permit need to be activated for and then click Continue button.



A window will pop up and select Confirm if all details are correct.



You will see the permit display on the page.

If the valid date is today, the status will show Active. Otherwise, you will see Pending for permit with future dates.

Current & Previous Visitor Permits

If the permit has not yet started you can cancel it by selecting the permit below and clicking the 'Cancel Permit' button.

- This Month
- Last Month
- Last 3 Months
- Last 12 Months

Vehicle	Valid	Remaining Time	
SS12TTT	25/05/2025 00:00 to 26/05/2025 00:00	1 day	Pending
TT11TST	23/05/2025 12:10 to 24/05/2025 00:00	11 hours 50 minutes	Active

How to apply and purchase digital Carer permit

Visit Buy Digital Permits page on MiPermit via the link below –

[MiPermit Hull City Cashless Parking and Digital Permits](#)

Select **Resident Carer Permit**

Residents Carer Permits

Residents who receive care from Friends or Families can apply a parking permit for the carer.

You will be taken to the Address Registration screen. If you have already a user account setup on MiPermit, enter your email address and password and select **Login**.

Enter your login details if you have a MiPermit account

Phone/Email/Username: •

Password: •

Show password

Address Registration

To purchase these permits we need you to enter a reference number provided by your local council.

Council Tax Account Number (Optional): •

Search for your property to start your permit registration process.

House Number:

Postcode: •

If you are applying as a **new user**, entre the Council Tax reference number if you know and the Postcode of your address and click Search.

Enter your login details if you have a MiPermit account

Phone/Email/Username: •

Password: •

Show password

Address Registration

To purchase these permits we need you to enter a reference number provided by your local council.

Council Tax Account Number (Optional): •

Search for your property to start your permit registration process.

House Number:

Postcode: •

Select your property from the list of addresses displayed and click next step.

Select your property from the results below. If your property is not listed try searching again using just your postcode or contact the issuing authority for help.

Property: •

You will be taken to the registration page where you will be asked for additional information. You can either log in an existing account or set up a new user. For a new user enter your first and last name.

