

## **Commuter SEASON car park passes Terms and Conditions**

1. A digital season ticket provides an exemption from payment of the applicable pay and display parking charges on the designated council owned long stay car parks during their hours of operation. The designated car parks where you can park your vehicle are -
  - a. **Surface car park - Francis Street**
  - b. **Multi-Storey car parks - George Street, Pryme Street and Osborne Street**
2. Public Passes are not valid for parking your vehicle on the short-stay car parks at Albion Street and Lowgate Carpark.
3. **George Street multi-storey** and **Pryme Street multi-storey** are open Monday to Sunday from 7am to 11pm. If you leave your vehicle parked on site outside their opening hours you will not have access to your vehicle.
4. If you wish to obtain unlimited access to **George Street** and **Pryme Street multi-storey** car parks outside their hours of operation you must apply for a transponder, email [parking@hullcc.gov.uk](mailto:parking@hullcc.gov.uk) to request an application form. A safety deposit of **£25 cash** will be payable for a Transponder, which will be refunded to you on return of the Transponder to the Parking Department. **Osborne Street multi-storey car park** and **Francis Street car park** are open 24 hours a day, but a transponder is not needed.
5. A transponder operates the pedestrian entry and exit doors and the vehicular exit/entry shutters in George Street and Pryme Street multi-storey car parks.
6. Your season ticket must be valid for the full duration of your parking stay, under the councils parking enforcement policy, drivers parking without displaying a valid pay and display ticket or digital season ticket will be in breach of the council's Traffic Regulation Order and will be liable to incur a Penalty Charge Notice issued by the Civil Enforcement Officers.
7. Digital season tickets can be assigned to any vehicle. This can be managed by logging into your MiPermit account. To cancel your season ticket, log into your MiPermit account and request a cancellation, refunds will be made for full weeks.
8. Transponders remain the property of Hull City Council and must be surrendered to the parking department on cancellation or at the request of the council. If you lose your transponder you irreversible lose your £25 safety deposit.
9. Requests for a replacement pass or transponder must be made in writing with full details as to the circumstances of loss. A free replacement will be made where the pass or transponder has become faulty or damaged, unless the damage was caused by your fault (whereby a replacement fee of £15 will become payable the damaged item must be returned). Any replacements will be issued at the council's discretion.
10. Vehicles are left on the premises of council's car parks at the driver's risk. No responsibility is accepted for any loss of damage to vehicles or their contents, or injury to any person involved in any incident on the premises of the car parks.

**Hull City Council reserve the right to refuse or withdraw a permit at any time. Terms and Conditions can be subject to change with a 28-day notice period.**