

Tenant Participation Round up



Welcome to our "December Round-Up" newsletter created by the Tenant Participation Team. In here you'll find highlights of some of the activities that have taken place over the last month.

Don't forget to check out our upcoming events to see what is happening over the next few months!

What we have been up to in December

In December a Tenant Participation Officer visited the weekly West Hull Rugby Breakfast Club. Speaking to over 30 people, the officer was able to inform all present of the benefits of getting involved in shaping the Housing Service and reporting issues to the Council.

The "Chat and Choose" scheme at Chiltern Primary School has again been going great with staff and partners reaching out to the local community to provide them with vital support and supplies. During this session they had 45 people attend where they can have a hot drink and use the foodbank provided by the school. Other agencies from across the spectrum also attended to give information and advice that is required.

Officers from the Business Change Team engaged with the Multi Storey Living Group about a proposed new Multi Storey Living digital noticeboard scheme that is being investigated to be included in all high-rise flats to communicate important housing and building safety messages.



West Hull Rugby Breakfast Club

DECEMBER FACTS AND FIGURES



11 estate walks with officers and volunteers.



Litter picking volunteers collected 97 bags of rubbish in total with 37 of them being recyclable bags.



40 posts with over 21,000 views on our social media!



29 low, medium, and high-rise blocks of flats inspected by volunteers, with 66 service requests being raised.

Tenant's Forum Thank You Event

Hull Tenants' Forum hosted the annual Thank You Event, celebrating 21 years of dedication and the achievements over the past year with nearly 100 residents in attendance.

One of this year's key achievements was the creation of the This Is My Home video, which was produced in line with the Stop Social Housing Stigma Campaign. The video was developed in response to concerns about officers occasionally forgetting to display ID badges and wear shoe covers when entering tenants' homes. This message has since been shared with all Housing Officers at Hull City Council and the main repairs contractors to reinforce respectful and professional practice.

[Click Here to watch the video](#)



The Chair of the Forum spoke about the events and activities delivered throughout the past year and presented a short video showcasing the highlights. Followed by the Assistant Director Neighbourhoods and Housing, thanking all volunteers for their support and sharing plans for the year ahead.



[Click Here!](#)
To take a look at what The
Tenants' Forum has been up to
this year

Attendees also heard updates from the project and focus groups, including the introduction of a new call-back service on the Council's main contact telephone number following successful campaigns from volunteers.

Tenant Participation Round-up

The invaluable work carried out by Block and Neighbourhood Champions was recognised in 2025 they inspected 264 blocks of flats, resulting in 559 requests for service and completed 143 estate walks, generating a further 130 requests of service to help keep communities cleaner and safer.

Tenants and Residents Associations shared the successes of their many activities, training sessions, and funding achievements that continue to support their communities.

To celebrate the incredible work of our gardeners, 27 awards were presented to the winners of this year's Garden Competition, recognising their hard work, creativity, and dedication. The judges were delighted by the amazing communal gardens, eco gardens, containers, and more, showcasing the talent and care of the community. Each winner was proudly presented with an award by the Tpas National Consultancy Manager.



Congratulations to our Block Champions



The event ended with a fabulous traditional Chinese dance, beautifully performed by the ladies of the Hon Lok Senior Association.

On behalf of Neighbourhoods and Housing, we would like to thank everyone who has volunteered this year, whether attending meetings, talking to the Tenant Participation Team in the community, or sharing your views through a questionnaire, your support and views have made a real difference.



Thank You Event

[Click here to watch the video from the event.](#)

UPCOMING EVENTS

.....
If you would like to attend any of these meetings
or need more information please contact the
team.

JANUARY 2026

6

Publicity Project Group
10am > 12pm
Room 2, Warehouse 9, HU1 1HJ

7

Tenants' Forum
10am > 12:00pm
Room C1, Guildhall, HU1 2AA

15

Repairs Project Group
1pm > 3pm
Room C1, Guildhall, HU1 2AA

26

HRA Consultation 2026/2027 -
Afternoon Session
1pm > 3pm
Room C1, Guildhall, HU1 2AA

27

HRA Consultation 2026/2027 -
Afternoon Session
5pm > 7pm
Room C1, Guildhall, HU1 2AA

28

TARA Forum
10am > 12pm
Room 77, Guildhall, HU1 2AA

FEBRUARY

16

Neighbourhood Project Group
10am > 12pm
Room 2, Warehouse 9, HU1 1HJ

17

Tenants' Forum
10am > 12pm
Room C1, Guildhall, HU1 2AA

Please be aware dates and times are subject to
change.



Flat Inspections on Triton Road and in the
Bilton Grange area.

FOLLOW US!



01482 612 010



tenant.resident@hullcc.gov.uk



[Hull City Council Housing](https://www.facebook.com/HullCityCouncilHousing)



[@HCCPT](https://www.instagram.com/HCCPT)



[@HCCPT](https://twitter.com/HCCPT)



Scan here