

Tenant Participation Round up



Welcome to our “June Round-Up” newsletter created by the Tenant Participation Team. In here you'll find highlights of some of the activities that have taken place over the last month. Don't forget to check out our upcoming events to see what is happening over the next few months!

What we have been up to in June

During refugee week the Women's Voice Tenant and Residents Association (TARA) put on an event called Who AM I? My story. Women and children came together to celebrate their identities and cultural heritage. A few women gave a talk on why they left their country and their experience in the UK. The event was a huge success with many people bringing traditional food to share, wearing their cultural clothes and displaying their national flags.



Women's Voice Who am I? My story event

To celebrate the Eid festival the Women's Voice TARA organised a cultural get-together inviting different communities, cultures and faiths to celebrate this festival with them.

205 women and children from different backgrounds and ethnicities participated in this event. Throughout the day they had a range of different games and activities to entertain the children as well as members of the TARA cooking biryani and salad for food. A huge congratulations to the Women's Voice for the amazing contribution to their community.

In this month's Tenant Forum we had the Head of Service (Contracting and Investment), the Maintenance & Improvement Manager and a Project Surveyor come and deliver a presentation on damp, mould, Enviro AC and the Stock Condition Survey. Highlighting the importance on how access is required.



This month's Tenants' Forum

Our volunteers were invited to a focus group session to look at and review the Council's current Housing offer on the website. Colleagues from the Customer Experience Team presented what Hull City Council currently offer, and volunteers were asked to provide a list of what they like, what they don't like, and what could be improved for the future.

Tenant Participation Round-up

Towards the end of the month, we arranged another Forum focusing on building safety and cuckooing we invited the Building Safety Manager and Housing Tenancy Manager to talk to our volunteers about these topics. On a whole our volunteers found this Forum very insightful on the different procedures for building safety and the significance of people being cuckooed. Following the Forum many of our volunteers asked if we can provide an additional awareness session on cuckooing, this will be organised in the near future to help them spot the signs in their neighbourhoods.

The Forum CIO holds a meeting once a month for organisations and charities to come and network with each other. Throughout this session they will invite organisations to come and deliver a presentation on who they are and what they do. Our Digital Officer was invited to present on what the team does and how people can get involved by volunteering in their area.

In June both officers and volunteers attended the Housing 2025 Conference in Manchester. Volunteers had the opportunity to network with industry professionals and hear from a variety of guest speakers on the many stages across the venue.

Special mentions go to the Chair of the Tenants' Forum for taking part in a panel discussion on "Modernising tenant engagement and increasing participation". The Chair shared some of the amazing work that goes on in Hull, as well as what we plan on doing in the future to engage with more tenants.

Scroll on to find out what our volunteers thought of the event.



Housing Tenancy Manager talking about Cuckooing.



Behind the scene of filming for Volunteer week

Volunteer Week happened during 2nd- 8th June this is an annual UK wide campaign celebrating and recognising the contribution of volunteers. Throughout the week we put a spotlight on some of the amazing work our volunteers get involved with to help make their community a better place.

Some of them took part in a video offering advice to anyone thinking of becoming a volunteer. Click the play button to watch the video



JUNE FACTS AND FIGURES



11 estate walks with officers and volunteers.



Litter picking volunteers collected 185 bags of rubbish in total with 47 of them being recyclable bags.



62 posts with over 16,890 views on our social media!



25 low, medium, and high-rise blocks of flats inspected by volunteers.

Manchester Housing Event 2025

All our volunteers found the Housing Event very insightful and enjoyed meeting different organisation. Read about what our volunteers thought about it.

Curious to see what we did at the event. [Click to watch a video to see to what we got up to.](#)

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It was good to see a number of our tenants getting to experience how the Housing Service works on a wider stage. For our tenants to see and learn from those involved in housing across the Country is invaluable.

Whether it's talking to suppliers or hearing from and talking to those involved at the sharp end of delivering improved services to tenants there was a lot to be gained from the day.

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I really enjoyed the day all the speeches I heard were good some of them were more business tailored but the ones about tenants were really good. Our Chair did a fantastic speech and captured everything the Tenant's Forum does. I found everyone there very friendly and the Tenant Participation team were really helpful all day.

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Listening to the each of the panels was really good and interesting. But I think some of the stalls were mainly focussed on managers and officers. There wasn't a lot of tenant or resident engagement on the stalls. But otherwise, it was really good and I would go again. It was great for networking and by talking to other people, you find out their ideas and then thinking, oh, I could do it that way as well and they were taking ideas from me as well.

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I really enjoyed the day. There was a lot of contractors there, but it was nice to get an idea of what they were selling, especially with new doors and extractor fans. I was able to have a word with our building safety manger to give her some ideas of what might be able to use for the high-rise flats so that they can look at that. It was a very enjoyable day. Having a chat with a lot of people and getting educated.

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UPCOMING EVENTS

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If you would like to attend any of these meeting
or need more information please contact the
team.

JULY

- 16** Repairs Project Group
10am > 12pm
Room C1, The Guildhall, HU1 2AA
- 22** Tenants' Forum - Complaints process
and how we handle complaints.
10am > 12pm
Room C1, The Guildhall, HU1 2AA
- 23** Data Protection Training
10am > 12:00am
Room C1, The Guildhall, HU1 2AA
- 23** Equality and Diversity Training
1pm > 3pm
Ground Floor meeting room, Warehouse
8 HU1 1HJ
- 30** Summer Gala Event
11am > 2pm
Ings Playing Field, 4 Clapham Ave, Hull
HU8 0QQ
- 31** Neighbourhood Management Group
10am > 12pm
Room 77, The Guildhall, HU1 2AA

AUGUST

- 13** Tenants' Forum Drop in Session
10am > 2:00pm
Room 82, The Guildhall, HU1 2AA
- 21** Tenants' Forum - Housing Performance
Business Insight
10am > 12pm
Room C1, The Guildhall, HU1 2AA

Please be aware dates and times are subject to
change.



Flat Inspections at Holm Garth and Bellfield
Avenue area.

FOLLOW US!



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