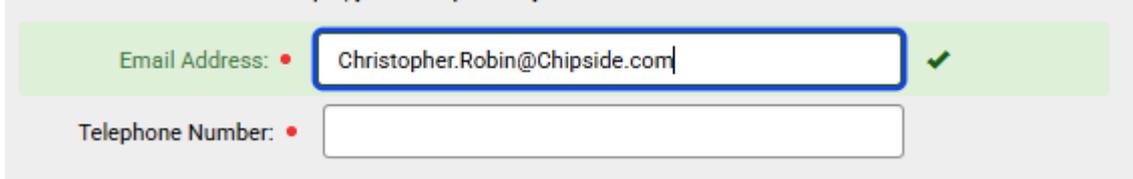
Additional Information

First Name: •

Last Name: •

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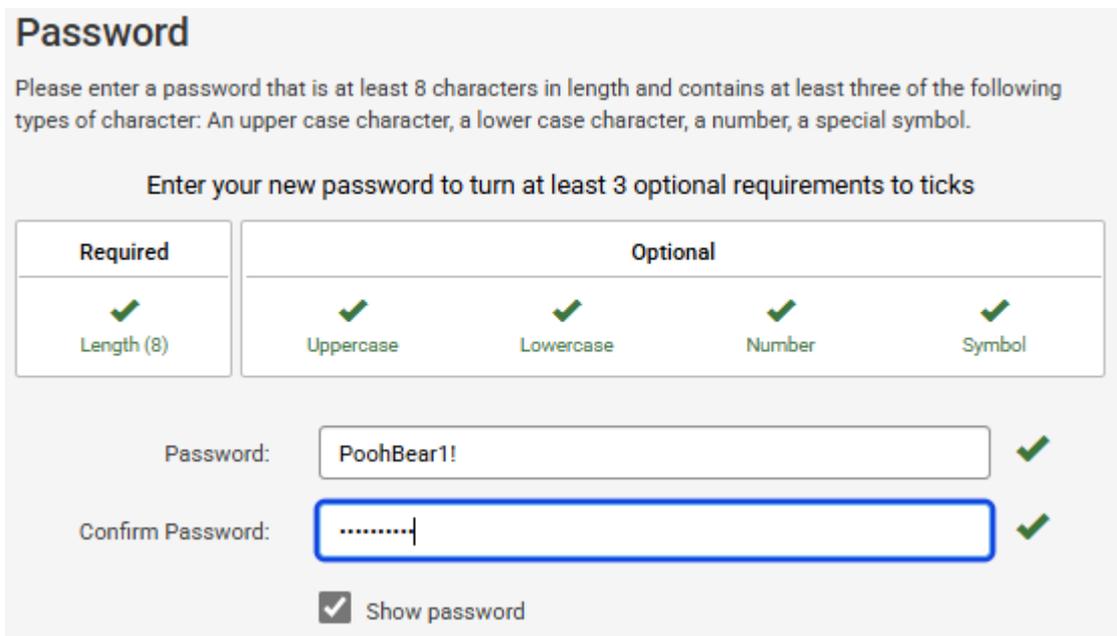
Then enter your email address. Make sure this is correct because all your receipts and reminders for your permits will be sent to this email address. You are not required to enter a telephone number as well.



Email Address: • Christopher.Robin@Chipside.com ✓

Telephone Number: •

Enter a password that contains at least 1 upper case character, 1 lower case character, a number and a special symbol.



Password

Please enter a password that is at least 8 characters in length and contains at least three of the following types of character: An upper case character, a lower case character, a number, a special symbol.

Enter your new password to turn at least 3 optional requirements to ticks

Required	Optional			
✓ Length (8)	✓ Uppercase	✓ Lowercase	✓ Number	✓ Symbol

Password: PoohBear1! ✓

Confirm Password: ✓

Show password

Your address will be automatically filled in. Press **Register** to complete your account registration.

Your Address

Your resident address determines your permit allocation. If you need to change this you must contact your local authority or MiPermit with your new address details.

Address 1:

Address 2:

Address 3:

Town/City:

County:

Postcode:

You will be automatically redirected to the Residents Carer permit application page. Where you will have the option to select your resident zone under Permit Type drop down list.

Purchase Residents Carer Permit

To make your required purchase, please select a location and/or a permit type. When chosen, you will be presented with further options to complete your purchase.

Permit Type: •

Scroll down to upload Proofs required for your parking permit application. Click Browse to find the proof file for upload.

Proofs Upload

Please use the 'Browse' buttons to upload the required number of proofs. When the proof has unloaded successfully you will receive a confirmation message below.

Please provide one of the following (Proof of address):

- Utility Bill (Issued within last 3 months)
- Landline phone bill (Issued within last 3 months)
- Bank statement (Issued within last 3 months)
- Tenancy agreement

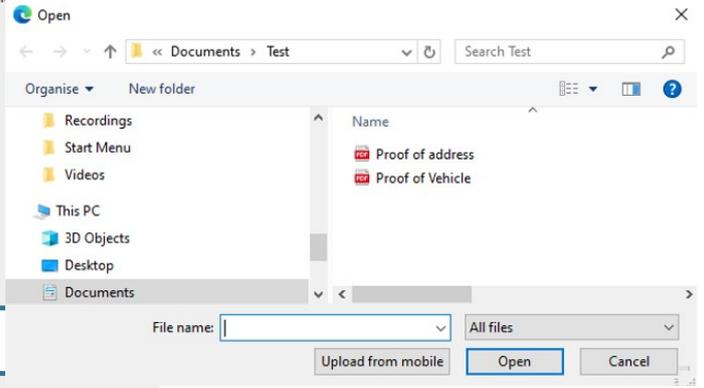
Proof can be from one of the following services (Proof of care):

- Social Services
- Doctor

Formats allowed are **jpg, png** and **pdf**.

