

Appendix 3

Local Government & Social Care OMBUDSMAN		Complaints and Enquiries Received (by Category) 2024-25									
Authority Name	Adult Social Care	Benefits and Tax	Corporate and Other Services	Education and Children's Services	Environmental Services, Public Protection and Regulation	Highways and Transport	Housing	Planning and Development	Other	Total	
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Blackpool Borough Council	12	0	5	10	5	5	5	2	0	44	
Brighton & Hove City Council	24	5	18	31	21	17	32	4	0	152	
Central Bedfordshire Council	9	3	2	37	9	6	4	7	1	78	
City of York Council	11	6	3	2	13	5	5	7	1	53	
Derby City Council	13	2	2	46	2	2	14	4	0	85	
East Riding of Yorkshire Council	16	2	5	22	10	6	8	11	2	82	
Kingston upon Hull City Council	9	1	6	32	8	3	7	1	1	68	
Luton Borough Council	9	6	0	13	6	3	14	3	2	56	
Medway Council	8	10	4	38	6	11	7	5	0	89	
Milton Keynes Council	7	3	11	45	17	8	25	11	1	128	
North East Lincolnshire Council	8	0	1	12	1	3	3	3	0	31	
North Lincolnshire Council	13	3	4	6	4	1	0	4	0	35	
Plymouth City Council	10	5	5	20	13	10	11	5	0	79	
Portsmouth City Council	10	2	1	20	5	4	9	1	0	52	
South Gloucestershire Council	7	3	6	34	9	6	4	7	0	76	
Southampton City Council	21	3	2	12	12	6	15	1	0	72	
Stoke-on-Trent City Council	13	8	4	24	11	3	12	3	0	78	
Swindon Borough Council	5	6	4	10	13	7	5	6	0	56	