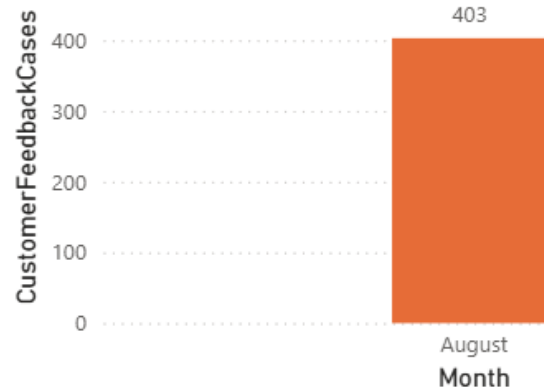


Customer Feedback Report—Aug 2025

Customer Feedback Cases Opened

Year ● 2025



Total Feedback

403

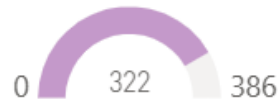
Total Feedback Completed

386

% Completed on Time

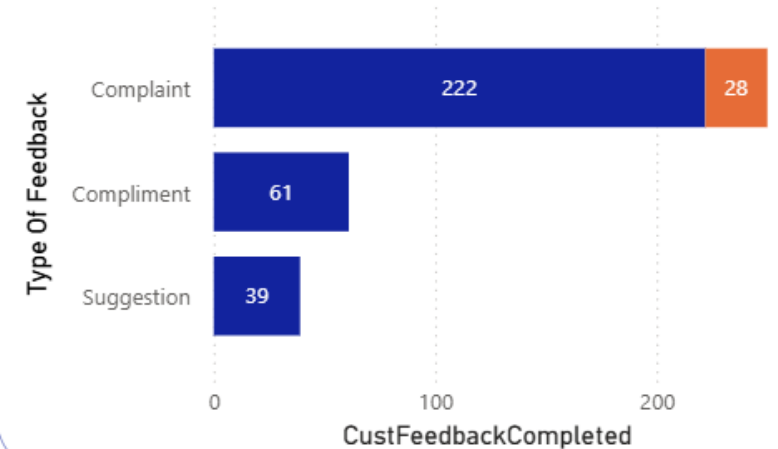
83.42%

Completed Within Timeframe

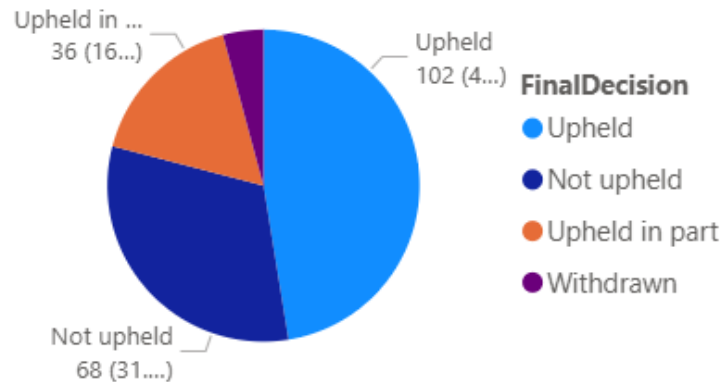


Customer Feedback Completed

Timeliness ● On Time ● Out of Time



Completed by Final Decision



Feedback Type ● Complaint ● Compliment ● Suggestion