Upload Proof Number 1 (Required)

Upload Proof Number 2 (Required)



Where you can park will be defined by your zone and in the list of streets displayed.

Comments and Availability

Purchasing this will allow you to park in the following locations.

Locations that are listed as Car Parks are for parking in off-street car parks. On-street locations are not listed as car parks.

- Adelaide Street, Kingston-Upon-Hull
- Almond Court, Kingston-Upon-Hull
- Barberry Court, Kingston-Upon-Hull
- Bathurst Street, Kingston-Upon-Hull
- Beaufort Close, Kingston-Upon-Hull
- Berberis Close, Kingston-Upon-Hull
- Blackthorn Court, Kingston-Upon-Hull
- Boxtree Walk, Kingston-Upon-Hull
- Brisbane Street, Kingston-Upon-Hull

Enter the vehicle registration you want to purchase this virtual permit for

Permit Vehicles

Your permit requires you to enter at least one vehicle registration number . Should you need to change these details at a later date you can do so using the 'Manage Digital Permits' section.

Vehicle Registration: •

YY10TES



Choose the date you want your virtual permit to start from. This can be a maximum of 30 days in advance. The amount for the permit is automatically filled in based on the type of permit you are applying for.

Date and Duration

Please select a duration and enter a start date if different from the one already displayed.

Start Date: •

23/05/2025



Duration:

12 months

End Date:

22/05/2026

Price:

£0.00

Your details as the account holder will be automatically filled in as the virtual permit owner.

Permit Owner Details

Select from your current owners or enter at least one piece of information about them below to create a new owner.

Owner:

First Name:

Last Name:

Email: ✓

Telephone:

or

Choose to Finish to complete the purchase, or add to your basket to check out at your convenience.

When select Pay now, you will see your property address and email been auto filled as Billing details.

Billing Details

Address 1:

Address 2:

Address 3:

Town/City:

County:

Postcode:

Email:

To complete this permit application, click Finish.

Secure Payment Details 

To complete this permit application, please enter your payment card details here if a payment is required. Payment will be made once your permit application is approved. No payment will be taken should your permit application be declined.

No payment is required for this item purchase

Finish

You will see the confirmation page with your reference number.

Thank you for your purchase

You will shortly receive a confirmation email which will give you information on your permit and advise how to make changes if needed.

Your reference number is: **185285268**

Administrator Note
If this is a new account the customer will shortly receive their temporary login details by email or SMS. The temporary password is valid for **7 days**.

How to purchase Carer Worker Permits

If you are a professional care provider, you can purchase Carer worker permits for your employees.

Visit Buy Digital Permits page on MiPermit via the link below –

[MiPermit Hull City Cashless Parking and Digital Permits](#)

Select **Carer Worker Permits under Business Permit section.**

Carer Worker Permits

For professional Home Care organisations recognised by the Local Authority or NHS, you can apply for carer permits which will allow your employees to park at the controlled zone areas.

You will see Purchase Carer Permits page where you are able to purchase Carer Worker Permits.

Upload the required proofs as stated on the page.

Purchase Carer Permits

To make your required purchase, please select a location and/or a permit type. When chosen, you will be presented with further options to complete your purchase.

Permit Type: •

Proofs Upload

Please use the 'Browse' buttons to upload the required number of proofs. When the proof has uploaded successfully you will receive a confirmation message below.

Please provide two of the following:

- An up to date job profile and person specification
- A copy of the hire/lease agreement or proof of vehicle ownership such as a V5C
- A copy of the insurance document in the applicants name showing business use
- A letter of authorisation from their line manager, on headed paper

Formats allowed are **jpg, png** and **pdf**.

Scroll down to see where the vehicle can park.

Comments and Availability

Purchasing this will allow you to park in the following locations.

Locations that are listed as Car Parks are for parking in off-street car parks. On-street locations are not listed as car parks.

