

Appendix 2Local Government & Social Care Ombudsman (Detailed Investigation/ Upheld)
2024-25(Comparators)

| Local Authority | Detailed Investigations 2024-25 | Upheld 2024-25 | Percentage Upheld | Upheld Per 100,000 residents |
|-----------------------------|--|---------------------------|------------------------------|---|
| Blackpool Borough | 5 | 4 | 80% | 2.8 |
| Brighton and Hove | 25 | 15 | 60% | 5.4 |
| Central Bedfordshire | 17 | 15 | 88% | 4.9 |
| Derby | 14 | 13 | 93% | 4.9 |
| East Riding of Yorkshire | 18 | 14 | 78% | 4.0 |
| Kingston upon Hull | 11 | 8 | 73% | 2.9 |
| Luton | 13 | 10 | 77% | 4.3 |
| Medway | 24 | 15 | 63% | 5.2 |
| Milton Keynes | 20 | 15 | 75% | 5.0 |
| North East Lincolnshire | 7 | 6 | 86% | 3.8 |
| North Lincolnshire | 6 | 4 | 67% | 2.4 |
| Portsmouth | 7 | 5 | 71% | 2.4 |
| Plymouth | 17 | 13 | 76% | 4.8 |
| Southampton | 11 | 8 | 73% | 3.1 |
| South Gloucestershire | 12 | 10 | 83% | 3.3 |
| Stoke on Trent | 10 | 8 | 80% | 3.0 |
| Swindon | 11 | 10 | 91% | 4.2 |
| York Council | 10 | 7 | 70% | 3.4 |
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The above are all unitary authorities with most similar sized population to Kingston Upon Hull.