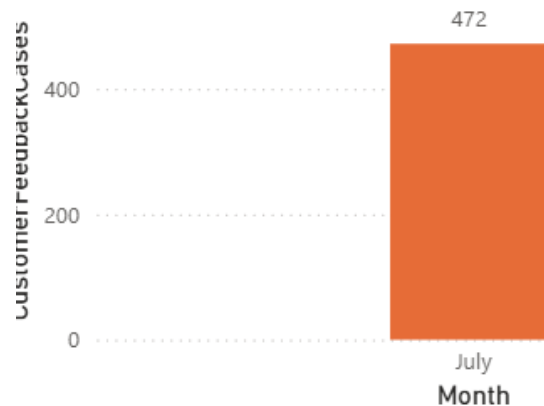


Customer Feedback Report—July 2025

Customer Feedback Cases Opened

Year ● 2025



Total Feedback

472

Total Feedback Completed

455

% Completed on Time

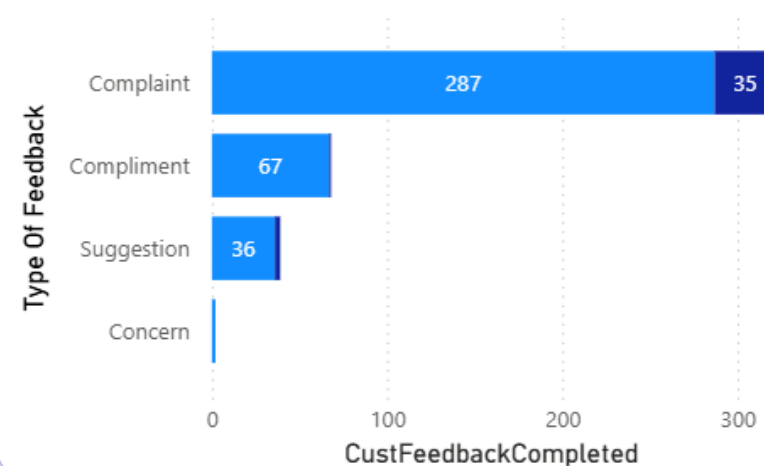
86.37%

Completed Within Timeframe

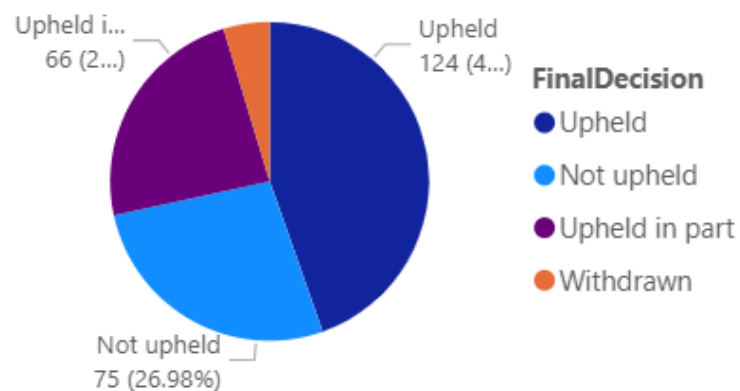


Customer Feedback Completed

Timeliness ● On Time ● Out of Time



Completed by Final Decision



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OVERALL BREAKDOWN BY SERVICE & TYPE

Feedback Type ● Complaint ● Compliment ● Concern ● Suggestion