-  Acland Street, Kingston-Upon-Hull
-  Adas Avenue, Kingston-Upon-Hull
-  Adelaide Street, Kingston-Upon-Hull
-  Albert Avenue, Kingston-Upon-Hull
-  Aldbro Street, Kingston-Upon-Hull
-  Alexandra Street, Kingston-Upon-Hull
-  Alfonso Street, Kingston-Upon-Hull
-  Alliance Avenue, Kingston-Upon-Hull
-  Anlaby Road, Kingston-Upon-Hull

Provide the vehicle registration number for the vehicle required and set the start date for the permit if different to the default date.

Permit Vehicles

Your permit requires you to enter at least one vehicle registration number . Should you need to change these details at a later date you can do so using the 'Manage Digital Permits' section.

Vehicle Registration: • ✓

Date and Duration

Please select a duration and enter a start date if different from the one already displayed.

Start Date: • 

Duration:

End Date:

Price: **£0.00**

Enter the details of the permit owner and select Finish to complete the purchase or Add to Basket to purchase more permits.

Permit Owner Details

Please enter either an email address **or** telephone number. This will be your login username once you have completed your purchase.

Entering an email address will allow us to send you a receipt and/or a reminder when the permit is due for renewal.

First Name:

Last Name:

Email: •

Telephone: •

Company Name: •

or

Once complete the purchase, you will see the confirmation page with your reference number.

Thank you for your purchase

You will shortly receive a confirmation email which will give you information on your permit and advise how to make changes if needed.

Your reference number is: **185285268**

Administrator Note
If this is a new account the customer will shortly receive their temporary login details by email or SMS. The temporary password is valid for **7 days**.

How to transfer my residents permit when moving house

You can transfer your resident permit when moving from one zone to another zone. However, this is not applicable when you move between City Centre zone and the Resident controlled parking zone outside of City Centre due to the cost difference.

If you move to a different zone, please contact MiPermit on 0345 520 7007 or Parking@hullcc.gov.uk.

If you move to a new address within the **same controlled parking zone**. You can do this on MiPermit.

Log on to your MiPermit account using the username and password.

Select Manage Digital Permits and Resident Permits

Select **Move Out** under Registered Address.

Select Yes to confirm you are moving out of the property and select close to close the pop up window.

You should see red warning text under your Registered Address.

Please Select Move in.

Registered Address

Your registered address determines your permit allocation. If you need to change this you must contact your local authority or contact MiPermit with the new address details to be updated.

You are unable to purchase or activate this permit type as your account does not have a valid registered address. If you have moved into an address within the same controlled zone, you only need to complete the address registration and any of your existing permits will be transferred over. If you would like to purchase additional permits or if you have moved to a different controlled zone, please complete the purchase as directed. If you need assistance with Move In, please [contact us for assistance](#).

Move In

You will see the Address Registration page, where you can search your new address (Within the same CPZ) and select Next Step.

Address Registration

To purchase these permits, please provide your Council Tax Reference.

Council Tax Account Number
(Optional): •

Search for your property to start your permit registration process.

House Number:

Postcode: •

XX1 1KH

Search

Select your property from the results below. If your property is not listed try searching again using just your postcode or contact the issuing authority for help.

Property: •

XXX 13 Test Address XXX, XXX Test Town XXX, XX1 ▾

Next Step

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On the Additional information page, your name and email and new registered address should automatically be populated. Select Register.

You only need to complete the purchase permit page if you wish to purchase a new permit from your new registered address. If you do not wish to purchase new permits, please close down the page or log off the system.

Address Registration

Additional Information

First Name:

Last Name:

Please enter either an email address **or** telephone number. This will be your login once you have completed registration. The account email address is where MiPermit invoices and receipts will be sent. If you wish to receive the invoices and receipts, you **must** provide your email address.

Email Address:

Telephone Number:

Registered Address

Your registered address determines your permit allocation. If you need to change this you must contact your local authority or contact MiPermit with the new address details to be updated.

XXX 13 Test Address XXX
XXX Test Town XXX
XX1 1KH

Cancel

Register