

Tenant Participation Round up



Welcome to our “May Round-Up” newsletter created by the Tenant Participation Team. In here you’ll find highlights of some of the activities that have taken place over the last month. Don’t forget to check out our upcoming events to see what is happening over the next few months!

What we have been up to in May

In a recent meeting with the Assistant Director (Neighbourhoods and Housing) and the Interim CEO of KWL, the Tenants’ Forum Committee talked about how some officers and operatives don’t show ID badges or wear shoe covering. This led to them working with the Digital Tenant Participation Officers (TPO) to create a short video that has been circulated to all officers and operatives.

Click the link to watch the video <https://www.youtube.com/watch?v=oYTnlhR1nbw>

The Vice Chair of the Tenants’ Forum presented an update at the Inside Housing Tenant and Resident Engagement Conference on 15th May. The topic was “Increasing Tenant Influence of Policy and Governance” and how the Hull Tenant’s Forum participates and encourages tenants to influence service provision locally and nationally.

This month’s Forum was very interesting, as we invited Hull City Council’s Customer Service Team to share their work and ongoing developments to improve services delivered to our communities. Each officer showcased their responsibilities and discussed areas for improvement. Our volunteers found this information invaluable, gaining insights into the team’s dynamics and the challenges they face.

Don’t forget to keep an eye on our social media platforms to find out about our upcoming Tenant’s Forum meetings.

The Repairs Project Group met at the beginning of the month to receive an update on Repairs Performance, Housing Investment, and the Council’s Adaptations service.



Behind the scene of ‘This is my home’ filming



This months Tenants’ Forum

Tenant Participation Round-up



TPO's attended the Festival of Community Language event in Princes Quay, which brought together a diverse mix of people. Attendees were able to network and raise issues with organisations present and enjoy entertainment such as dancing and music. At the event the TPO's gave an update on opportunities for involvement.



On the 28th May the Assistant Director Neighbourhoods and Housing accompanied a volunteer whilst inspecting of low-rise flats. They visited a number of flats inspecting both the cleaning standard and the general maintenance of the block.

This will now be a feature with the Assistant Director confirming he would like to carry out inspections with volunteers on a regular basis.

Check our socials to see what they saw during their flat inspections



Supported by volunteers, TPO's attended the North Hull Community Fun Day, hosted by Hull FC. This event provided the opportunity to speak to local residents along with charities and organisations. Spreading the word on how tenants can become involved and influence service delivery.



The team continue to promote the myHousing app, hosting a drop in session at the Bransholme Customer Service Centre. Resulting in three more people now being signed up to the app- totalling 11,709 users who can now access their application or tenancy record from the app.



Flat inspections with the Assistant Director Neighbourhoods and Housing.



North Hull Community Fun Day Event

We would like to express our deepest gratitude to everyone who has entered our garden competition. The competition is now closed, and the team are looking forward to visiting each garden along with our volunteer judges.

The winners will be notified in September and will be presented with an award at the Tenants' Forum Thank You Event in December.

Stay tuned for updates on our social media channels to find out more about our winners and how to enter next year's competition!

MAY FACTS AND FIGURES



14 estate walks with officers and volunteers.



Litter picking volunteers collected 142 bags of rubbish in total with 62 of them been recyclable bags.



67 posts with over 12,075 views on our social media!



19 low, medium, and high-rise blocks of flats inspected by volunteers.

A message from your local Neighbourhood Coordinating Teams

“ It's been a busy May for our Neighbourhood Coordinators, with lots happening across the North/East and West Neighbourhood Teams. A snapshot of what we have been up to. ”

What we have been up to in May

- Basket Making Workshops, our basket-making workshops have continued to grow in popularity, offering participants a creative outlet while promoting traditional craft skills. These sessions are open to all ages and focus on using sustainable materials. All materials are provided. The workshops are funded by ward budgets and aim to, boost social interaction and well-being and Strengthened intergenerational learning.
- Volunteering Opportunities - we have held a number of family fun days and community engagement events across the wards themed around volunteering opportunities to help support our community centres, and grass roots organisations. These events aim to engage residents, promote community involvement, and match volunteers with local needs across various community programs and services. The events have been well attended and connected individuals with meaningful community service opportunities. Whilst helping to build a strong network of active community volunteers – we want to continue to promote social inclusion and skill development through volunteering opportunities.
- Continued support of our 14 Council owned Community Centres – we recognise how our community centres play a vital role in fostering connection, inclusion, and well-being within our communities. Hull City Council Neighbourhood Team are proud to support these essential spaces through funding, programming, volunteer recruitment, and collaborative planning. We want to encourage residents to engage, consider volunteering and help our centres continue to thrive.
- Patch Walks/Litter Picking - As part of our ongoing commitment to maintaining clean, safe, and welcoming neighbourhoods, we have continued to organise patch walks and litter picking events throughout the month of May in collaboration with residents, volunteers, and partner organisations. These efforts aim to improve the physical environment, identify community needs, and promote civic pride. Patch walks are neighbourhood walk-throughs involving community members, local authorities, ward councillors, housing officers, and service providers such as Police, Fire, Renew. They are designed to identify environmental issues, safety concerns, and opportunities for improvement.

Our Neighbourhood Coordinators are busy organising up and coming events, such as the University and North Carr Beach Days, Ings Gala Events and much more.

GET IN CONTACT

 East Hull Area Committee

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 North Hull Area Committee

 @HCCNorth

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 West Hull Area Committee

 @HCCWest

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UPCOMING EVENTS

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If you would like to attend any of these meeting
or need more information please contact the
team.
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JUNE

16

Tenants' Forum- Damp and Mould and
stock condition surveys
10am > 2:00pm
Room C1, The Guildhall, HU1 2AA

24

Tenants' Forum - Building Safety and
Cuckooing
1pm > 3pm
Room C1, The Guildhall, HU1 2AA

JULY

14

Publicity Project Group
10am > 12pm
Warehouse 9, HU1 1HJ

16

Neighbourhood Management Group
10am > 12pm
Warehouse 9, HU1 1HJ

22

Tenants' Forum - Complaints process
and how we handle complaints.
10am > 12pm
Room C1, The Guildhall, HU1 2AA

30

Summer Gala Event
11am > 2pm
Ings Playing Field, 4 Clapham Ave, Hull
HU8 0QQ

AUGUST

13

Tenants' Forum Drop in Session
10am > 2:00pm
Room 82, The Guildhall, HU1 2AA

21

Tenants' Forum - Housing Performance
Business Insight
10am > 12pm
Room C1, The Guildhall, HU1 2AA

Please be aware dates and times are subject to
change.



Hanging basket making session at Balfour
Community Centre.

FOLLOW US!



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