

Tenant Participation Round up



Welcome to our “August Round-Up” newsletter created by the Tenant Participation Team. In here you’ll find highlights of some of the activities that have taken place over the last month.

Don't forget to check out our upcoming events to see what is happening over the next few months!

What we have been up to in August

On Saturday 9th August, the Great Thornton Street and Women’s Voice TARA’s, along with other groups from the Maurice Rawling Centre, boarded 4 coaches provided by the area Councillors and took a trip to Scarborough for the day. It was a great diverse mix of different groups with children playing a huge part in the trip. The sun shone down on what was a lovely day, with everyone enjoying themselves, and a great day was had by all.



Trip to Scarborough

We hosted a stall at the Britannia House Job Centre. Officers in the team were able to speak to individuals about the various tenant involvement opportunities available, speaking to over 17 people in total. We look forward to visiting again in September!

This month our Forum decided to try something different. In addition to hosting a traditional meeting with an agenda, they introduced a drop-in style event to encourage people to come along with any housing queries-without needing to stay for a full meeting. They welcomed the Energy Efficiency Advice Officer from the Warm Zones Team, who was available to chat with attendees about making their homes more energy efficient. It was great to see both familiar and new faces engaging with the Tenants’ Forum Committee.



Tenants’ Forum Drop in Session

During August, residents of Bayswater Court and Muswell Court received vital information about the planned intrusive surveys scheduled for October and November. Over the eight-week period, there will be significant disruption both inside and outside the blocks. However, Building Safety Officers have proposed several measures to help alleviate potential issues, including “break-out” rooms with refreshments, resident-led “away days,” and other supportive amenities.

Tenant Participation Round-up



The Forum was pleased to welcome both our Business Insight and Quality Manager and our Performance Manager, who delivered an in-depth presentation covering the past six months' performance figures. Members found the information insightful and praised the officers for their presentation, including where data was presented on satisfaction at the protected characteristic level. They've offered to invite them back to share the next six months' figures.



Tenants' Forum on performance figures



The Bayswater Court TARA hosted a summer BBQ event for residents of the block, which was well attended. Everyone had a fantastic time, with plenty of food to go around, and an impressive £176 was raised in donations to support future events.



The Multi-Storey Living Project Group, along with the Bayswater Court, Muswell Court, Great Thornton Street, Padstow House, and Women's Voice TARAs, took part in a consultation on the new High-Rise Building Safety Policy and the Equalities Impact Assessment. This enabled the groups to contribute their ideas and feedback, helping to shape the policies ahead of the final submission to Cabinet in September.



Muswell TARA 'Last of the Summer' party



As summer draws to a close, Muswell Court TARA celebrated in style with a "Last of the Summer" High Tea Party. The event featured an abundance of sandwiches and cakes, which residents thoroughly enjoyed. It was a lovely opportunity for neighbours to catch up with friends from the community. In addition to the delicious treats, the group raised £75 for their fund to support future activities.

AUGUST FACTS AND FIGURES



2 estate walks with officers and volunteers.



Litter picking volunteers collected 94 bags of rubbish in total with 26 of them being recyclable bags.



41 posts with over 10,000 views on our social media!



16 low, medium, and high-rise blocks of flats inspected by volunteers, with 33 service requests being raised.

UPCOMING EVENTS

If you would like to attend any of these meetings or need more information please contact the team.

SEPTEMBER

8

Publicity Project Group
10am > 12pm
Room 2, Warehouse 9, HU1 1HJ

9

Government Decent Homes Consultation
10am > 2pm
Room 82, The Guildhall, HU1 2AA

10

Repairs Project Group
10am > 12pm
Room 2, Warehouse 9, HU1 1HJ

24

Tenants' Forum Annual General Meeting
10am > 12pm
Room C1, Guildhall, HU1 2AA

25

Neighbourhood Management Group
10am > 12pm
Room 77, The Guildhall, HU1 2AA

OCTOBER

13

Publicity Project Group
10am > 12pm
Room 2, Warehouse 9, HU1 1HJ

20

Tenants' Forum
1pm > 3pm
Room C1, The Guildhall, HU1 2AA

Please be aware dates and times are subject to change.



Tenant Involvement Stall at the Britannia House Job Centre

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