

Tenant Participation Round up



Welcome to our “July Round-Up” newsletter created by the Tenant Participation Team. In here you’ll find highlights of some of the activities that have taken place over the last month.

Don't forget to check out our upcoming events to see what is happening over the next few months!

What we have been up to in July

Our volunteer judges went out to look at the incredible gardens that were submitted in this year’s garden competition. They were amazed by the hard work and dedication that tenants have put into their gardens. Congratulations to everyone that took part and to all the winners of this year’s garden competition! We look forward to welcoming you to our Thank You event in December.

In the meantime, why not listen to what our judges thoughts are on this year's competition?

In this month’s Forum we welcomed the Customer Feedback Manager and the External Relations Manager, who informed our volunteers on the feedback procedure.

The team attended the Ings Gala Event to promote tenant involvement, what opportunities are available, and to answer any housing queries that may come up. We had some great conversations with residents, with some signing up to become local area champions.

One of our officers attended the monthly LGBTQ+ Forum on Zoom. This month the Forum discussed various topics and issues, such as the implications following the transgender rulings in Scotland and the effects on the transgender community, and the new processes and policies brought in to help deal with bullying and hate crimes within the NHS. The LGBTQ+ Forum also talked about the Pride celebrations that would be taking place at the end of the month in the city centre.



Garden Competition

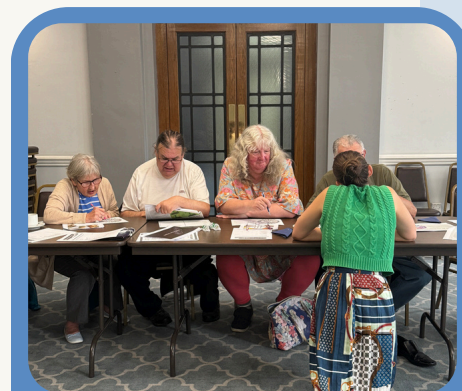


Ings Gala Event

Tenant Participation Round-up



This month our volunteers took part in a full day of training on Data Protection and Equality and Diversity. The first half focused on the importance of Data Protection and what to do if you think your data has been breached, and the afternoon focused on equality and diversity. Our volunteers found the day to be interesting and informative, praising both presenters on how well they delivered their sessions. Due to the success of these training sessions our volunteers have requested training on Racism Awareness. Attending these sessions helps to develop their skills and knowledge on the subject, which will help them in other groups they take part in.



Equality and Diversity Training Session



The Designated Panel met with our Customer Feedback Manager to review and discuss the Quarterly Insight Report on the complaints and compliments feedback. If you'd like to join the Designated Panel, please get in touch!



Prior to the Annual General Meeting (AGM) our Tenants' Forum members met to go through the Tenants' Forum Constitution to make any suggested amendments before their AGM. The amended version will be presented to the wider Tenants' Forum at the AGM meeting, where they will vote on whether to adopt the suggested amendments into the constitution.



Constitution Review Meeting



Members of our Tenants Forum Committee attended the two day annual Tpas National Tenant Conference. This was a great opportunity for our volunteers to meet representatives from other organisations to share their knowledge and best practice. Read on to find out more information and what our volunteers thought about the event.

Are you looking to get involved in making your community a better place? The Tenant Participation Team supports a variety of different activities suitable for all abilities, so you can get involved. Our passionate volunteers work alongside council departments to ensure their voices are heard. If you're interested in making a difference, get in touch to find out how you can get involved.

In the meantime why not check out our social media pages to find out what we have been up to. Scroll to the bottom for the links

JULY FACTS AND FIGURES



20 estate walks with officers and volunteers.



83 posts with over 21,156 views on our social media!



Litter picking volunteers collected 212 bags of rubbish in total with 71 of them being recyclable bags.



21 low, medium, and high-rise blocks of flats inspected by volunteers, with 53 service requests being raised.

Tpas National Tenants Conference 2025

The annual Tpas National Tenant Conference, recognised as one of the UK's most important events for promoting tenant involvement and strengthening community voices in housing, took place in Coventry on 9th–10th July 2025. Building on the success of last year's event, Hull

City Council was once again represented by a group of committed volunteer tenant representatives. Their attendance ensured that the voices of Hull tenants continue to be heard on the national stage, helping to influence discussions around housing services and community priorities.

“

The Coventry Conference was astounding. During our time we'd attend meetings, and we talked to other tenants and the Tpas team. It was interesting. It was nice to share knowledge, which I think is the whole point of it.

”



This year's conference delivered a packed agenda, including keynote speakers from across the housing sector, interactive workshops, and practical sessions focused on strengthening tenant-landlord relationships. Key themes included best practice in repairs and maintenance, supporting sustainable communities, enhancing digital engagement, and understanding the evolving policy landscape in social housing. Attendees also had the opportunity to take part in networking sessions and panel discussions, enabling them to share good practice, gain insights from sector leaders, and bring new ideas back to Hull to improve our services and tenant engagement strategies.

For our volunteers, the conference was an invaluable chance to build confidence, develop skills, and exchange ideas with peers from across the UK, ensuring Hull remains at the forefront of tenant-led improvements.



“

I really enjoyed each of the sessions that I went to. One of the sessions I thought I didn't think it applied to me. But when I attended the talk and we got down to the bones of the discussion. I was able to give my input, which was greatly accepted, which was nice to know, even though I classed myself as still new at this. Following the session somebody from another authority came and asked me more details of what we do in Hull. I really enjoyed it.

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UPCOMING EVENTS

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If you would like to attend any of these meeting
or need more information please contact the
team.

AUGUST

13

Tenants' Forum Drop in Session
10am > 2:00pm
Room 82, The Guildhall, HU1 2AA

21

Tenants' Forum - Housing Performance
Business Insight
10am > 12pm
Room C1, The Guildhall, HU1 2AA

SEPTEMBER

8

Publicity Project Group
10am > 12pm
Room 2, Warehouse 9, HU1 1HJ

9

Decent Homes Consultation
10am > 2pm
Reception Room, The Guildhall, HU1 2AA

10

Repairs Project Group
10am > 12pm
Room 2, Warehouse 9, HU1 1HJ

18

Stop Social Housing Stigma Campaign
event
11am > 2 pm
Reception Room, The Guildhall, HU1 2AA

24

Tenants' Forum
10am > 12pm
Room C1, Guildhall, HU1 2AA

25

Neighbourhood Management Group
10am > 12pm
Room 77, The Guildhall, HU1 2AA

Please be aware dates and times are subject to
change.



Volunteers doing a local area walk and
litterpicking in the Grasby Road Area

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